

Wisconsin's Mental Health Continuum of Care: Psychosocial Rehabilitation Programs and the Connection to Employment Services

Jennifer Patridge

Community Support Programs
and Community Recovery
Services Coordinator

Amy Cottington

Outreach Specialist

Denise Eder

Comprehensive
Community Services
Coordinator



Presentation Objectives

- Identify where psychosocial rehabilitation programs fall within the mental health continuum of care in Wisconsin
- Understand the essential connection between psychosocial rehabilitation and employment

Defining Psychosocial Rehabilitation

Psychiatric rehabilitation promotes recovery, full community integration, and improved quality of life for persons who have been diagnosed with any mental health condition that seriously impairs their ability to lead meaningful lives. Psychiatric rehabilitation services are collaborative, person-directed and individualized. These services are an essential element of the health care and human services spectrum and should be evidence-based. They focus on helping individuals develop skills and access resources needed to increase their capacity to be successful and satisfied in the living, working, learning, and social environments of their choice.

-["About PRA," psychrehabassociation.org](http://psychrehabassociation.org)

Employment Status of Wisconsin Adult Mental Health Consumers Served in the Community, 2022

66,809 received Tribal nation or county mental health services

- Many identified as not in the labor force
- 29.3% identified as employed either full- or part-time, slightly above the national rate of 28%

Wisconsin's Psychosocial Rehabilitation Programs

- Community Recovery Services (CRS)
- Comprehensive Community Services (CCS)
- Community Support Program (CSP)

