



Individual and Community Preparedness

Annual Summary Report

January 1 – September 30, 2021



FEMA

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Table of Contents

Letter from R2 Community Preparedness Officer.....	1
Key ICP Strategies.....	2
Programmatic Summary and Highlights.....	4
Community Preparedness.....	5
Community Emergency Response Team (CERT).....	6
Organizations Preparing for Emergency Needs (OPEN).....	10
Preparedness Ambassadors.....	11
Faith-Based Preparedness.....	12
Faith-Based Preparedness in PR and USVI.....	13
Ready Seniors.....	15
PR and USVI Mercy Corps Resilience Hubs.....	16
PR Community Hubs.....	16
Health Preparedness.....	18
Interagency Health Preparedness Forum.....	18
Health Preparedness in PR.....	19
Individual Preparedness.....	21
Until Help Arrives.....	22
National Preparedness Month.....	22
National Earthquake, Tsunami, and Storm Preparedness Programs.....	23
Staff Preparedness.....	26

<u>Presentations to Onboarding Staff</u>	<u>26</u>
<u>Regional Daily Operations Briefing</u>	<u>27</u>
<u>National Preparedness Month</u>	<u>27</u>
<u>All Hands Meeting</u>	<u>28</u>
<u>Preparedness Ambassadors</u>	<u>28</u>
<u>Youth Preparedness</u>	<u>28</u>
<u>K-12 Preparedness</u>	<u>29</u>
<u>Region 2 Youth Preparedness Council (YPC)</u>	<u>29</u>
<u>ReadyScout</u>	<u>30</u>
<u>Head Start & Childcare Facility Preparedness</u>	<u>31</u>
<u>TeenCERT</u>	<u>31</u>
<u>New Youth-Related Partnerships</u>	<u>31</u>
<u>Higher Education Preparedness</u>	<u>31</u>
<u>Communications and Outreach</u>	<u>32</u>
<u>Preparedness & Resilience Bulletin</u>	<u>32</u>
<u>CAO Preparedness Bulletin</u>	<u>33</u>
<u>Preparedness & Resilience Webinar Series</u>	<u>33</u>
<u>Equity and Vaccine Confidence Task Force (EVCTF)</u>	<u>40</u>
<u>FEMA Integration Team (FIT)</u>	<u>44</u>
<u>New Jersey</u>	<u>44</u>
<u>New York</u>	<u>45</u>
<u>U.S. Virgin Islands</u>	<u>47</u>

FEMA Corps	50
Summit 3	50
Wave 3	51
Student Volunteer Program	53
Looking Ahead	54
Appendix A: Webinar Summary Table – Region 2	55
Appendix B: Webinar Summary Table – CAO-PR	63

Letter from R2 Community Preparedness Officer

The Region 2 Individual and Community Preparedness (ICP) Program continued to make strides in 2021 despite the ongoing COVID-19 pandemic, new variants, and FEMA's role in the equitable distribution of the vaccine. The vaccine mission the latter created agency-wide staffing deficits with most staff being deployed to support Community Vaccination Centers (CVCs) in New York and New Jersey or virtually to support the Equity and Vaccine Confidence Taskforce (EVCTF). ICP staff were deployed to the EVCTF from February until July when the taskforce sunset.

The previous year taught us the importance of a virtual footprint when in-person meetings and workshops were not viable due to public health precautions. The nationally recognized R2 Preparedness and Resilience Webinar Series proved to be an excellent tool to engage stakeholders. During the first three quarters of 2021 (Jan 1 – Sep 30), ICP worked with subject matter experts (SMEs) from various federal, state, local, faith-based and non-profit agencies to deliver 142 webinars, in addition to 50 in Spanish hosted by the Caribbean Area Office (CAO). Topics ranged from Community Emergency Response Team (CERT) Trainings to Emergency Operation Plans (EOP) for Houses of Worship to Ready Seniors to family friendly preparedness games. In total, over 26,000 individuals participated throughout the country – and some from other countries, too!

The well-received Preparedness and Resilience Bulletin, first published in 2016, saw a dramatic increase in subscribers during the COVID-19 pandemic. Beginning in early 2020 with 4,000 subscribers to the 32,000+ subscribers today, the bulletin continues to be a reliable source of information for Region 2 stakeholders and many others throughout the country and beyond. This product serves as an excellent tool to get information out to the masses quickly and efficiently.

National Preparedness Month (NPM), FEMA's national annual preparedness outreach campaign, saw a resurgence of requests to provide individual preparedness presentations, tabling at outreach events, and even a local radio show. Until Help Arrives TTT (Tabletop Training) and a Youth Preparedness Panel Discussion were delivered at the NJEPA (NJ Emergency Preparedness Association) conference in Atlantic City. R2 staff, with the help of interns and FEMA Corps, created and hosted 5 family friendly virtual games in an effort to make preparedness fun during NPM.

The following pages describe ICP programs and efforts in greater detail that were delivered despite the COVID-19 pandemic, multiple weather related events, deployments, and staffing deficits. If you have any questions, please feel free to email us at fema-r2-prepares@fema.dhs.gov.



FEMA, NJOEM, Middlesex, Burlington and Salem Counties hosted a panel discussion on youth preparedness at the NJEPA Conference in Atlantic City.

