

Claiming for Bed Hold Example

- Your client is authorized for 12 units of Bed Hold (SA686) for 5/31/24-6/11/2024. To claim for this bed hold, you **cannot** submit one claim line that spans two months:

The screenshot shows the 'BASIC LINE ITEM INFORMATION' form. The 'BASIC SERVICE LINE ITEMS' section is highlighted. The 'Service Date From' field is set to 05/31/2024 and the 'Service Date To' field is set to 06/11/2024. The 'Service Code' is SA686 and the 'Units' are 12. The form also includes sections for 'ELECTRONIC VISIT VERIFICATION (EVV) ITEMS' and 'TPL INFORMATION'. At the bottom, there are buttons for 'Add Service Line Item' and 'Update Service Line Item'.

- If you try to submit a date span for a bed hold as shown above, you will receive the following error message:

The screenshot shows the 'Social Service Billing Screen' with a warning message: 'Warning: 'Service Date From' and 'Service Date To' must be within the same Calendar Month, please update the dates of Service and submit a separate claim for each Calendar Month'. The screen includes buttons for 'Close', 'Save Claim', 'Submit Claim', and 'Reset'.

- Instead, you have to submit two separate claim lines (one line for each month).
- For this example, you would enter one claim line for the May date (05/31/2024) for 1 unit:

The screenshot shows the 'BASIC SERVICE LINE ITEMS' form. The 'Service Date From' field is set to 05/31/2024 and the 'Service Date To' field is set to 05/31/2024. The 'Service Code' is SA686 and the 'Units' are 1. The form also includes sections for 'ELECTRONIC VISIT VERIFICATION (EVV) ITEMS' and 'TPL INFORMATION'. At the bottom, there are buttons for 'Add Service Line Item' and 'Update Service Line Item'.

- Next, enter a separate claim line for the June dates (06/01/2024-06/11/2024) for 11 units:

BASIC LINE ITEM INFORMATION

BASIC SERVICE LINE ITEMS

mmddccyy

Service Date From: 06012024 *

mmddccyy

Service Date To: 06112024 *

Service Code: SA686 *

Modifiers: 1: 2: 3: 4:

Patient Account No:

Units: 11 *

+ ELECTRONIC VISIT VERIFICATION (EVV) ITEMS

+ TPL INFORMATION

- After doing this, you should see one line for the May date and one line for the June dates:

+ Add Service Line Item

Update Service Line Item

Previously Entered Line Item Information

Click a Line No. below to view/update that Line Item Information.

Total Charges Submitting: \$ 180.00

Line No	Service Dates		Service Code	Modifiers				Units	
	From	To		1	2	3	4		
1	05/31/2024	05/31/2024	SA686					1	Delete
2	06/01/2024	06/11/2024	SA686					11	Delete

- Remember to click 'Submit' to submit the claim for processing. See the [ProviderOne for Social Services Billing Guides](#) for detailed instructions on how to submit claims.