

SPRING 2024 ISSUE

Q2 FY 2024

A NOTE FROM THE CFO



Happy spring!

The second quarter of FY 2024 was a busy time for OCFO! In early March, the Administration released the President's Budget for FY 2025, which included [GSA's FY 2025 Congressional Justification](#). If you haven't had a chance to dig in, like our colleagues in Budget have, here are a few highlights:

- **We remain focused on optimizing the federal footprint** – Our FY 2025 request includes \$425 million for a new

real estate optimization program that will allow GSA to reconfigure and renovate federal buildings to better utilize space and to expedite the disposition of unneeded federal facilities.

- **We continue to prioritize how we deliver services to the American people** – By improving digital services and promoting responsible, effective use of AI, we can increase the government's ability to deliver accessible, equitable, and efficient solutions for the American people. The budget request includes \$205 million, across the Technology Modernization Fund, the Federal Citizen Services Fund, and other programs, to address current technology challenges, modernize digital solutions, support shared services, and support existing and new programs.
- **We're committed to modernizing the federal fleet** – The FY 2025 CJ includes a request for \$10 million to establish the Electric

Vehicles Fund, allowing GSA to support the government-wide adoption of electric vehicles and electric vehicle supply equipment.

These funding priorities demonstrate GSA's dedication to realizing cost savings, improving access to services, and making government more efficient. Along with the budget request, we also released [GSA's Fiscal Year 2025 Annual Performance Plan and the Fiscal Year 2023 Annual Performance Report](#) (APP/R), which provides an update on our progress towards our strategic plan through the previous fiscal year and outlines how we plan to meet our goals in the next fiscal year. I'm proud of the teams across the organization who led and contributed to these efforts, and encourage everyone to take some time to dig a little deeper into [our budget](#) and the APP/R.

In other news, I hope you've seen that Lunch With a Leader is back. I held my lunch on April 18th, and had a great time connecting with colleagues across the different offices. Meeting and getting to know you all is one of the things that I enjoy most about being CFO. I hope you'll [sign up](#) to attend an upcoming lunch if you haven't already.

In closing, I want to remind you to attend today's town hall. During the event, several of our directors will be walking you through progress towards our own strategic roadmap. I hope you'll join.

Thanks for reading,
Nimisha

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Welcome to new colleagues and farewell to those who have departed

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CHIEF OF STAFF'S CORNER: IT'S MID-YEAR TIME!

Mid-year performance reviews provide an opportunity to receive feedback on your performance halfway through the year. This feedback is valuable in helping you assess progress toward your goals and objectives for the year, and identifying strengths and areas for improvement.

Have You Completed Your Self-assessment?

Mid-year self-assessments are not required; however, I encourage everyone to set aside time to complete a self-assessment prior to your mid-year review. A self-assessment is an opportunity to highlight your accomplishments and contributions to the organization and reflect on your growth and development. It's much easier to remember your accomplishments in six-month increments, rather than waiting until the

end of the year. Not to mention, completing your self-assessment prepares you to have an in-depth conversation with your supervisor about your progress. If you are not on track to meet expectations, you can make the necessary adjustments to ensure success by the end of the year.

If you are not willing to take the time to advocate for yourself and highlight your accomplishments, why should anyone else?

Track Mom Update

During our last town hall, I asked each of you to wish my daughter Laila good luck at her regional track meet. She ran well at regionals and she went on to compete at the Maryland State 4A Indoor Championship, where she placed 5th for the 300-meter dash and her team placed 8th for the 4x200-meter relay. Although she qualified for Indoor Nationals, she chose not to compete, giving herself a chance to rest before the outdoor season started.

Thanks for your support!

Zakiya



How To Write a Performance Self-Evaluation

1. Make a list of your positive attributes
2. Reflect on your accomplishments
3. Reflect on your mistakes
4. Close with opportunities to grow

EMPLOYEE SPOTLIGHT: YASANTHA PERERA



Yasantha Perera is a member of the PBS Analytics Division, and has been with team for 10 years. He manages several important programs, and has implemented process improvements that increase efficiency and accuracy.

1. What advice would you give a new OCFO employee?

Be curious and eager to learn. OCFO supports all business lines, so it's a great place to gain exposure to GSA's real estate, acquisitions, and technology services.

Be action-oriented. Our office's work goes beyond providing financial services. We focus on making things simple and efficient using the latest technology. Look for opportunities to make improvements and provide better value for the organization and its customers.

2. What hobbies do you have outside of work?

I like to be active, such as working out, playing sports, or doing projects

around the house. Last year, I built a retaining wall in our backyard and learned many new skills. My family and I also enjoy traveling; we've been fortunate enough to travel to many places in Europe, Africa, and Asia.

3. What's your favorite thing about OCFO?

The culture. With work, collaboration is key, and often people are willing to help and provide guidance. Management is receptive to flexible work schedules and allows various work styles that help individuals thrive.

4. What motivates you?

My family is my greatest motivator. I recently became a father and it's been a wonderful and eye-opening experience.

5. How have you grown in your career since joining OCFO?

I entered GSA as part of a college pathways program called the Financial Management Analyst Program. After two years of rotating through various offices, I was placed with the PBS Analytics group in BR. Recently, I shifted my focus to honing my skills in dashboard design and visualizations, google script, and automation. I am actively exploring the capabilities of AI and other technologies in financial services.

