

Dual-Eligible Special Needs Plan

Dual-Eligible Special Needs Plans (D-SNP) are for clients who may be entitled to both Medicare and Apple Health (Medicaid) coverage. These clients have Medicare Part A and Part B.

What is a D-SNP?

A D-SNP is a special kind of Medicare Advantage plan for dual-eligible individuals allowing care coordination between Medicare and Apple Health services.

A client may choose to have their Medicare managed through a Medicare Part C plan. Medicare Advantage Plans, sometimes called Part C or MA Plans, are offered by health plans approved by Medicare. The state contracts with specific Medicare Advantage plans for to provide D-SNPs to dual-eligible clients. These plans will also offer Part D Drug Coverage.

You may choose the same plan for both D-SNP and Behavioral Health Services Only (BHSO) coverage. This means the same plan can cover both your physical health care and your behavioral health care needs.

Benefits of enrolling in a D-SNP

Benefits and coverage may vary by plan. See coverage map for plan availability online at hca.wa.gov/assets/free-or-low-cost/d-snp-service-area-guide.pdf.

- Enrolling in a D-SNP does not change what Medicare or Apple Health covers.
- A D-SNP improves your care coordination.
 - Being in a D-SNP makes it easier for your providers to make referrals and plan your treatment.
- Aligned enrollment makes finding a provider easier, since providers only need to accept one plan.
- Some D-SNP plans offer supplemental benefits in addition to what Medicare and Apple health covers. Supplemental benefits vary by plan but may include:
 - A monthly credit that may be spent on healthy foods, OTC products or eligible utility bills.
 - Transportation for non-emergency medical appointments.
 - Additional vision benefits including an allowance for glasses or contacts.
 - Meal delivery after an inpatient hospital stay.
 - Fitness programs that include free gym memberships.
 - Personal emergency response systems.
 - Routine acupuncture and chiropractor care.
 - Podiatry including routine foot care appointments.

- Additional hearing benefits including an allowance for hearing aids.
- Telehealth and virtual appointments.
- Additional dental benefits for covered dental services such as cleaning, fillings, root canals, crowns and dentures and implants.
- Additional home care benefits such as chore service visits.

Plan contact information

Plan name	Phone number
Amerigroup	1-844-812-2275
Community Health Plan of Washington	Current members: 1-800-942-0247 Prospective members: 1-800-944-1247
Coordinated Care of Washington (WellCare)	Current members: 1-833-444-9089 Prospective members: 1-866-527-0056
Humana	1-800-457-4708
Molina Healthcare of Washington	1-866-403-8293
UnitedHealthcare Community Plan	1-855-273-4568

Get help with comparing plan choices

- **Washington State Health Care Authority D-SNP webpage:** hca.wa.gov/d-snp
- **Medicare webpage:** [Medicare.gov](https://www.Medicare.gov)
 - View tools that can help you compare plans and answer your questions
 - **Click** “Find health & drug plans” to compare plans in your area
- **Statewide Health Insurance Benefits Advisors (SHIBA):** SHIBA is a free, unbiased service available to all WA state residents offered through the WA state Office of the Insurance Commissioner
 - **Online:** insurance.wa.gov/statewide-health-insurance-benefits-advisors-shiba
 - **Phone:** 1-800-562-6900