



# Learning Update

OCTOBER 2018

## About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

### Patient Safety On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

#### **On-Demand eLearning: Joint Patient Safety Reporting Training Videos**

Access the JPSR Video Knowledge Base, a collection of brief videos in Joint Knowledge Online, demonstrating the following JPSR functionalities:

- How to Enter a Patient Safety Event.
- Investigation Form.
- Searching.
- Reporting.
- Hotspots.

[Learn more](#)

#### **On-Demand eLearning: Root Cause Analysis**

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now.](#)

### Patient Safety Learning Circles

*In-person or web-based forums focused on a specific topic*

#### **TeamSTEPPS® Webinar – American Hospital Association (AHA)**

Please check our [Calendar of Events](#) for updates on this webinar.

#### **The Joint Commission**

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

#### **High-Quality Healthcare through Accreditation: An Overview: Part 1 – ECRI Institute**

Oct. 4, 2018 from 1-2 p.m. EDT

#### **Speakers:**

**ECRI Institute**  
The Discipline of Science. The Integrity of Independence.

- Tony Cabell, RN, MSN, MBA, Joint Commission program manager and performance improvement officer, U.S. Army Medical Command
- Margaret M. Class, RN, Clinical Quality, Integrated Clinical Quality Support Branch, Clinical Support Division, Medical Affairs, Defense Health Agency
- Lt Col Stephanie Chirico, chief of accreditation and compliance, U.S. Air Force

For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

Don't wait to register for other DoD PSP activities!  
Click here to view the 2018 DoD PSP Calendar:  
[www.health.mil/PSPcalendar](http://www.health.mil/PSPcalendar)

Do you have a learning activity or networking opportunity that should be included?  
E-mail us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).

**Improving Value: Putting a Strategic Focus on Overdiagnosis – Institute for Healthcare Improvement (IHI)/National Patient Safety Foundation (NPSF)**

Oct. 16, 2018 from 1-2 p.m. EDT

Join this expert-led panel, as they discuss the harm and wasted resources overdiagnosis and overtreatment can cause, and the new formula needed to identify and assess these issues.

Panelists will:



- Present striking examples of overdiagnosis and overtreatment as applicable to many common chronic medical conditions and screening tests.
- Explain Number Needed to Treat to Benefit (NNTB), Number Needed to Treat to Harm (NNTH), and Patient-Oriented Endpoints that Matter (POEMs).
- Discuss how understanding cost per POEM achieved provides a unique view of value in healthcare.

**Speakers:**

- James D. Leo, MD, FACP, FCCP, chief medical officer, MemorialCare
- Helen Macfie, PharmD, FABC, chief transformation officer, MemorialCare

DoD patient safety champions can attend this webcast for free by contacting their service lead for an access code to apply at registration.

One hour of continuing education credit is approved for nurses, physicians, risk managers, and quality professionals, and certified professional inpatient safety seeking recertification.

[Learn More](#)

**Strategies for Accreditation Readiness: Part 2 – ECRI Institute**

Oct. 25, 2018 from 1-2 p.m. EDT

For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.



**Lowering Readmissions, Reducing Disparities – Institute for Healthcare Improvement (IHI)**

Oct. 25, 2018 from 2-3 p.m. EDT

Initiatives to reduce avoidable readmissions are the norm in U.S. health systems today, particularly because Medicare fines hospitals with higher-than-expected rates. In addition, health care organizations have come to appreciate that non-clinical issues, often referred to as social determinants of health, have a great bearing on rehospitalizations — everything from poor housing to unstable income to food insecurity.



Join this webinar to gain insights into one major health system's learning curve as they dug deeper into their higher-than-desired readmission rates and concerns about equity.

**Speakers:**

- Andrea Tull, PhD, director of reporting and analytics, Edward P. Lawrence Center for Quality & Safety, Massachusetts General Hospital
- Aswita Tan-McGrory, MBA, MSPH, deputy director, The Disparities Solutions Center

[Learn More](#)

**NEW Dental Guidebook Coming!**

In collaboration with the DoD Patient Safety Program, the Dental Patient Safety Integrated Product Team is releasing “A Guidebook for the Identification and Reporting of Dental Patient Safety Events” for the Military Health System dental community in fall 2018. The guidebook is a Tri-Service approach to clarify definitions and reporting requirements for patient safety events and sentinel events in MHS dental facilities. The DoD PSP will host learning events (webinars) for the dental patient safety community to introduce the guidebook and answer questions. Look for details in future [e-mails](#), Learning Updates and on our [calendar of events](#).

**Have questions about the DHA transition?**

Stay tuned for details on the new Defense Healthy Agency Procedural Manual being released in fall 2018. This new manual will contain changes for all domains aligning under Clinical Quality Management including Patient Safety, Healthcare Risk Management, Credentialing and Privileging, Accreditation and Compliance, Clinical Measurement, and Clinical Quality Management. A learning series will be presented in October to provide an opportunity for all audiences to learn about the updates for their respective domains. Look for details in future [e-mails](#), Learning Updates and on our [calendar of events](#).

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