EMPLOYEE SPOTLIGHT: ERIN ENOCH



Erin Enoch is a financial management analyst in the Office of Financial Management. She has been with GSA for a little over two years and lives in the D.C. metro area.

1. What's your favorite part of your job?

My favorite part of my job is knowing that my work is positively impacting the lives of others. I remind myself daily that, behind the funding packages that I review for

government and civilian agencies, are real people who are in real need of funding.

I also enjoy daily communication with my coworkers. Our branch is virtual, but still highly interactive and dependable, and this makes for an enjoyable work environment.

2. How have you grown in your career since joining OCFO?

Since joining OCFO, I have completed the [GSA Start Program](#), which taught me invaluable skills. I have also become more knowledgeable about the financial reimbursable agreements process and have been able

to develop strong communication skills with project managers so that the needs of our GSA customers are met.

3. What hobbies do you have outside of work?

Outside of work, I enjoy scrapbooking, roller skating, volunteering in my community and church, and spending time with my family.

4. What advice would you give a new OCFO employee?

The best advice I would give to a new OCFO employee is to ask as many questions as possible and be patient with the training process. I also highly recommend taking advantage of the GSA Start and [GSA Immersion](#) training opportunities.

5. What's your favorite quote?

My favorite quote is "Your current situation is NOT your final destination." This quote has stuck with me over the years because it is a constant reminder that there is always an opportunity for growth. One only becomes stuck in a certain place in life if they allow themselves to be.

SHOUT OUTS

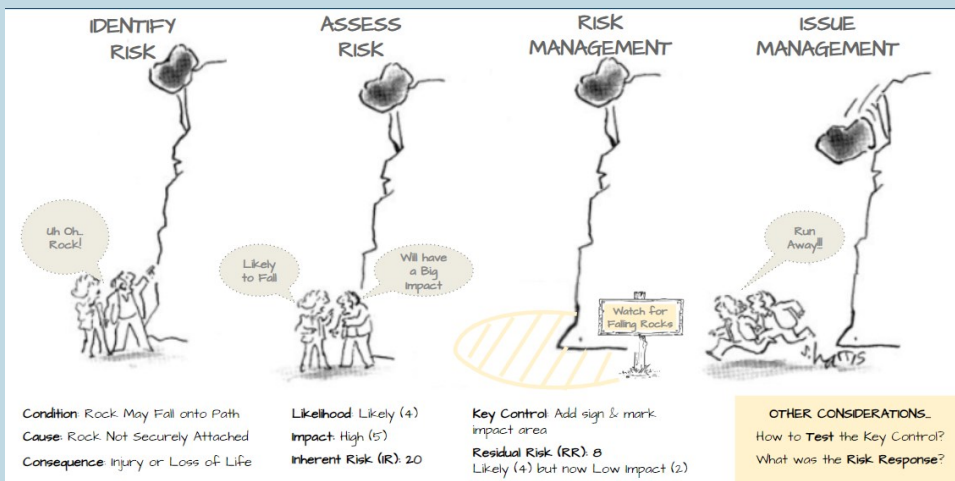
- Shout out to **Clinton Birchfield** (BAI) for applying his WDesk querying and reporting expertise to extract risks from historic agency internal control program internal control reviews, and translate that information into a GSA Risk Register with fully formed risk statements assessed using the FY24 impact and likelihood criteria. By providing component managers with this information, Clinton helped reduce the administrative burden of conducting a risk assessment on the component managers while providing clear examples, which help improve that quality of information collected through the process.
- Shout out to all those who made the BB all-hands so successful. **Morgan Gaylor** (BB) for helping people navigate the Concur process and sharing travel best practices. **Dewan Studdard** (BBW), **Jim Geoghegan** (BB), **Franklin Little** (BBF), **Leigh Ann Gilbert** (BBF), **Siri Nankin** (BBF), **Jon Zackoff** (BB), **Sarang Parikh** (BBW), **Nicole Diederich** (BBP), and **Amber Cochran** (BBP) all took time to develop and present engaging knowledge-sharing sessions on OneStream, GSA's Cost and Capital Plans, and the BIL/IRA supplemental appropriations.
- Shout out to **Kiana Mosley** (BGF)! Kiana is quickly making a very strong, value-added impact within the branch. She is learning and completing complex tasks in Assist! Her support with billing, accruals, reconciliations and other financial management responsibilities are significantly beneficial. We are extremely happy to have Kiana as part of the team and look forward to Kiana reaching her full potential within BGF.
- Kudos to RPA developer **Mark Grgurich** (BGR) for his work on the [Source Selection Procedures on Competitive Leases automation](#). According to our customer in PBS Office of Leasing, "Once we got started, the process was great and I'm very excited that we have this running now." This automation relieves the burden for regional leasing staff of having to manually pull critical information in G-REX (a mission-critical system used to manage GSA's real estate portfolio) to meet a new Office of Management and Budget requirement.
- The BIS team — **Gleason Rowe, De-Borah Mack, Tanisha Paulding, Nathan Keene, Avery Collins, and Iris Alon** — recently completed [GSA's FY23 Annual Performance Report and FY25 Annual Performance Plan](#). While always a massive undertaking, this year's effort was especially impressive because of the many improvements and updates made to key performance metrics and targets. The team worked tirelessly to align OMB and GSA programs on a variety of complex performance management issues, led by Gleason and De-Borah. The final product is an essential blueprint for how GSA will aim to achieve its most important goals and objectives over the next several years.
- Shoutout to **Grace Jeon** (BIC) for her continuous support in getting the OneStream budget and planning data in the Business Objects environment so that Status of Funds and Statement of Operations reports can be generated on-time. Grace will continue to partner with the BB OneStream team to automate the manual steps involved in making sure the datasets are clean for reporting.
- A big thanks to **Mike Wano** (BIC) for completing the OCFO financial management functional taxonomy, including BG2's functions and activities. The FM taxonomy will benefit OCFO in financial data modernization, reporting strategy, and defining the level of services OCFO provides to its customers.
- Kudos to **Michael Kelty** and **Mitchell Lucia** (both BIA) for their outstanding work in developing the IT contracts dashboard! This effort paves the way for greater insights into IT contracts across GSA and will be valuable as we navigate how IT contracts are managed within OCFO and throughout GSA. Check out the [toolkit](#).

