



RESIDENT OPPORTUNITY AND SELF-SUFFICIENCY PROGRAM



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Frequently Asked Questions

ROSS Program Support

- 1. I could not reach anyone during the shutdown with questions on reporting regarding programmatic or technical questions. Can I still submit my report?** Yes, reports can still be submitted. The reporting deadline was extended to **December 19, 2025**, specifically to account for the period when staff were unavailable during the closure.
- 2. I submitted a question before or during the government shutdown. Do I need to resend it?**
No. We are reviewing all existing messages. Please allow up to December 1, 2025, for a response. If for some reason you do not receive a reply, please resend your email (link).
- 3. I am experiencing any of these technical errors when attempting to submit annual reporting into OLDC in GrantSolutions: unable to duplicate households or participants, getting a message “Saved with Errors”**
Any technical questions regarding submitting your required mandatory annual reports must be sent to help@grantsolutions.gov, please also [copy the ROSS inbox](#). For smoother processing, include a screen shot, any helpful information, and your ROSS grant number.
- 4. I reached out to help@grantsolutions.gov between September 30 – November 20, and I haven’t heard back. Should I contact them again?**
Yes, resend your email as a courtesy follow up. For smoother processing, include a screen shot, any helpful information, and your ROSS grant number.

FY25 ROSS NOFO

- 5. Has the deadline been extended for the FY25 ROSS-SC NOFO?**
Yes, the deadline has been extended to **January 12, 2026**.



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6. I can't access the FY25 ROSS-SC NOFO, what should I do?

If you're unable to open the FY25 ROSS-SC NOFO link, [please try again using this link](#). If the issue continues, [let us know](#) and we'll assist.

7. Where can I find more information on the FY25 ROSS-SC NOFO?

For information on the FY25 ROSS-SC NOFO please review the [full posting on Grants.gov](#). Please also [join us at our NOFO webinar](#) on December 4th at 2:00pm EST.

8. I downloaded the fillable supporting documents for the NOFO, but I am unable to fill out the forms, what should I do?

When you open the supplemental documents in PDF, please click "type text" on the left hand of the screen. This should allow you to edit the document. Let us know if this doesn't work and we can assist you.

9. Does the ROSS program have an undisbursed funds factor like IHBG, allowing Tribal grantees to accrue up to 3 years (3X) the initial grant allocation before HUD would recapture undisbursed funds?

No, the ROSS program is not subject to NAHASDA, 24 CFR 1000 and therefore the undisbursed funds factor does not apply. Grantees will be expected to spend the anticipated threshold percentage at the end of their first year and second year of their award as indicated in section VII.E. of the NOFO, grantees who do not may be subject to additional grant conditions.