Deborah Coste

Key ICP Strategies

1. **Seek to align local, state, and federal priorities to build a Culture of Preparedness** within our communities and our governments. This alignment of priorities will support a National effort to be ready for the worst disasters – at the individual, family, community, state, local, tribal, territorial (SLTT), and Federal levels. ICP staff are encouraged to be familiar with stakeholders’ areas of strength and capability gaps prior to engaging in new initiatives on the SLTT levels. Whenever possible, we seek to address known gaps by utilizing tools and information available, such as the Resilience Analysis Planning Tool (RAPT) and the Threat and Hazard Identification and Risk Assessment (THIRA) and Stakeholder Preparedness Review (SPR) products.
2. **Build community-level partnerships throughout the region.** Establish and foster relationships between various whole community partners throughout the region by creating networking opportunities such as webinars, workshops, planning & training events, and other forums that allow these partners to meet, network, and exchange experiences and best practices.
3. **Promote disaster preparedness.** Create and sustain a culture of preparedness for individuals, families, and communities to be ready for all hazards through programs such as Preparedness Ambassadors, Regional and National Youth Preparedness Programs, training and technical assistance for the development of emergency operations and continuity of operations plans, and other outreach to highly vulnerable or historically underserved populations such as those with access and functional needs (AFN), houses of worship, the elderly, and the homeless. These efforts should distinguish between disaster and emergency preparedness and prioritize the former whenever possible.
4. **Provide training and technical assistance** to faith-based, nonprofit, and community-based organizations to ensure they are prepared for all-hazards and empowered to continue service delivery following a disaster. Training and technical assistance topics selected should be risk-informed, seeking the greatest reduction in disaster risk.

These strategies were implemented via the following lines of effort:

<p>Lines of Effort:</p> <p>Line of Effort 1: Technical Assistance</p> <p>Line of Effort 2: Strategic Planning</p> <p>Line of Effort 3: Public Engagement</p>

Line of Effort 4: Network Building

Line of Effort 5: Training & Exercises

Line of Effort 6: Data Collection and Analysis

All efforts were guided by the following focus areas, collectively deemed as high priority in the preparedness mission based upon recent disaster history:

Focus Areas:

Focus Area 1: Data-driven Preparedness

Focus Area 2: Whole Community Disaster Preparedness

Focus Area 3: Whole Community Logistics

Focus Area 4: Whole Community Communications

Focus Area 5: Whole Community Public Health

A new FEMA Region 2 National Preparedness Division (NPD) strategy will be developed following the release of the agency's 2022-2026 strategic plan. The new NPD strategy will carry the same priorities as the national strategy while providing Region 2 preparedness staff with more tangible strategies to employ in stakeholder communities in the interest of advancing agency goals.

Programmatic Summary and Highlights

SUMMARY OF OVERALL ACTIVITY

Individuals and communities can work together to improve preparedness and respond to disasters and emergencies. FEMA gets involved with multiple sectors and organizations at different levels to help build capacity and plan for the unexpected. Our programs target the Whole Community, in order to help prepare stakeholders for disasters and increase disaster resilience.¹

Summary Table of Projects and Programs

Activity	Summary of Key Activities	Events & Reach
Outreach events conducted CONUS (The 48 Contiguous States and the District of Columbia)	Outreach events consisted of FEMA 101 Briefings, EVCTF Briefings, Individual Preparedness Presentations, Promoting various ICP Programs, Tabling events, Project Independence radio show.	28 events; 61,286 reached
OCONUS (Outside Continental United States) Outreach events conducted (PR and USVI)	Partnered with Territory Emergency Management, Non-profit, or private sector entities to conduct outreach events designed to promote awareness and resiliency for hazards specific to the region.	USVI: 6 events; 350 reached PR: 6 events; 448 reached
Preparedness and Resilience Bulletin (English)	Biweekly newsletter that details FEMA news and webinars to subscribers, and connects them to grant, training, and COVID news.	23 issues published 32,146 subscribers

¹ [A Whole Community Approach to Emergency Management: Principles, Themes, and Pathways for Action \(fema.gov\)](https://www.fema.gov/whole-community-approach-to-emergency-management-principles-themes-and-pathways-for-action)

Activity	Summary of Key Activities	Events & Reach
CAO Bulletin (Spanish)	Monthly newsletters published in Spanish with corresponding landing page in English that details FEMA Caribbean Area Office Puerto Rico (CAO-PR) preparedness related news, initiatives and webinars in a variety of topics to meet the pre-identified capacity building needs of the stakeholders	From 4/1/2021 - 9/1/2021: 5 issues published 5,600 subscribers
Webinars (English and Spanish)	Webinars gave subject matter experts a platform to communicate their expertise to audiences tuning in to live webinars on multiple subjects, from COVID safety to hurricane preparedness. Along with the CAO, both English and Spanish webinars were conducted.	English: 103 events, 20,715 reached Spanish: 58 events, 4,681 reached Total: 161 events, 25,396 reached
Tabling events	NYCEM (New York City Emergency Management) Pet Preparedness Fair, NYCEM NPM at the SI (Staten Island) Children's Museum, NJ (New Jersey) Hispanic Chamber of Commerce Health Fair, HUD (U.S. Department of Housing and Urban Development) Envision Center Phillipsburg, NJ.	4 total events, 390 reached



Community Preparedness

FEMA Region 2 aligns local, state, and federal priorities to build a Culture of Preparedness within our communities, build community-level partnerships throughout the region, promote disaster preparedness, and provide training and technical assistance to faith-based, nonprofits, and community-based organizations to ensure they are prepared for all-hazards.