OFFICE UPDATE: AUDIT MANAGEMENT & ACCOUNTABILITY

Risky Business

With the publication of the [GSA Risk Assessment Guide](#), the Office of Audit Management and Accountability is helping GSA better identify, assess, and manage operational risks. This guide provides GSA services and staff offices detailed instructions for using the agency internal control plan risk assessment template to identify risks by GSA function and, ultimately, produce a comprehensive risk register.

This guide also provides a common language for us to use to identify, assess, and manage risk (summarized in the cartoon below), outlining that a fully formed risk statement has three elements: an uncertain condition, the cause of the uncertain condition, and the consequence of the uncertain condition on objectives. For more information, watch for risk management training offered by BA.



A Very Special Welcome!

BA added a new member to the family! Congratulations to Jill and Amie as they welcomed their second child: Diego Randall Hernandez, born on March 2nd. We can't wait to watch him and big brother Dario grow. Randall Hernandez, party of four!



Modernization Fund — Technology Modernization Fund: OMB and GSA Need to Improve Fee Collection and Clarify Cost Estimating Guidance for Awarded Projects ([GAO-20-3](#)). GSA's Technology Modernization Fund (TMF) program management office coordinated with staff from the Office of Management and Budget's Office of E-Government and Information Technology to update the TMF website and other guidance to address

GAO's recommendation. The full audit report, along with TMF's program management office's actions, can be found on the [GAO website](#).

PBS also completed work to implement a recommendation related to the GAO audit of federal real property — Federal Real Property: GSA Should Include Community Input Requirements to Help Fulfill Design Excellence Program Goals ([GAO-23-106139](#)). GSA updated the Design Excellence Manual to provide its regional chief architects with an addendum, which requires that architects for Design

Excellence Program projects obtain and consider community input on building design, including architectural style. GSA will incorporate these changes into the full Design Excellence Manual at its next revision. The full audit report, along with PBS's actions, can be found on the [GAO website](#).

Audit Updates

BA recently submitted the FY 2024 GAO-IG Act report, as part of GSA's budget submission. The report provides status updates for approximately 100 outstanding Government Accountability Office (GAO) and the GSA Office of Inspector General's recommendations.

Our partners recently completed work to implement GAO recommendations related to GAO's audit of the Technology

OFFICE UPDATE: BUDGET

The first quarter of calendar year 2024 was a busy one as GSA operated under multiple continuing resolutions and an 11th-hour budget deal that resulted in full-year appropriations.

During that time, the Office of Budget worked closely with GSA's program offices to develop spending plans for operating during those CRs, balancing requirements with the limited funding available. The [Further Consolidated Appropriations Act, 2024](#) was enacted on March 23, 2024. GSA's appropriations were limited by the overall budget deal agreed to as part of the Fiscal Responsibility Act of 2023, with many accounts receiving less funding than they received in FY 2023. The Office of Budget is actively working with the affected offices to analyze the funding levels and assess various trade-offs as we look to execute this funding over the next six months.

GSA also released its [FY 2025 Budget Request](#) on Monday March 11th. The Office of Budget spent most of the last quarter coordinating with GSA and OMB leadership to finalize GSA's request and prepare for its roll-out. GSA has already briefed GSA's appropriations committees on its FY 2025 request - justifying the increases that GSA is seeking to receive and addressing questions from Congressional staffers on GSA's request. We'll be briefing GSA's authorizing committees in

early April. Over the next several months, the Office of Budget will work closely with OCIA and GSA programs to provide technical assistance to Congress in the attempt to get as favorable of a response as possible from the Hill as they work to develop the FY 2025 appropriations bills.

Lastly, the Office of Budget finalized and sent out the FY 2026 Budget Guidance at the end of February. We'll be working with GSA's programs to formulate the agency's FY 2026 Budget Request to OMB over the spring and summer. Some major changes to the formulation process this year were expanding the detail around GSA's IT investments. We'll be requiring programs to capture additional IT contract data in OneStream when they submit their request and for the first time ever, programs will need to address the same set of questions, regardless of the funding office, when they submit business cases seeking funding for IT investments. These changes will help the OCFO better present GSA leadership with a more complete picture of the agency's IT portfolio and how various systems and tools need to interact with each other. The Office of Budget looks forward to working with GSA's programs to develop a strong budget request over the next few months.



All Hands on Deck in the Office of Budget

The Office of Budget had its first in-person all-hands meeting in five years. We had **53 people** attend a day and a half in-person meeting at 1800F to discuss the OCFO and BB's values, priorities, and major initiatives, and how those activities support the OCFO's and GSA's overall goals and mission. Team members also provided demonstrations of OneStream, overviews of GSA's cost and capital plans, and details of how BB is helping PBS implement the \$6.8 billion in GSA's Bipartisan Infrastructure Law and Inflation Reduction Act supplemental appropriations. It was great reconnecting with everyone and meeting the new additions to the team. We can't wait for BB's next all-hands!

