

# 1 SURVEY BACKGROUND

You are receiving this survey because you are the contact for an assisted living facility/program or a skilled nursing facility in Wisconsin. The Wisconsin Department of Health Services (DHS) is administering this survey to assess the health information technology (IT) infrastructure of organizations and facilities across Wisconsin. Health IT includes many forms of technology, including but not limited to electronic health records, electronic health information exchange, secure messaging, electronic prescribing, clinical data registries and reporting, telehealth, patient portals, and other innovations using technical tools. The survey results will inform the health IT plan that DHS must produce, as required by the Centers for Medicare & Medicaid Services.

It should take **less than 15 minutes to complete the survey**, which **closes on June 1, 2021**. Respondents may save and pause the survey to complete it later. Follow this link to access the [Health IT Landscape Assessment Survey](#).

# 2 CONTENT OVERVIEW

The survey has questions across four unique domains. The table below describes the nature of the questions within each domain.

Domain	Description
Demographics	Requests information on organization type, counties in which they operate, percentage of Medicaid patients, annual number of individuals served.
Electronic Health Record (EHR) Adoption and Use	Requests information on EHR adoption, vendor type, data capture capabilities, challenges/barriers to adoption, benefits of adoption/use and timeframe for adoption if an EHR is not in use.
Health Information Exchange	Requests information on how the organization shares patient information internally and externally, the type of information being shared, prioritized entities for information exchange, challenges/barriers to HIE, and a timeframe for adoption if information is not currently being electronically exchanged.
Telehealth	Requests high level information on whether they provide services via telehealth and if so, which services.

## 3 INSTRUCTIONS

### 3.1 Who should complete this survey?

This survey should be completed by a representative of your organization, such as a CEO, CMO, Operator, Medical Records Director, or Administrator who has a high-level familiarity with the health IT assets of the organization and understands key pain points for electronically creating and/or sharing records to advance patient/resident care.

### 3.2 How do I complete this survey?

To facilitate accurate data analysis and reduce duplication, please only submit one response per facility or organization. If your organization provides services at multiple facilities, you may complete a survey on behalf of all facilities or programs with the same type of license (e.g., all skilled nursing facilities (SNFs)), as long as those facilities/programs have similar health IT assets and practices. If assets or practices differ (e.g., one facility has an EHR and another does not), please complete a separate survey for each facility.

For example, if your organization administers services for both SNFs and Assisted Living Facilities (ALFs), one survey should be completed that provides responses on behalf of all SNFs, another survey should be completed on behalf of all Adult Day Care facilities, and another survey on behalf of all Community-Based Residential Facilities, Adult Family Homes, or Residential Care Apartment Complexes. If your organization operates several SNFs with similar health IT assets, please complete the survey on behalf of all SNFs. If your organization operates several SNFs but their health IT assets vary significantly, please complete one survey for each site. The same guidance applies if your organization operates several ALFs.

Your responses will be anonymous. Reporting will be available online at <https://www.dhs.wisconsin.gov/ehealth/index.htm>. Please contact the eHealth Team at [DHSPromotingInteroperabilityProgram@wi.gov](mailto:DHSPromotingInteroperabilityProgram@wi.gov) with any questions or feedback. Thank you in advance for your support with this effort to better understand the health IT maturity of Wisconsin providers.