# **Governance Alert**



Information for governors, trustees & clerks Spring term issue 01
DES Governance Consultancy Team Week ending: 10.01.25

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## Complaints toolkit and resources updated

The suite of resources for maintained and academy schools have been updated. Policies now include a limit on the timeframe for submission of complaints, how anonymous complaints will be handled and new templates. The documents will be available for download from Monday 13 January 2025.

#### For all clerks, governors and trustees

<u>Complaints toolkit and resources</u> (available from Monday 13 January)

Boards may wish to review their policies earlier than planned to introduce the newer versions.

#### **Greener schools index (GSI)**

The GSI is a free tool self-assessment tool designed to support all schools on their net zero journey.

- Helps evaluate school progress, strengths and areas for improvement in essential areas such as air quality, biodiversity, catering management, energy, ICT, procurement, waste management and water
- Each completed survey generates an individual pdf report of responses that can be shared with Governors and Trustees, or used to inform a Climate Action Plan.

### For all governors and trustees

#### **Greener schools index**

The initial pilot of the GSI will run until 28th February 2025 and will help schools assess current levels of climate action and identify areas for further development.

## Staff acceptable behaviour policy

HR ONE has developed a new policy for acceptable behaviour which schools can access via the policy library. Key features:

- Easier for staff to identify the ways to report unacceptable behaviour and where they can go for support
- Restorative practice is explained and embedded into the policy, giving staff and managers the opportunity to address concerns at the earliest opportunity and to resolve these in a restorative way.

## For all governors and trustees

HR ONE policy library

#### **Clerking vacancies**

West Hill Primary School Seaton Primary School WeST – local board administrator

#### For all interested parties

Further information and apply Further information and apply Further information and apply

## **Training opportunities**

Clerks briefings 21 Jan, 10-12, Future Skills Centre, Exeter; 22 Jan, 10.30-12, online and 23 Jan 17.00-18.30, online Attendance & behaviour, 21 Jan, 1.30-13.15, online Recruiting board members, 22 Jan, 12.30-13.15, online Introduction for new clerks, 28 Jan, 10.30-12.30, online Leadership of the board, 29 Jan, 10.00-12.00, online Governance updates 4 Feb, 12.30-1.30; 5 Feb, 4.00-5.00pm Clerk as an adviser, 4 Feb, 10.00-11.30, online

#### For all governors, trustees and clerks

Search by date for further information and bookings: <u>Training, conferences and professional development</u> <u>I DES (devoneducationservices.co.uk)</u>



