FEMA R7 RISC ESF-6 Subcommittee Notes  Serving Iowa, Kansas, Missouri, and Nebraska	
Meeting Purpose	To increase capability / capacity through interactive cross-state partner awareness and engagement, relationship building, information-sharing, and skills development
Theme: Resilience	Resilience, generally, is the ability to <u>thrive</u> amidst or <u>withstand and</u> <u>rebound</u> from adverse conditions and events while reducing future risks
Segment	Notes
Housekeeping  Jon Gelletta, FEMA R7 VAL/Mass  Care Specialist	<ul> <li>General welcome</li> <li>Brief housekeeping and Zoom tour</li> </ul>
Welcome Kathy Fields, FEMA R7 Administrator (Acting) Cory Fields, FEMA Individual Assistance Branch Chief	Leadership welcome
Introductions All Participants	<ul> <li>80 participants</li> <li>47% first-time participants*</li> <li>26% less than 1 year experience, 39% 1-10 years, 35% more than 10 years*</li> <li>18% with no disaster experience, 32% 1-10 disasters, 50% more than 10 disasters*</li> <li>12% work at the local level, 32% state, 44% regional, 12% national*</li> <li>2% working in a mass care function, 62% emergency assistance, 42% temporary housing, 77% human services (multiple responses permitted)*</li> <li>Breakdown of non-FEMA participants <ul> <li>27% NGOs</li> <li>20% Local Government</li> <li>38% State G Government</li> <li>11% Federal Government</li> <li>4% Unknown</li> </ul> </li> </ul> *Based on poll responses

## **Partner Updates**

Constance Beeler, FEMA R7 Individual Assistance Specialist States CBO, FBO and OFA Representatives

- Iowa Lori Williams
  - Interim director John Benson formally announced as director in mid-October
  - Staff change Sarah Eggert now IHSEM recovery planner helpful for transition from response to recovery
  - Newly updated website <a href="https://ready.iowa.gov">https://ready.iowa.gov</a> really modern and beautiful
  - Activated for COVID
  - AAR for derecho rolling out soon
  - Regular response plan review cycle looking at ESF6 at state and county levels this year
  - G-108 Mass Care and Emergency Assistance course December 13
     & 14 constantly have trainings check out on the website
- Kansas Renee Aldrich
  - Still supporting COVID
  - Emergency Preparedness Binder training series –
     <a href="https://www.ksready.gov/docs/Emergency-Binder-Fillable.pdf">https://www.ksready.gov/docs/Emergency-Binder-Fillable.pdf</a>
- Missouri Melissa Friel
  - COVID vaccine priorities disaster partners were included in the second phase just behind the healthcare providers, recognizing the importance of our work
  - Non-declared events this year severe weather, flooding and tornado in summer received a PA-only declaration; Oct 24 tornadoes – no federal declaration expected
  - Recently completed evacuation and mass care update to Joint FEMA-State New Madrid Seismic Zone Plan - socialization, standard operating guides, training to follow – thank you so much to FEMA, Jon Gelletta and our partners – phenomenal job! – gets better with every update
- Nebraska Chris Schroeder
  - COVID activation ongoing
  - Overhaul of website in progress <a href="https://nema.nebraska.gov">https://nema.nebraska.gov</a> thank you to our partners for their efforts and feedback
  - Governor's Disaster Recovery Task Forces stood up following 2019 floods are still meeting – address ongoing and emerging needs – have various objectives and strategies to implement
  - Crisis Counseling Program since 2019 ends 12/26 crisis counseling resources continue beyond that date – role is simply changing and adapting
  - VOAD, State Food Security Task Force, University of Nebraska, and Extension creating the Nebraska Market Maker, a database

and GIS mapping tool to connect buyers, farmers/ranchers, fisheries, farmers markets, processors/packers, wineries, restaurants and others across the production and distribution chain

