U.S. Department of Defense
Patient Safety Program
LEARNING UPDATE
A Summary of Patient Safety Learning Activities

June & July 2016

About the Learning Update

The Learning Update delivers an upcoming schedule of DoD PSP and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities is updated continuously. Make sure to check out the *eBulletin* and the *Calendar of Events* section on the DoD PSP website to obtain the latest details and confirm information provided here.

PATIENT SAFETY On-Demand eLearning Courses
Instructor-led or self-paced online learning sessions focused on a specific product

On-Demand eLearning: Patient Safety Reporting System v1.1 eLearning Course
This course introduces basic navigation and functionality features of the PSR system and the roles of system users, such as event reporters, event handlers, and investigators. The course can be accessed through MHS Learn.
Register now

On-Demand eLearning: Patient Safety Reporting: Intermediate Course
Targeted to Patient Safety Managers and other Military Treatment Facilities staff already familiar with basic functionalities of the Patient Safety Reporting System, the course is designed to help learners hone the decision-making skills needed to effectively manage patient safety event data in PSR, as part of the ongoing effort to eliminate preventable harm at MTFs.
Register now

On-Demand eLearning: Root Cause Analysis
This self-paced module outlines DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.
Register now

PATIENT SAFETY LEARNING CIRCLES
In-person or web-based forums focused on a specific topic

2015 Quality and Patient Safety Award Winners – DoD Patient Safety Program
16 June, 2016 from 1:00pm to 2:30pm ET

This learning circle will provide the opportunity for four of the 2015 Quality and Patient Safety award winners to share highlights and lessons learned from their winning initiatives.

Presentation #1: **"Reduce Opiate Use in Chronic Pain Patient"** presented by Evans Army Community Hospital.

Presentation #2: **"Implementation of a Rapid Response System - Evaluating the Effect on Rapid Response Activation and Code Rater"** presented by Brooke Army Medical Center.

Presentation #3: **"Pediatric Dosing Calculator"** presented by San Antonio Military Medical Center.

Presentation #4: **"Military Treatment Facility General Surgery NSQIP Colon Enhanced Recovery Proposal"** presented by Fort Belvoir Community Hospital.

Register now

Using a Patient Safety Organization to Build an Even Safer Health Care System – National Patient Safety Foundation (NPSF)**
23 June, 2016 from 1:00pm to 2:00pm ET

Many health care providers and organizations practice in silos, without meaningful connections and information exchange with other health care entities to develop peer benchmarking and best

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practices. The Patient Safety Act breaks the silos and provides necessary confidentiality and privilege protections that permit the sharing of quality data and lessons learned, which may not otherwise be developed to positively influence the behavior and decisions of the providers for the benefit of patients. The PSES can be used as a tool to help maximize integration and patient care. This presentation will provide insight into how a provider and PSO can use a PSES to improve the quality of care in every healthcare organization across the nation.

Learning Objectives:
- Discover the benefits of working with a Patient Safety Organization, including best practices.
- Learn how to meet the requirements of section 1311(h) of the Affordable Care Act and the Merit-Based Incentive Payment System (MIPS).
- Create a learning system to prevent the same mistakes from being repeated by other health care professionals.
- Learn to use a Patient Safety Evaluation System (PSES) with integrated care models and new quality performance data tools.
- Use a PSES to create high-reliability in health care.

Featured Speakers:
Lisa Mead
Executive Director
Strategic Radiology Patient Safety Organization

Peggy Binzer
Executive Director
Alliance for Quality Improvement and Patient Safety

Register now

SAVE THE DATE

TeamSTEPPS® Webinar – Agency for Healthcare Research and Quality (AHRQ)
13 July 2016 from 1:00pm to 2:00pm ET

More details coming soon. Please check the TeamSTEPPS National Implementation website's Webinars and Conferences section and our Calendar of Events for registration updates.

SAVE THE DATE

Medical Errors at the End of Life and Strategies for Improving Patient-Provider Communication – National Patient Safety Foundation (NPSF)**
20 July 2016 from 1pm to 2pm ET

The focus of this webcast will be on failure to recognize patient preference at the end of life as a medical error and best practices for improving patient/provider communication.

Featured Speaker:
Diane E. Meier, MD, FACP
Director
Center to Advance Palliative Care

Register now

* Denotes that activity is eligible for CE credit. All CE credits are managed by the Postgraduate Institute for Medicine (PIM).
** Did you know? As an NPSF Stand Up for Patient Safety member, DoD PSP receives discounted congress registration as a benefit of program membership. Check with your facility POC for more information.

Don't wait to register for other PSP activities!
Click here to view the 2016 PSP Calendar:
http://health.mil/Military-Health-Topics/Access-Cost-Quality-and-Safety/Quality-And-Safety-of-Healthcare/Patient-Safety/Calendar-of-Events

Do you have a learning activity or networking opportunity that should be included?
Email us here: DHA.patientsafety@mail.mil.

To subscribe to have the Learning Update delivered to your inbox bi-monthly, go to:
http://goo.gl/9jXBk