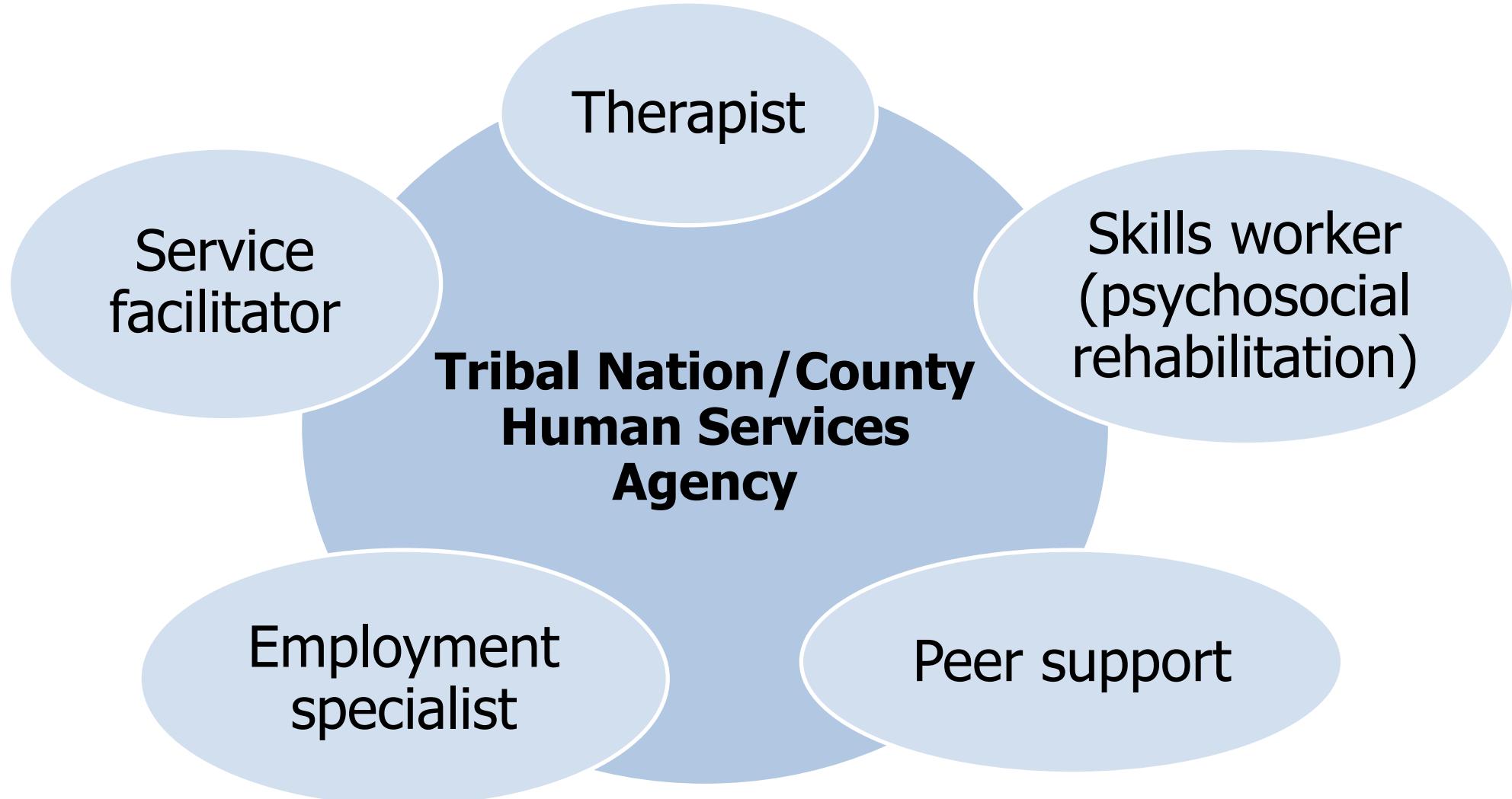
Participants Served

CRS	CCS	CSP
<ul style="list-style-type: none">• Adults and youth 14-17• Serious mental health diagnosis (schizophrenia, bipolar disorder)• Services provided in coordination with CCS, CSP, outpatient, or targeted care management	<ul style="list-style-type: none">• Children, youth, and adults• Mental health and/or substance use diagnosis• Services provided by a community network of providers organized by the CCS service facilitator	<ul style="list-style-type: none">• Adults, some programs serve adolescents• Serious mental health diagnosis (schizophrenia, bipolar disorder)• High intensity services delivered by a team of staff including a psychiatric prescriber
115 participants	12,600 participants	4,500 participants

Overview of CCS Services

- Screening and assessment
- Service planning
- Service facilitation
- Diagnostic evaluation
- Medication management
- Physical health monitoring
- Peer support
- Skill development
- Employment skill training
- Psychoeducation
- Wellness management
- Psychotherapy
- Substance use treatment

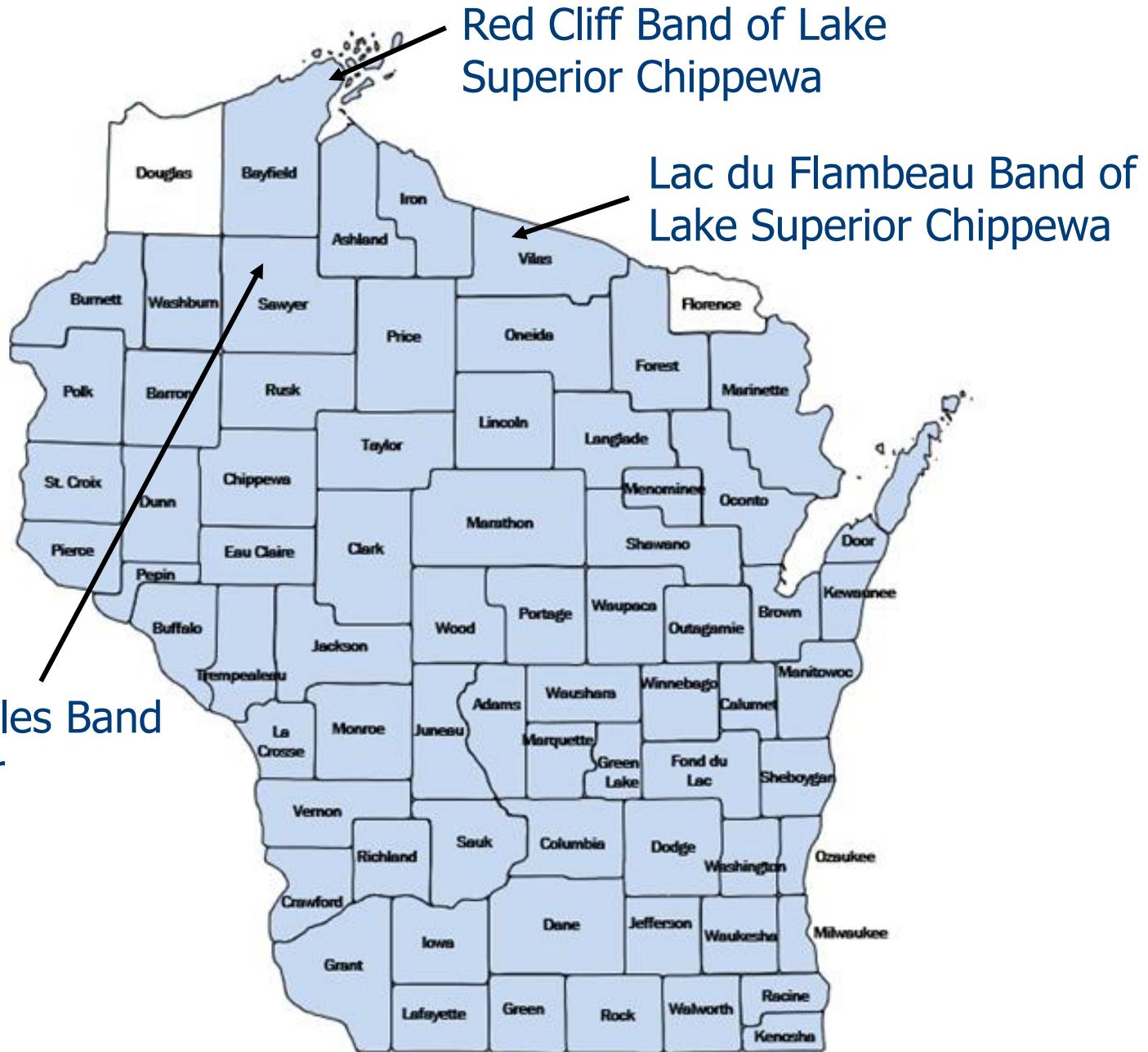
CCS Program



Where is CCS available?

