

Dear colleague,

Devon and Cornwall Police have put out a press release in order to make more people aware of County Lines and its presence in Devon, and to appeal to the public to report any suspicions. The campaign, [and the press release](#), identifies ways that the public can spot the signs of such criminal activity, and makes it clear how to report it.

I would like to draw your attention to the campaign, but also to ask that you continue to have this vital matter at the forefront of your minds when dealing with your day to day jobs in public service. The people who you are supporting or helping in different ways may also be people who are vulnerable to these criminal groups, and who may be victims, or potential victims, or offenders. They may be willingly involved, or coerced into having an involvement.

And just to remind you, we have a multi-agency partnership intelligence [submission form](#), for the sharing of non-urgent information. The intelligence that front line agencies have submitted to the police so far has helped to produce substantial evidence and leads that have led to arrests and removal of criminals from Devon and Cornwall. Thank you.

For urgent information, please report via the usual routes – Police, telephone 999/101, or you can call Crime Stoppers anonymously on 0800 555 111.

If your day to day roles include visiting clients at home, then please look out for items in the house that raise concern or suggest drug related activity. That may be as apparent as weighing scales in the house, multiple mobile phones and sim cards, or amounts of cash.

If you work in Accident and Emergency, have County Lines in mind if you come upon a person refusing to give their details, where there is a suspicion of drug use or symptoms, or violent injury such as stab wound, gun shots or unexplained scars.

If you work with young people, are they becoming involved with individual older males or gangs. Is their character changing? The press release includes other signs to look out for.

Thanks again. As people who work closely with the public, it is very possible that you do, or could, come into contact with victims or offenders, and as such your help in bringing forward intelligence to help with our investigation is very much appreciated.

Kind regards

Ken Lamont