Washington State Health Care Authority

Guidelines for Providing and Billing Medicaid Peer Support Services

❶ Apply to become a licensed Behavioral Health Agencies (BHA) credentialed to provide peer support services

For additional guidance, see the **Department of Health – Behavioral Health Agency Credentialing video (youtube.com/watch?v=PeUicU9NunU)** and Department of Health Behavioral Health Agencies webpage, **doh.wa.gov/licenses-permits-and-certificates/facilities-z/behavioral-health-agencies-bha**.

❷ Enroll your National Provider Identifier (NPI) with HCA as a billing provider in ProviderOne

Enroll as a billing provider (**hca.wa.gov/billers-providers-partners/become-apple-health-provider/enroll-billing-provider**). The application can be completed through the "Complete your enrollment" portal.

If you don't have an Organizational or Type 2 NPI, you may apply via the National Plan and Provider Enumeration System (NPPES) (**nppes.cms.hhs.gov/help/npi-application-help-page**)

❸ Contract with Managed Care Organizations (MCO)

Federally recognized Tribes that are enrolled with ProviderOne do not need to contract or credential their servicing providers with any of the Managed Care Organizations (MCOs).

For guidance on how to become a Medicaid provider who wish to provide services for Apple Health (Medicaid) managed care clients **hca.wa.gov/billers-providers-partners/become-apple-health-provider/enroll-provider**.

BHA's can accept Apple Health Clients without a managed care plan through the fee-for-service program (FFS) for Peer services. See the following billing guides:

- Provider billing guides and fee schedules | Washington State Health Care Authority (**hca.wa.gov/billers-providers-partners/prior-authorization-claims-and-billing/provider-billing-guides-and-fee-schedules**)
- Mental Health Part 2, and
- Substance use disorder billing guides

❹ Hire peer support staff who have an active Certified Peer Support Specialist Trainee (CPSST), Certified Peer Support Specialist (CPSS), or Registered Agency Affiliated Counselors (AAC)

Effective January 1, 2027, the AAC credential will no longer be an accepted qualification for peer support staff.

- Peer support staff with a pending AAC credential may provide billable peer support services until January 1, 2027.
- Peer support staff with pending CPSS or CPSST credentials are not authorized to provide billable services until their credentials are officially active.

❺ Enroll peer support staffs' NPI as a servicing under the BHA in ProviderOne with HCA

To begin or receive assistance with the staff application, review **hca.wa.gov/billers-providers-partners/become-apple-health-provider/enroll-health-care-professional-practicing-under-group-or-facility**

If individual NPI is already enrolled, associate the individual to your organizational HCA enrollment in ProviderOne.

For assistance associating your staff, see **hca.wa.gov/assets/billers-and-providers/p1provuser-manual-enroll-FAOI.pdf**

Under table of contents (page 3), click on "Add servicing provider information" and as many as necessary.

Federally recognized Tribes that need any assistance with Billing issues or onboarding NPIs can contact the Office of Tribal Affairs (OTA) at HCA for technical assistance at any time at Tribalaffairs@hca.wa.gov.