

# ENERGY ASSISTANCE GET HELP WITH HEATING OR COOLING



## FUEL ASSISTANCE

helps with home heating costs during the coldest months of the year.

Open application period: the **second Tuesday in October through the second Friday in November**.

Approved applicants will be notified of their benefit amount in late December. Payments begin in January and continue through April or until the benefit has been exhausted.



## CRISIS ASSISTANCE

helps households that have no heat or are in imminent danger of being without heat.

Open application period: **November 1 through March 15** for heating equipment repair/purchase/maintenance and a one-time-only heat security deposit.

Open application period: the **first business day in January through March 15** for purchase of home heating fuel and payment of a heat utility bill.



## COOLING ASSISTANCE

helps with cooling costs during the hottest months of the year for households with individuals who are age 60 or older, or under the age of 6, or that include someone with a disability.

Open application period: **June 15 through August 15** for payment of electric utility bill, cooling equipment repair/purchase and/or a one-time only electric security deposit.

## APPLICATIONS FOR ENERGY ASSISTANCE ARE ACCEPTED IN THE FOLLOWING WAYS:

### ONLINE

[CommonHelp.Virginia.gov](https://CommonHelp.Virginia.gov)

### PHONE

Enterprise Customer Service Center  
**833-522-5582**

### IN PERSON

paper applications are available at all four DFS office locations.

### PAPER APPLICATION

Mail: **12011 Government Center Parkway,  
Suite 232,  
Fairfax, VA 22035**

Fax: **703-653-1355**

Email: [DFSmycase@FairfaxCounty.gov](mailto:DFSmycase@FairfaxCounty.gov)

In person: **drop off at one of the  
four DFS office locations.**

Learn more about Energy Assistance and other benefits, services and resources, and how to apply:

### VISIT ONLINE

Public Assistance and  
Employment Services (PAES)



OR CALL **703-324-7500**,  
Monday through Friday,  
between 8 a.m. and 4:30 p.m.

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 Where a TTY number is not indicated, use 711/Virginia Relay.  
Reasonable accommodations provided upon request, call 703-324-7500.

 FAIRFAX COUNTY DEPARTMENT OF  
**FAMILY SERVICES**

