

SPRING 2023 ISSUE

Q2 FY 2023

A NOTE FROM THE CFO



As we ease into the third quarter, and reflect on Q2, one theme that emerges for me is change. From organizational realignments to transformational initiatives to leadership changes, we seem to be doing it all. Here are just a few of the changes we've seen so far this fiscal year:

- The return of the Pegasys Financial Services team to GSA in February
- The shift of the Internal Controls Division from the Office of Financial Management to the Office of Audit Management and Accountability in early April
- The switchover to G-Invoicing at the beginning of the fiscal year
- The launch of OneStream, which automates the agency's budget formulation capabilities, earlier this month
- The departure of our deputy CFO just a few weeks ago for a detail to a leadership role within the Technology Transformation Services

Like many of you, I see both the challenges and opportunities that come with change. While I have no doubt that Mehul will do a phenomenal job and help the agency succeed – just as he has during his tenure with OCFO – I will miss his partnership in the front office. OneStream and G-Invoicing both represent a new way to do business, and there will be a learning curve as we

transition. And I don't have to tell you how exciting – and disorienting – joining a new organization can be.

Change can be difficult, but it is needed for an organization to evolve and operate at a higher level – and we certainly are a high-performing organization. On April 12, the Partnership for Public Service announced its [2022 Best Places to Work in the Federal Government rankings](#) and OCFO was ranked 11th out of 432 agency subcomponents, six places higher than last year. I hope you take as much pride in this ranking as I do; it would not have been achievable without every one of you, your contributions, and your commitment to our mission on a daily basis.

By now, many of you have seen the recent [Office of Management and Budget guidance](#) directing agencies to develop work environment plans. As our Deputy Administrator, Katy Kale, outlined in her [recent message](#), OMB's goal is to optimize organizational health and performance as we approach the end of the COVID-related public health emergency. GSA leadership is working to understand what, if any, impact this new guidance will have on how we work, but I echo Katy's reassurance that there won't be any immediate changes to our workforce posture. If there will be changes, they would only occur after employees have been given ample notice.

I'll sign off with John Maxwell's quote "Change is inevitable; growth is optional." As we move forward into spring – the season of growth and renewal – I hope you will find comfort in all the potential that change brings with it.

— Nimisha

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AN UPDATE FROM THE DEPUTY CFO



By now, you all have heard that I've accepted a detail with TTS. As much as I have enjoyed my time in OCFO, I couldn't pass up the opportunity to help TTS with its rapidly increasing

operations and related growing pains. Being a senior advisor for operations isn't something that I had ever imagined I would be doing, but I've never been the type of person to shy away from a challenge. I know that my transition to TTS happened quickly and I did not have a lot of time to transition, so feel free to reach out to me if you have questions about my detail or you just want to say "hi."

Even in my absence, I'm going to push OCFO to get 100% participation on this year's Federal Employee Viewpoint Survey. We hit 86% last year – 10 percentage points higher than the year before – and I know we can do even better this year. One of our greatest strengths as an office is being able to give and receive feedback. Let's continue to make that one of OCFO's defining characteristics.

I recently saw that we moved up to 11th place in the Partnership's Best Places to Work in the Federal Government rankings of agency subcomponents. I'm so proud of our progress and know that if any office can make it into the top 10, it's OCFO. Not to brag, but we're also the highest ranked office at GSA, a testament to the culture we've created.

Before I close, I want to express my appreciation for all the work that has gone into the Pegasys Financial Services transition. We started the conversation about moving PFS back to GSA in the 2019/2020 timeframe and to realize the vision is not only personally satisfying, but also a huge step forward for the agency. Though I'm away on a detail, I'm looking forward to all of us working together as one unit, one family.

Nimisha mentioned that spring is a season of growth and potential, and I want to emphasize that sentiment. This is the season of starting new things and I hope you can find a way to challenge yourself so that we all can continue our leadership journey with exponential growth.

— Mehul

CHIEF OF STAFF'S CORNER



By the time this newsletter reaches your inbox, I hope that spring weather has also reached your doorstep. With the changing season, it's natural to look back at the last few months and

reflect on your accomplishments (work-related and personal) and look ahead at what priorities remain unfinished and need to be built into your short- and long-term goals. Pro tip: this is also a great way to come prepared and impress your supervisors during your mid-year discussions!

As an organization, we have a lot of ac-

complishments to be proud of in the first and second quarters. We successfully transmitted the FY 2024 GSA budget to Congress, published the FY 2024 Annual Performance Plan/FY2022 Annual Performance Report, and expanded GSA's financial services to its customers through the return of the Pegasys Financial Services team, among others.

I suspect the second half of the fiscal year will be just as busy and productive as the first!

On a personal note, I'm really looking forward to some warmer weather, spending more time outside with friends and family, (hopefully) fitting in some fishing and golf, and running a couple of races in between

my kids' seemingly endless activities. I'd love to hear what you're looking forward to this spring and summer (might make a good icebreaker at our next OCFO town hall).

As a friendly reminder, please stay on top of your mandatory GSA training curriculum. There are four courses available on Online University due by the end of June:

- Insider Threat Awareness and Reporting Training
- Employee Accountability for GSA Personal Property
- Internal Controls at GSA and You
- Annual Ethics Training

— Christian

OFFICE UPDATE: AUDIT MANAGEMENT & ACCOUNTABILITY

CONSOLIDATION OF OCFO AUDIT FUNCTIONS

We in BA are so excited that, effective April 9, the Internal Controls Division, formerly situated within the Office of Financial Management, is now part of the Office of Audit Management and Accountability! Although we have been working closely with our colleagues in the Internal Controls Division, we look forward to an even closer partnership to improve the programmatic and financial control environment. Welcome!

GOVERNMENT ACCOUNTABILITY OFFICE UPDATES

Our PBS partners recently completed work to implement two Government Accountability Office (GAO) priority recommendations related to GAO audit GAO-22-104639 - Federal Real Property: GSA Should Fully Assess Its Prospectus Process and Communicate Results to Its Authorizing Committees. GAO recognized the expedient actions by PBS to create efficiencies in the prospectus process and noted these recommendations as implemented. The [full audit report](#), along with PBS's actions, can be found on the GAO website.

