**Online Learning for Students  
Students need to log on to their fcpsschools.net account to access.**

([Arabic](https://docs.google.com/document/d/14-EWt3K7MHiT7N_go_13Tqfr4_6kmI-cUf0kahdW4q4/edit?usp=sharing), [Chinese](https://docs.google.com/document/d/1ajbpuToAs_pezdwwFstTvNVjcMWmt9x6DdPFxjmSP9g/edit?usp=sharing), Farsi, [Korean](https://drive.google.com/open?id=18A6nKOFLWSMa6C6bg6K5Tz6BTerTx4Vcw6HHUQqeeg8), [Spanish](https://drive.google.com/open?id=10fPkop8iGjZWWd8IW-MIZxluT9eIMR41SIb69zZj6ZQ), [Urdu](https://drive.google.com/open?id=1HUCaw0xlTSe9kNwfDmAm4t2UI_O2rZKd))  
  
[Tips for Online Success](#fsk7pmulhx7)

[Student Technology Supports](#3e9ei8gvuucm)

[Student Technology Troubleshooting Guide](#y45bh4xpjz9y)

**Tips for Online Success**  
**Set yourself up for success with these tips:**  
  
**Dedicate** a space for you to do your work, where your computer will be on a level surface. Remember that everyone can see where you are working when your camera is on.

**Dress** for success. You may be on camera as you interact with your peers and teachers, so be sure to dress accordingly.

**Communicate** with your teachers via email   
(your student ID# @fcpsschools.net). Also use this email to reach out to counselors and other school staff.

**Check** forassignments and announcements via Blackboard and/or Google Classroom.

**Stick** to a schedule.

**Follow** the schedule for meeting with teachers. Use the other days to complete assigned work and check in when needed.

**Be open and flexible to learn this new way together!**

**Thank you to Hayfield SBTS, Tabitha Reber, for sharing these tips for success!**

******Student Technology Supports  
Who should I contact for technology help?**  
**Contact your classroom teacher or the FCPS Information Lines.**



