Prepare for VA's new online sign-in changes

VA is moving to a more modern online sign-in experience that simplifies your options and continues to protect your identity and benefits. You can manage all your VA health care and benefits online through <u>VA.gov</u>, the <u>MyHealtheVet</u> website, the <u>VA: Health and Benefits app</u>, and other online services.



Your health portal is not going away. The sign-in protocols are simply changing to a more secure process.

Here are the changes for VA websites and mobile apps:

- After March 4, 2025, the option to sign in with a MyHealtheVet user ID and password will be removed.
- After Sept. 30, 2025, the option to sign in with a DS Logon username and password will be removed.
- From that point forward, you will have two sign-in options from which to choose: *Login.gov* or ID.me.

A <u>handy guide</u> that helps Veterans prepare for these sign-in changes has been created with FAQs and easy-to-understand information.

VA also has created step-by-step instructions for opening a Login.gov account or an ID.me account, which can be accessed at the links below:

- How to create a Login.gov account
- How to create an ID.me account

If you would benefit from receiving help in person with these changes, simply visit Dole VA's MyHealtheVet Office in Building 26, Room 100. You also can contact MyHealtheVet Coordinator Andy Thornton for more information at 316-685-2221, Ext. 57754.

How to access My HealtheVet through the VA sign-in page.

Enter your account credentials.

- Go to myhealth.va.gov and select Sign in.
- You will be redirected to the VA sign-in page.
- Select the account you wish to use to sign in (ID.me or Login.gov). Enter your user information and password for the account you choose.



If you sign in with **ID.me** or **Login.gov**:

Complete multifactor authentication by entering the six-digit code sent to you by text message or phone call, or by using one of the provided alternative authentication methods.

Once you complete this step, you will be redirected to your **My HeatlheVet** account.



