Cleaning Procedures for Touchscreen Equipment

Do not spray any cleaning solution directly onto the touchscreens. Spray the disinfectant into a clean cloth and wipe down the touchscreen.

For the disinfectant to be effective, the solution needs to stay wet for a specific amount of time. Refer to the instructions on the disinfectant container. Once air dry, use a microfiber cloth to remove any streaks from touchscreens. If required, spray glass cleaner (without ammonia/vinegar) into a cloth and wipe down any stubborn streaks.

Disinfecting wipes can also be used as a substitute. Care must be taken not to allow excess liquid to pool at the bottom of the touchscreen. Once air dry, refer to the steps above to remove any streaks from the touchscreens. It is imperative that disinfecting liquids do not penetrate creases and openings.

The above cleaning method can be applied to other Lottery equipment such the vending machines (buttons and handles,) the Lottoview screen, and Lottery merchandising dispensers.

