



# Get **NSPIRE**Ed

## Contents

NSPIRE: A Model for Continuous Improvement ..... 1

How to Read and Give Feedback on NSPIRE Standards..... 2

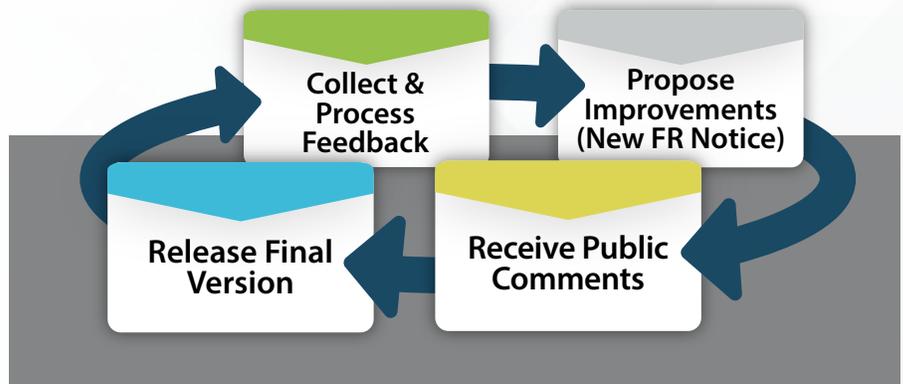
Free NSPIRE Resources ..... 4

Recent Events ..... 5

Upcoming Events ..... 5

Follow Us on Social Media ..... 5

## NSPIRE: A Model for Continuous Improvement



You may know that HUD is developing the NSPIRE standards now. You may also know that HUD has been collecting input and feedback from many sources to refine the standards. But did you know that HUD will continually update the NSPIRE standards?

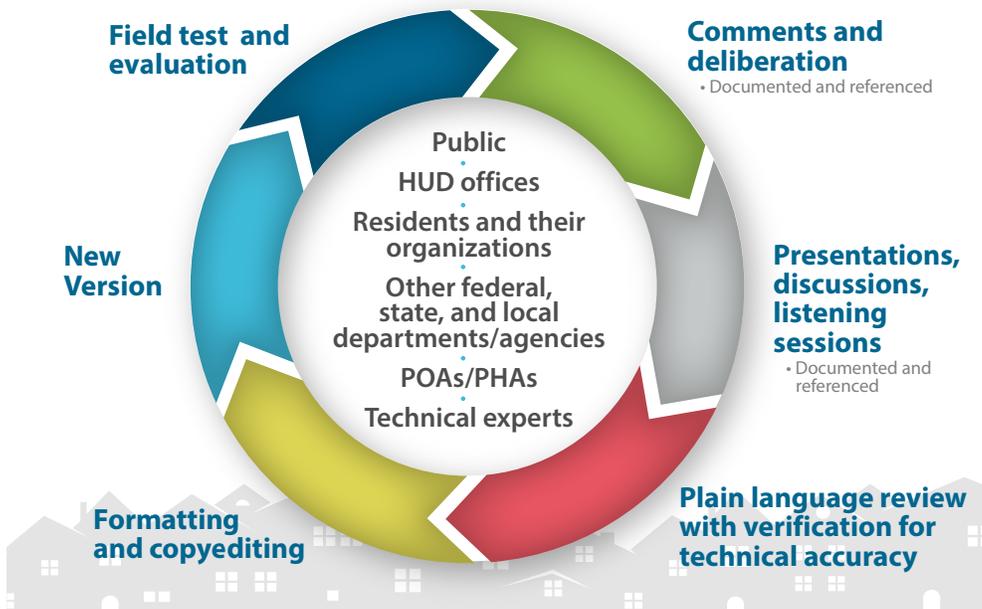
HUD approaches the NSPIRE standards with some key principles:

- ✓ people-centered design;
- ✓ focus on efficiency;
- ✓ science-based rationales;
- ✓ continuous improvement through collaboration; and
- ✓ streamlined operations.

NSPIRE introduces an innovative process to ensure regular updates to standards. These updates will occur at least every three years through Federal Register notices—including opportunities for public comments.

The update process calls for rigorous feedback cycles to support continual learning and constant improvement. It entails regular and repeated input from stakeholders, including technical subject matter experts. It will also incorporate results from field testing and evaluation.