Strategic Objectives Lines of Efforts/Focus Areas Addressed:

Line of Effort	Focus Area
Line of Effort 3: Public Engagement	Focus Area 2: Whole Community Disaster Preparedness Focus Area 4: Whole Community Communications

SUMMARY OF OVERALL PROGRAM

The ICP Program reaches the community with persistent and all-encompassing communications strategies to deliver tips, best practices, or information on FEMA grants and policies directly to our local partners, non-profits, educational institutes, and houses of worship – anywhere where groups of people may congregate. Since 2020, the ICP Program shifted all of its efforts into the online space by ramping up the use of webinars. Continuing into 2021, these webinars targeted the whole community, and in particular, CERTs, Houses of Worship, and organizations that care for seniors, many of which are organizations already optimized for digital streaming. Unfortunately, the limitations of online media coupled with staffing deficits and COVID-19 deployments had delayed the rollout of several programs including OPEN (Organizations Preparing for Emergency Needs) and the Preparedness Ambassador Program.

The ICP Program also made these communications more equitable by integrating Spanish-language materials into the traditionally-English-language communications to reach a larger audience and adapted our webinar announcements to be readable by Screen Readers for blind and visually-impaired audiences.

Community Emergency Response Team (CERT)

The Community Emergency Response Team (CERT) program educates volunteers about disaster preparedness for the hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization, and disaster medical operations. CERT offers a consistent, nationwide approach to volunteer training and organization that professional responders can rely on during disaster situations, allowing them to focus on more complex tasks.

Due to COVID-19 restraints, training support for CERT was delivered in a virtual format. Throughout the year, ICP delivered 10 CERT trainings supporting the development of CERT teams throughout the region.

FEI Behavioral Health supported a series of virtual trainings in 2020 and 2021 to enhance the preparedness of our CERT teams by providing advance and additional CERT trainings. The contract with FEI Behavioral Health led to the development of 6 independent modules that were all delivered virtually, 4 being delivered in 2020 and 2 delivered in 2021.

We partnered with the National CERT Association (NCA) to support quarterly webinars to support best practice sharing and deployment experience with CERT teams around the country. Beginning in August, we started a series in partnership with the NCA sharing highlights from the NCA Conference held in Springfield, Missouri in July 2021, since many people were unable to attend in person this year.



FEMA R2 Community Preparedness Officer Deborah Costa speaking at NCA.

Community Emergency Response Team (CERT) Webinars

Date	Webinar Title	Attendance
2/11/2021	Team Building for CERTs	420
2/19/2021	CERT Best Practices: Vaccine PODS	630
3/16/2021	Tabletop Exercise 101 for CERT (limited to R2)	37
5/14/2021	The Past, Present, and Future of CERT	586
7/28/2021	Reengaging CERT Teams Post COVID-19	437
8/24/2021	NCA Conference Highlights: Developing and Organizing Your CERT Team to the Max	292
9/8/2021	NCA Conference Highlights: Spontaneous Volunteers: Lessons Learned in Argentina and Chile	149
9/21/2021	NCA Conference Highlights: Disasterville	201
Total		2,752

CERT in Puerto Rico

The Puerto Rico Emergency Management Bureau (PREMB) is a strong supporter of the program and they continue to support and promote it throughout their 10 regional zones. PREMB hopes to continue expanding the program throughout the island in all 78 municipalities this year and next. Many trainings were scheduled in 2021, conducted by external partners and CERT

trainers, ultimately training 829 individuals. Additionally, in July-August 2021, 3,100 CERT backpacks and 1,550 fanny packs were distributed to volunteers and youth island wide.

2021 Puerto Rico CERT Trainings Conducted				
Date				Participants
4/2, 4/5, 5/11	CERT Aguaybaná	Guayanilla	Ponce	39
5/5 – 5/7	Centro Comunal Rio Grande Estate	Rio Grande	Ceiba	36
5/11 – 5/13	Residencial Ernesto Ramos Antonini	Ponce	Ponce	29
5/25 – 5/27	Residencial F.D. Roosevelt	Mayagüez	Mayagüez	21
5/26 – 5/28	Jardin de Envejecientes	Luquillo	Ceiba	21
6/9 – 6/11	Residencial Antonio Márquez Arbona	Arecibo	Arecibo	26
6/22 – 6/24	Centro Comunal Residencial Arístides de Chavier	Ponce	Ponce	33
7/13 – 7/15	Centro Comunal Residencial Enrique Zorrilla	Manatí	Vega Baja	36
7/19 – 7/21	Nuestra Señora del Rosario	Ciales	Vega Baja	30
7/20 – 7/22	Centro Comunal Residencial Vista Hermosa	San Juan	San Juan	38
7/20 – 7/22, 7/24	Centro Comunal de Los Caobos	Ponce	Ponce	20
7/22 – 7/24	Comunidad Barrio Barinas	Yauco	Ponce	30
7/26 – 7/28	Hospital Psiquiatria Forense (ASSMCA)	Ponce	Ponce	25