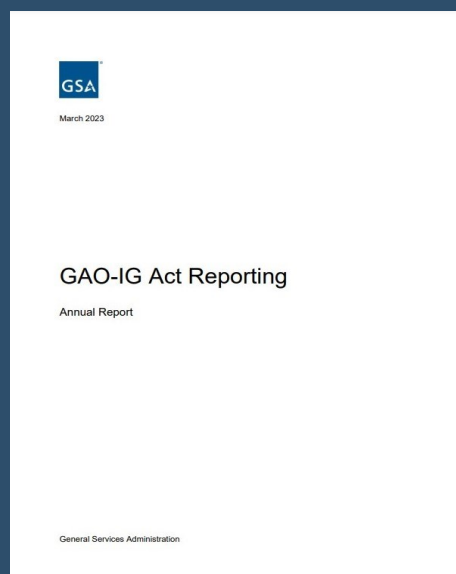
FAS/TTS also completed work to implement one recommendation related to GAO-22-104574: Open Data: Additional Action Required for Full Public Access. Of the 10 recommendations issued to various agencies, GSA is the first agency to fully implement. The [full audit report](#), along with FAS's actions, is here can be found on the GAO website.

BA recently submitted the [FY 2023 GAO-IG Act report](#) as part of GSA's budget submission. The report provides status for approximately 88 outstanding GAO and OIG recommendations open for over a year.

KEY TAKEAWAYS FROM A SUCCESSFUL DETAIL WITH OGC

Welcome back to Theresa Ottery, who spent a number of months on detail with OGC, to run the Office's Freedom of Information Act (FOIA) program. Because OCFO frequently gets involved with FOIA requests concerning payments and there are robotic processing automation opportunities later this year, Theresa is sharing key takeaways from her detail with the FOIA team:

- Amanda Jones, the new GSA FOIA program manager and former FOIA/Privacy Act chief at the Department of Justice, is now on board in OGC's General Law Division.
- GSA will replace its current system with a new case management system by September 30. This will help to redirect hundreds of requests annually submitted to GSA in error, helping requesters get answers more quickly and freeing FOIA analysts from referral work.
- FOIA-related headlines grab a lot of attention, but many, many requests come from individuals and small businesses concerning payments, contracts, leases, federal property, and employees and employment. To lighten that load, OGC plans to proactively post some information – leases, for example – that will increase transparency, help requesters get their info more quickly, and allow GSA staff to focus on higher value work.



Click the image above to check out the FY 2023 GAO-IG Act report

OFFICE UPDATE: BUDGET

The first three months of 2023 saw a flurry of activity as the Office of Budget worked to finalize, publish, and roll out [GSA's FY 2024 budget](#). We partnered with GSA's programs to update their budget requests passed on passback, steer the budget narratives through the GSA and OMB clearance process, and publish the agency's FY 2024 Congressional Justification on March 13, 2023. GSA's FY 2024 budget included several important legislative proposals, including:

- Getting full access to the Federal Buildings Fund's revenues.
- Increasing the prospectus threshold.
- Eliminating the maximum purchase price for passenger motor vehicles.
- Increasing contributions from agencies into the Acquisition Workforce Training Fund.

The Office of Budget coordinated with the Office of Management and Budget, GSA's Office of General Counsel, and program staff to make sure that the proposals would work in the manner intended and help improve the agency's operations. After releasing the budget, the Office of Budget, Office of Congressional and

Intergovernmental Affairs, and staff from GSA's various program offices briefed staff from GSA's congressional appropriations and authorizing committees to give them an overview of GSA's budget request and address Congress' questions in order to build the strongest case for GSA's receiving its FY 2024 budget request.

The last quarter also saw the partial culmination of 18 months' worth of activity. The Office of Budget has been working to configure GSA's budget formulation requirements into OneStream. During the last

three months, BB has been working to finalize the development of the formulation modules for FAS, WCF, and GSA's appropriated accounts in the tool, and hosted a training series. At the beginning of April, OneStream went live and program staff from FAS, WCF, and appropriated accounts will be using OneStream to submit their FY 2025 budget requests. BB will be working on building out the PBS budget formulation requirements and finalizing them later this year.

While OneStream will be an important tool

for the FY 2025 budget formulation process, it is not the only major change to the FY 2025 budget formulation process. BB will be working with:

- FAS on the impacts of the Framing FAS for the Future transformation.
- PBS on planning for how to best use its Inflation Reduction Act funding and meet the government's future workspace needs.
- All GSA programs on addressing the administration's priorities, including tackling climate change, advancing DEIA, and supporting underserved communities.



Click the image above to check out the FY 2024 GSA Congressional Justification

OFFICE UPDATE: FINANCIAL MANAGEMENT

ACCOUNTING & FINANCIAL REPORTING DIVISION'S JANUARY TEAM MEETING

The BGA team is dispersed across the U.S. and came together in late January for the first time since January 2020, before the pandemic hit.

We spoke about work but also enjoyed each other's company. We discussed our core values, mission, and goals and how they aligned with the OCFO's mission and goals. We also spoke about opportunities to improve and better support GSA, OCFO, and BG. Despite four team members coming down with COVID after the meeting, it was well worth the effort to come together. BGA is an awesome team!



Front row: Jose Malan, Teisha Jones, Andrea Stanley, Cassie Holman, Courtney Moon, Gail Bruss, Theresa Lewis.

Back row: Jared Leicht, Robert Smalskas, William Bezio (now retired), Sunil Mohanty, Felicia Ford Jones, Angela Evans and Kenneth Kirtley.

STATEMENT OF ASSURANCE TRANSITION TO WORKIVA

Every year, the administrator is required to submit a Statement of Assurance to the President and Congress. The Statement of

Assurance reports on whether the agency's system of internal controls over operations, reporting, and compliance is operating effectively and efficiently.

Starting this fiscal year, OCFO, with input from program points of contact, will transition the Statement of Assurance process to Workiva/WDesk. The entity level evaluation of internal controls and each HSSO's Statement of Assurance will be completed in WDesk.

To facilitate a successful transition to WDesk, participants from GSA service and staff offices spent the past few months testing the new system and providing feedback on the process changes. Infor-

mation on obtaining system access and scheduled system training will be provided early this quarter.

