

Developmental Disabilities Administration

Pre-Visit Questions for Case Managers

In-Home

1. Has the client or anyone in the household traveled outside the country in the last 30-days and experienced recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?
2. Has the client or anyone in the household had in-person contact with someone that has returned from travel outside the country in the last 30-days that has presented with recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?
3. Within the last 30-days has the client or anyone else in the household reported or presented with recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?

If client answers yes to questions 1 or 2, or reports as positive for symptoms listed in question 3:

- Consult with supervisor before making visit.
- Direct client to contact their primary care provider (PCP). If client is unable to make this call, offer to assist them.

Residential

1. Has the client traveled outside the country in the last 30-days and experienced recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?
2. Has the client been in contact with someone that has returned from travel outside of the country in the last 30-days that has presented with recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?

3. Within the last 30-days has the client reported or presented with recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?

If client answers yes to questions 1 or 2, or reports as positive for symptoms listed in question 3:

- Consult with supervisor before making visit.
- Direct client to contact their primary care provider (PCP).
- Inform residential provider so they are aware and able to follow-up with client and the client's primary care provider.

Skilled Nursing Facilities

1. Has the client traveled outside the country in the last 30-days and experienced recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?
2. Has the client been in contact with someone that has returned from travel outside of the country in the last 30-days and experienced recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?
3. Within the last 30-days has the client reported or presented with recent shortness of breath or a noticeable difference in shortness of breath, new or recent cough, or fever?

If client answers yes to questions 1 or 2, or reports as positive for symptoms listed in question 3:

- Consult with supervisor before making visit.
- Direct client to contact their primary care provider (PCP).
- Inform residential provider so they are aware and able to follow-up with client and the client's primary care provider.

In Addition:

When interacting with clients or providers:

- Express that you are not shaking their hand and will keep distance to ensure the health and safety of you and them (precaution).
- If anyone you come in contact with is exhibiting symptoms, keeping a 6 foot distance is recommended.
- Whenever possible wash your hands with soap and water for at least 20 seconds before entering and leaving a home or facility; if unable to wash hands use hand sanitizer.
- If there are any questions regarding next steps, consult with your supervisor.

When visiting a facility:

- If there is notice posted of quarantine, do not enter the facility. Consult with your supervisor.
- When checking into the facility, if the resident you are there to see is in isolation, postpone visit and consult with your supervisor.