Residential Services Providers Training & Information

May 18, 2022

Keeping current with training requirements

For Community Residential Providers impacted by training requirements outlined in Chapter 74.39A RCW

- Supported Living

- Group Homes

- Group Training Homes

- Children's Licensed Staff Residential

- Alternative Living

- Companion Homes

- State Operated Community Residential (SOCR)

Rules for the training requirements are contained in Chapter 388-829 WAC and additional standards for the adult residential programs are located in Chapter 388-101D WAC.

Some training timelines have been suspended per COVID-19 pandemic State of Emergency under Proclamation 20-05. Click Here for More details.

COVID-19/Pandemic Response Updates

Emergency rules in place for training and Continuing Education

The primary changes in this emergency rule filing include:

- Adding "specialty training" to WAC 388-829-0086

- New timelines for completing training and specialty training in the table in WAC 388-829-0086

- New timelines for completing CE in WAC 388-829-0087

To view the CR-103E and the full text of the emergency rules, see WSR 22-11-077.

1. Under WAC 388-829-0086, a direct support professional employed during the COVID-19 public health emergency must complete training, including specialty training, as follows:

Worker hired during the time frame of:	Must complete 75-hour new employee training no later than:
8/17/2019 to 9/30/2020	10/31/2022
10/1/2020 to 4/30/2021	1/31/2023
5/1/2021 to 3/31/2022	4/30/2023
4/1/2022 to 9/30/2022	8/31/2023
10/1/2022 to 12/31/2022 or the end of the COVID-19 training waivers established by gubernatorial proclamation, whichever is later	9/30/2023 or no more than 120 days after the end of the COVID-19 training waivers established by gubernatorial proclamation, whichever is later
After the end of the COVID-19 training waivers established by gubernatorial proclamation or beginning 1/1/2023, whichever is later	As required under WAC 388-829-0015

2. Under WAC 388-829-0087(5), all direct support professionals employed between March 1, 2020, and Feb. 28, 2021, are granted 12 hours of DSHS-approved continuing education credit for the training entitled "COVID-19 On-The-Job Training Protocols," bearing the DSHS approval code CE2135218. No physical certificate for this training will be issued or required.

3. Under WAC 388-829-0086(6), all direct support professionals have until Dec. 31, 2022, or 120 days from the end of the COVID-19 training waivers established by gubernatorial proclamation, whichever is later, to complete any additional CE that may have become due while training waivers were in place in excess of the 12 hours of CE granted.

40-Hour CORE Curriculum Update Project is in full motion

The curriculum is being created in partnership and collaboration with residential supported living providers, community stakeholders, DDA's Residential Training Unit, and self-advocates.

The purpose: This project was created to update and streamline the 40-Hour CORE Training curriculum to ensure its alignment with current

regulations, policy, procedures, and education and training frameworks, methodologies, and technologies.

To join this dynamic group: Please email Sarah Blanchette at sarah.blanchette@dshs.wa.gov

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Upcoming Training Opportunities

(New) Community Residential Services Administrator Training Series

General Policy Development Training

May/June

- Every quarter we are rolling out new trainings that will benefit our Community Residential Services administrators, directors and senior leadership. These trainings will eventually lead the development of a full Administrator Academy. Help us build this vital resource for our provider community by attending and offering feedback on these training resources.

- Scott Livengood from Alpha Supported Living Services has developed a Policy 101 Training. This training will help providers develop quality internal policies that guide their work.

- There are 4 opportunities to attend this virtual training.

- (Register) May 25, 10 a.m. to 11:30 a.m.

- (Register) May 31, 1 to 2:30 p.m.

- (Register) June 2, 1 to 2:30 p.m.

- (Register) June 13, 1 to 2:30 p.m.

DDA Developed E-Learning Course: Overview to Background Checks

E-learning courses are self-paced trainings available 24/7 for your staff to access for Continuing Education Credit.

- To the Background Checks Training (click here)

- This training covers everything you need to know about the background check process. This is a great resource for providers who seek support related to new hire background checks. In addition to the E-learning course, there is a comprehensive resource manual available in the same location.
- CE Credit: 1 CEU, Course Code: CO2235667

New Trainer/Training Director Orientation

Monthly offering

The Residential Training Unit will be offering an orientation monthly to new trainers or new training directors in all the Community Residential Training Requirements, helpful resources and answers all questions about setting up, maintaining a quality training program that meets RCW and WAC requirements. This is a great opportunity to get basic information and receive live answers to your training questions. All are welcome and there is no need to register, just drop in!!

- **Zoom**   **June 8**   **1 to 2:30 p.m.**
- **Zoom**   **July 13**   **10 to 11:30 a.m.**
- **Zoom**   **Aug. 10**   **1 to 2:30 p.m.**
- **Zoom**   **Sept. 5**   **10 to 11:30 a.m.**
- **Zoom**   **Oct. 12**   **10 to 11:30 a.m.**
- **Zoom**   **Nov. 9**   **1 to 2:30 p.m.**
- **Zoom**   **Dec. 12**   **1 to 2:30 p.m.**

For the 2022 Train-the-Trainer Academies Calendar – see the document attached to the GovDelivery message

Register for each course individually. Trainers receive CE credit for each course. Certificates will be awarded upon completion of each course.

