



Learning Update

FEBRUARY 2018

About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

Patient Safety On-Demand eLearning Courses

Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course

This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

On-Demand eLearning: Root Cause Analysis

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

Patient Safety Learning Circles

In-person or web-based forums focused on a specific topic

TeamSTEPPS® Webinar – American Hospital Association (AHA)

Please check our [Calendar of Events](#) for updates on this webinar.

The Joint Commission

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

Creating an Information Technology Enabled Culture of Safety in Acute Care Settings – Institute for Healthcare Improvement (IHI)/National Patient Safety Foundation (NPSF)

Feb. 1, 2018 from 2-3 p.m. EDT

This webinar, offered in collaboration with the Health Information Management Systems Society (HIMSS), will detail a series of best practices and technical

applications to support the creation of a “culture of safety” and help mitigate potential risks to patient safety.

[Learn more](#)

**PATIENT SAFETY
LEARNING
OPPORTUNITY**



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Practicing More Careful and Thoughtful Diagnosis – Institute for Healthcare and Improvement (IHI)

Feb. 8, 2018 from 2-3 p.m. EDT

How do providers communicate with patients when there's uncertainty surrounding a health problem, especially when symptoms are chronic and next steps aren't clear cut? Join to learn about new efforts to encourage changes in attitude, culture and behavior that could lead to safer and more appropriate diagnosis possibilities.



Speakers:

- Gordon Schiff, MD, associate director, Brigham and Women's Center for Patient Safety Research and Practice; quality and safety director, Harvard Medical School (HMS) Center for Primary Care
- Christine K. Cassel, MD, executive advisor to founding dean, Kaiser Permanente School of Medicine
- Bruce Lambert, PhD, director, Center for Communication and Health, Northwestern University

[Learn more](#)

eCQMs 101: Getting Started with Clinical Quality Measures – ECRI Institute

Feb. 22, 2018 from 1-2 p.m. EDT

Speaker:

- Kristen Beatson, RN, director of Electronic Measures Medisolv Inc.



For more information on registering for this webinar, please e-mail TQMC@ECRI.org or call (610) 825-6000, ext. 5800.

Don't wait to register for other DoD PSP activities!

Click here to view the 2018 DoD PSP Calendar:

www.health.mil/PSPcalendar

Do you have a learning activity or networking opportunity that should be included?

E-mail us here: DHA.patientsafety@mail.mil.