

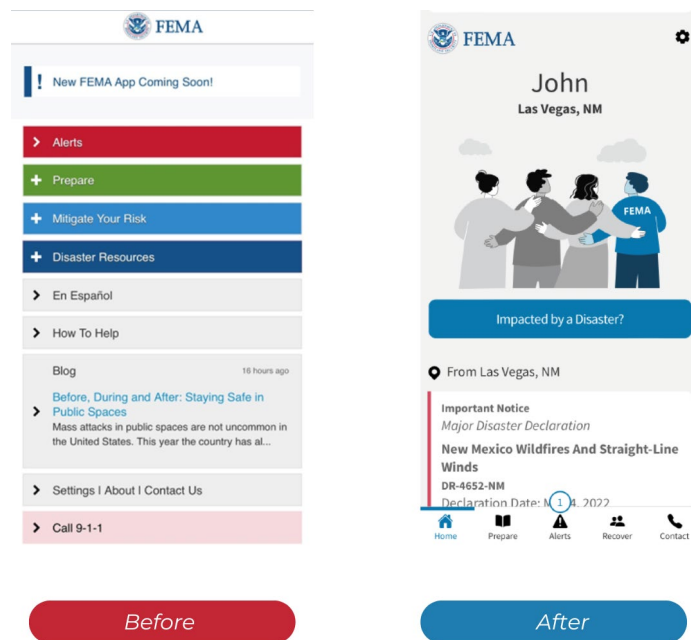
# FEMA Modernizes FEMA Mobile App

The new app is more accessible with increased functionality and innovative features to help people prepare for, protect against and recover from disasters.

Today, FEMA announces updates to its mobile app— in English and Spanish — to give users increased personalization options and help them take charge of disasters. Downloading the app now is especially important as we enter peak hurricane and wildfire seasons. Please help us socialize the app by sharing this information with your constituents. To help with this, the [FEMA App webpage](#) has links to a social media toolkit and [animation](#) describing the app.

Driven by critical customer feedback, this is the mobile app’s largest update in the last 10 years and demonstrates FEMA’s continued commitment to meeting people where they are by providing the resources they need in a user-friendly way.

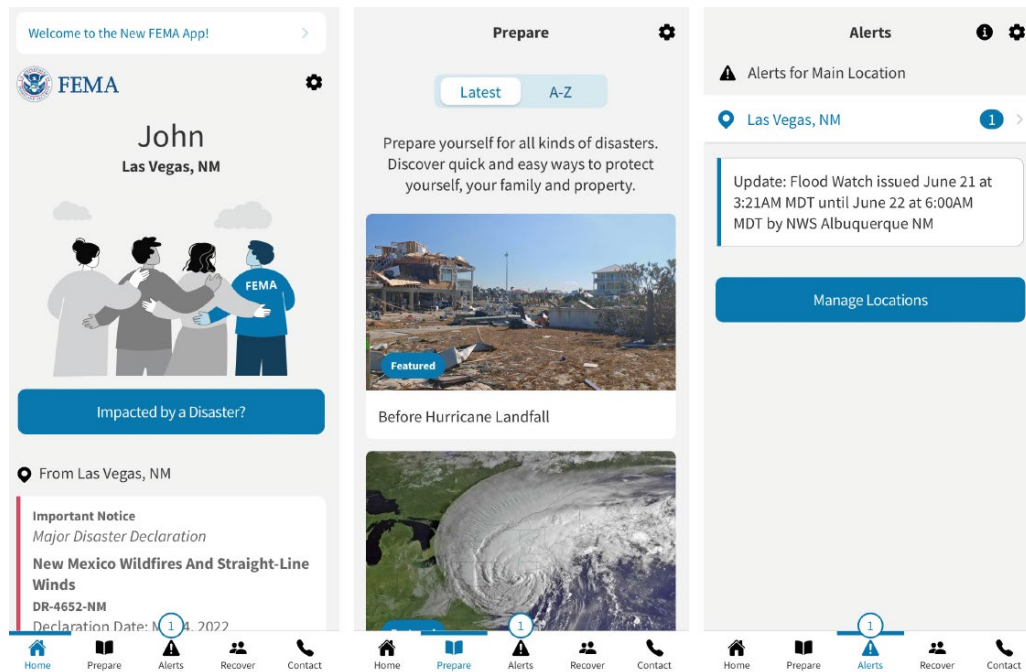
“FEMA is committed to providing families with the tools and information they need to keep themselves and their loved ones safe from disasters,” said FEMA Administrator Deanne Criswell. “By advancing our mobile app technology, we are better helping communities plan, protect and recover from disasters through clear, effective and relatable communication.”



FEMA App before and after update



# FEMA



Screenshots from new FEMA App

In addition to all-new features like disaster declaration notifications and frequently asked questions on assistance applications, popular features such as weather alerts, emergency shelter locations and disaster recovery center information will remain, but with an entirely new, user-friendly look and feel. Preparedness information on the FEMA app has also been updated and simplified, and will present interactive preparedness information grouped by topic.

The app is available for download on [iOS](#) or [Android](#). Current users will need to update their app and enter profile information but will not need to re-download it to access new features. Watch our [FEMA App animation](#) and visit the [FEMA App webpage](#) for additional information.

Furthering FEMA's commitment to providing accessible disaster information, the agency also updated its Text-to-Shelter feature this year. Users can now text "shelter" and their ZIP code to **43362** to get a list of nearby shelter locations. During disasters, it is important to follow instructions given by local and state officials, as they may share additional sheltering options.

## Contact Us

If you have any questions, please contact FEMA Office of External Affairs:

- Congressional Affairs at (202) 646-4500 or at [FEMA-Congressional-Affairs@fema.dhs.gov](mailto:FEMA-Congressional-Affairs@fema.dhs.gov)
- Intergovernmental Affairs at (202) 646-3444 or at [FEMA-IGA@fema.dhs.gov](mailto:FEMA-IGA@fema.dhs.gov)
- Tribal Affairs at (202) 646-3444 or at [FEMA-Tribal@fema.dhs.gov](mailto:FEMA-Tribal@fema.dhs.gov)
- Private Sector Engagement at (202) 646-3444 or at [nbeoc@max.gov](mailto:nbeoc@max.gov)

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Also, follow Administrator Deanne Criswell on Twitter [@FEMA\\_Deanne](#).

## FEMA Mission

Helping people before, during, and after disasters.