NSPIRE’s continuous update model in which input is incorporated via a rigorous review process

expert judgment. This framework will provide a new level of teamwork and rigor in the development of NSPIRE standards.

With NSPIRE, HUD embraces a responsive model for developing standards. The cyclical process of contact and review supports this. The model considers stakeholder needs and program efficiency. It also allows for changes in technology.

NSPIRE helps ensure an accurate assessment of the physical condition of a property. The design of the cyclical process of contact and review supports this goal. NSPIRE has transparency, teamwork, and rigor built into this system. NSPIRE standards will provide inspectors the tools needed to better assess the physical condition of a property. They also allow inspectors to better identify health and safety risks to residents. This continuous update model helps meet this goal, both now and well into the future.

To support the process, HUD envisions a solid framework to provide technical input and scientific guidance. This involves working with partners across the federal government and other expert networks to build an “intellectual infrastructure” on physical inspection standards. HUD will evaluate threats to residents’ health (mold, bed bugs, lead, etc.) based on scientific guidance and

## How to Read and Give Feedback on NSPIRE Standards

Do you know how to provide feedback on NSPIRE Standards? What follows is a simple guide for beginners.

As part the of the NSPIRE standards development process, HUD welcomes input from property owners and agents, public housing agencies, residents, and technical experts. Your feedback is critical to the success of NSPIRE and the well-being of the residents HUD serves.

## How to Access the Standards

**NSPIRE STANDARDS**

HUD SEEKS STAKEHOLDER FEEDBACK ON STANDARDS

Following intensive review and revision, HUD presents a fully updated set of NSPIRE standards. The improvements in this release focus on technical accuracy, relevance, clarity, and applicability to HUD's Housing Choice Voucher program. We have also updated the format, for ease of reading and evaluation.

We welcome your comments on all aspects of the standards.

SUBMIT FEEDBACK ON THE STANDARDS

- [Submit feedback on NSPIRE Standards](#)
- [Submit feedback on NSPIRE Life-Threatening Deficiencies](#)

UPDATED/CURRENT STANDARDS

*Asterisk (\*) indicates the standard is new or updated.*

STANDARDS	Version	Inspectible area(s) standard applies to:		
		Inside	Outside	Unit
Address and Signage Standard	1-3*		Y	
Bathroom Ventilation Standard	1-2*	Y		Y

**Explore NSPIRE**

- NSPIRE Demonstration Notice
- NSPIRE Stories
- NSPIRE News and Events
- NSPIRE Concept
- Voluntary Demonstration
- NSPIRE Webinars
- Was Your Property Selected for NSPIRE Demo?

**Connect with Us**

Email Us [Recommenation](#)

1. Go to the [NSPIRE standards webpage](#). The NSPIRE standards are listed in the table on the page.
2. Click on the title of the standard you wish to view to open it in a PDF document.

## Read and Give Feedback on NSPIRE Standards

Each NSPIRE standard is Critical to Quality, which means it is most important to the health and safety of residents and the livability of their homes. We need your help to ensure the standards are as clear, accurate, and reasonable as possible. Use the [standards template guide](#) to understand how to read the standards documents, what terms mean, and how the information is organized.

**NSPIRE** NATIONAL STANDARDS FOR THE PHYSICAL INSPECTION OF REAL ESTATE

**TITLE:** States the title of the standard

**VERSION:** States the version of the standard (e.g., V1.3)

**DATE PUBLISHED:** Lists the date the version of the standard was published (e.g., 7/31/20)

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**DEFINITION:** Defines the standard

**PURPOSE:** States the function, use, or purpose the item serves in the built environment, if applicable (i.e., if the standard refers to an item)

**NAME VARIANTS:** Lists other possible names that refer to the item

**COMMON MATERIALS:** Lists the most common materials that make up the item (e.g., wood, metal)

**COMMON COMPONENTS:** Lists the most common components that make up the item (e.g., shower head, faucet, drain)

**LOCATION:**

Unit This box is selected if the applicable inspectible area is within the unit

Inside This box is selected if the applicable inspectible area is within the interior area, but not the unit itself (e.g., common areas)

Outside This box is selected if the applicable inspectible area is outside the dwelling

**MORE INFORMATION:** States additional information that is relevant to the item

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**DEFICIENCY 1:** Lists the deficiency applicable to the standard. Below, the boxes are selected to define whether the specific deficiency applies to the Unit, Inside, or Outside inspectable areas.