- American Red Cross Chris Georges (Iowa), JoAnn Woody (Missouri)
  - Iowa continue to onboard and train new volunteers get experience on national operations – and develop partner relationships
  - Missouri -tornadoes several team members and partners supported tornado response and successful MARCs – opened 30 cases, assisted 104 families/330 people, half were able to replace SNAP benefits
  - Missouri several deployed nationally to disasters train, learn and bring back best practices and lessons learned
- HUD Enrique Shaw
  - Working with Cory and De'an on a housing event around disaster housing plans – related poll coming up today
  - House America national initiative through 12/31/22 American Rescue Plan resources to address the nation's urgent homelessness crisis – approximately 70,000 emergency housing vouchers, \$5B in HOME to build 20,000 affordable housing units

## Collaborative Engagement: Ready to Rebound – A Strategic Path to Our New Normal

De'an Bass, FEMA R7 Voluntary Agency Liaison (VAL), Facilitators, All Participants

- FEMA VAL presented content from preliminary discussions with partners from all four states
- Participants ranked strategic priorities for next 3-5 years through polls, small-group breakouts and large-group discussion
- Top 4 strategic priorities
  - Closing capability gaps through <u>partner development and</u> engagement
  - Building capacity through coordinated <u>training and mentoring</u>
  - Expanding resources through volunteers and donations
  - Increasing operational efficacy through <u>organizational structure</u> and process improvements
- Collaborative discussion outcomes around strategic actions will serve as starting point on a multi-year ESF-6 strategic path, emphasizing:
  - Outreach to and engagement of existing and new partners to broaden network capabilities and better represent the communities we serve
  - Regular offerings or series of mass-care related trainings to ensure partner readiness
  - Workshops around disaster housing, equitable stakeholder engagement, and planning

	Staff/volunteer recruitment and retention strategies		
Lunch	Lunch		
FEMA Updates with Q & A: ESF-6 Subcommittee Charter Update Mike Pickerel, FEMA R7 VAL/Mass Care Specialist	<ul> <li>No feedback during open comment period</li> <li>Reviewed charter update revisions</li> <li>No questions</li> <li>Unanimous approval of participants voting by poll, reaction buttons or chat, with several abstaining</li> </ul>		
FEMA Updates with Q & A: Remnants of Hurricane Ida: Equity and Inclusion in Action Bryon Boka, FEMA R7 Individual Assistance Lead	<ul> <li>Addressed FEMA Individual Assistance changes that address equity and inclusion</li> <li>Discussed challenges and strategies used to better serve historically underserved and vulnerable populations during Hurricane Ida response in New York</li> <li>Required partnership with FEMA Civil Rights Liaison, FEMA Planning/GIS, local houses of worship, and voluntary and private sector organizations</li> <li>Data-driven decisions, culturally appropriate visual products, and language assistance essential</li> <li>R7 has diverse populations and equity/inclusion challenges – lower literacy rates in economically disadvantaged areas, limited English proficiency in agriculture and food production industries, and cultural/ethnic diversity across the four states</li> </ul>		
Feature Presentation: Guest Introduction Lisa St. Cin, FEMA R7 Individual Assistance Specialist  Overcoming Disaster & Compassion Fatigue: How to Build Resilience COVID Recovery Iowa / Iowa Dept. of Human Services, Division of Mental Health and Disability Services: Karen Hyatt Jason Haglund Kaelee Otto	<ul> <li>Acknowledged so much grief in the last two years – not just loss of loved ones but loss of experiences as well – complicated grief as stressors compound</li> <li>Addressed the community reactions: phases of disaster – many in disillusionment and reconstruction but may experience multiple phases at one time with different events overlapping</li> <li>Covered the vulnerabilities to and many symptoms and impacts of disaster fatigue (experienced event first-hand) and compassion fatigue (experienced event second-hand by serving those impacted) – ask for help when you need it because all of us here are vulnerable</li> <li>Considered own top three stressors and impacts on our lives</li> <li>Alerted to behavioral warning signs of compassion fatigue and burnout - be kind and ask others how they are – we often just keep</li> </ul>		

pushing on to our detriment

- Discussed what has improved for us in our new normal and new ways of coping
- Shared strategies and resources to help overcome fatigue and build personal resilience – be concrete about things you can do to fill your cup, create space, set boundaries, consider how can your communities support you

