

Loss Mitigation Training Curriculum

Monday

LOSS MITIGATION

- 8:00 Introductions
 - Contact Information, FAQ, Training Resources
 - Loss Mitigation Guide
 - Servicing Early Delinquency Loans
 - Special Forbearance
 - Loan Modification and Reamortization Agreements
- 11:30 Lunch approximately
- 12:30 Unexecuted Modification Procedures (11060)
- 5:00 Training concludes

Tuesday

LOSS MITIGATION

- 8:00 Start time
 - Short Sales
 - Deed In Lieu (DIL)
 - GLS / LINC entry / User Guide
- 11:30 Lunch approximately
- 12:30 Special Loan Servicing
 - Quick review and Q & A
- 5:00 Training concludes

Loss Claim & PDP Training Curriculum

Wednesday

3555 PDP

- 8:00 Introductions
Contact information, FAQ, Training Resources
Chapter 18 FCL Bidding
Chapter 19 of the 3555
- 11:30 Lunch approximately
- 12:30 PDP User Guide for GLS input
- 5:00 Training concludes

Thursday

LOSS CLAIM TRAINING

- 8:00 Start Time
Loss Claim and Future Recovery
Invoice Worksheet
Chapter 17
Chapter 18
- 11:30 Lunch approximately
- 12:30 Chapter 20
- 5:00 Training concludes

Friday

LOSS CLAIM TRAINING

- 8:00 Start time
Loss Claim User Guide for GLS input
- 11:30 Lunch approximately
- 12:30 Continuation Loss Claim User Guide for GLS input
Change of Lender
Review and Q&A with Carol Schilling
- 4:00 Training concludes