Individual and Community Preparedness Region 2 Annual Report

7/28 – 7/30	Centro Comunal Residencial Las Margaritas	San Juan	San Juan	30
8/4 – 8/6	Centro Comunal Residencial Juana Matos I	Cataño	San Juan	42
8/10 – 8/12	Centro Comunal Barrio Cerro Alto	Lajas	Mayagüez	15
8/14/2021	Salvation Army	Arecibo	Arecibo	40
8/4 – 8/6	Nuestra Señora del Rosario	Vega Baja	Vega Baja	26
8/12 – 8/14	Iglesia La Piedra	Camuy	Arecibo	22
8/17 – 8/19	Biblioteca Pública de Salinas	Salinas	Guayama	26
8/24 – 8/26	Sector La Bajura, Club de Leones	Cabo Rojo	Mayagüez	23
8/25 – 8/27	Centro de Bellas Artes	Vega Baja	Vega Baja	30
8/28/2021	Centro Comunal Mameyes	Utuado	Arecibo	40
8/28, 9/4, 9/11	Municipio de Arroyo	Arroyo	Guayama	26
8/19, 8/28, 9/2	Barrio Rincón, Club de Leones	Sabana Grande	Mayagüez	27
9/1 – 9/3	Centro Comunal Residencial Las Margaritas	San Juan	San Juan	31
8/12, 9/4, 9/6	Rescate Lajeño	Lajas	Mayagüez	14
9/7 – 9/9	Centro Comunal Residencial Juan C. Cordero Dávila	San Juan	San Juan	24
9/13 – 9/15	Alturas de Montellano	Cayey	Guayama	29
Total				829

CERT in USVI

CERT in the USVI was redesigned in 2021. The program was restarted and is being managed by the Virgin Islands Territorial Emergency Management Agency (VITEMA). CERT Teams will be organized with one district grouping St. Thomas, St. John, and Water Island, with another district for St Croix. Localized teams are templated to be created throughout the islands as more training is offered. The program is also looking to re-certify members of pre-existing teams which have since become inactive. There were four CERT Basic Training classes conducted this year, including two Teen CERT trainings for a total of around 95 individuals trained. Some resource constraints limit the number of trainings offered; however, workarounds have been identified and will be perused to build a training cadre for the upcoming year. VITEMA is in the process of developing an application to manage teams and track individuals and their credentials. This past year they joined the National CERT Association and the VITEMA Deputy Director of Planning and Preparedness spoke at the National CERT Conference on lessons learned and their way ahead for structuring and managing the new program.

OPEN

FEMA recently released a new preparedness training to help community based organizations (CBOs) better prepare for disasters. [Organizations Preparing for Emergency Needs](#) (OPEN) is designed for CBOs, including small businesses and nonprofits that support their local communities. With this valuable training, CBOs are empowered to prepare for disasters and continue to provide vital community services during times of need. OPEN includes a [web-based, self-guided training](#). OPEN also has a [downloadable instructor kit](#) that will guide participants on how to identify risks, locate resources, and take preparedness actions. With the COVID-19 pandemic still impacting our communities, the training includes information that will help organizations navigate this and future pandemics. The training teaches 10 preparedness actions that can improve an organization's resilience



10 Preparedness Tips for CBOs

OPEN training is for:

- Faith-based organization leaders
- Small business owners
- Childcare centers
- Food banks
- Risk managers
- Human Resource managers
- Other employees who work at CBOs
- Local and state-level coordinators and employees
- Previously trained CBOs
- Individuals and groups interested in preparedness and disaster response

OPEN training will teach participants:

- 10 actions you can take to keep your organization operating in the event of a disaster;
- How to create a path forward to develop a disaster response plan;
- Ways to ensure the safety of workers and individuals; and
- The ability to stay strong in the face of all emergencies, including a pandemic.

FEMA's [2018-2022 Strategic Plan](#) commits to training CBOs and nonprofits to help them continue providing services after a disaster. They serve to strengthen their communities and provide help on “blue-sky” days and during emergencies, when need for their services may surge. FEMA realizes that when CBOs are unable to operate during a disaster or emergency, the people who rely on them are left at risk. This can cause those affected by a disaster to be even more deeply impacted. OPEN allows CBOs to prepare for emergencies and continue serving their communities.

As mentioned previously, COVID deployments and staffing shortfalls have delayed the rollout of OPEN in R2. However, the Individual and Community Preparedness Division at FEMA HQ has made this program a priority for each of the contracted Regional Preparedness Liaisons and as such, a rollout for Region 2 is currently under development with the goal of kicking off engagement within some of the most vulnerable communities in our region.

For more information on OPEN and to take the training, please visit www.ready.gov/open-training.

OPEN in Puerto Rico

The FEMA Region 2 CAO ICP Division, in coordination with PREMB and other internal and external partners (state agencies, other Federal Agencies), strives to ensure the integration of Community Based Organizations in preparedness activities to build resilience. Currently, OPEN trainings are actively being delivered to help CBOs, especially PR Community Hubs and the private sector. To date there have been three OPEN webinars conducted with a total attendance of 100 individuals representing various organizations. The focus is on how to identify risks, locate resources, and take preparedness actions that need to be incorporated within their emergency response and recovery plans in order to continue providing services in the event of an interruption. Among those trained are pharmaceutical companies located in PR, which play a critical role not only in Puerto Rico but also CONUS and in Europe as well.

The OPEN program teaching materials are available in Spanish and are ready to be downloaded at the following link: https://community.fema.gov/CBO_VIDEO_TRAINING_SPANISH.