OFFICE UPDATE: FINANCIAL MANAGEMENT

Pegasys Upgrade Overview

GSA's financial system of record, Pegasys, is scheduled to be upgraded to Momentum Financials version 8.1 in May.

Pegasys is upgraded every three years for several reasons, including:

- Taking advantage of new enhancements and meeting GSA's objective of performing major upgrades in a cost-effective and timely manner.
- Taking full advantage of the Pegasys vendor's baseline functionality without the need for custom software maintenance.
- Implementing new features and enhancements designed to meet current legislative and government-mandated financial management requirements.
- Introducing a more modern and responsive user interface.

Based on GSA's needs and Momentum Financials version 8.1's functionality, 52 enhancements will be implemented. Major enhancements include:

- **A G-Invoicing 7600EZ enhancement** – The new version will focus on GSA being the requester (buyer), to support the 7600EZ process used by GSA's trading partners. New inbound integrations for performance transactions will be added while also updating the existing Pegasys G-Invoicing processes to support the introduction of this new 7600EZ workflow.
- **A collection information repository (CIR) enhancement** – The CIR enhancement updates the Pegasys CIR interface to process input files using the latest file layout (v.5.0.1 XML) from Treasury.
- **Technology enhancements** – New hardware will be introduced to take advantage of increased processor speeds and robust memory

management technology. Pegasys will be upgraded to use open-source and cloud-based technologies, which are more

Office of Financial Management Teams Gather for Collaboration at 1800F

The Office of Financial Management separately brought together a few divisions at GSA headquarters for team building and camaraderie during the second quarter.



The **Accounting and Financial Reporting Division (BGA)** gathered at 1800 F in late February. Team members traveled from Virginia, North and South Carolina, Florida, Texas, Pennsylvania, Arizona, and the

local DC commuting area to reconnect as a team and discuss FY 2024 objectives.

As a group, the team started the week by touring the White House (see picture below) and engaged in team building exercises (like playing It's in the Bag and taking a personality test). The really competitive personalities self-identified themselves: Andrea, Teisha, and Felicia come to mind.

They also critically reviewed their FEVS scores, and discussed methods and techniques to improve them.

Finally, BGA discussed a few organizational objectives for FY 2024, including process improvements, succession planning, divisional re-organization and policy refinement. For example, the team identified rewriting the worksheet adjustment policy as an opportunity to improve operations. The team is currently in the process of rewriting the policy to better align its energy and resources with its organizational objectives.

In early March, the Process **Optimization and Automation Division** met in person at GSA headquarters for their first ever on-site meeting. The team had an intense three days of team building, workshops, examining our work processes, and coming up with ways to help GSA employees meet the agency's mission even better! We also got up to speed on the latest developments and offerings of our RPA software.



OFFICE UPDATE: FINANCIAL MANAGEMENT (cont.)

(Continued from page 7)

customizable and adaptive, eliminating the need for the more expensive Oracle WebLogic and Tuxedo. We will also move to containerization, which is the packaging of software code with all its necessary components, to allow for more flexible and scalable deployment of software updates and enhancements to Pegasys.

To date, the Pegasys upgrade team has distributed three newsletters to end users that detail new functionality and enhancements. Additionally, end user and functional coordinator training will be conducted in April and May, prior to implementation.

An Update on the FY 2024 Financial Statement Audit

The FY 2024 financial statement audit kicked off on March 13th. KPMG has issued the audit deliverables list and has determined what systems are in scope for the audit. This year, KPMG will test controls around the implementation of the new SFFAS 54 Leasing Standard and Real Estate Across the United States, or REXUS, to ensure the proper controls are in place. GSA can expect to have the Federal Buildings Fund, Acquisition Services Fund, and the consolidated funds — the Working Capital Fund and smaller funds — released in late April or early May. It is imperative that all audit deliverables are submitted on time. If, for any reason, an extension is needed, request one as soon as possible.

New Pegasys Roles Rolled Out

Pegasys Financial Services implemented new Pegasys roles on March 13 to remediate several FY 2023 financial statement audit findings related to the processing of manual transactions and the segregation of roles for creating and approving a document by the same individual.

The corrective action to resolve the findings includes the implementation of three new user roles for each manually entered document type in the [Doc Type Categorization list](#). The new roles are intended to streamline a user's access request and to simplify the manager's requirement to recertify access. The assignment of the roles were based on historical analysis of documents processed within each office and collaboration with various branch chiefs and division directors both within and outside of OCFO.

To ensure the effectiveness of the new roles, several weeks of testing was performed within the Pegasys prodcopy environment to allow users to try out their new roles and to proactively identify any issues.

Making a Difference Across the Agency with Automation and Process Optimization

The Process Optimization and Automation Division (BGR) has been busy optimizing and automating processes across GSA!

The team worked with the Office of Mission Assurance (OMA) team responsible for managing GSA's role under the National Response Framework Essential Support Function-7. OMA employees needed help optimizing their reimbursement process with FEMA and sought out BGR's expertise to [reengineer their management processes](#) on both the front and back end of the FEMA billing process. Our new [Scope Review Tool](#) is a fully customized solution, designed, developed, and deployed by our office using Google Tools. GSA contracting experts use the SR-T to review and determine whether a specified work requirement is within scope of GSA Contracting products and vehicles.

