

Claiming for Bed Hold Example

- Your client is authorized for 12 units of Bed Hold (SA686) for 5/31/24-6/11/2024. To claim for this bed hold, you **cannot** submit one claim line that spans two months:

BASIC LINE ITEM INFORMATION

BASIC SERVICE LINE ITEMS

mm	dd	ccyy	mm	dd	ccyy				
Service Date From:	05	31	2024	*	Service Date To:	06	11	2024	*
Service Code:	SA686			*	Modifiers:	1:	2:	3:	4:
Patient Account No:					Units:	12			*

ELECTRONIC VISIT VERIFICATION (EVV) ITEMS

TPL INFORMATION

Add Service Line Item **Update Service Line Item**

Previously Entered Line Item Information

- If you try to submit a date span for a bed hold as shown above, you will receive the following error message:

Provider Portal > Social Service Billing Screen

Close **Save Claim** **Submit Claim** **Reset**

Warning: 'Service Date From' and 'Service Date To' must be within the same Calendar Month, please update the dates of Service and submit a separate claim for each Calendar Month

Social Service Billing Screen

- Instead, you have to submit two separate claim lines (one line for each month).
- For this example, you would enter one claim line for the May date (05/31/2024) for 1 unit:

BASIC SERVICE LINE ITEMS

mm	dd	ccyy	mm	dd	ccyy				
Service Date From:	05	31	2024	*	Service Date To:	05	31	2024	*
Service Code:	SA686			*	Modifiers:	1:	2:	3:	4:
Patient Account No:					Units:	1			*

ELECTRONIC VISIT VERIFICATION (EVV) ITEMS

TPL INFORMATION

Add Service Line Item **Update Service Line Item**

Previously Entered Line Item Information

- Next, enter a separate claim line for the June dates (06/01/2024-06/11/2024) for 11 units:

BASIC LINE ITEM INFORMATION											
BASIC SERVICE LINE ITEMS											
mm	dd	ccyy	mm	dd	ccyy						
Service Date From: 06 01 2024 *			Service Date To: 06 11 2024 *								
Service Code: SA686 *			Modifiers: 1: <input type="text"/> 2: <input type="text"/> 3: <input type="text"/> 4: <input type="text"/>								
Patient Account No: <input type="text"/>						Units: 11 *					
+ ELECTRONIC VISIT VERIFICATION (EVV) ITEMS											
+ TPL INFORMATION											

- After doing this, you should see one line for the May date and one line for the June dates:



Previously Entered Line Item Information											
Click a Line No. below to view/update that Line Item Information.											
Line No	Service Dates		Service Code	Modifiers				Units			
	No	From	To	1	2	3	4		1	Delete	
1		05/31/2024	05/31/2024	SA686				1		Delete	
2		06/01/2024	06/11/2024	SA686				11		Delete	

Total Charges Submitting: \$ 180.00

- Remember to click 'Submit' to submit the claim for processing. See the [ProviderOne for Social Services Billing Guides](#) for detailed instructions on how to submit claims.