Preparedness Ambassadors

February 2020 marked the third and final NJ pilot of the Preparedness Ambassador TTT Prepare to Recover program. The final one hour training throughout New Jersey was anticipated to start after receiving the green light from 20 out of 21 county OEMs to engage CERT and other volunteer bases to become Preparedness Ambassadors. A Preparedness Ambassador is a local ambassador for emergency preparedness who learns in order to teach others to be safer and more resilient citizens

in the communities where they live, go to school, work, worship and play. A Preparedness Ambassador is not a professional emergency manager. It could be anyone with a desire to make their community more resilient.

Prepare to Recover addresses basic preparedness steps such as why you should prepare, what emergency supplies to have on hand, where to get accurate information, family emergency communication and evacuation plans, and how to get involved in your community's preparedness efforts. It discusses mitigation steps individuals can take to reduce vulnerabilities and exposure to harmful impacts including techniques for reducing flood risk and the importance of purchasing flood insurance. The Response section provides tips on what to do and what not to do during an event, while recovery discusses some facts and myths you might encounter on your road to recovery. It is a well-rounded training that carries an important message.

The decision was made to postpone rolling out this program during the COVID-19 pandemic since a large part of the premise behind the program was meeting people where they live, work, pray and play. This is a face-to-face engagement to be delivered by local community members. We did not wish to put anyone at risk for contracting or spreading the virus. However, we do plan to reengage county level emergency managers, Houses of Worship, CERT volunteers and libraries (among others) in 2021 to kick off this program.

Faith Based Preparedness

The ICP Program hosted webinars and workshops to support gaps identified through stakeholder meetings with faith based leaders in PR and the USVI held in 2021. 2,350 stakeholders participated in these offerings.

Date	Webinar Title	Participants
1/26/2021	Continuity Planning for Houses of Worship	242
1/28/2021	Continuity Planning for Houses of Worship (SPANISH)	59
2/22/2021	Nonprofit Security Grant Program (NSGP) Webinar	425
3/18/2021	New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	190
3/25/2021	New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	127
4/14/2021	Public Assistance Grants for Houses of Worship and Private Non-Profits	628

Date	Webinar Title	Participants
5/4/2021	Active Shooter for Houses of Worship	196
6/8/2021	New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	81
6/15/2021	New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	110
08/19/2021	Emergency Operation Planning for Houses of Worship	292
Total		2,350



ICP co-hosted 4 virtual deliveries of the House of Worship Security Program in partnership with New Jersey Office of Homeland Security and Preparedness (NJOHSP) in March and June. Additional offerings are scheduled for October 2021. Speakers provided information about grant opportunities, cybersecurity considerations, preparedness information and resources. The audience consisted of religious leaders, House of Worship Safety and Security Committee members, Security Coordinators, and members of all religious faiths and denominations totaling over 500 in attendance.

Partners: NJOHSP, Incident Advisory Council (IAC), Cybersecurity and Infrastructure Security Agency (CISA), New Jersey Cybersecurity and Communications Integration Cell (NJCCIC), VITEMA, New York Department of Homeland Security and Emergency Services (DHSES), Various County Prosecutors, FEMA

Faith Based Preparedness in PR and USVI

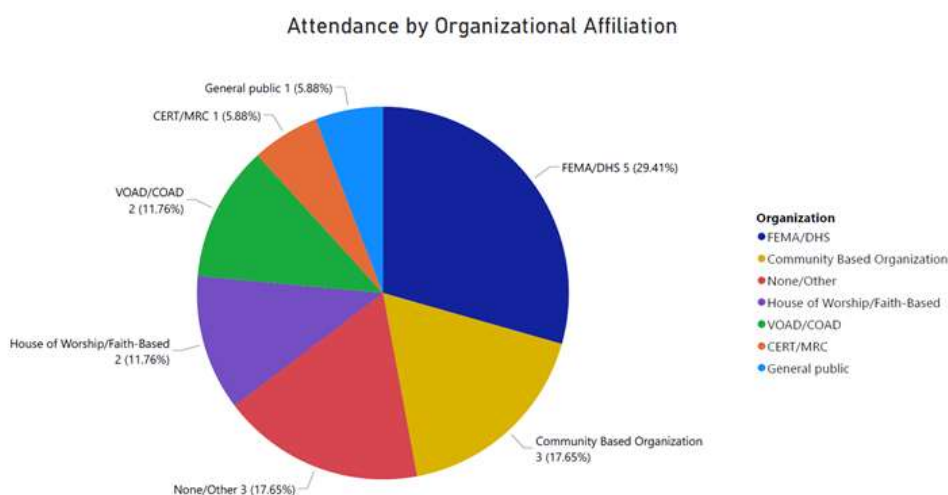
The FEMA Region 2 CAO ICP Program, in coordination with the Region 2 National Preparedness Division, coordinated a virtual Houses of Worship (HoWs) Focus Group Meeting in Puerto Rico in early 2021. The purpose of the meeting was to create and promote a dialogue and to structure capacity building strategies to meet the HoWs identified preparedness needs, which included preparing individuals and the community for disasters by providing useful information and training, inspiring people to act and be ready for any emergency.

The main objective of this Focus Group Meeting was to promote resiliency in the face of disasters and to improve FEMA's CAO-PR preparedness training efforts by gaining feedback from a select group of HoWs. The audience reflected the majority of religious denominations represented in Puerto

Rico. Efforts were made to have religious denominations from different geographical locations ensuring an inclusive approach.

