

Patient Safety Program

LEARNING UPDATE

A Summary of Patient Safety Learning Activities



About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [eBulletin](#) and the [Calendar of Events](#) section on the DoD PSP web site to get the latest details and confirm information provided here.

PATIENT SAFETY On-Demand eLearning Courses *Instructor-led or self-paced online learning sessions focused on a specific product*

On-Demand eLearning: Patient Safety Reporting System v1.01 eLearning Course

This course introduces basic navigation and functionality features of the JPSR system and the roles of system users, such as event reporters, event handlers and investigators. The course can be accessed through MHS Learn.

[Register now](#)

On-Demand eLearning: Patient Safety Reporting: Intermediate Course*

Targeted to Patient Safety Managers and other Military Treatment Facility (MTF) staff already familiar with basic functionalities of the Joint Patient Safety Reporting System, this course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in the JPSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

On-Demand eLearning: Root Cause Analysis*

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

PATIENT SAFETY LEARNING CIRCLES

In-person or web-based forums focused on a specific topic

TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)

Please check our [Calendar of Events](#) for updates on this webinar.

The Joint Commission

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

The High Stakes of Health Care Policy – Institute for Healthcare Improvement (IHI)

May 3, 2017 from 2 p.m. to 3 p.m. EDT

Speakers:

- John E. McDonough, DrPH, MPA, professor of practice, Harvard TH Chan School of Public Health
- John B. Chessare, MD, MPH, president and CEO, GMBC Healthcare (Baltimore)

[Learn more](#)

**PATIENT SAFETY
LEARNING
OPPORTUNITY**

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An Insider's Look at Drug Name Development: Working to Put Look-Alike/Sound-Alike Drug Name Problems Behind Us – Institute for Safe Medication Practices (ISMP)

May 4, 2017 from 1:30 p.m. to 3 p.m. EDT

Over the last few decades, through safety protocols that involve practitioner testing of proposed brand names, progress has been made to bring safety to the drug naming process. Along with technological improvements like electronic prescribing and bar code scanning, success has also been realized with reducing the potential for drug name-related errors. Still, several challenges remain.



This program is free and will take participants down the naming pathway; the road to development of a new drug brand name. Not widely known by most health care providers, participants will hear first-hand from several experts including a global pharmaceutical company, medication safety company, and the Food and Drug Administration, about the role each plays in the drug name development process.

Moderator:

- Michael Cohen, RPh, MS, ScD(hon), DPS(hon), FASHP

Speakers:

- Dorothy Linvill-Neal, Novartis
- Susan Proulx, PharmD, Med-ERRS
- Lubna Merchant, FDA

[Learn more](#)

Improving Patient Safety in Primary Care: Strategies to Engage Patients and Families – National Patient Safety Foundation (NPSF)**

May 11, 2017 from 2 p.m. to 3 p.m. EDT

This complimentary webinar will discuss the threats to patient safety in primary care settings, interventions to engage patients and families to improve patient safety.



This event is eligible for one continuing education credit for the Certified Professional in Patient Safety (CPPS) recertification.

Speakers:

- Margie Shofer, BSN, MBA, director, Patient Safety Portfolio, Center for Quality Improvement and Patient Safety (CQUIPS), Agency for Healthcare Research and Quality (AHRQ)
- Kelly Smith, PhD, co-principal investigator, Guide to Improving Patient Safety in Primary Care Settings by Engaging Patients and Families; director of Quality and Safety Research, MedStar Health

[Learn more](#)

Seven Popular Improvement Tools: How (and when) to use them – Institute for Healthcare Improvement (IHI)

May 18, 2017 from 2 p.m. to 3 p.m. EDT

Speakers:

- David Williams, PhD, executive director, IHI
- Susan Hannah, Head of Improvement Programs – Early Years Collaborative & Raising Attainment for All, Scottish Government



[Learn more](#)

Global Trigger Tool in the Military Health System: An Implementation Guide for Inpatient Facilities

May 23, 2017 from 1 p.m. to 2 p.m. EDT

This webinar will focus on the "Global Trigger Tool in the Military Health System: An Implementation Guide for Inpatient Facilities," a new PSP resource designed to provide MHS patient safety professionals and health care professionals with an understanding of the GTT, how it will be implemented, and how to use the GTT data to measure, trend and prevent harm.

[Learn more](#)



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The Joint Commission's Tracer Methodology: A Tool for Continuous Improvement – ECRI Institute

May 25, 2017 from 1 p.m. to 2 p.m. EDT

Speakers:

- Mary C. Magee, MSN, RN, CPHQ, CPPS, senior patient safety/quality analyst, ECRI Institute
- Mary Parsons-Snyder, MBA, RN, patient safety analyst, ECRI Institute



For more information on registering for this webinar, please e-mail TQMC@ECRI.org or call (610) 825-6000, ext. 5800.

**Denotes that activity is eligible for Continuing Education (CE) credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

***Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives complimentary access to webinars as a benefit of program membership. Check with your facility POC to obtain the member coupon code.*

Don't wait to register for other PSP activities!

Click here to view the 2017 PSP Calendar of Events: <http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

Do you have a learning activity or networking opportunity that should be included?

E-mail us here: DHA.patientsafety@mail.mil.

To subscribe to have the Learning Update delivered to your inbox, go to:

<https://service.govdelivery.com/accounts/USMHS/subscribe/new>