GSA'S G-INVOICING IMPLEMENTATION CONTINUES

GSA has begun using G-Invoicing for manual agreements and where GSA is a buyer, if our trading partner is ready. As of March 28, tracking G-Invoicing usage on the [G-Invoicing Dashboard](#) shows steadily in-

creasing usage. A few highlights:

- Funds are settling through G-Invoicing
 - Total collected as the provider \$26 million
 - Total paid as the requester \$1.6 million, as of March 28.
- 189 GT&C's completed (equivalent of an MOU Part A) and 73 open orders (equivalent of a Part B)

HOW THE PROCESS OPTIMIZATION AND AUTOMATION IS HELPING OGP WORK SMARTER, NOT HARDER

Did you know that GSA's Office of Government-wide Policy supports several high-level governmentwide executive councils? On a quarterly basis, they must verify and refresh member lists – manually updating their rosters, calendar Invitations, and various listservs. The Process Optimization and Automation Division (BGR) automated the management of council roster lists and communications process for OGP to streamline and decrease the manual process of agency outreach and input, allow for human decision making of whether people are added/removed/updated, and then automate the meeting invitation, listserv subscription, and roster tracking process. This automation also reduces the return errors associated with the listserv. You can read more about [the team's work with OGP](#) on the [Process Optimization and Automation Division Google Site](#).

OFFICE UPDATE: ANALYTICS, PERFORMANCE & IMPROVEMENT

FY 2024 ANNUAL PERFORMANCE PLAN PUBLISHED

On March 13, [the GSA FY 2024 Annual Performance Plan and FY 2022 Annual Performance Report](#) (APP/R) was published in conjunction with the GSA's budget request. The APP/R serves as the agency's strategic roadmap for FY 2024, describing the strategic objectives, supporting performance goals, and indicators for tracking our progress against agreed targets. The report also summarizes GSA's actual performance in FY 2022 relative to established goals and objectives.

The BIS team leads the development of APP/R in close partnership with all SSO performance teams and OMB. The changes to the performance framework for this cycle reflect administration priorities,

including advancing equity, managing climate risks, and improving the digital experience for Americans accessing online government services.

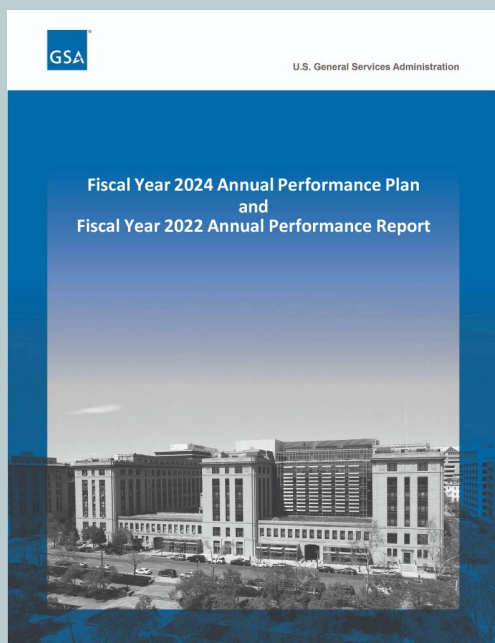
TESTING MICROSTRATEGY FOR FINANCIAL REPORTING

As our data needs grow, OCFO is reviewing tools that will expand our current capabilities in financial reporting and advanced analytics. To that end, the OCFO recently conducted a two-month pilot to test the capabilities of an enterprise business intelligence application, MicroStrategy, as part of its ongoing data modernization efforts. A group of 25 OCFO employees tested various MicroStrategy functions and documented their experience. The pilot included benchmark testing against Business Objects reports, and

subjective evaluations in areas such as ease-of-use, functionality, and overall fit for the organization. The results of the pilot provide a key data point to complement other inputs (e.g., complex reporting abilities, costs, and resource requirements) to support a decision about MicroStrategy as the future OCFO reporting and analytics solution.

DEMONSTRATING GSA'S EFFECTIVENESS IN A HYBRID WORK ENVIRONMENT

With many GSA employees working from home much of the time, the agency's top priority remains delivering the goods and services that its customers rely on. Demonstrating that we are just as effective in the current hybrid work environment is important for the reputation and credibility of the agency, especially as outside stakeholders seek evidence of this claim. BI has been working with the A-Suite to develop a data-supported narrative that tells a story of strong, consistent mission delivery across GSA for the last decade or more. Measures of business volume, lease rates, customer satisfaction, and more provide insight into GSA's ability to perform, regardless of where the workforce is located. This information is being used to respond to Congressional inquiries and prepare talking points for GSA leaders.



Click the image to the right to check out the GSA FY 2024 Annual Performance Plan and FY 2022 Annual Performance Report

OFFICE UPDATE: PBS FINANCIAL SERVICES

ON-SITE COLLABORATION

The Zone 1 leadership team (BR1) has been out visiting customers and employees this year.

BR Zone 1’s first leadership trip of FY23 was the Region 1 office in Boston. The team was able to have in-person meetings with PBS leadership, local OCFO staff, and other customers we work with — often remotely. It was great connecting face-to-face with everyone for the first time in three years!



The BR Zone 1 team assembled in Boston.

Pictured: Sha Rhonda Foster, Evelyn Yang, Laura Casey, Linda Sarro, Romina Jimenez-Noeckel, Alicia De Flores, Jessica Simmons, Katie Hannigan, Lee Barrier, Erzsebet Ujvary, David Walko, Rachel Wesley, Tomeika Manuel, Caitlin Hamer, Jesse Ozuna, Merrin Legate, Christine Reinfelds, Ana Flores, Tracy Bonk, Gee Zawolo, Kyllie Fournier, and Brian Stetson

BR Zone 1 then headed out to the Region 3 office in Philadelphia, a trip specifically timed to coincide with the PBS Courts Validation Training (a partnership between PBS and the courts). We took the opportunity to meet with our PBS customers and OCFO local staff while we were there!

Zone 1 partnered with PBS to provide budget overviews for the new employee orientation events in regions 3 and 5. It was a great opportunity to meet with new GSA employees!