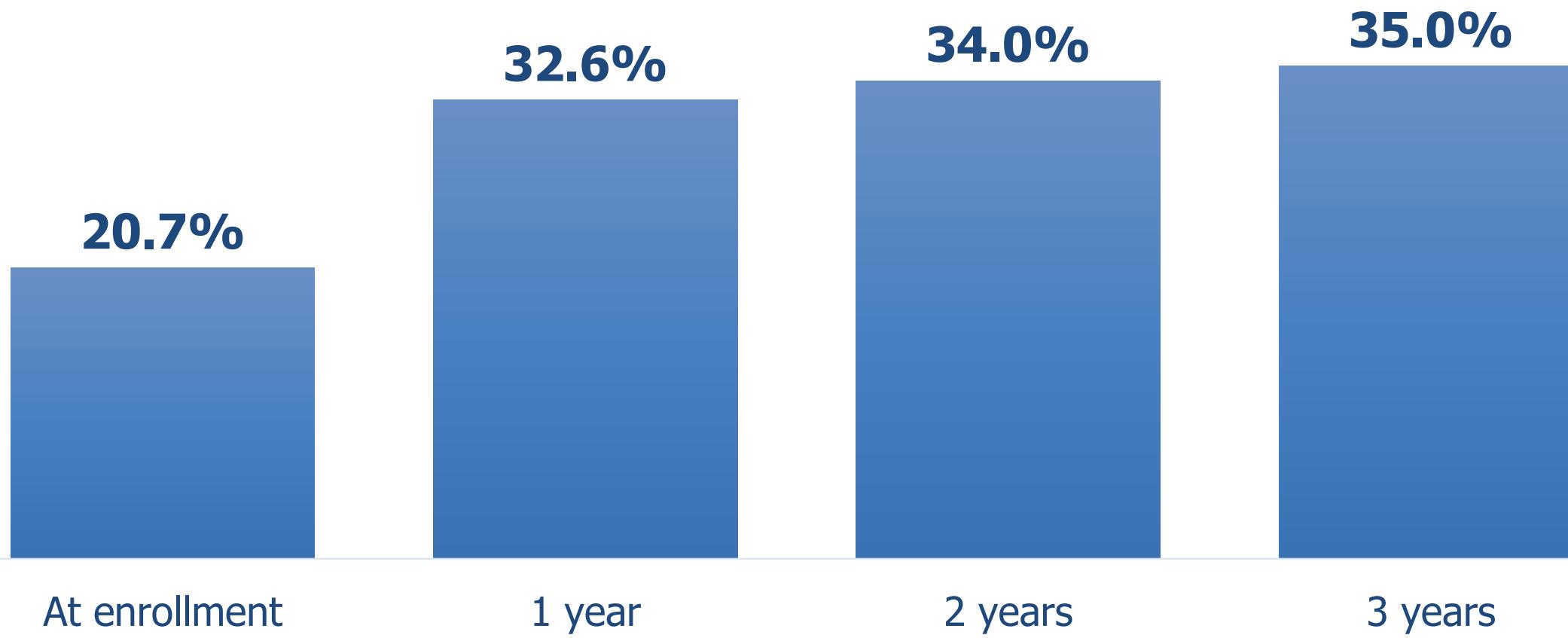
CCS is available in three Tribal nations and 70 counties.