The goal was to assist in the identification of local HoWs in Puerto Rico emergency roles, capacities and capabilities, and to identify their preparedness needs. This identification of capacity and needs will allow FEMA, in coordination with PREMB, to provide them with the trainings and capacity building resources to make them and the community they serve more resilient. The training needs identified during this Focus Group discussion were virtually provided, including Individual and Family Preparedness, planning considerations for people with disabilities in disaster events, active shooter, Continuity of Operations (COOP), OPEN, CERT, etc.

The focus group had twelve participants as illustrated below from a variety of geographic locations and organizational affiliation.



During 2020, we held several scoping meetings with the R2 VAL, Faith Preparedness Liaison and USVI VOAD and COAD leadership to identify gaps in training for Houses of Worship. Six topics were identified and delivered virtually in 2020-2021. Although they were promoted to target Houses of Worship in the USVI, they were open to all. Topics included Emergency Operation Plans for Houses of Worship, Active Shooter and Continuity of Operations in both English and Spanish.

The CPO traveled to the USVI in June of 2021 to meet with the USVI Preparedness Liaison on the FEMA Integration Team and faith based stakeholders in the territory. During which time the LTRG Faith Network afforded them an opportunity to meet with Houses of Worship to discuss FEMA resources that could help them, and their congregants be better prepared for all-hazards. We also met with the USVI VOAD and their executive committee to discuss the possibility of community Hubs on the islands. Additionally, we met with St Thomas VOAD and St John COAD leadership in an effort to do an informal preparedness training needs assessment. Currently, we are interviewing to fill the Regional Faith Preparedness Liaison position so we can once again focus on the needs of our faith based stakeholders in an equitable fashion.

Ready Seniors

Since 2017, FEMA Region 2 has partnered with The Department of Health and Human Services (HHS)' Administration for Community Living (ACL), Substance Abuse & Mental Health Services Administration (SAMHSA), Centers for Medicare/Medicaid Services (CMS), New York State Office of the Aging, New York State Association on Aging, and Ventura County (California) Area Agency on Aging to present over 20 Ready Seniors events throughout FEMA Region 2 and most recently for a national audience via Zoom. This program has provided nearly 2,500 attendees (880 this year alone) from various senior care provider organizations (i.e. Area Agencies on Aging, senior housing, Meals-on-Wheels, dialysis centers, community centers, outreach groups, etc.) with an overview of business continuity planning, planning for senior citizens, mental health aspects of disasters, facility requirements, and lessons learned from real disasters in the Ready Seniors Workshop. This is a one-day event, with presentations from the above-mentioned partner agencies in the morning and a tabletop exercise in the afternoon. Ready Seniors was first conducted in-person in 2018 and transitioned to virtual deliveries during COVID-19.

Partnerships: HHS ACL, CMS, ASPR, SAMHSA, NY State Office of the Aging, and New York Association on Aging.

Date	Webinar Title	Attendance
1/22/2021	Ready Seniors Workshop	150
3/23/2021	Ready Seniors Workshop	296
8/25/2021	Ready Seniors Workshop	437
Total		883

Ready Seniors received national recognition and several other regions have asked that we share our agenda/curriculum with them. Originally designed as an in-person seminar and TTX, this program greatly expanded its audience by way of virtual deliveries. The ICP team has written up a proposal for special project funding to hire a contractor to expand the program for more in depth training as well as a train-the-trainer edition should additional funds become available.

PR and USVI Mercy Corps Resilience Hubs



Mercy Corps is a leading international nonprofit organization driven by the belief that a better world is possible. In Puerto Rico, Mercy Corps began working after the devastating impact of Hurricane Maria in 2017. Now, three years later, Mercy Corps continues to work hand-in-hand with numerous partners and local communities in Puerto Rico, becoming the go-to agency for many stakeholders regarding "Resilience Hubs."

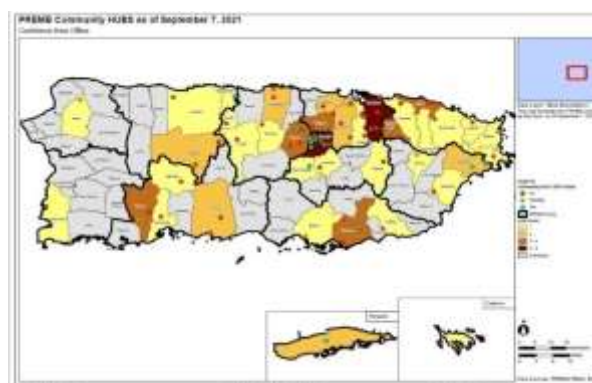
A resilience hub is a community center that is built or retrofitted with the capacity to face climate, social and economic changes. These hubs are community/non-profit operated locations capable of providing their surrounding area with onsite emergency power, potable water, communication connectivity, limited commodity storage, storage of basic medical supplies, and in many cases, act as small shelters. Currently, there are 17 resilience hubs supported by Mercy Corps throughout Puerto Rico. Mercy Corps Puerto Rico's experience has shown enough evidence to prove that vulnerable communities can be resilient if "resilience" is approached from a holistic view, including not only access to resources and equipment, but also capacity building and support opportunities. Today, communities around the world face ongoing hardships, and organizations like Mercy Corps are here to partner with them and help them build resilience, which is achieved by meeting their urgent needs while addressing the root causes of their existing conditions. Many if not all the Resilience Hubs are also members of the PREMB Community Hubs project.