The Zone 2 leadership team (BR2) met in Fort Worth, Texas, in mid-

February, with most of the team attending in person. The agenda included sessions with the Region 7 acting regional commissioner, the Financial Services Division management team, and the Zone 3 zonal director. It was great to be back together in person after a three-year hiatus!



The Zone 1 team grabbed dinner in Philly.
Pictured: Doretha Johnson, Dawn Riley, Tim Wilburn, Joe Dougherty, Meghan Kass, Kyle Oliver, Evelyn Yang, Brian Stetson, Charles Green, Caitlin Hamer, and Gee Zawolo



The Zone 2 Leadership Team (BR2) met in Fort Worth, Texas, in mid-February — with most of the team attending in person.

BR’S TRAINING PARTNERSHIP

The Centralized Processing Group (CPG), managed within BR Zone 2, partnered with the Office of Acquisition Management (OAM) to deliver Receiving Report Recurring Contract Training during the February 28 OATS Boot Camp. CPG team lead Neil Clark led a presentation outlining the current processes broken out by LoGO and non-LoGO type contracts. Over 100 OAM employees attended, bringing great questions for discussion. The training recording is available on the BR internal Google site.

AN UPDATE FROM THE ANALYTICS COMMUNITY OF PRACTICE

The Analytics Community of Practice (A-CoP) continues to grow in both membership and capabilities. Here are some highlights from the past quarter:

- In February, the A-CoP kicked off Datathon 4.0. Participation was expanded to include individuals from across all offices at GSA. Over 40 participants were split into seven teams and are now actively analyzing data sourced from the FAS ASSIST program. In mid-April, the teams will complete their analysis and present to a panel of executive judges.
- In February and March, the A-CoP hosted a four-part learning series on artificial intelligence (AI), machine

learning, and deep learning. Izzy Metzger, a data scientist from BIA, led the sessions with help from special guests. These sessions explored a range of topics from what data science in the government looks like, to how to use AI to make positive impacts in real-world use cases. There were also lively discussions on the ethical applications of these emerging technologies and how we might use them at GSA and OCFO.

If you missed anything – or want to make sure you're up on the latest events — check out the [Analytics Hub](#), the best resource for all things A-CoP. While you're there, mark your calendars for the

upcoming learning series on process mapping. Brian Mooers will be leading three sessions on April 27, May 11, and May 25.

If you are interested in becoming a member of the A-CoP, just fill out the [OCFO Analytics Community of Practice membership form](#).

AN UPDATE FROM THE OCFO ENGAGEMENT TEAM

In Q2, the Engagement Team conducted an in-depth analysis of the FY22 FEVS results and held many group discussions and brainstorming sessions. We used the FEVS responses and other indicators to narrow our focus and to identify areas of improvement:

- Employee recognition and appreciation
- Events
- Engagement Analytics
- Communication

The team established SMART goals and developed high-level action plans that align with FEVS focus areas. Future FEVS survey results will be used as a metric to

gauge success. The team plans to host one OCFO-wide engagement event per quarter and develop a complementary feedback mechanism for assessing employee satisfaction and gain a deeper insight into low-scoring FEVS responses.

In Q3, the Engagement Team will finalize and present our detailed action plans to the OCFO Senior Leadership Team. The team will also develop a cohesive communication strategy across all two-letter offices in preparation for FY 2023 FEVS launch.

Please be on the look out for our next Engagement Team event. We hope to see everyone there!

[The Engagement Team](#) is always accepting new members and ideas. We meet bi-weekly on Wednesdays at 1:00 PM ET. Please [contact us](#) (ocfoengagementteam@gsa.gov) if you are interested in participating.

AN UPDATE FROM THE OCFO EQUITY TEAM

Established under the strategic direction of the CFO and OCFO leadership team, the Equity Team plays a vital role in embedding and advancing DEIA principles and practices in the workplace in support of equitable service delivery and operations. The Equity Team is currently governed by an executive board with two co-chairs, two co-secretariats, and five sub-committee co-chairs. Membership is open to all individuals across OCFO. As a result of the OCFO town hall, the team membership has increased to 26 members.

During the second quarter of fiscal year 2023, the Equity Team reached a major

milestone by completing the initial draft of the first ever OCFO DEIA maturity model. The model is the evaluation tool that will assist with the determination of the long-term trajectory and performance of OCFO's DEIA and equity efforts. Although development is under way, the team remains laser focused and committed to refining the draft by the end of April.

Most notably, in addition to the model being a driver of success for OCFO, it is the driver for the larger GSA enterprise DEIA effort. The model will eventually inform the newly crafted externally reported Equity and Operational Efficiency

Optimization Measure in support of the GSA Strategic Plan, the GSA DEIA Strategic Plan, and the GSA Equity Plan.