Lac Courte Oreilles Band
of Lake Superior
Chippewa



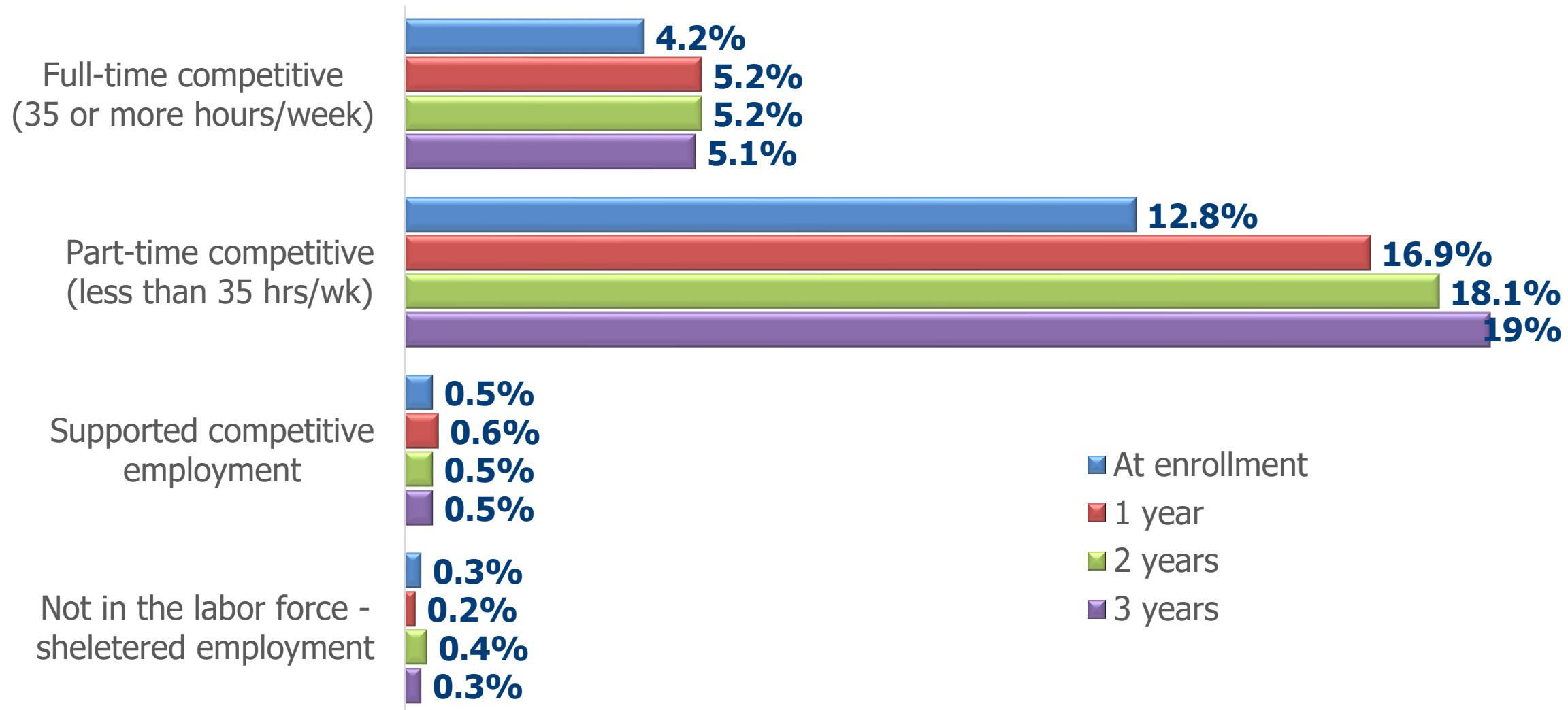
CCS Employment Data: Functional Screen

Percent of CCS Participants with Interest in Having a Job who are Employed



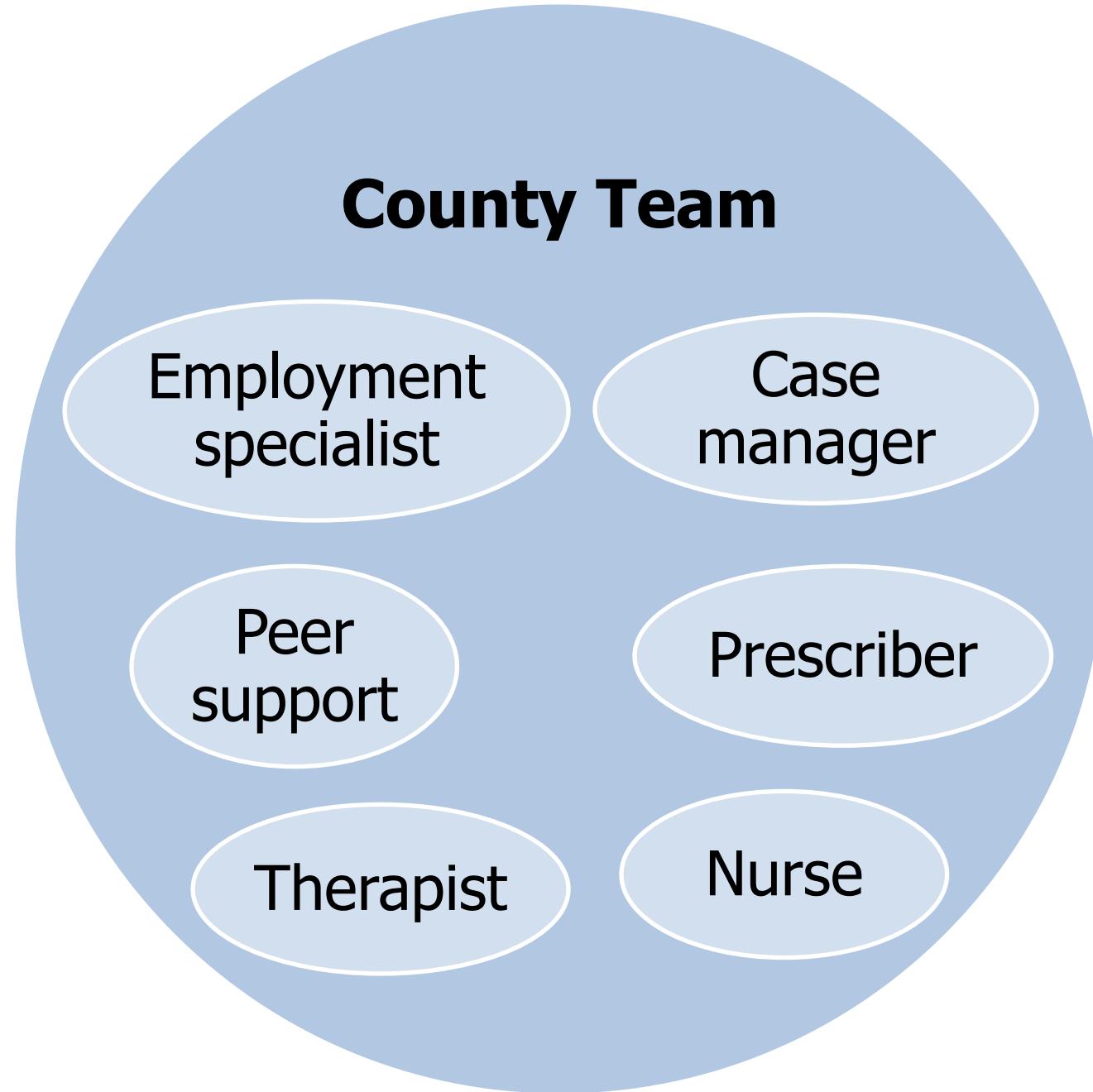
CCS Employment Data: PPS

Percent of CCS Participants by Employment Status and Year in Program