BGR also automated FAS's [Work in Progress Global Supply Order Routing process](#) to increase the accuracy, speed of processing, and customer fulfillment responsiveness. Faster routing of the orders means that they get into the hands of those that can work with them that much quicker. The team also helped GSA's Office of Administrative Services to [optimize and automate their process for tracking the usage of multifunction devices](#) (those big printer-scanner-copy machines) to be sure GSA is getting the best value out of its lease agreements.

The Federal RPA Community of Practice has also been busy hosting demos of how federal agencies have been using technology to identify and prevent improper payments. The Federal RPA Community of Practice hosted a fast-paced roundtable on process improvement techniques that attracted almost 400 federal employees. Next up for the CoP is conducting its annual RPA maturity survey and exploring the potential for a federal RPA code repository.

Pictured on page 8: top photo — from left to right: front row – Theresa Lewis, Courtney Moon, Angela Evans, Teisha Jones, and Felicia Ford-Jones; back row – Jose Malan, Andrea Stanley, Gail Bruss, Jared Leicht, Sunil Mohanty, Keri Ann Band, Cassandra Holman, Kenneth Kirtley. Not pictured: Robert Smalskas.

Bottom photo — from left to right: front row – Elaine Nghiem, Andy Naranjo, Chantelle Lim, Gabrielle Perret, Anthony Cavallo, Nimisha Agarwal, Brian Mooers, Michael Griese, Patrick Willers, Mark Grgurich, Sal Talamo, and Zakiya Zaid; back row – David Eluma, Jonathan Smith, Andrew Kressin, and Alejandro Ramos.

OFFICE UPDATE: ANALYTICS, PERFORMANCE & IMPROVEMENT

Annual Performance Plan and Report and Agency Priority Goals Released

In March, the BIS team finalized and published the [FY25 Annual Performance Plan and FY23 Annual Performance Report](#) (APP/R). This is the culmination of a nine-month development process in which GSA establishes its suite of publicly reported performance metrics and targets in partnership with OMB. The APP/R summarizes GSA’s actual performance relative to the goals in FY23 and defines the level of performance to be pursued by GSA through FY25. Included in the APP/R, are three new GSA Agency Priority Goals (APGs). APGs are two-year top performance improvement priorities of GSA leadership and the Administration. The [FY24-25 APGs](#) are focused on real estate optimization, Login.gov adoption, and zero emission vehicle acquisition. All APP/R and APG metrics are captured in the [GSA Enterprise Dashboard](#). The results of the metrics are tracked throughout the year in the Dashboard which provides an understanding of performance trends and enables decision making.

Continued Success with Dashboards and Visualization Tools

Introducing our new Usage Metrics Dashboard. This dashboard

has helped us:

- Gain insights into the performance of our various dashboards with real-time visit data
- Customize and filter by dashboard and timeframe of visits
- See the top visitors of each dashboard

With this readily available tool, everyone can track and analyze dashboard performance.

[Usage Metrics Dashboard](#)

Did You Hear?



Deputy Performance Improvement Officer **Steve Brockelman** recently joined the [GovNavigators podcast](#) to talk about performance management and organizational health in government. If you haven’t had a chance to take a deep dive into the world of federal performance management with Steve, listen today!

GSA Enterprise Dashboard

[Remove Bookmark](#) | [Remove from myReports](#)

Home Metrics Scorecard Real Estate Solutions Acquisition Digital Government Government Operations Mission Support/Key Capabilit...



Real Estate Solutions

In Annual Performance Plan

Not in Annual Performance Plan

Desired Trend Direction:

- ▲ Increasing
- ▼ Decreasing

For more information on each metric and the responsible organization, "Hover Over" the current value shown in BOLD font.



Cost avoidance through real estate optimization (in billions) ▲

Data As Of: 12/31/2023
FY24 Target: \$1.324B

633.7M

FY23	N/A
FY22	N/A
FY21	N/A

Lease Cost Relative to Average Market Rate ▼

Data As Of: 3/12/2024
FY24 Target: -7.00%

6.9%

FY23	-12.21%
FY22	-7.26%
FY21	-10.25%

Gross Sales Revenue from Federal-Wide Disposals (in millions) ▲

Data As Of: 03/01/2024
FY24 Target: \$262.62M

\$246.85M

FY23	\$91.69M
FY22	\$67.90M
FY21	\$4.95M

Capital Projects Schedule Variance (Annual Appropriations) ▲

Data As Of: 3/1/2024
FY24 Target: -10% to 0%

-18.1%

FY23	-6.3%
FY22	-4.0%
FY21	-1.5%

OFFICE UPDATE: PBS FINANCIAL SERVICES

Zone 1 RWA Team Meets in Philadelphia in March

The Zone 1 RWA Team met in Philadelphia to discuss areas of focus for FY24. It was a great opportunity for budget analysts to meet in person and collaborate across the zone's four regions. The team enjoyed tailored trainings, team-building exercises, and a family-style group dinner!



From left: Robbin Sowieja, Monique Smith, Kyle Oliver, Kenneth Connaire, Rebekah Nash, Evelyn Yang, Sha Rhonda Foster, Lee Berrier, Nam Dy, Ayeda Gebrehiwot, Teresa Williams, Alicia Saucedo, Romina Russi, and Shelly Lanman.



