



SHIP TA Center Webinar Announcement

COVID-19 Feedback from SMPs, SHIPs, and MIPPA

Tuesday, May 5, 2020 | 1:00 p.m. - 2:00 p.m. Eastern Time

Description: From late March through early April, the Administration for Community Living (ACL) conducted a survey to collect information from SMPs, SHIPs, and MIPPA about challenges and strategies during COVID-19. The OHIC centers have also conducted several webinars related to COVID-19 and collected survey responses from attendees. In this webinar, the three OHIC centers (SMP, SHIP, and MIPPA) will share feedback and ideas from SMPs, SHIPs, and MIPPA that were received from these surveys.

Speakers: Heather Flory, SMP Resource Center; Sue Choplin, SHIP TA Center; and Ann Kayrish, NCOA's Center for Benefits Access (aka the MIPPA Center)

Intended Audience: This topic may be useful for a broad range of efforts, such as conducting outreach, staff and volunteer training, and complaint management. Anyone in the SMP, SHIP, and/or MIPPA networks who is interested in this topic is welcome to attend.

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SHIP National Technical Assistance Center (SHIP TA Center)
info@shiptacenter.org | 1-877-839-2675 | www.shiptacenter.org

This webinar was supported, in part, by grant number 90SATC0001 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

