

Step-by-Step Desktop Guide

For the strongest safety, install this directly onto the Windows or Mac computer you use for work. Doing this, blocks phone-based phishing scams completely.

- **Step 1:** Open your internet browser, navigate to **hudapps.hud.gov/hud/**, and select "Sign on to HUD Secure System".



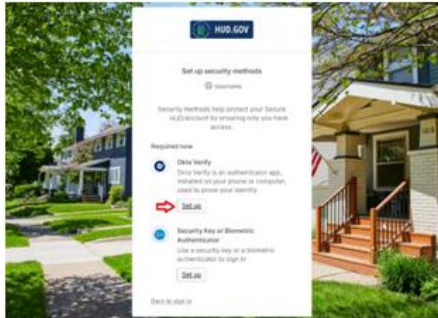
- **Step 2:** Enter your HUD Username in the "Username" field and select the "Next" button.



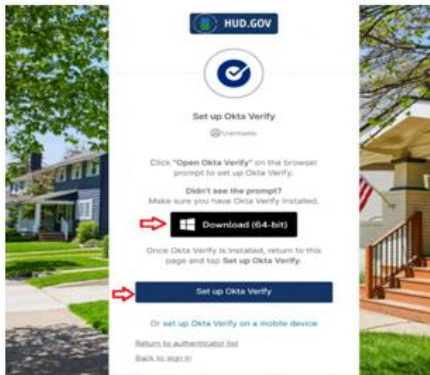
- **Step 3:** Enter your user password in the "Password" field and select the "Verify" button.



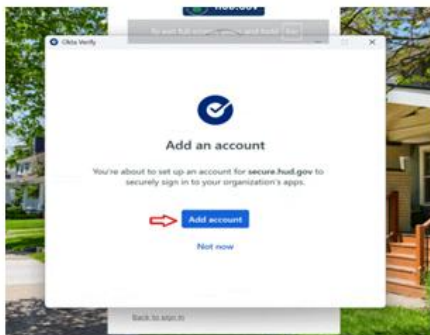
- **Step 4:** Select "Setup" under Okta Verify.



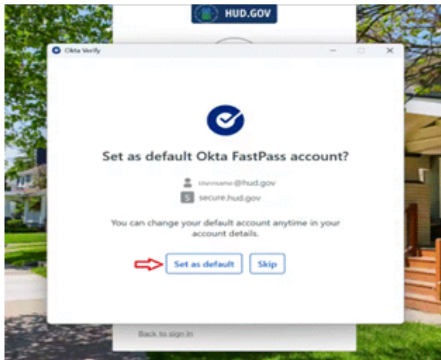
- **Step 5:** Select "Download" on the screen to install the software, then click "Launch Okta Verify". Once the software is installed and running, select "Set up Okta Verify".



- **Step 6:** Select "Add Account".



- **Step 7:** Select "Set as default".



- **Step 8:** A new browser tab will open. Type in your HUD User ID, click Next, enter your password, and click Verify.
- **Step 9:** Your computer might ask you to use your face, fingerprint, or a quick PIN. To keep things simple, we recommend clicking "Not now" (HUD cannot fix your computer's scanner if it stops working).
- **Step 10:** You are done! You will see a green checkmark saying Account added. Leave the app installed on your machine.

If you need help, please contact HUD Secure Systems Support Services:

- **Phone:** 1-888-245-4860
- **Email:** REAC_TAC@hud.gov