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| **FCPS 24/7 - Blackboard** | **Blackboard Ultra** | **FCPS Gmail** |
| **How to login**  **Click on a Language** [Arabic](https://drive.google.com/open?id=1aLUYeNa9c_sez6EQ4d5qgTfFwN4ycoLo), [Chinese](https://drive.google.com/open?id=1XGmSOyDSslp0YDS313hWQIG2iIYsnk_q), [English](https://drive.google.com/open?id=1ETkcKFbnSbD-05_sZ14qWGVM0oRV3F4P), [Farsi](https://drive.google.com/open?id=1AfOyVCrcIQT0T7KyegwUfTZ2KIntxxpC),  [Korean](https://drive.google.com/open?id=1d2ij96cSuzV0CntruflRmU48SUBwRsFi), [Spanish](https://drive.google.com/open?id=1udUJXXkn_1Rb6kagT1tfRfgIspqJg6XI), [Urdu](https://drive.google.com/open?id=1hs_jljNy6xq9gmvVzJvxSXyWplgeicbU) | **How to login**    **Click on a Language** [Arabic](https://drive.google.com/open?id=1opDjjHY_zqyiz-dxeKZxoTjxJquNYpGV), [Chinese](https://drive.google.com/open?id=1hRc7TLGGbnwhdPJ1QWlEb-Xtc_iLEKcZ), [English](https://drive.google.com/open?id=1d-qU-M5K1O0rxVgrotIdTrDOZO9xM-YS), [Farsi](https://drive.google.com/open?id=1pYdikhaTwFIfRkQvKJt5bBNahr9Yt1LK), [Korean](https://drive.google.com/open?id=1k-GKFXGErbEYSVN6kTPhNSY6tAQFWnEG), [Spanish](https://drive.google.com/open?id=1BZzvAmRHG_HyXleKDmjfyCEGpcwjZMjN), [Urdu](https://drive.google.com/open?id=13NBCndVhxpgnMwsADEgdDuoLFsp6AXUR)    **Videos**   1. Blackboard Ultra Basics ([English](https://drive.google.com/open?id=1Ij7l_qQcOK69s6fHNoPoNaEiIHVnrybb)) ([Spanish](https://youtu.be/ot0fd2VWnf4)) 2. Blackboard Ultra Help for Participants ([English](https://help.blackboard.com/Collaborate/Ultra/Participant/Get_Started))     **Collaborate Basics Slide Deck**  **Click on a Language**  [Arabic](https://docs.google.com/presentation/d/1YNLrV8fZc8bIPjo7etEt1-OPTJS5wuo11xsqoSZRM2U/edit#slide=id.p), [Chinese,](https://drive.google.com/open?id=1oC3RTclaeQnUFSRtSolksxDOyvrQg_vG) [English,](https://docs.google.com/presentation/d/1CG6-VwBDnAl1-Nv1fUnDQs9CdhYEcz46o696qmZePHE/edit#slide=id.p) [Farsi](https://drive.google.com/open?id=1QNW-VAYLuFPaxBhUueyaFoxp7Sw-DWUVgbIWTrN6Yig) [Korean](https://drive.google.com/open?id=1ssbHAIPvxZaCUNFNWmA2uDMsbuslzW5GOij52AHN1Lw), [Spanish](https://drive.google.com/open?id=1_CM03RjBoGRrXq2kN53-TlmtolOPDm7mcE32Hg2mGSc), [Urdu](https://drive.google.com/open?id=1NbCR_8XcNLxCSGkbWXBe4WjWeHFEJ-gx) | **How to login**    **Click on a Language** [Arabic](https://drive.google.com/open?id=1CpicXmVspSosWMp_YhFTH5qGH_T9-vdl), [Chinese](https://drive.google.com/open?id=1DydNeHZuEWT1-frUlTp57leYOtK5biRL), [English](https://drive.google.com/open?id=1-qlB9SGFKdMjuOgBy9cMGHHloGxTl1g-) ,[Farsi](https://drive.google.com/open?id=1Np6ZhY3wdHAYTcxer5Iz3P0SRjBjHB1N)  [Korean](https://drive.google.com/open?id=1-LXZ7nGHj7DkC-dijAETag6D6tTTrjBs), [Spanish](https://drive.google.com/open?id=116XTGzDIqr73Npqr9SwEeQNaszuChcCj), [Urdu](https://drive.google.com/open?id=1TUjv_pmaP4Oep9Fd-vIYwDzQsIXf_tYY) |
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| **Video Recordings Blackboard 24-7, Google Classroom, Blackboard Collaborate Ultra by Maya Gueron** [**English**](https://youtu.be/7rheSj7M_gM)[**Spanish**](https://youtu.be/vWlszo4LYxo) **Updated 5/14/2020 How to access** [**Blackboard Collaborate Ultra Bilingual video**](https://us.bbcollab.com/collab/ui/session/playback/load/ded46e8377ad44aeb63c74374dee7253?name=Ms.%20Bienkowska%27s%20Virtual%20Office%20Hours%20-%20Logging%20in%20to%20your%20virtual%20class) **in English and Spanish by Ruth Valverde, Ruth and Malgorzata Bienkowska.** | | |

******Student Technology Troubleshooting Guide**

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| **I need support…** | |
| **Accessing a website**      a) Refresh the web page. Click on this   Icon  b) Try using another browser (Internet   Explorer, Chrome) c) Check your Internet connection. | **Accessing a Google Doc**    a) Use Google Chrome. b) Login to your FCPS Schools account.  Example: 1234567@fcpsschools.net |
| **Connecting to the Internet**  a) Disconnect, then reconnect to the  Internet. b) Click the “Troubleshoot” button. c) Restart your device. | **Remembering my login  information**  a) **Username:** Student ID number  b) **Password**: The FCPS network--Gmail,  FCPS 24-7 Blackboard--share the same  password. Contact your teacher if you  need additional help. |
| **I tried all the steps above, but I still need technology support.** | |
| **Contact your teacher, or call one of the phone numbers provided below.** | |