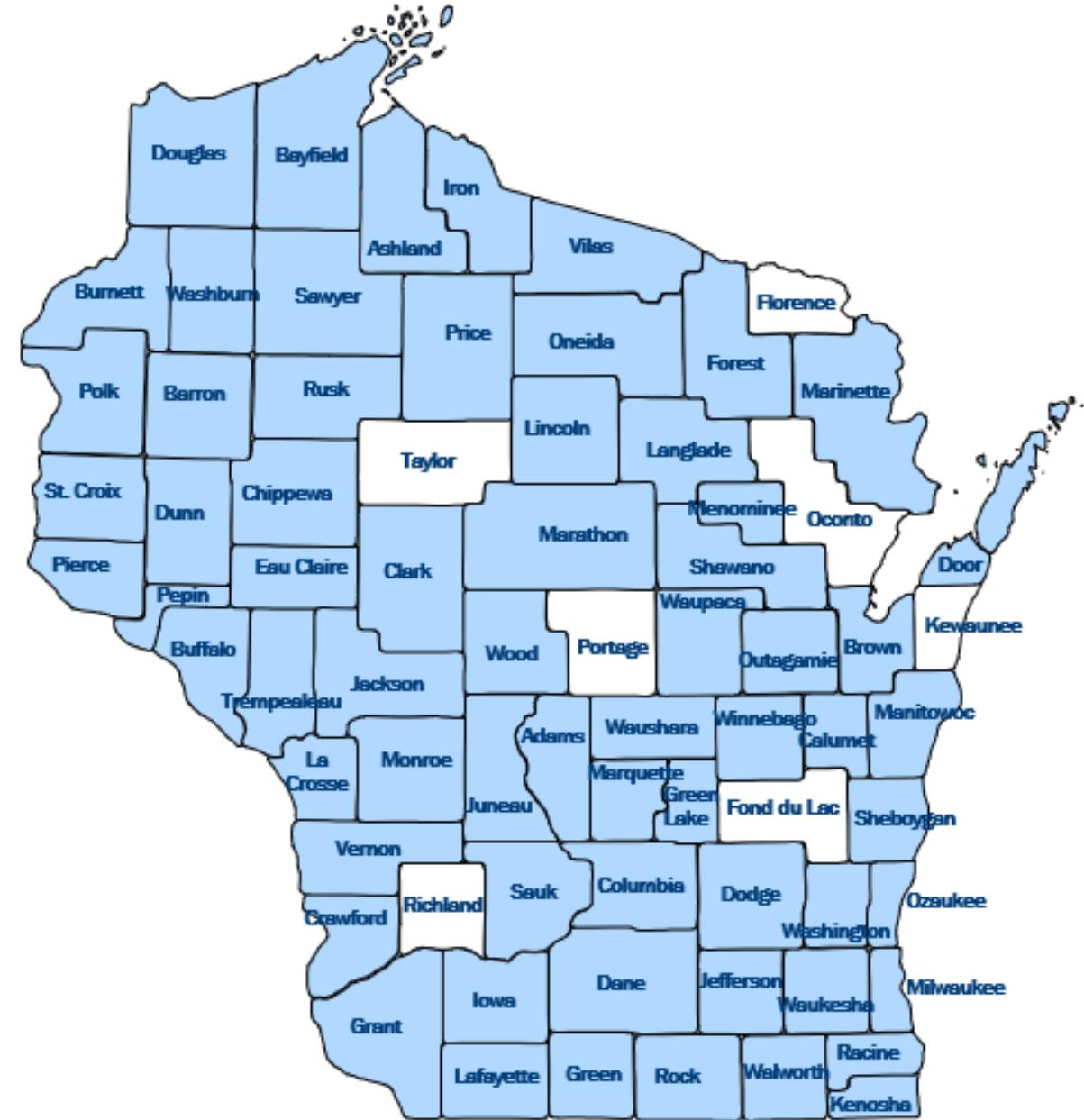
Overview of CSP Services

- Case management
- Medication management
Medication monitoring
- Nursing
- Physical health monitoring
- Employment-related skills training
- Psychosocial rehabilitation (for example: activities of daily living, social skills training)
- Individual and group therapy