From left: Trevor Samuel, Monique Smith, Meghan Kass, Rebekah Nash, Kyle Oliver, Romina Russi, Alicia Saucedo, Gee Zawolo, Robbin Sowieja, Lee Berrier, Kenneth Connaire, Nam Dy, Sharon Dodson, Ayeda Gebrehiwot, Sha Rhonda Foster, Evelyn Yang and Teresa Williams.



Zone 1 Building Operations Team Meets in Chicago in March

The Zone 1 Building Operations Division held an all-hands meeting in Chicago. Over the three-day meeting, BR1B employees worked together, discussing OCFO, BR, and division-wide strategic priorities. The team also focused on the FY26 budget formulation guidance.

In addition to focusing on strategy and budget formulation, the team had a great discussion around team culture and devoted some time to engagement activities.

From left: Rachel Wesley, Chris Ellers, Rayetta Brown, David Walko, Annmarie Johnson, Larry Gumber, Terrie Cooper, Tonya Polk, Edmee Abrams, Doretha Johnson, Janina Lloyd, Wayne Edwards, Brian Stetson, Kimberly Fielding, Dawn Riley, Timothy Wilburn, Brian Rossi, Lamona Gamble, Denise Rosado, Erzsebet Ujvary, Raymond Coward, Caitlin Hamer, Alicia Saucedo, Merrin Legate, Charles Green, Elyssa Musaraca, Jessica Sanchez, Joe Dougherty

ANALYTICS COMMUNITY OF PRACTICE UPDATE

Did you know that there are a wealth of resources available to our OCFO analysts? A great place to look for those resources is on the [Analytics Hub](#). The Analytics Hub has information on GSA data systems and applications, information on analytics tools and how to access them, and links to trainings and recordings of past A-CoP events. We also have a calendar of events and [instructions](#) on how to add the A-CoP calendar to your calendar so you never miss an event!

If you have analytics tools, tips or resources that you'd like to add to the Analytics Hub, please reach out to acop.hub@gsa.gov. We

Analytics Hub

Office of the Chief Financial Officer (OCFO)

Community

View upcoming events and how to get involved, find community resources, contribute content to this hub, and learn about the A-CoP.



Data

Systems, Applications, Dictionaries. Discover what data exists and where to find it. Connect with a subject matter expert and kickstart your data projects.



Analytics

Need inspiration? View examples of projects, analyses, and visualizations that have been completed by your peers. Find the best analytic approach to solving a problem or delivering actionable insights to decision makers.



Training

Financial Management 101, Google Tips and Tricks, recordings of past A-CoP training sessions, and many more resources to help analysts learn and grow!



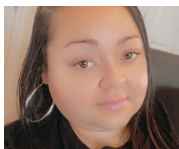
are always looking for good content that is unique, actionable and answers a question. So if there's something that is useful to you, then it likely could help out a colleague!

And if you're looking for the latest tip or trick, remember to check out the "Analytics Corner" in the OCFO Week in Review Newsletter. We share articles, training announcements and other news you can use!

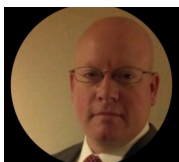
Datathon 5.0 is currently in progress! Twelve teams representing 70-plus participants from across 31 different two-letter offices are currently analyzing seven years of data related to Public Building Service Reimbursable Work Authorization (RWA) data. They are working through a set of questions and will present their work to a panel of GSA leadership in May. You can read more about Datathon and watch past presentations [on the hub](#).

Looking to make a difference within OCFO and help the organization deliver on its mission? Join OCFO's [Engagement](#) and [Equity](#) teams today!

HAIL & FAREWELL



Welcome to **Krystal Proctor** (BGF)! Krystal's background consists of 13 years in the financial services field within the private sector. On August 28, 2022, she started with GSA by joining the Enterprise Emerging Leaders Program. She completed all of her rotations within the offices under OCFO. She was born and raised in the Southern Maryland area and she enjoys collecting candles, traveling, home-decorating, spending time with family and friends, football, Netflix and cooking.



Welcome to **Robert Wolf** (BG2DAA)! Robert joined the Utilities Payment group in December. He was previously a contractor supporting the Department of the Navy's Financial Systems Branch. He earned a master's degree in management from Indiana Wesleyan University and is a doctoral candidate in accounting at Walden University.

Robert grew up in Kansas City, Missouri, and joined the U.S. Marine Corps when he was 18. He retired from the Marine Corps after serving for 23 years as a financial management analyst and financial management resource officer. While in the service, he spent a total of seven years in Okinawa, Japan, which is still one of his favorite places to visit.

Although auto mechanics is just a hobby, Robert has achieved the status of master automotive technician from the Automotive Service Excellence certification board. He also enjoys spending time outdoors and learning about local flora and fauna, and he can often be found hiking in the backwoods away from the beaten path.



Welcome to **Sawm Raisuddin** (BG2DCA)! Sawm, who goes by Rais (pronounced Rice), joined OCFO last quarter. He is a qualified chartered certified accountant from the United Kingdom and has a master's in accounting from Wilmington University, Delaware. He has worked as an accountant and an auditor, both in the private and public sector for the last nine years. He has been a federal auditor since 2017. Sawm is married and has two daughters.



Welcome to **Curby Colvin** (BG2DCA), a new addition to the Financial Services Division's Financial Analysis & Cash group. Prior to joining GSA, Curby held several financial management roles, including in budget planning and performance, infrastructure planning and real estate market analysis, payroll accruals, and credit card reconciliations with the U.S. Fish and Wildlife Service and in the private industry. Curby has also worked as a General Ledger accountant, responsible for financial reports, standard general ledger reconciliations, and internal control support. Additionally, he served 10 years in the military as an aviator and a civil affairs officer.