PR CAO ICP staff are also promoting and coordinating a Mercy Corps Resilience Hubs project in the USVI. To that end, initial conversations were conducted where, FEMA, VITEMA and U.S. Virgin Islands Voluntary Organizations Active In Disaster (VI-VOAD) participated in the conversation for potential implementation of this type of project in the USVI.

PR Community Hubs

Multiple efforts are being coordinated with PREMB Leadership to meet their identified needs to create community resilience of the Commonwealth's citizens with emphasis on vulnerable communities, people with disabilities and others with access and functional needs.

The main objective of the Community Hub project is to develop cooperative links between non-profit, faith-based, community and voluntary organizations in order to help the community they serve to be better prepared by doing the following:



- Training them on a wide range of disaster-related topics.
- Assisting them through the process and supporting them in all phases of emergency management.
- Placing a strong emphasis on preparedness and recovery, distribution of supplies and coordination of services to achieve an empowered and inclusive community to cope with natural and human-caused incidents.

Up to this moment, PREMB had signed Community Hubs' Memorandum of Understandings (MOUs) with 80 Non-Governmental Organizations (NGOs) island-wide, covering a wide range of geographical areas and disadvantaged socioeconomic and at-risk communities, where the percentage of people with disabilities is very high.

In September of this year, PREMB held a Community Hubs Symposium with participation from over 70 Community Hubs, including government officials, to continue to provide preparedness tools and trainings, as well as to share experiences, to enrich Community Hubs' efforts to support the community they serve, prepare individuals and people for disasters, provide adequate information and training, inspire people to take action and be ready for any emergency. During the event, various organizations members of this project presented their current resources and capacities, as well as their willingness to continue supporting this project.



2021 Simposio Comunitario PR. From the left: Angel Torres de PRCAGs, Glorimar Rivera de Rehace, Lourdes Cabrera de FEMA CAO-PR, Gisela Rosario de NMEAD, Arleen Muñoz de Fortaleza 3rd Sector

Among the mandatory trainings the Community Hubs' members are required to participate in are: CERT, ISO26 Logistics, IS 100, 200, 300, 700, and 800.

The CAO-PR ICP staff continue supporting and providing technical advice to PREMB in the configuration and augmentation of the Community Hubs Initiative to supplement PREMB and the Municipal Emergency Management Offices (OMMEs, or Oficina Municipal para Manejo de Emergencias) disaster preparedness, response, recovery and mitigation efforts island-wide. The ultimate goal is for the Community Hubs to reach the most isolated and vulnerable communities as quickly as possible, to maximize resources, and to prevent duplication of efforts.

As of 9/27/2021, 75 Community Hubs are being configured island-wide, including many which are part of the PR Mercy Corps Resilience Hubs effort. Currently, 17 Resilience Hubs are configured with most of them located in vulnerable municipalities such as Vieques, Culebra, and the east/southeast part of PR which are the most hurricane prone.

In the future, the CAO aspires to have at least one Macro Community Hub fully operational per municipality, especially in rural areas. Challenges for this area are funding opportunities for PREMB to continue supporting and augmenting Community Hubs and for CBOs, HOWs, and NGOs to bolster their resilience capabilities.



Health Preparedness

FEMA Region 2 shares current and planned preparedness efforts across the federal government, identifies areas for potential collaboration, programmatic redundancies, capability gaps, and discussion on potential health-related preparedness initiatives and engagement methods, especially ones that target communities at high-risk of contracting COVID-19.

Strategic Objectives Lines of Efforts/Focus Areas Addressed:

Line of Effort	Focus Area
Line of Effort 3: Public Engagement	Focus Area 2: Whole Community Disaster Preparedness Focus Area 4: Whole Community Communications

SUMMARY OF OVERALL PROGRAM

In summer 2020, FEMA Region 2 established regular preparedness contacts within HHS to better coordinate FEMA/HHS preparedness initiatives starting with a webinar series. This project kickstarted the Health Preparedness Interagency Forum. In September 2020, the first forum was held with other regional federal preparedness partners, including Health Resources and Services Administration (HRSA), U.S. Department of Veteran's Affairs, ACL, HUD, and Office of the Assistant Secretary for Preparedness and Response (ASPR). This forum was also specifically started to prepare for the second wave of COVID-19 and later transitioned to COVID vaccinations in February 2021. Today, the forum is morphing into more of a general interagency preparedness forum.

A series of health preparedness webinars have been conducted on a variety of related topics. In total, 40 webinars provided relevant and timely health preparedness information to 2,455 individuals.

Interagency Health Preparedness Forum

The Region 2 Interagency Health Preparedness Forum was established in the Fall of 2020 to increase cross-agency collaboration on health preparedness initiatives among Federal partners. Each meeting focused on a special topic followed by agency brief outs. These informal discussions

allowed federal partners to share programming, resources, and amplify messaging. During the second quarter of 2020, it was decided by participants to include State, County and Local agencies on a quarterly basis beginning in June 2020.

The forum's goals are to:

- Share current and planned preparedness efforts across the federal government.
- Identify areas for potential collaboration, programmatic redundancies and capability gaps.
- Discuss potential health-related preparedness initiatives and engagement methods, especially ones that target communities at high-risk of contracting COVID-19.
- Collaborate on next steps as coordinated partners in preparedness.

Health Preparedness in Puerto Rico

The FEMA Region 2 CAO ICP staff, in coordination with the PR Health Department, HHS, ASPR and the JRO IRC and DI units have been providing support to the COVID-19 response operation, which includes the vaccination efforts and the FEMA COVID-19 Funeral Assistance awareness program.