**LOCATION:**  Unit  Inside  Outside

## How to Provide Your Feedback

**NSPIRE** NATIONAL STANDARDS

**DEFICIENCY 1 – UNIT:** [REFRIGERATOR DOES NOT COOL](#)

**DEFICIENCY CRITERIA:** Refrigerator temperature is greater than 0

OR

Freezer temperature is greater than 0

**HEALTH AND SAFETY DETERMINATION:** Standard This is a standard deficiency should

**CORRECTION TIMEFRAME:** Within 30 days

**HCV – CORRECTION TIMEFRAME:** Within 30 days

**Refrigerator - ...**

File Message Insert Options Format Text Review Acrobat Tell me

Paste Basic Text Names Include Attach File via Link Tags Office Add-ins

To: NSPIRE STANDARDS@hud.gov

Subject: Refrigerator - Refrigerator does not cool - Unit

1. Open the PDF for the standard you wish to view.
2. Click the hyperlinked blue text at the top of the page in the PDF to open a pre-addressed email. Hyperlinks are located at the beginning of the document (to provide general feedback on the standard) and for each deficiency (to provide feedback on that deficiency).
3. Type your comments into the email and click “Send.”

## Free NSPIRE Resources

When you need information on NSPIRE, go to the source.



Want to get ahead with latest updates and best information?

The best NSPIRE resources can be found on the [HUD.gov](https://www.hud.gov) website. HUD offers free webcasts, fact sheets, and more. These resources are authentic and reliable because they are right from the source.

### NSPIRE at HUD.gov:

- [NSPIRE Homepage](#): an introduction to NSPIRE. From here, explore all things NSPIRE.
- [NSPIRE Concept](#): what NSPIRE is and why it's happening.
- [NSPIRE Standards](#): all the current NSPIRE standards. *Also:*
  - Learn how to [submit feedback on the NSPIRE standards](#).
  - Review the [NSPIRE Health and Safety Risks](#).
  - See the list of [NSPIRE Life-Threatening Deficiencies](#).
  - Find [previous versions of the NSPIRE standards](#).
  - Use the [template guide](#) to better understand how to read the NSPIRE standards.
- [NSPIRE Demonstration](#): what the Demonstration is and how to participate. *Also:*
  - Find out how to [sign up for the NSPIRE Demonstration](#).
  - Learn about the [benefits for volunteer properties](#) in the Demonstration.
  - Find out if [your application to the Demonstration](#) has been received and/or accepted.
  - Learn more about the [NSPIRE Demonstration Resident Engagement Initiative](#).
- [NSPIRE Webinars](#): view webcasts and webinar recordings about NSPIRE, the NSPIRE standards, Demonstration benefits, and more.
- [NSPIRE Workshops](#): view recordings of the virtual workshops HUD has been holding to help with the development of NSPIRE.
- [NSPIRE News and Events](#): stay up to date on NSPIRE developments.
- [NSPIRE Stories](#): find out about NSPIRE in action.

### More Information:

- Join the [NSPIRE Mailing List](#).
- Follow [REAC on Twitter](#) for breaking NSPIRE updates.

**Advisory:** HUD is aware of misleading information circulating about NSPIRE. HUD encourages stakeholders to verify the information they receive from outside sources by consulting official sources such as HUD's [NSPIRE website](#) or the [Federal Register](#).

## Get NSPIRE Updates in Your Mailbox

Get *NSPIREd* and join our email news list!

Subscribing is an easy way to stay involved and informed on the latest NSPIRE news and events. You will receive periodic email messages that include essential information about NSPIRE, such as the newsletter, upcoming events, and NSPIRE updates. You are free to subscribe or unsubscribe at any time, and we never share your personal information with anyone outside of HUD.

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[Click here to subscribe to Get NSPIRED.](#)

## Recent Events

- ✓ **September 29, 2020:** *NSPIRE Standards Workshop*
- ✓ **October 8, 2020:** *NSPIRE Overview Live Webinar for Residents and Resident Groups the National Alliance of HUD Tenants*
- ✓ **October 13, 2020:** *NSPIRE Standards Workshop*

## Upcoming Events

**October 27, 2020:** *NSPIRE Standards Workshop*

**View previous [Workshops](#), [Webinars](#), and [Webcasts](#) on HUD's NSPIRE website and check back soon for more upcoming events.**

## Follow Us on Social Media

