



**Apple Health Core Connections** (AHCC) is an original program delivering health care services for *Washington's children and youth in foster care, adoption support, young adult alumni of foster care (up to age 26), and children reunified with their parents*. Children and youth entering foster care are automatically enrolled in AHCC. American Indian/Alaska Native children may choose to opt in at any time.

**AHCC's primary goal is to make health care easier.** Our healthcare coordinators work with caregivers, caseworkers, bio parents, adoptive parents and the youth we serve to ensure AHCC members get the care they need. This includes access to primary care, behavioral health, vision, dental, specialists, durable medical equipment (DME), Home Health and more.

Call the AHCC team at **1-844-354-9876** and dial 2 for help with:

- A member ID number
- Finding a provider/specialist
- Issues with a pharmacy
- 24/7 Nurse Advice Line
- Care management requests
- Benefit information
- Help with the website

For care management and other help, you can also email our team at **AHCCTeam@coordinatedcarehealth.com**.

For Eligibility and Enrollment into the AHCC program, call the Foster Care Medical Team at HCA, 1-800-562-3022 ext. 15480, or email [fcmt@hca.wa.gov](mailto:fcmt@hca.wa.gov).

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## AHCC Liaisons

AHCC **Liaisons** are assigned to DCYF regions to ensure the Department of Children, Youth and Families (DCYF) staff have ongoing support. Liaisons focus on promoting communication between DCYF, Coordinated Care, Tribes, members, caregivers and healthcare providers.

Region	Liaison	Cell #	Email
1/2	Michelle Wiley-Bunting	509-774-7297	Michelle.M.WileyBunting@coordinatedcarehealth.com
3/4	Moriah Faimalie	206-376-2486	Moriah.L.Faimalie@coordinatedcarehealth.com
5/6	Jen Estroff	206 492-9019	JEstroff@coordinatedcarehealth.com

(Region 1/2: Eastern WA; Region 3/4: Western WA - King County & North; 5/6: Western WA – Pierce, South & West)

Call an AHCC Liaison for unresolved matters, issues around court orders, enrolling AI/AN youth, unique situations or training needs.

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## AHCC Community Training & Education

The AHCC **Community Education Team** delivers program education and support across the state. No-cost trainings are offered in-person and online to anyone who works with children and youth impacted by the child welfare system, including caregivers, CASA, medical providers, schools and community agencies.

Training topics include:

- ACEs (Adverse Childhood Experiences)
- Adolescent 2 Adult program overview (a2A)
- AHCC Overview
- Child Development
- Coping with Holiday Stress
- Resiliency
- Sexual Health in Foster Care
- Substance Use Disorder
- Suicide Prevention
- Supporting LGBTQ+ Youth in Foster Care
- Things I Wish My Therapist Knew (about the foster care system)
- Trauma-Informed Care for Educators and School Counselors
- Trauma-Informed Care for Caregivers
- Whole Brained Parenting

For future trainings and events in your area, visit our site: <https://tinyurl.com/AHCCtraining>.

To schedule a training, please email [CommunityEducation@CoordinatedCareHealth.com](mailto:CommunityEducation@CoordinatedCareHealth.com).

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## More benefits. Less worry.

- **Rewards Program:** Earn rewards for staying healthy. Buy baby care & personal care products, groceries and more.
- **Online Member Account:** Access your benefits & claims 24/7 through your own account.
- **24-Hour Nurse Advice Line:** Call anytime for medical & mental health support. Get help deciding if you should go to an ER or urgent care.
- **SafeLink Cell Phone:** Get a cell phone with 1,000 minutes & unlimited texting. Calls to us won't count toward your minutes.
- **Care Management:** Receive personalized help managing your benefits, resources & various health conditions.
- **Health Library:** Access more than 1,000 health topics on our website to guide your health decisions.
- **Healthy Kids Club:** Enroll your kids 12 years and under in this fun club that teaches them about nutrition and exercise.
- **Start Smart for your Baby:** Get a new car seat, breast pump and more through our program for pregnant and new moms.