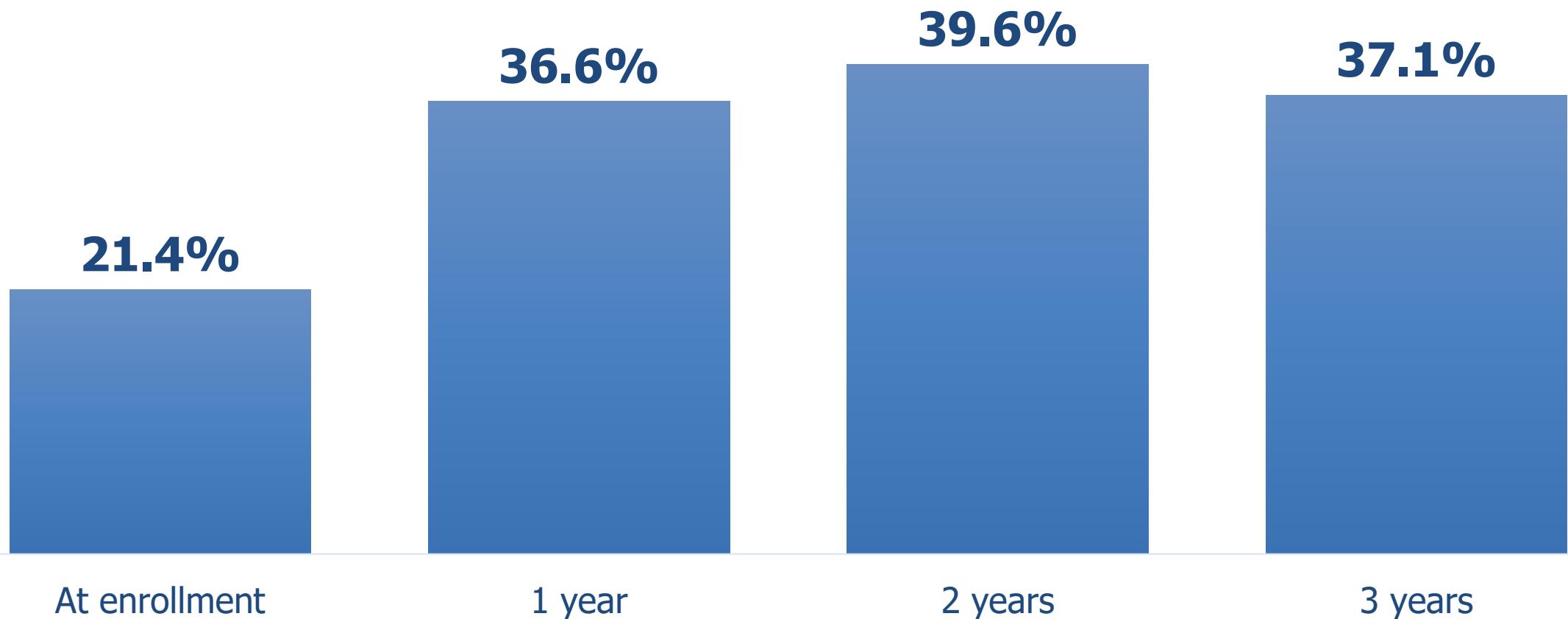
Where is CSP available?

CSP is available in 65 counties.