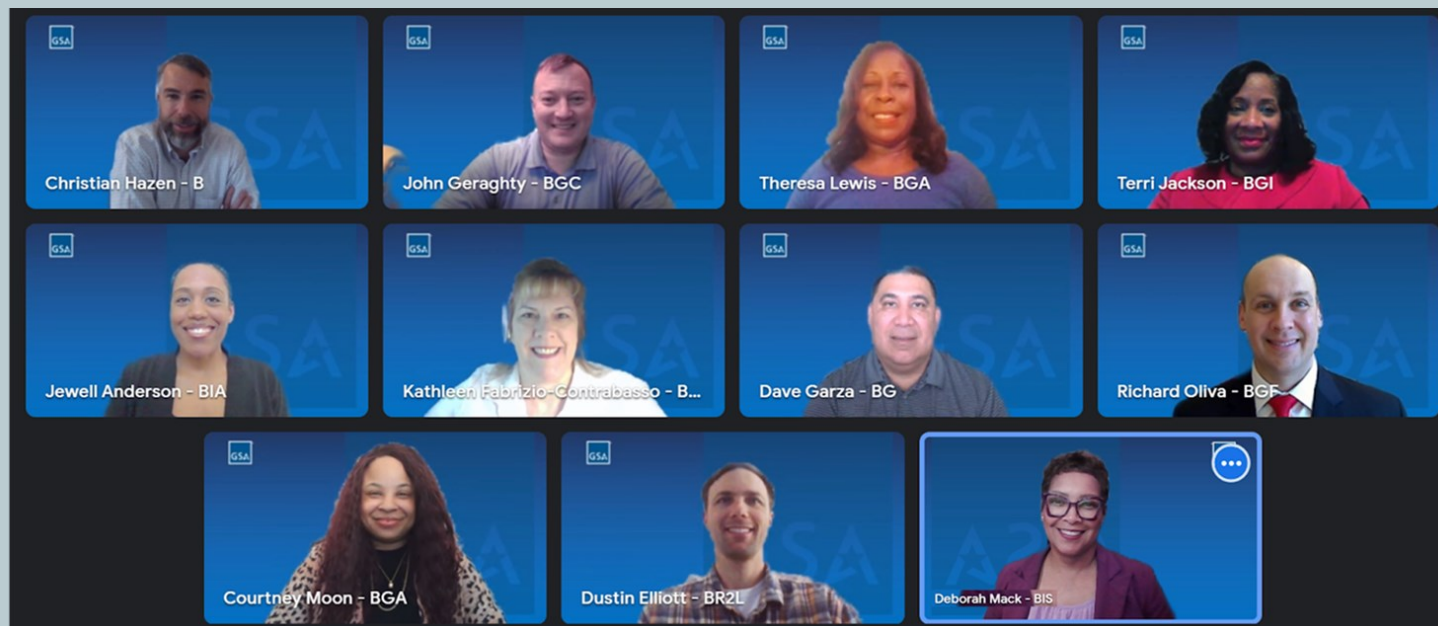
The Equity Team, with the support of OCFO leadership, has come a long way and is excited about what's ahead. To that end, OCFO employees, of all GS levels, interested in becoming a member of the Equity Team or learning more are encouraged to complete the [Equity Team Sign-up form](#) and **JOIN US!**

The OCFO Equity Team

[FY23 Equity Team One-Pager](#)

MEET THE OCFO EQUITY TEAM

(not all members are pictured)



Not pictured: Amarilis Reyes Box (BA), Avery Collins (BIS), Brenda Cadette (BR4F), Ebony Taylor (B), Erin Enoch (BGF), Fausta Robles (BBW), Isabel Metzger (BIAo), Jennifer Knowles (CSDE1), Kristin Williamson (BGF), Lisa Wilson (BR3R), Mia Drane-Maury (B), Nathan Keene (BIS), Yasantha Perera (BRC), and Zakiya Zaid (BBFA)

SHOUT OUTS

▪ THE OFFICE OF BUDGET ▪

- Huge shout out to all the people in the Office of Budget who have helped us roll out OneStream for the FAS, WCF, and appropriated accounts, including **Robert Burnett (BBW)**, **Chris Carver (BBFA)**, **Thomas Clark (BBW)**, **Ellis Dyson (BBW)**, **Morgan Gaylor (BB)**, **Jim Geoghegan (BB)**, **Leigh Ann Keller (BBF)**, **Frank Little (BBF)**, **Dewan Studdard (BBW)**, and **Kathryn Thompson (BBF)**. Without all of their work, we wouldn't be able to move forward on one of the OCFO's strategic priorities. While the PBS budget formulation modules won't be added to OneStream until later this year, **Bill Bartek**, **Michael Buonocore**, **Simon Casselle**, **Chris Ellers**, and **Michelle O'Brien** (all BBP) deserve recognition for helping outline the requirements for PBS that will allow GSA to have one single system of record for budget formulation.
- Way to go, **Amber Cochran (BBP)**! Amber's work over the last quarter coordinating with folks across PBS, the OCFO, and GSA IT to create and develop the guidance and processes for how GSA can execute its Inflation Reduction Act (IRA) funding. There are a lot of nuances to how GSA can use its IRA funding and Amber's systems and budget expertise allowed GSA to think through the best way to set up and use the new funds.

▪ THE OFFICE OF FINANCIAL MANAGEMENT ▪

- Shout out to **BGC Payroll** for timely completion of the 2022 W-2s, as well as all required local, state, and federal tax filings!
- Shout out to **John Geraghty (BGC)** for partnering with OHRM and OCIO to keep the payroll modernization efforts moving forward.

▪ THE OFFICE OF PERFORMANCE, ANALYTICS & IMPROVEMENT ▪

- A big THANK YOU to **Isabel Metzger (BIA)** for delivering four valuable training sessions on artificial intelligence, machine learning, and deep learning to the OCFO Analytics Community of Practice! These well-attended events provided valuable insights into emerging technologies and how we might consider applying them at GSA and OCFO. Thank you as well to **Jewell Anderson (BIA)**, **Eric Ewing (TTS)**, **Dustin Elliott (BR2L)**, and **Mark Grgurich (BGR)** for contributing their time and expertise to the sessions! If you missed any of the sessions, the

materials and recordings can be found on the Analytics Hub.

- Shout out to **Avery Collins (BIS)** for her outstanding communications support for the OCFO Equity Team. Avery is a true "Alexander Hamilton" when it comes to oral and written communication. Most recently, the Equity Team benefited from these skills — and increased membership as a result — when Avery created the FY 23 Equity Team One-Pager. The one-pager summarizes the key activities, accomplishments and recruitment goals in the Equity Team's mission to support ongoing efforts toward creating a sustainable DEIA and equity culture within the OCFO.

▪ THE OFFICE OF PBS FINANCIAL SERVICES ▪

- Thank you to **Dustin Elliott (BR2L)**, **Gopal Regmi (BR4L)**, **Lindsay Mead (BR2L)**, **Neil Parris (BR4R)**, and **Yasantha Perera (BRC)** for participating in virtual conversations with colleagues during the February welcome to BR. Your support of OCFO and BR values is greatly appreciated.
- Kudos to **Sean McWilliams (BRC)** for preparing and presenting the PBS Fee Analysis to the OCFO and Portfolio Leadership teams, as well as the Analytics Community of Practice during the February meeting.
- Kudos to BR RWA & Capital Projects team members **Gee Zawolo** and **Naima Prince (Zone 1)**; **Megan Miles (Zone 2)**; **Lisa Wilson** and **Laura Dreyfous (Zone 3)**; and **Erin McGee** and **Francesco DalMolin (Zone 4)**, as well as **the extended BR team**, for your partnership and regional insights and questions that helped the Office of Budget team finalize the PBS Inflation Reduction Act supplemental guidance
- Kudos to BR RWA Capital Project Team member **Naima Prince (BR1R)** for her successful completion of the Excellence in Government Fellows Leadership Program. Naima completed the year-long federal management development program while maintaining all her capital duties. Congratulations, Naima!
- Shout out to **Joshua Grannan** in the BR Zone 2 Financial Management Division for sharing his expertise and leading a Google Essentials learning session with the Analytics Community of Practice on April 4. Joshua walked participants through the VLOOKUP, TEXTJOIN, split, substitute, unique filter, sort, and transpose functions. The session was well attended and extremely appreciated by all participants!