Curby has a bachelor's degree in business administration, with a concentration in accounting. He is married and has three children and he spends most of his free time with his family. He loves hiking, trail running, and getting outside as much as possible.

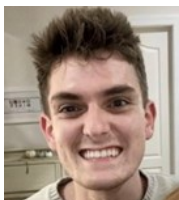


Welcome to **Joseph Vanderloop** (BG2D)! Joe joined BG2D as a part-time student trainee and is currently studying for his bachelor of business administration-accounting degree at Western Governors University and has plans to dive into a master's degree in accounting right after. His goal is to obtain his CPA license.

Before making the jump to accounting, Joe spent his days in aviation, most recently at American Airlines as a flight operations support specialist. There, he made sure all the flight information remained current and accurate, ensuring smooth day-to-day operations.

Outside of work, Joe enjoys hiking, plane watching, and hanging out with his dog. He's even got a pilot certificate – talk about a guy who loves to fly! Joe is originally a cheesehead from Wisconsin and has been enjoying the Texas heat for the past 9 years

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Welcome to **Ryan Lomax** (BG2D)! Ryan joined BG2D as a part-time student trainee and is currently a junior studying for his bachelor's degree in accounting at the University of Maryland. He was previously employed as a contractor at the U.S. Naval Academy and assisted with completing travel itineraries and coordinating travel expense compensation for midshipmen.

Ryan loves playing the piano in his free time and has been playing for 15 years.



Welcome, **Gino Barone** (BGF)! Gino is a recent graduate of Rowan University, where he graduated with an MBA with concentrations in finance and management and a master's in finance in May 2023. Gino is a very analytical person and enjoys working with numbers. Some of his hobbies include paintball, martial arts, and flying his drone.

Since joining OCFO, Gino has worked as a financial management analyst for Region 4, in the Financial Operations and Controls Branch. An additional fact: Gino's sister Nina also works for GSA as a building management specialist in the Public Buildings Service.



Welcome to **Seth Thomas** (BGF), who joined the AAS Financial Operations and Controls Branch as a financial management analyst in January! Seth is a recent economic policy analysis master's graduate from the University of Maryland Baltimore County, where he also completed undergraduate degrees in financial economics and global studies. While he completed his master's, Seth worked as an economist for the Bureau of Labor Statistics in Washington, D.C.

Seth was born and raised in Maryland, and just recently got married and moved to Massachusetts. He is passionate about his faith and being involved in his faith community, and enjoys both playing and following a number of different sports. Seth loves to travel, and he and his wife have recently found a love for exploring national parks together!



Welcome to **LaTanya Clemons** (BGF)! LaTanya joined the telecom support team in the FAS Financial Operations and Controls Branch as a financial management analyst in January .

LaTanya started with GSA as a contractor in December 2003 in the telecom invoice and billing group and became a federal employee with GSA in January 2024. As a contractor, she gained valuable experience that led her to today. She is excited to continue gaining experience and growing her career. From day to day, she enjoys working and playing with two of the most important people in her life: her daughter, Iyana, and new pet, Foxy Love.



Welcome to **Brenda Schultz** (BG2EBB), who joined the Financial Information and Operations Division as an accounting technician in the External Services Branch! Brenda came to GSA from the IRS, where she worked as a tax resolution specialist. Brenda has 23 years of governmental service , focusing on analyzing tax debt, problem solving, and instruction, with a concentration in restitution accounting.

She is married and has two grown children. She spends her free time with her family and loves mowing her yard, researching her genealogy, and playing the canasta card game.



Welcome to **Amy Fields** (BG2EBB), who joined the Financial Information and Operations Division as an accounting technician in the External Services Branch. Amy spent the previous two years in the same area as a contractor.

In her current role, Amy provides services to five client agencies by processing payments and obligations, performing error resolution, and providing many other services. She previously worked at U.S. Bank in mortgage loan processing, doing data entry and document processing. Amy is married and has four children — three adults and a seven-year-old. Outside of work, she enjoys accumulating crafting supplies, thrifting, and traveling.

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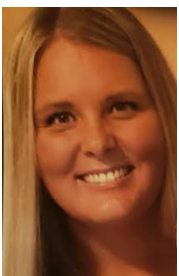
Welcome to **Natasha Copeland** (BG2EA), who joined the Financial Information and Operations Division. Natasha will be working in the Billings Fleet & Supply section as an accounting technician.

Before joining GSA, Natasha served as a financial program specialist with Homeland Security. Her duties included collaboration with analysts in conducting research to analyze data and trends. Prior to working with Homeland Security, Natasha worked at the U.S Department of Agriculture as a financial management assistant. Some of her duties included preparing budgetary and financial documents, preparing vouchers, receiving payment reports to submit through approval channels.



Welcome to BR Zone 1's Leasing/Revenue/FFO team, **DiNisha Robinson** (BR1L)! DiNisha is from Virginia but grew up all over the East Coast. Her work experience is a mix of over 10 years in customer service and four years in fraud analytics. She received a bachelor's in business administration from Colorado Technical University and a master's in data science from Eastern University.

