

## Patient Safety Program

## LEARNING UPDATE

A Summary of Patient Safety Learning Activities



# About the Learning Update

The Learning Update delivers an upcoming schedule of DoD PSP and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities is updated continuously. Make sure to check out the [eBulletin](#) and the [Calendar of Events](#) section on the DoD PSP website to obtain the latest details and confirm information provided here.

## PATIENT SAFETY On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

### On-Demand eLearning: Patient Safety Reporting System v1.1 eLearning Course

This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers, and investigators. The course can be accessed through MHS Learn.

[Register now](#)

### On-Demand eLearning: Patient Safety Reporting: Intermediate Course\*

Targeted to Patient Safety Managers and other Military Treatment Facilities staff already familiar with basic functionalities of the Patient Safety Reporting System, the course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.

[Register now](#)

### On-Demand eLearning: Root Cause Analysis\*

This self-paced module outlines DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)

## PATIENT SAFETY LEARNING CIRCLES

*In-person or web-based forums focused on a specific topic*

### Strategies for Preparing for TeamSTEPPS® Implementation in the Clinical and Educational Settings – Agency for Healthcare Research and Quality (AHRQ)



Please check our [Calendar of Events](#) for updates on this webinar.

### Health Literacy: Improving Patient Understanding – National Patient Safety Foundation (NPSF)\*\*

27 September, 2016 from 1:00 to 2:00 PM (ET)



Join this NPSF webinar to learn about the challenges that patients have understanding healthcare information. For instance, did you know that health literacy affects some patients more than others? This webinar will address the risk factors that can potentially limit a patient's understanding and behaviors associated with limited health literacy. Oral and written communication strategies to address this problem will be discussed along with three health literacy tools developed by the Pennsylvania Patient Safety Authority.

#### Learning Objectives:

- Identify risk factors that can influence a patient's ability to process and understand healthcare information

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- Describe behaviors that patients with low health literacy levels may exhibit
- Plan an approach to implementing oral and written health literacy communication strategies

### **Featured Speaker:**

Lea Anne Gardner, MSPH, PhD, RN  
Senior Patient Safety Analyst  
Pennsylvania Patient Safety Authority

[Register now](#)

**Implementing RCA2: Lessons from the Trenches: Aurora Health Care – National Patient Safety Foundation (NPSF)\*\*:**  
4 October, 2016 from 1:00 to 2:00 PM (ET)



This special series of complimentary webcasts, based on the NPSF report [RCA2: Root Cause Analyses and Actions to Prevent Harm](#), will provide a deep-dive into implementation of the report's tools and key recommendations through the lens of five organizations at various places on their root cause analysis improvement journeys.

The organizations, which range from large health systems to individual hospitals and academic medical centers, will share their stories of successful implementation of the RCA2 process and explore their experiences with barriers and challenges faced along the way.

The presentations will provide insight into topics that include:

- Use of risk-based prioritization systems
- Effectively engaging leadership
- Setting up and maintaining RCA2 teams
- Utilizing the tools in the report to determine, and follow up on, effective corrective actions

[Learn more](#)

*\* Denotes that activity is eligible for CE credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).*

*\*\* Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives discounted congress registration as a benefit of program membership. Check with your facility POC for more information.*

**Don't wait to register for other PSP activities!**

*Click here to view the 2016 PSP Calendar:*

<http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events>

**Do you have a learning activity or networking opportunity that should be included?**

*Email us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).*

**To subscribe to have the Learning Update delivered to your inbox bi-monthly, go to:**

<http://goo.gl/9jXBk>