

Statewide Certified Community Residential Services and Supports Provider Meeting

Jan. 24, 2024

Thank you to all who were able to participate in our recent statewide provider meeting. Below you will find the requested and additional information that was presented.

New WAC Sections

DDA has posted updated and new sections of chapter 388-101D WAC:

- UPDATED: [0190](#), [0195](#), [0200](#)
- NEW: [0196](#), [0197](#), [0198](#), [0201](#)

Quality Assurance Review

Please review the attached PowerPoint linked in the GovDelivery message: QA Statewide Provider Trends January 2024.

Who can I contact if I have questions about quality assurance compliance and improvement?

- HQ: Donna Pierson (Donna.Pierson@dshs.wa.gov)
- Region1: Karen Smith (Karen.Smith2@dshs.wa.gov)
- Region 2: Michelle Cottrell (Michelle.Cottrell@dshs.wa.gov)
- Region 3: Sharon Prose (Sharon.Prose@dshs.wa.gov)

Care Coordination

Please bring your questions to the next statewide provider meeting – this will be a standing topic at each meeting.

Healthcare for Workers with Disabilities

Link to Apply:

www.washingtonconnection.org

Or Mail Form: HCA 18-005

[HCA 18-005](#)

DSHS

PO Box 45826

Olympia, WA 98504-5826. For more information about HWD, call toll-free 1-800-871-9275.

How to set up autopay for HWD health care premium payments online:

https://www.hca.wa.gov/free-or-low-cost-health-care/i-need-medical-dental-or-vision-care/pay-my-apple-health-premium#tab_1_questions

More Information

WA State Link:

<https://www.dshs.wa.gov/esa/community-services-offices/apple-health-workers-disabilities-hwd-program>

HCA Link:

<https://www.hca.wa.gov/free-or-low-cost-health-care/i-help-others-apply-and-access-apple-health/apple-health-workers-disabilities>

Informing Families Link for info to HWD:

<https://informingfamilies.org/wp-content/uploads/2020/02/HWD.pdf>

Training Unit

Please see the attached Training Unit PPT linked in the GovDelivery message.

Integrated Settings

Rule Text and Information for Providers

- [HCBS Settings Rules.](#)
- [Home and Community Based Settings - Washington Administrative Code.](#)
- Read Washington's [approved statewide transition plan](#) for compliance with the federal home and community-based services regulations.

Brochures

[DDA Home and Community-Based Waiver Services Setting Rules for Clients](#) (available in multiple languages.)

[DDA Home and Community-Based Waiver Services for Providers.](#)

[Home and Community-Based Waiver Services for Children Residing in DDA Children's Residential Settings.](#)

Additional Resources

Integrated Settings Training for [providers](#):

- The training is approximately 30 minutes.
- Course Name: Integrated Settings.
- CEUs: 1 hour.
- Course Code: CE2337330.
- Provider trainers can issue certificates following accountability conversations with employees.

[Videos](#) for individuals receiving Home and Community-Based Waiver Services

- Overview: <https://youtu.be/wXTK1t3ZFNA>
This video explains why and where the HCBS Settings Rules are in place.
- What to Expect: <https://youtu.be/UeReEEM7a3g>
This video explains what you can expect from your service providers.
- Modifications: <https://youtu.be/Y5YnMLxsBvo>
This video explains what must happen in order for any changes to be made to your rights under the Settings Rules.

Please also see the attached CMS slide show document linked in the GovDelivery message.

Tools

- [Self-assessment tool \(optional\).](#)
- [Individual assessment tool \(optional\).](#)

Email box for questions: [Contact us](#) (DDAIntegratedSettingsReviews@dshs.wa.gov)