



DEPARTMENT OF VETERANS AFFAIRS
Veterans Benefits Administration
Education Service
Washington, DC 20420

March 31, 2023

Dear Financial Institution or Creditor:

Recipients of the Post-9/11 GI Bill receive a Monthly Housing Allowance (MHA) as part of their educational assistance provided by the Department of Veterans Affairs (VA). The housing allowance is an integral part of the benefits earned by our noble Veterans and their families.

Unfortunately, the Post-9/11 GI Bill MHA payment for the end of March may be delayed by approximately one business day due to an unexpected systems issue. VA recognizes the importance of the MHA and is working diligently to resolve this matter as soon as possible. We request that financial institutions post the MHA payments immediately when the pay file is received from the Treasury, to avoid negative outcomes.

In the event of a returned check, or a late payment, we request that financial institutions and creditors use this letter as evidence that this unfortunate issue was of no fault to our Veterans and beneficiaries. Waiving of any fees or credit bureau reporting because of the delayed MHA payment would be much appreciated.

Thank you in advance, for your support of the Nation's Veterans.

Sincerely,

A handwritten signature in cursive script that reads "Joseph Garcia".

Joseph L. Garcia
Executive Director
Education Service