40 Hour CORE TTT (Virtual Academy)

June (Webinar) 13-17, 2022

- Register via Eventbrite for each class (Zoom links will only be sent to those registered)
- Trainer: Service Alternatives
- June 13 to June 17, 2022 – 9 a.m. to 4 p.m.
- Must register/attend the full course

July (E-Learning) 18-29, 2022

- [Register](#) via Eventbrite for each class (this class has shorter live virtual sessions and more independent/self-study work, that is why the academy is two weeks long vs. one weeklong)
- Trainer: Matthias Austin, Volunteers of America
- July 18 to July 29, 2022 – 9 a.m. to 4 p.m.
- Must register/attend the full course

Virtual Train-the-Trainer (TTT) Continuing Education (CE) Series

June 13-17, 2022

- [Register](#) via Eventbrite for each class (Zoom links will only be sent to those registered)
- Trainer: Krista Niemen
- Beyond Mandated Reporting TTT - 9 a.m. to 4 p.m. - June 13, 2022
- Beyond First Aid: Recognizing and Responding to Medical Emergencies TTT - 9 a.m. to 4 p.m., June 14, 2022
- Introduction to Dementia and I/DD – 9:00 a.m. to 4:00 p.m. - June 15, 2022
- Buzz on Adult Learners – 9:00 a.m. to noon & Creating a Peer Coaching Program – 1 to 4 p.m. - June 16, 2022
- Safety and Resiliency Training (Peer Coaching CE) – 9 a.m. to 4 p.m. - June 17, 2022

(New) E-learning Training Opportunities

E-learning courses are self-paced trainings available 24/7 for your staff to access for Continuing Education Credit!

Fatal Five E-learning Trainings (developed by IntellectAbility Inc.)

- DDA purchased one license for all providers to access IntellectAbility's Fatal Five E-learning course. This course identifies and trains direct support professionals to recognize and respond to the fatal five conditions considered preventable causes of death in people with IDD. These online courses are part of our comprehensive spectrum of developmental disabilities training resources and include targeted

training for staff working with developmentally disabled adults and children.

- These courses are housed in IntellectAbility's Learning Management System and they are offering provider organizations access to this system to enroll their staff, track their progress and print certificates.

- These trainings are available for CE credit.

- For access to these courses email Sarah Blanchette sarah.blanchette@dshs.wa.gov

CareLearn E-learning Training Database (Pilot Project)

- CareLearn is an E-learning Training Database owned by DSHS. There are hundreds of CE courses available on this database. DDA has access to 20 licenses and offering these for free for 90 days to providers who are interested in participating in a pilot project. To gain access to a license you must be willing to offer feedback about the relevancy of courses for our DDA providers, ease of using the database and other details that would help us assess whether CareLearn is a viable resource for our Community Residential Services Provider community.

- These trainings are available for CE credit.

- If you would like to participate in the project and gain access to this database of trainings email Sarah Blanchette sarah.blanchette@dshs.wa.gov.

2022 Trainer Technical Support Webinars/Curriculum and New Trainer Approval Clinics

Webinars will run from 10 to 11 a.m. They:

- Answer frequently asked questions (including resources during COVID-19 pandemic)

- Clarify training requirements

- Provide live interactions with your peers

- Review upcoming training opportunities:

Trainer and Curriculum Approval Clinics 11 a.m. to noon. They provide:

- Answer questions about trainer approvals.

- Review new curriculum.

- Catch up on any trainer or curricula approvals pending.

Zoom	**June 16**	**10 to 12 p.m.**
Zoom	**July 6**	**10 to 12 p.m.**
Zoom	**August 18**	**10 to 12 p.m.**
Zoom	**September 14**	**10 to 12 p.m.**
Zoom	**October 13**	**10 to 12 p.m.**
Zoom	**November 17**	**10 to 12 p.m.**
Zoom	**December 8**	**10 to 12 p.m.**

Virtual office hours every Tuesday: Join us on Zoom 10 a.m. to 12 p.m.

Sarah Blanchette, or Robin Wiseman, are hosting virtual office hours every Tuesday on Zoom. Providers and others are welcome to drop in and get your questions answered, provide and get feedback, or just to spend time with your peers. In these sessions Sarah and/or Robin will answer group questions and take providers into a breakout room to answer agency specific questions. If there is a change to these weekly office hours it will be published in Sarah's automatic email reply. Please email Sarah if you wish to attend office hours or to verify hours.

How to access:

- Click on link: **Zoom**

- Drop-ins welcome!

Redesigning our DDA training and curriculum website

Sarah Blanchette and Robin Wiseman are working with our Residential Quality Assurance team to redesign our website to make it more user friendly. If you have innovative ideas on how we can improve our website, where we house our curriculum, e-learning courses and provider training opportunities, please reach out to us.

Do you have a training opportunity you are willing to open up to other providers? Please reach out to Sarah at sarah.blanchette@dshs.wa.gov and we will make sure and get that posted to Provider Training Opportunities website.

We are also looking for providers who are willing to train other providers in the 40-hour CORE. Do you have openings in your trainings or are you willing to be a resource for other providers? Email sarah.blanchette@dshs.wa.gov

Relaunching the Trainer and Curriculum Approval email address: DDApproval@dshs.wa.gov

Please use this email address to send all Trainer and Curriculum Approvals, DDApproval@dshs.wa.gov. Both Sarah Blanchette and Robin Wiseman are monitoring this inbox for approval request. If you have an urgent request or waiting to hear back about an approval, please feel free to drop by our virtual office hours and we will take care of your request. You are also welcome to request curriculum or trainer approvals following all Trainer Technical Support Webinars.