## Partner Recognition/Spotlight:

Jim Yost, FEMA R Individual Assistance Specialist Iowa, Kansas, Missouri, Nebraska & Region 7 Representatives

- Kudos on a job well done to the many partners across the region who have had a tremendous impact the last two years!
- The spotlights highlight one of the greatest challenges every state faced during the pandemic – the creative collaboration to address food challenges across the spectrum, literally from farm to table.
- lowa
  - Spotlights the Iowa Foodbank Association and hundreds of food banks and pantries were recognized for their creativity in responding immediately to the expansive need during the pandemic and derecho
  - Special shout out to the food bank in Cedar Rapids was impacted by derecho, even losing their backup generator, and they never said not to any request – they always shared what they were doing and asked about needs – addressed the specific cultural and dietary needs of those impacted and incorporated that into plans
  - Appreciates the future and ongoing opportunities to recognize the great works of lowa partners
- Kansas -
  - Recognized all partners for working so hard the past 2 years
  - Spotlighted the state's 3 main food banks Harvesters, Second Harvest, Kansas Food Bank – for providing 10M meals during the pandemic
- Missouri
  - Spotlighted the many partners who responded to the summer storms and October tornadoes and/or supported the summer's virtual Multi-Agency Resource Center (MARC) and fall's three MARCs
- Nebraska
  - Spotlighted its many food banks, pantries and other food security partners for ongoing support during disasters and pandemic
  - Also recognized VOAD, local Extension and 4H partners for compiling list of holiday programs, events, referral sources and

	<ul> <li>distribution sites that can address needs</li> <li>FEMA R7</li> <li>Spotlighted Region 7 Health &amp; Human Services Office of Refugee Resettlement briefed on their work with local resettlement agencies in R7 states to welcome approximately Afghan refugees – approximately 500 have relocated to R7 to date</li> </ul>
Wrap-Up & Adjourn: Next steps / action items recap De'an Bass, FEMA R7 VAL	<ul> <li>Continued inclusion of a broad cross-section of partners will help us to fulfill the meeting's purpose</li> <li>State partners/organizations will co-host future quarterly, half-day, virtual or hybrid meetings for mass care partners at every level</li> <li>Action Items/Next Steps         Everyone - please share your feedback with us – email FEMA-R7-VAL-MassCare@fema.dhs.gov         <ul> <li>The strategic path to our new normal - vision/desired outcomes, action steps, strategic considerations</li> <li>Equity &amp; Inclusion concerns and types of support would you like to see from the federal family of partners?</li> <li>Request to be added to FEMA R7's VAL-Mass Care distribution list</li> </ul> </li> <li>FEMA         <ul> <li>Email the slides to the group</li> <li>Reach out to you about the strategic priorities and action ideas</li> <li>Connect with states about the next ESF-6 RISC meeting</li> <li>Look into the Zoom issues, especially around the polls</li> <li>Seek input for the initial R7 VAL-Mass Care Bulletin for distribution to you and other Mass Care partners</li> </ul> </li> </ul>

## ESF-6 Partners, thank you for doing what you do every day – your work is vital!

A special thanks to our guest presenters and meeting support staff from FEMA! COVID Recovery lowa:

Karen Hyatt, Jason Haglund, Kaelee Otto

**R7 State Voluntary Agency Liaisons:** 

Lori Williams, Iowa; Devan Tucking, Kansas; Melissa Friel, Missouri; Chris Schroeder, Nebraska

We appreciate your partnership – thank you for joining us!