Outside of work, she can be found exploring the local areas of Boston or binge-watching Korean dramas with her partner. DiNisha is always open to great experiences and restaurant suggestions. She's excited about the collaborative work to be accomplished as a team and looks forward to getting acquainted with as many colleagues as possible.



Welcome to BR Zone 2's Building Operations team, **Kelli Miller** (BR2B)! Kelli is from Lansing, Kansas, and currently lives in Leavenworth, Kansas. She will be supporting the Florida South Field Office in Region 4 and the Nebraska Field Office in Region 6.

She has been in federal service for 10 years. She began her federal service career with the Department of Defense, under the Combined Arms Center at Fort Leavenworth. She was a student trainee while completing her bachelor's degree at the University of St. Mary. Following graduation, She became a budget technician and was later promoted to a budget analyst. She primarily worked supporting the Command and General Staff College and the Warrant Officer Career College. She enjoys working in budget and being able to assist in helping achieve financial goals and projects while also being a responsible steward of government funds.

Kelli and her husband enjoy sports and were both college athletes. Her husband is a high school teacher and coach. They have an 8 year old son and their favorite times are spent taking him to his sport activities. He plays football, basketball, and baseball.



Welcome to BR Zone 2's Building Operations team, **Scott Harmon** (BR2B)! Scott spent the last two years as an accountant within the GSA Payroll Services Branch in Kansas City, Missouri. Before Joining GSA he spent over 10 years as a budget analyst with the Department of the Army at Fort Leavenworth. He joined the Combined Arms Center in 2011, supporting the educational requirements of the installation and later transferred to Installation Management Command, supporting the garrison itself. Prior to that and right after college, he spent just over a year with the Department of Veterans Affairs in their cash management division.

Scott has a bachelor's in accounting from the University of Tampa. He served five years in the Army as a military police officer, being stationed first in Hawaii and then in Colorado. He met his best friend in the Army, and they've been married for 21 years. They have 3 boys — aged 7, 4, and 3 — who keep them entertained and physically active. Their hobbies are generally whatever the kids are into, and Pokémon is a current favorite. They do travel a lot, generally within driving distance, and next year they are going on their first flight and cruise with the kids.

Welcome to BR Zone 3's RWA & Capital Programs Division, **Mercedes Byberg** (BR3R)! Mercedes joined GSA through the Pathways Recent Graduate Program and holds a master's degree in mathematics from the University of North Texas. While currently based in Texas, Mercedes plans to relocate to Tacoma in the spring.

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Welcome to **Michaela Webb** (BGF)! Michaela joined the FLEET/SUPPLY Team as a financial management analyst in January in the FAS Financial Operations and Controls Branch. Michaela was attending college when she got the opportunity to part own and manage a fast-food restaurant. She also worked for a group of 25 physicians for 15 years starting out in medical records, and held several other roles including business office manager and human resources assistant. She began her federal career as a program support assistant with Central Plains Consolidated Patient Account Center in 2011. In 2016, she was given the opportunity to join the FIOD PFS FAS-IT team as a financial operations analyst. A few fun facts about Michaela is she is a lifelong fan of KC Chiefs and loves the outdoors.

Welcome **Lindsay Brown** to the Financial Information Control Branch, FAS IT and General Funds section, where she will be a financial operations analyst. She began working at GSA in August 2023 in the Financial Services Division, PBS Payments Branch, and has worked on several projects, including the Full Service Lease project. She previously worked for the VA Central Plains Consolidated Patient Account Center (CPCPAC) as a financial accounts technician. Lindsay graduated from DeVry University with a bachelor's in science and business management, along with graduating from American Academy of Professional Coders. Lindsay has been married for 12 years and has two children.



Farewell to **Regina Harden**! Regina was detailed to the Federal RPA Community of Practice and the Process Optimization and Automation Division for the last four months. She assisted with preparing the State of Federal RPA Report, helping with communication and outreach strategy, organizing the team's first ever on-site meeting, and more. Her energy, enthusiasm, thoughtfulness, and hard work will be missed!



Farewell to **Brenda Green**, who worked in the Financial Information and Operations Division, Financial Operations and Disbursement Branch (BG2EC)! Brenda retired on February 29th after 23 years in public service, including being a veteran of the U.S. Air Force and a civil servant. Her enthusiastic personality and willingness to assist will be missed by all.



Farewell to **Dawn Cook**, who worked in the Financial Information and Operations Division, Financial Operations and Disbursement Branch (BG2EC). Dawn's retirement was effective on March 22nd. Dawn served as the travel relocation accountant, ensuring all relocations were completed in a timely manner and employees had the proper resources to complete their relocations. Dawn is looking forward to traveling with her husband during retirement. She was a great asset to the Financial Operations & Disbursements Branch and will truly be missed.



Farewell to BR Zone 4's RWA & Capital Projects Division **Elizabeth Asefaw**. Elizabeth was an accounting major at University of Texas at Dallas (UTD). Before working at GSA she worked in the Accounts Payable department and Financial Reporting department at Southwest Airlines. She then took four-year break to get married and have her son, Nathan. Eventually she joined GSA as a contractor in the RWA group. In May 2009, she joined the Capital Projects team as a budget analyst, handling BA51, 54, and 55.

Elizabeth was a highly valued member of the Capital Projects team, and was always the first one to pitch in when others were out of the office. Her departure was felt tremendously, and she will be missed.

Farewell to **Larry Young**! BIA is celebrating the next chapter in Larry's journey as he embarks on a new professional adventure at HUD. We thank him for his many contributions and wish him continued success in his new role.