WELCOME BACK, PEGASYS FINANCIAL SERVICES!

Pegasys Financial Services (PFS) takes pride in focusing on its customers and delivering services to GSA and its external clients, which consists of 39 boards, commissions, and agencies. The services the team provide include:

- Operating and maintaining GSA's core financial management system, Pegasys; the Multi-tenant Shared Application; and the Financial Management Information System.
- Providing financial management services that deliver accurate and reliable information, allowing GSA and clients to focus on their core mission.
- Providing financial management, accounting services, and financial transactional functions to GSA and external clients.
- Ensuring end users meet audit requirements through governance, risk and compliance support.
- Providing technological system management and maintenance of the Momentum system.
- Directing and coordinating GSA-wide and OCFO-specific financial management systems development activities.

After 8 years of being away, PFS is excited to come back to GSA and become an integral part of the OCFO. PFS will continue to provide the same great service that it has always provided.

WELCOME TO:

Trena Ivy, Jonathan Littlejohn, Marisa Quinlivan, Michelle Norman, Mallory Baker, Amanda Rattana, Rodney McMillin, Robin Jackson, Michele Byers, Jon Carlson, Lene Denney, Matthew Miller, Quincy McDowney, John (Matt) Devereux, Jacqueline Smiley, Megan Zlateff, Tammy Peterman, Brian Clasen, Steven Cox, Debra DeJong, Branda Smarr, Lacie Philbrick-Turnbull, Michelle Ristow-Callihan, Angel Sweetser, Douglas Jennings, Bradley Hayob, Sylvia Ugo, Deborah Alam, Kim Holcomb, Kandi Patterson, Maureen Cain, Joseph Zelnick, Monica Duran, Michaela Webb, Katrina Turner, Yvonne Roberts, Thomas (Ryan) Slocum, Mark Brandt, Heather Lozzi, Jeremy Farmer, Jenny Trammell, Shanoah Jones, Christopher Clifford, Lisa Weaver, Nazanin Adyanizyazdi, Rapheal (Joe) Hamilton, Tina Morrison, Laurie McConaughy, Vanessa Jones, Roger Beatty, Connie LeBlanc, David Boone, Dawn Cook, Melody Bingham, Mark Whittemore, Kimberly Wilson, Julie Stammer, Timothy Beistle, Lori Dillinger, Michelle Morlang, Cherrie Davis, Terri Lewis, Paul Walker, Tina Morrison, Stephanie Steffensmeier, Jane Binagi, Laurie McConaughy, Lisa Carter, Sherri Pendleton, Teresa Potts-Hill, Kim Cutter, Gail Pratt, Mary Moody, Adrienne Byers,

Raymond Berrens, Brenda Green, Brian Higgins, Sherri St. Clair, Clint Daniels, Lesley Schmidt, Matthew Steward, Judy Gonzales, Cinda Chapman, Diana Fiene, Neal Pittman, Evan Lin, Praksh Dhakal, Jesus Juarez, Hanby Dawn, Lawrence Machione, Dewight Roe, Paulina Pelaez, Brett Bradshaw, Samantha Siems, Michael Fields, Penelope Kennedy-Neeley, Michelle Nelson, Patricia Hernandez-Branch, Joyce Garza, Michael Francis, Samson Obanigba, Nancy Hamlin, Vickie Bruce, Elizabeth Davis, Shelia Roland, Iyannika Johnson, Sharinda Hicks, Vickie Bruce, Krystal Ladda, Diego Gutierrez, Debra Fisher, Charlotte R Smith, Twanna Brown, Annie Kemp, Jesse Ogor, Patricia Braxton, Janie Rico, Jacqueline Smith, Susan Hurley, Renard Lott, Henry Pham, Diana Cantu, DeAngela Davis, Babette Haines, Beth Farnham, Teresa Cardinal, Beverly Burnett, Theresa Furbush, Maria Jobe, Renard Lott, Jorge Echeverria, Simmone Williams, Joseph Becker, Roberta Bordlemay, Nathaniel DoDoo, Kawyn Bazil, Jamie Jones, James Mayfield, Airene Hutchison, Daina Neal, Shannon Piggott, Jarrett Allemand, Toni Arrington, Tina Allen, Mary Franks, Renee Gerges, William Burns, Makayla Williams, LaToya McClellan, Amanda Combs, Tyler Lewis, Tricia

Daring-Regis, Debra Carmitchel, Amanda Combs, Tomeca Cooper, Diedra Leary, Deborah Washington, Emily Burton, Teresa Cardinal, John Stevens, Evelyn Gentry, LaTonya Williams, Teresa Cardinal, Roy Byerly, Michael Stewart, Mike LaDuke, Gregg Rovinsky, Matthew Parmeter, Seyed Kafimoussavi, Peggy Tao, Berlon Hannah, Timothy Lewis, Daniel Matthews, Joseph Combs, Debra Eidson, Maureen Sullivan, Sandra Vandenoorn, Trung Truong, Tony Temsupasiri, Kevin Burdette, Rozetta Robinson, Dieter Scholtyssek, Cedric Norton, Frances Bieller, Jeffrey Peterman, Alicia Best, Clifton Brewer, Mark Sawyer, Katherine Ditucci, Faiza Brahim, Mark Byram, Donna Caffrey, Stephen Doerr, Le Lam, Dean Resor, Lina Trubenstein, Donella Walker, Mary Cost, Bachmai Vo, Colin Pedicini, Cates Chance, Steven Erzen, Lynne Johnson, JC Schulte, Robert Shell Jr., Melanie Williams, Shujaat Khan, Carrie Miller, Jodi Proffitt, Mimi Vu, John Lidell, Armin Seferagic, Kevin Young, Dave Straka, Kayoung Lee, Cesyana Jenkins, Jianshu (Leo) Wang, Shayonna Doss, Nickida Pegus, Tamara Contee, Gena Flournoy, Anh Tang, Michael Holmes, Amanda King, Nermin Seferagic, Brianna Norris, Ajay Abraham, and Amarpreet Ahluwalia!