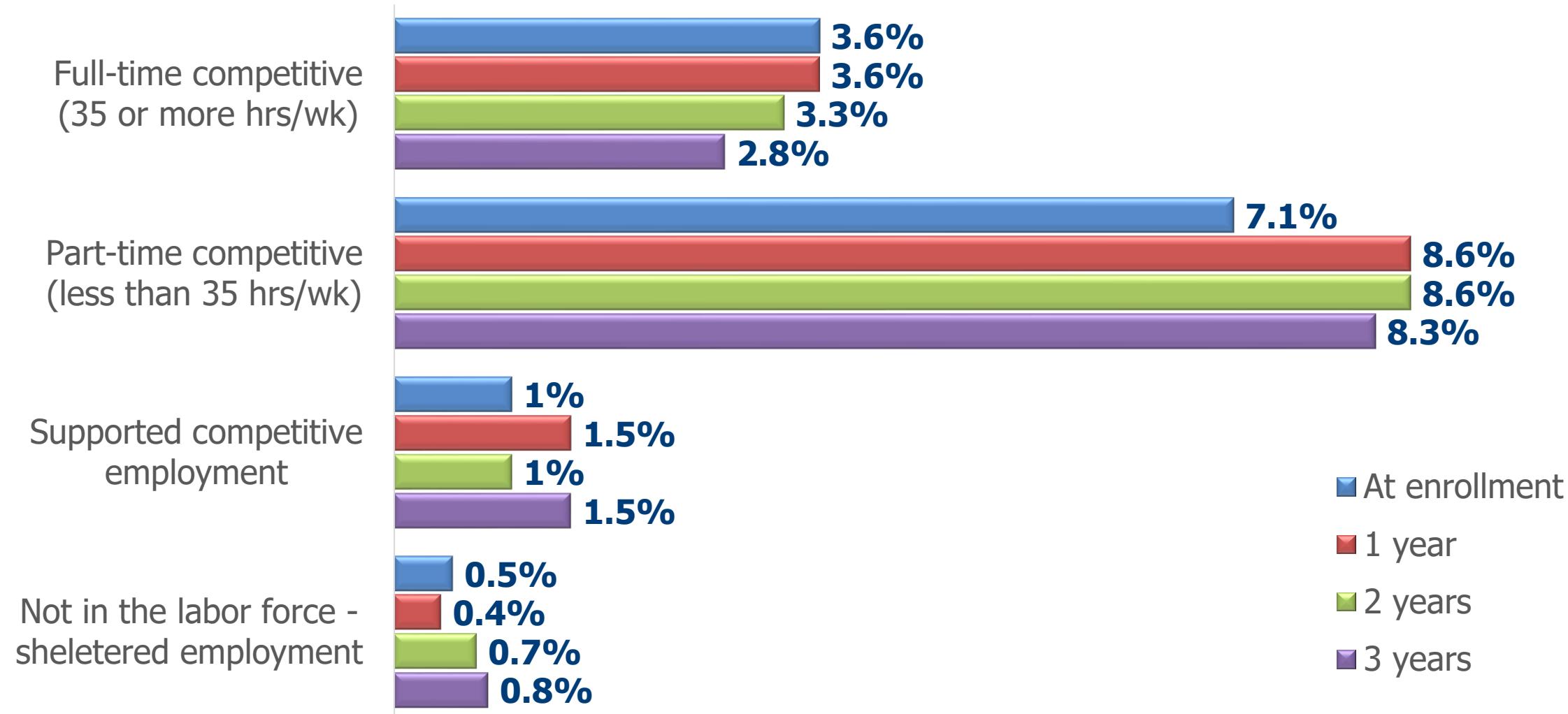
CSP Employment Data: Functional Screen

Percent of CSP Participants with Interest in Having a Job who are Employed

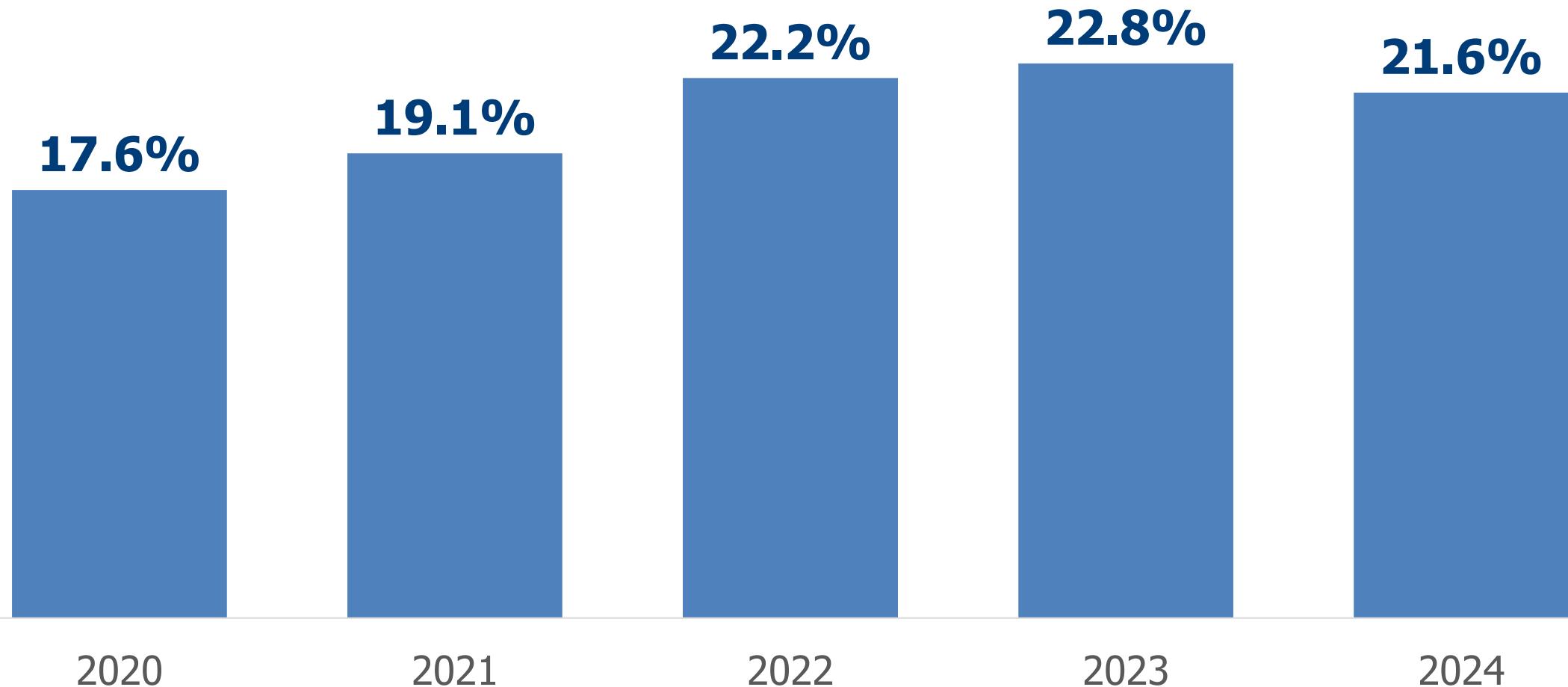


CSP Employment Data: PPS

Percent of CSP Participants by Employment Status and Year in Program

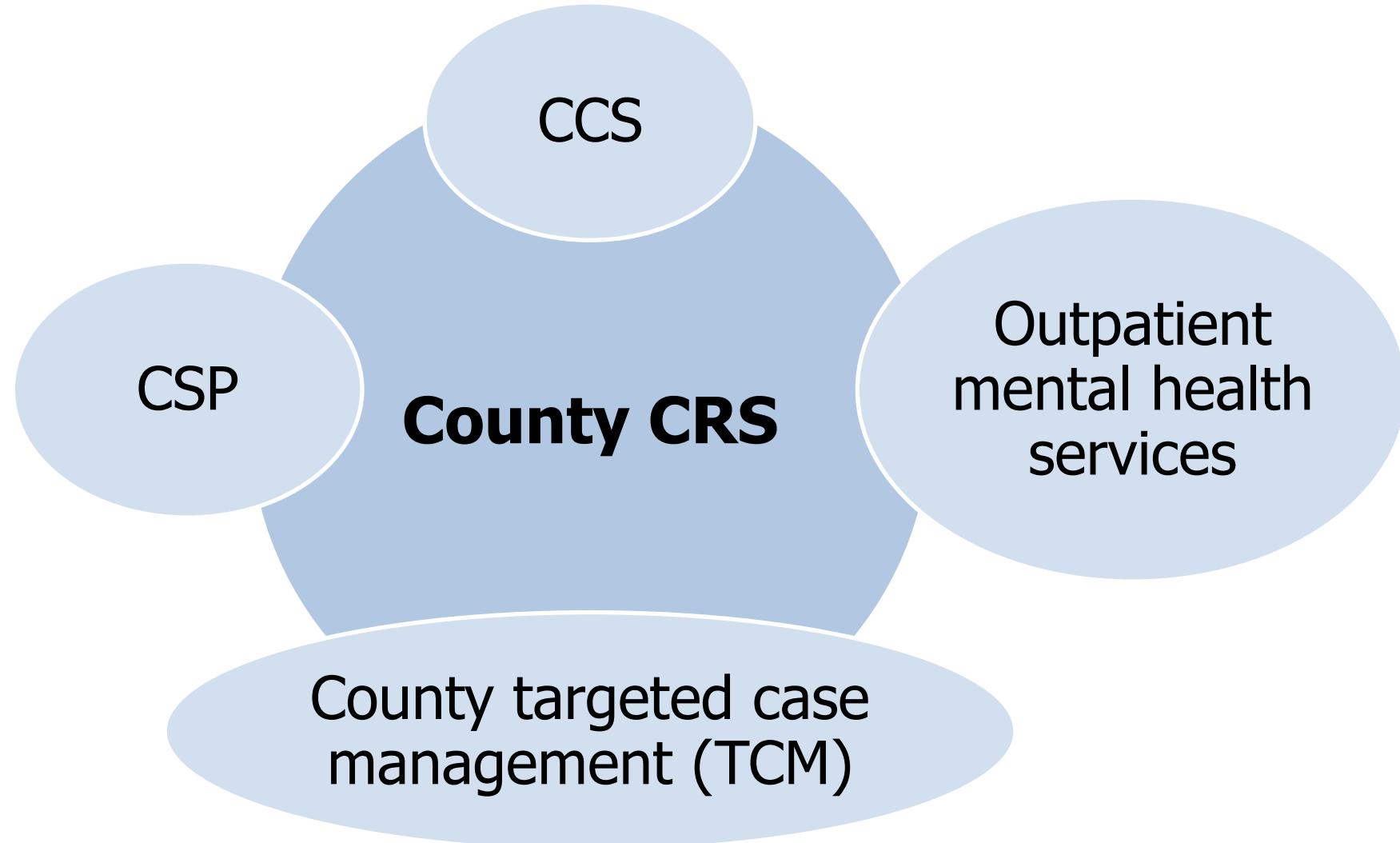


Percent of CCS and CSP Participants Employed by Year



Overview of CRS

- Community living supportive services
- Peer support services
- Supportive employment services



Where is CRS available?

CRS is available in 16 counties.



How can I make a referral to CRS, CSP, or CCS?

Contact your Tribal health care office or county health and human services department.

Tips for Making a Referral

- Contact the Tribal nation or county health and human services department to ask what documents and information is needed to make a referral.
- Consider preparing a referral packet to send with each referral.
- Follow up regularly on the referral once made.
- Be clear on the timeline of the service need (example: this person will be leaving the hospital in three days).
- Make it easier for the provider to get the information they need by helping to get a signature on releases of information.

Employment Service Providers

If your agency provides employment services and is interested in providing services through CCS, CSP, or CRS, contact your Tribal nation or county health and human services agency.

DHS Contacts

CRS and CSP

Jennifer Patridge, LCSW

CSP/CRS Coordinator

jennifer.patridge@dhs.wisconsin.gov

Amy Cottington, LCSW

CSP/CRS Outreach Specialist

amy.cottington@dhs.wisconsin.gov

General email contact:

DHSCTSCSP@dhs.wisconsin.gov

CCS

Denise Eder, BS, CSW

CCS Coordinator

denise.eder@dhs.wisconsin.gov

Mike Van Sistine, JD, MSW, LCSW, CSAC

Integrated Services Coordinator

michael.vansistine@dhs.wisconsin.gov

General email contact:

DHSCTSCCS@dhs.wisconsin.gov