



Learning Update

JANUARY 2018

About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

Patient Safety On-Demand eLearning Courses

Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course

This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

On-Demand eLearning: Root Cause Analysis

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

Patient Safety Learning Circles

In-person or web-based forums focused on a specific topic

TeamSTEPPS® Webinar – American Hospital Association (AHA)

Please check our [Calendar of Events](#) for updates on this webinar.

The Joint Commission

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

2017 Advancement Toward High Reliability in Healthcare Awards: Session 1 of 3 – DoD Patient Safety Program

Jan. 9, 2018 from 1-2 p.m. EST

DoD military treatment facility staff are invited to learn what the 2017 Advancement Toward High Reliability in Healthcare Award winners are doing to advance the MHS toward becoming a high reliability organization and how these initiatives are improving patient safety in their facility. This webinar will feature two winners in the Healthcare Quality and Patient Safety discipline.





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Presentations:

- “High Value Cost Conscious Care: Optimizing the Electronic Medical Record to Reduce Laboratory Overutilization” presented by Walter Reed National Military Medical Center
- “Improve Sterile Instrument and Process Handling” presented by Fort Belvoir Community Hospital

[Learn more](#)

2017 Advancement Toward High Reliability in Healthcare Awards: Session 2 of 3 – DoD Patient Safety Program

Jan. 11, 2018 from 1-2 p.m. EST

DoD military treatment facility staff are invited to learn what the 2017 Advancement Toward High Reliability in Healthcare Award winners are doing to advance the MHS toward becoming a high reliability organization and how these initiatives are improving patient safety in their facility. This webinar will feature two winners in the Healthcare Quality and Patient Safety discipline.



Presentations:

- “Improve HEDIS Antidepressant Medication Management” presented by Naval Hospital Pensacola
- “Winn Army Community Hospital Clinical Improvement of Low Back Pain” presented by USAMEDDAC Fort Stewart

[Learn more](#)

Opioid Crisis: Changing Habits and Improving Pain Management – Institute for Healthcare Improvement (IHI)

Jan. 11, 2018 from 2-3 p.m. EST

Speakers:

- Glenn Crotty, Jr., MD, FACP, clinical associate professor of medicine, West Virginia University; executive vice president and COO, Charleston Area Medical Center (CAMC)
- Robert B. Saper, MD, MPH, associate professor family medicine, Boston University; chair, Academic Consortium for Integrative Medicine and Health



- Christopher Spevak, MD, MPH, JD, director, National Capital Region Opioid Safety Program; deputy director, National Capital Region Pain Initiative & Wounded Warrior Pain Care Initiative
- Mara Laderman, MSPH, director for innovation and behavioral health, IHI

[Learn more](#)

2017 Advancement Toward High Reliability in Healthcare Awards: Session 3 of 3 – DoD Patient Safety Program

Jan. 16, 2018 from 1-2:30 p.m. EST

DoD military treatment facility staff are invited to learn what the 2017 Advancement Toward High Reliability in Healthcare Award winners are doing to advance the MHS toward becoming a high reliability organization and how these initiatives are improving patient safety in their facility. This webinar will feature three winners in the Healthcare Quality and Patient Safety discipline.



Presentations:

- “Improving Colorectal Cancer Screening by Mailing Fecal Immunochemical Testing (FIT) Home Screening Kits to Beneficiaries” presented by Health Net Federal Services LLC
- “Implementation of an Enhanced Recovery After Surgery Program to Reduce Surgical Complications” presented by David Grant Medical Center
- “Enhanced Recovery Program” presented by 99th Medical Group – Nellis Air Force Base

[Learn more](#)

Introducing ISMP’s New Targeted Best Practices for 2018-2019 – Institute for Safe Medication Practices (ISMP)

Jan. 18, 2018 from 1:30-3 p.m. EST

Learn about ISMP’s three new Targeted Medication Safety Best Practices for Hospitals and why they were selected for national action. This call to action includes new targets on the use of injectable promethazine, fentaNYL patches, and the use of external error information for advancing safety.





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Our speaker will also provide an update on the national progress with implementation of ISMP's eleven Targeted Medication Safety Best Practices from 2016-2017; giving participants the opportunity to weigh in on their current level of adoption. Don't miss this opportunity to join this important call and align your safety practices

Speaker:

- Darryl S. Rich, PharmD, MBA, FASHP, medication safety specialist, ISMP

[Learn more](#)

MHS Transparency: Prepare Your MTF for Hospital Compare – ECRI Institute

Jan. 25, 2018 from 1-2 p.m. EST

During this webinar, military treatment facility staff will learn about the Military Health System transparency initiative to share some hospital data on Hospital Compare. Speakers will demonstrate how to use the Hospital Compare web site and explain how the site is used by consumers and hospitals. Additionally, MTF staff will learn about what they need to do to ensure that their facility's data is accurately represented on the Hospital Compare web site.



Speakers:

- Capt. Mary Rettino, BSN, MSIST, MHR, MPH, senior clinical quality nurse consultant, Quality and Medical Compliance Office, Defense Health Agency
- Kristie Baus, RN, BSN, MS, technical advisor, Hospital Compare/Inpatient Process and Structural Measure Team Lead, Centers for Medicare and Medicaid Services
- Irene Downey, ASN, RN, CCM, operations manager, KEPRO

For more information on registering for this webinar, please e-mail TQMC@ECRI.org or call (610) 825-6000, ext. 5800.

What's in a Name? Health Care's "Chief Quality Officer" – Institute for Healthcare Improvement (IHI)

Jan. 25, 2018 from 2-3 p.m. EST

Speaker:

- David M. Williams, PhD, executive director for improvement capability, IHI

[Learn more](#)



Don't wait to register for other DoD PSP activities!

Click here to view the 2018 DoD PSP Calendar:

www.health.mil/PSPcalendar

Do you have a learning activity or networking opportunity that should be included?

E-mail us here: DHA.patientsafety@mail.mil.