HAIL & FAREWELL



Welcome to **Amir Khan** (CSDE1), who is rotating into the Office of Audit Management and Accountability as part of the EELP program. This is his sixth rotation. His prior rotations have been with the PBS Budget Division in OCFO, the Technology Modernization Fund, the Office of Digital Infrastructure Technologies, the Office of Travel, Employee Relocation and Transportation in FAS, and the FEDSIM Army Group.

Before joining the GSA, Aamir completed his master's degree in international affairs from American University in DC. Prior to that, Aamir managed a family business in India working in the medical device distribution industry for five years. Aamir has also worked as a financial advisor for Morgan Stanley for three years, advising clients on financial and estate planning needs.

Aamir grew up in Maryland and currently lives in Clarksburg, Maryland. He has a bachelor's degree in business administration with a specialization in finance. Aamir is passionate about tennis, traveling, and football. He is an avid tennis player and has a 5.0 United States Tennis Association rating. Please welcome Aamir back to OCFO.



Welcome to **Daniel McCarthy** (BBFA)! Dan joined the Office of Budget's FAS Regional Support Branch at the end of January. Dan started his career at GSA in the OCFO's Financial Management Specialist program and is rejoining the OCFO from FAS's Office of Travel, Transportation, and Logistics Portfolio.



Welcome to **Matthew Soldano** (BGF)! Matthew joined the Reimbursable Agreements Branch in February. Matt is originally from New Jersey. He spent four years in the United States Marine Corps as a field artillery cannoner. He deployed to Iraq from 2004 to 2005. In 2006, Matthew completed his service in the military. After completing his service, he worked different jobs in the construction industry before getting involved in agriculture. He ran his own small agricultural business from 2010 to 2020. At that point, he still had time left on his GI Bill, so he decided it would be a waste not to use the benefit.

He graduated from Purdue University Global with a degree in business administration. He is now finishing his MBA from Moravian University with a focus on managerial accounting. Matt is married, with a 13-year-old daughter and two cats. In his free time, he enjoys running, building scale models, and recently joined an adult hockey league.



Welcome to **Michael Kelty**, who joined BI! Michael graduated from University of Alaska with a bachelor's degree in pre-medicine and a master's of public health. He has over 15 years of federal service, including 10 years in the United States Air Force, and speaks fluent Korean.

Michael moved to Maryland with his wife and 3 "dog children" from Alaska, where he was working at a Centers for Disease Control Quarantine Station as a public health officer. In his free time, he enjoys ice/rock climbing, paddle boarding, petting dogs, and dad jokes. He is mega-excited to join the Analytics and Decision Support Division (BIA) as a data analyst!

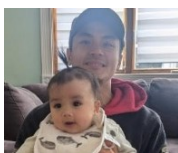
HAIL & FAREWELL



Welcome to **Derrick Jeffries** (BR3F), who joined the BR Zone 3 Financial Management Division in February 2023.

Derrick Jeffries was raised in Boston but also spent time during his childhood in North Carolina, Maryland, and New York. Derrick's mother and stepfather settled down in Cape Cod, Mass., where he graduated high school. Both of his biological parents served in the U.S. Army, and he is a veteran of the U.S. Marine Corps who served in operations Desert Shield and Desert Storm, and the Somalia Incident. Derrick is a VRE graduate who worked at the Department of Veterans Affairs for 8 years before joining GSA.

Derrick is married with two sons and currently resides in Colorado. Both sons are grown and one is in the Army and the other works in real estate. His wife has two grown children as well. Derrick enjoys chess, movies, reading, entrepreneurship, dancing, and traveling. Derrick's goals include becoming a GSA hall of famer, starting a business, getting his CPA license, and visiting Seychelles again.



Welcome to **Nambaramey (Nam) Dy** (BR1R)! Nam joined BR Zone 1 RWA and Capital Projects Division in January 2023. Nam is a budget analyst with six years of experience as a federal financial analyst and he brings expertise in financial systems analysis and compliance within agile environments to his new role. Nam also has six years of military service in the U.S. Army Reserve. In his most recent role, Nam served as a financial systems specialist with the Defense Finance and Accounting Service. Nam has experience in quality assurance, analytic reporting, and project management support.

Nam is a graduate of Rutgers University with a bachelor's degree in strategic management and finance. He is currently pursuing his MBA at Columbia Southern University. Nam is a new parent and enjoys hobbies that involve reading and outdoor family recreation.



Welcome to **Jose Guajardo** (BR3L)! Jose joined the BR Zone 3 Leasing/Revenue/FFO Division in January 2023. Before joining GSA, Jose spent the last four years working for the U.S. Army at Fort Knox, Kentucky, as a management and program analyst. His experience includes working in accounting, finance, budgeting and some years in the IT field as a financial systems analyst.

He is a U.S. Army veteran, having served 12 years in the U.S. Army Finance Corps. Jose graduated from the Minnesota School of Business with a bachelor's in accounting and currently holds a DoD Financial Management Certification Level 2.

He lives in Casa Grande, Arizona, with his son, two dogs, an axolotl, and a green-cheeked conure. In his free time, he enjoys hiking, running, and game nights.

Welcome to **Colin Colella** (CSDE1), a member of GSA's Enterprise Emerging Leaders Program. At the end of March, Colin started a rotation in the FAS Budget Division. This is Colin's second rotation with the FAS Budget Division and we are happy to have him back.

HAIL & FAREWELL



Welcome to **Christine Williams** (BR3B)! Christine joined the Building Operations Division in December 2022 as a program specialist (applications developer). She is a military spouse of 24 years, who has lived in many states across this great nation and now calls northern Texas home. She earned a bachelor's degree in public safety administration, an MBA in information management, and a graduate degree in human resources.

