



# Learning Update

MARCH 2018

## About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

### Patient Safety On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

#### **On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course**

This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

#### **On-Demand eLearning: Root Cause Analysis**

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

### Patient Safety Learning Circles

*In-person or web-based forums focused on a specific topic*

#### **TeamSTEPPS® Webinar – American Hospital Association (AHA)**

Please check our [Calendar of Events](#) for updates on this webinar.

#### **The Joint Commission**

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

#### **Mindfulness and Patient Safety – Institute for Healthcare Improvement (IHI)**

March 8, 2018 from 2-3 p.m. EST

As stress-reduction and other health benefits of mindfulness become better known, clinicians are discovering that they too, need new ways to deal with stress...often on the fly. Practicing mindfulness can be restorative in the middle of a hectic day, create mental space to be more tuned into patients, and reduce the likelihood of medical errors. What does "practicing mindfulness" look like, concretely? Join us to learn from two leading experts on mindfulness and the health care workforce.



#### Speakers:

- Kate FitzPatrick, DNP, RN, ACNP, NEA-BC, FAAN, chief nursing officer, University of Vermont Medical Center
- Teri Pipe, PhD, RN, dean, College of Nursing and Health Innovation and Chief Wellbeing Officer, Arizona State University

[Learn more](#)



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## PSAW Learning Opportunities

### **Engaging Patients and Providers: Speaking Up for Patient Safety – Institute for Healthcare Improvement (IHI)/National Patient Safety Foundation (NPSF)**

March 12, 2018 from 1-2 p.m. EDT

A panel of nationally known speakers will discuss the importance of speaking up from the perspective of clinicians, staff, and patients and families.

#### Speakers:

- Jeff Brady, MD, MPH, director, Center for Quality Improvement and Patient Safety, Agency for Healthcare Research and Quality
- Tiffany Christensen, vice president of Experience Innovation, Beryl Institute
- Gerald Hickson, MD, senior vice president, Quality, Safety & Risk Prevention, Joseph C. Ross chair in Medical Education and Administration, Vanderbilt University Medical Center

[Learn more](#)

### **Joint VA/DoD PSAW Webinar Series**

#### **Army Session**

March 13, 2018 from 10-11 a.m. EDT

“Root Cause Analysis Event Support and Engagement Team (RESET)”

#### Presenter:

- Col. Stephen M. Yoest, MD, MHA, MC, director, Quality & Safety Center, U.S. Army Medical Command

#### **Navy Session**

March 13, 2018 from 11:30 a.m.-12:30 p.m. EDT

“CUSP Implementation”

#### Presenters:

- Ms. Linda Coleman, MSN, patient safety/risk manager, Naval Medical Center San Diego
- Mr. Matthew Motley, ASQ CSSBB performance improvement, health systems engineer, Enterprise Solutions, Bureau of Medicine and Surgery
- Ms. Julie Blas, BSN, RN, nurse consultant, CUSP coordinator, Patient Safety/Risk Management Department, Naval Medical Center San Diego



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## PSAW Learning Opportunities Continued

### **Air Force Session**

March 13, 2018 from 1-2 p.m. EDT

“Incorporation of Human Factors into Safety Event Investigation”

Presenter:

- Col. Jamison W. Elder, MC, deputy director of Medical Services, U.S. Air Force Medical Operations Agency

### **National Capital Region Session**

March 13, 2018 from 2:30-3:30 p.m. EDT

“iPass at Walter Reed and Eisenberg Award for Patient Safety”

Presenter:

- Mr. Victor Mosley, TeamSTEPPS champion, chief, Performance Improvement Quality Directorate, Walter Reed National Military Medical Center

“Leaders at Every Level”

Presenter:

- Cmdr. Michelle Liu, MD, MPH, FAAOA, U.S. Navy, deputy director, Health Care Operations, chief of Quality Management, Fort Belvoir Community Hospital

To learn about the VA sessions and register for any VA or DoD session, please click [here](#).

### **The Patient Safety Champion’s Toolbox – DoD Patient Safety Program**

March 14, 2018 from 2-3 p.m. EDT

The DoD PSP has a variety of tools, resources and services designed to help Military Health System health care professionals and patient safety champions improve the safe delivery of care to DoD beneficiaries. Join this webinar to learn what is available, how to use these resources and where to find them.

Learn more and register [here](#).



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## **Social Media in Healthcare: Lessons for the Digital World** **#KnowRisks #FindOpportunities – ECRI Institute**

March 22, 2018 from 1-2 p.m. EDT

### Speaker:

- Paul Anderson,  
director, Risk  
Management Publications, ECRI Institute

**ECRI**Institute  
The Discipline of Science. The Integrity of Independence.

For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

## **Mobility Matters for Age-Friendly Care – Institute for Healthcare Improvement (IHI)**

March 22, 2018 from 2-3 p.m. EDT

### Speakers:

- Mary Tinetti, MD,  
Gladys Phillips Crofoot  
Professor of Medicine  
(Geriatrics) and professor,  
Institution for Social and  
Policy Studies; section chief, Geriatrics (co-chair)
- Marie Cleary-Fishman, BSN, MS, MBA, CPHQ, CPPS,  
CHCQM, vice president, Clinical Quality, Health Research &  
Educational Trust (AHA)
- J. Michelle Moccia, DNP, ANP-BC, CCRN, program director,  
Senior Emergency Center, St. Mary Mercy Hospital (Trinity  
Health)
- Belinda Dokic, CPht, B.A., M.B.A., quality performance  
improvement leader, St. Mary Mercy Hospital (Trinity Health)



[Learn more](#)

**Don't wait to register for other DoD PSP activities!**

*Click here to view the 2018 DoD PSP Calendar:*

[www.health.mil/PSPcalendar](http://www.health.mil/PSPcalendar)

**Do you have a learning activity or networking opportunity that should be included?**

*E-mail us here:* [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).