She has been a part of the GSA family for about a decade and has nearly 15 years of federal service. She began her federal career as the Department of Veterans Affairs Medical Appeals Section team lead, and later served at the Food and Drug Administration and the U.S. Marshals Service — which she notes as one of her most rewarding experiences. In addition, she also served as the Department of Commerce supervisory chief medical fee examiner and, stateside, as a supervisor in the Department of Revenue Taxpayer Assistance and Collections Division.

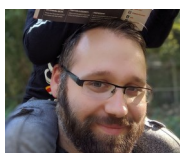
Prior to joining Building Operations, Christine worked within Technology Transformation Services (TTS) as an agreement lead for the Presidential Innovation Fellows and United States Digital Corps programs, and as a financial management analyst in OCFO Budget office. Christine and her husband have two children: a 21-year-old daughter, who is pursuing her MBA, and a 13-year-old son, who is in middle school and can code her under the table.

In her spare time, she enjoys financial planning, culinary arts, traveling to explore wineries, and spending time with family.



Welcome to **Sudhakar Ghale** (BR3L)! Sudhakar goes by Sid. He joined BR Zone 3 Leasing Revenue FFO Division in December 2022 and is a financial management analyst with the Leasing/Revenue/FFO Division. He came to the United States in 2007 as an international student, and received his MBA in finance from Johnson & Wales University in 2009. He joined the U.S. Army in 2010 and served six years of active duty and 3 years with the National Guard as a paralegal.

Before joining GSA, Sid spent the last six years with the Department of Veterans Affairs in the Finance Division. Sid lives in Puyallup, Washington, with his wife. He enjoys watching sports (soccer and cricket), traveling around the globe, and watching movies.



Welcome to **William Welch** (BR3B)! William joined the Building Operations Division (BR3B) team in November 2022 as a program specialist (applications developer) and he has been with GSA for 11 years. Within that time, he has worked as an asset management specialist with the Region 7 Service Center and Portfolio Divisions and as a program analyst with the Region 7 Project Delivery Division. He lives in Benbrook, Texas, which is right outside of Fort Worth. William has been married for nine years, has three kids, two dogs and one guinea pig. He really enjoys going on adventures with his family, like the Fort Worth Zoo, local parks, river paddle boards/canoeing, and trips.

HAIL & FAREWELL



A bittersweet farewell to **Katie Rooney**, who will be leaving OCFO to return to her roots at OHRM. Katie has been an extraordinary member of the BIS team. In her time with OCFO, she led GSA's Enterprise Risk Management program, working with agency leaders to identify risks to GSA's mission and helping to establish the Enterprise Risk and Strategic Initiatives Board.

Katie has also brought tremendous value to OCFO in building strong relationships with partners across the agency and improving BIS processes and deliverables. We wish her luck in her new role and look forward to the impact she'll undoubtedly make in OHRM.



Farewell and congratulations to **Nick Emma** from BR Zone 2's Financial Management Division. Nick retired on April 3rd after 32 years of federal service — 12 years with USDA and 20 years with GSA.

Nick is leaving BR2F where he served as a subject-matter expert, helping PBS with issues related to EASi and Pegasys systems, environmental liabilities, and invoice receipt and payment process. We wish him the very best in retirement!

Farewell to **Natasha Booth**, who left GSA and the Office of Budget for a position in the Department of Justice's Office of Justice Programs. We thank Natasha for all her hard work supporting TTS these past few years and wish her the best in her new role!

EMPLOYEE SPOTLIGHT: JARREN BROWN



Jarren Brown is a budget analyst for the Capital Program in the Office of Budget's PBS Budget Division. He lives in Washington, D.C.

1. What advice would you give a new OCFO employee?

The advice that I would give to a new OCFO employee is that the sky is the limit and beyond within this organization. The OCFO is an excellent place for growth and opportunity. Your mind and your actions will take you where you want to go within

the organization.

2. How have you grown in your career since joining OCFO?

Following up on the advice I would give to a new OCFO employee, I have transitioned from a supportive budget analyst role on the Building Operations team to a lead budget analyst on the Capital Program. I am now lead analyst for the BA54, BA55, BA63, Bipartisan Infrastructure Law, and Inflation Reduction Act projects.

3. What was your first job?

My first job was a summer internship with the Prince George's County Homicide/Cold Case Unit. I had the opportunity to review case files in preparation for murder trials and canvassed neighborhoods to obtain

information about open homicide cases.

4. Describe yourself in three words.

Enthusiastic, ambitious, and determined.

3. What's the most interesting place you've been?

The most interesting place I have been thus far in my life would be a tie between Nicaragua and Belize. In Nicaragua, I hiked to the top of the Cerro Negro Volcano and sand boarded down. In Belize, I snorkeled in the open ocean, swam with sharks, and cave tubed. I have been to about 10 countries thus far, and plan to visit every country before I die so I am expecting this answer to change in the future!

EMPLOYEE SPOTLIGHT: ANA JONES



Ana Jones is a budget analyst in PBS Financial Services' RWA & Capital Projects Division. She lives and works south of Atlanta.

1. What's your favorite part of your job?

My favorite part of being a budget analyst is being a part of a team. I love when I see federal buildings while out and about and know that a part of what I do helps contribute to the use, efficiency, and beauty of that building. It brings me great pride. I often point the buildings out to my grandkids and tell them granny helps to keep buildings like that open. Another

aspect of my job that I value is the support I get from leadership. I know it starts with my immediate supervisor and goes up from there. I've always felt heard, valued and appreciated.

2. Which of OCFO's values resonates most with you?

The OCFO value that resonates with me the most is "Collaborating for Results." Whether it's in a chat with my budget team brainstorming for solutions or in a meeting within the divisions I serve, my goal is to ensure I'm effectively and efficiently working to give our customers the best support I can.

3. What was your first job?

My first job was working at McDonald's

and then as a waitress at a steakhouse at 16. I say both because I attribute my customer service skills to these experiences. Customer service is very important to me, and it began with these first two jobs.

4. What's your favorite quote?

"Live, laugh, and love."

5. What's the most interesting place you've been?

The most interesting place I've been to is Okinawa, Japan. We were stationed there for three years, and it was one of my favorite places to live. We spent a lot of time learning about the culture and experiencing Okinawan life. I also earned my diver's certification while there. It was a highlight of my life.