Through the PR Core Advisory Groups (CAGs), a wide range of messages have been delivered to a diverse population, from the general public, to service providers, to people with disabilities and others with access and functional needs, as well as socioeconomically disadvantaged populations. A variety of media approaches were utilized, included PR Sign Language interpretation (PRSL), and closed captioning on Facebook, Instagram, WhatsApp, radio interviews and written materials.

We continue to provide technical assistance on projects related to preparedness and resilience to the PRCAGs Steering Committee and CAG Zones.

Currently under development, in collaboration with the Region 2 Disability Integration Advisors, is a Core Advisory Group (CAG) Toolkit. This kit includes an informative video to be utilized by community partners who want to launch a CAG using the PR CAGs configuration and implementation strategy as a template. The PR CAG initiative and strategy is being recognized by HQ DIAs as a national model. The ultimate goal is for this toolkit and video to be utilized by all FEMA Regions.

Challenges for the forums have included recurring engagement and concrete deliverables. In 2022 the forum coordinator will address these through a more active learning environment (e.g. concept mapping or structured problem solving), utilizing case studies of successful interagency cooperation examples (e.g. NYC government agencies all working on vaccination efforts) and to solicit more topic ideas from participants in the forum.

Date	Webinar Title	Participants
1/26/2021	PR CAGS webinar SPANISH	72

Individual and Community Preparedness Region 2 Annual Report

2/2/2021	PR CAGS webinar ENG	87
3/1/2021	Conceptos Básicos del COVID-19	66
3/1/2021	Basis of COVID-19	131
3/2/2021	Part I “Emergencies Management Preparedness Manual for People with Disabilities” SPANISH	31
3/9/2021	Part I Emergencies Management Preparedness Manual for People with Disabilities”ENGLISH	179
4/6/2021	“Aprender el Qué, Por Qué y Cómo Integrar Interpreters de Lenguaje de Señas en el Manejo de Emergencias"	49
4/8/2021	“Exploring the Why, What and How Qualified of Sign Language Interpreters in Emergency Management”	N/A
4/8/2021	Exploring the Why, What and How Qualified of Sign Language Interpreters in Emergency Management (1-4:00pm)	166
6/23/2021	Part II- Emergency Management Preparedness Manual for People with Disabilities ENGLISH (2.1/2 hrs)	82
6/30/2021	HHS/IRC Compassionate Guide Spanish Webinar	52
7/14/2021	9-1-1 We are your voice in Disasters [text messaging options system for Deaf people] Fatmee	83
7/17/2021	Desastres Naturales y Equipo Médico Durable (DME)	64
7/21/2021	Parte III- Manual Para el Manejo de Emergencias para Personas con Discapacidades. SPANISH (2.1/2hrs)	19
7/22/2021	Part III-Emergencies Management Preparedness Manual for People with Disabilities ENGLISH (2.1/2hrs)	48
7/27/2021	Equipo Medico Duradero/ Fatmee + CGS	64
7/28/2021	Durable Medical Equipment in Disasters- / Fatmee + CGS	65
8/13/2021	Concientización acerca de Desastres para Personas con Discapacidades Webinar [Disaster Awareness for DAFNs]	25
8/17/2021	9-1-1 We are your voice in Disasters [text messaging options system for Deaf people]	59

Individual and Community Preparedness Region 2 Annual Report

9/1/2021	Concientización acerca de Desastres para Personas con Discapacidades	20
9/8/2021	Concientización acerca de Desastres para Personas con Discapacidades	39
9/14/2021	Guia para un Dialogo Empatico y Compasivo	119
9/15/2021	Concientización acerca de Desastres para Personas con Discapacidades	23
Total		1,543



Individual Preparedness

The individual is the smallest unit in the whole community framework, so we helped them understand their role in emergency preparedness. Outreach and engagement to individuals would focus on financial resilience, pets and general preparedness. Efforts also targeted historically underserved populations including, but not limited to, seniors, homeless populations, Lesbian, Gay, Bisexual, Transgender, Queer, and others (LGBTQ+) community, and those with access and functional needs.

Strategic Objectives Lines of Efforts/Focus Areas Addressed:

Line of Effort	Focus Area
Line of Effort 3: Public Engagement	Focus Area 2: Whole Community Disaster Preparedness Focus Area 4: Whole Community Communications

SUMMARY OF OVERALL PROGRAM

Throughout the year, we conducted webinars for local partners, such as schools, CERTS, private companies or public transit officials, who could disseminate information to individuals. We offered

“Until Help Arrives,” as a quarterly series providing participants with 5 easy steps they can use to save a life. Additionally, every week in May 2021, the CAO office hosted a series of webinars on hurricane preparedness in anticipation of the 2021 hurricane season.

Until Help Arrives



The Individual and Community Preparedness Program hosted virtual Until Help Arrives (UHA) workshops quarterly in 2021. Training was provided by University Hospital staff or FEMA training specialists with an EMS background. In total, 926 individuals learned 5 very simple steps to help save a life by participating in this training. Additionally, we partnered with University Hospital (Newark, NJ) to provide UHA Train-the-Trainer at the 2021 NJEPA Conference in Atlantic City to serve as force multipliers to deliver the program in New Jersey.

Date	Webinar Title	Attendance
4/12/2021	Until Help Arrives Training	279
5/13/2021	Until Help Arrives Training	275
8/12/2021	Until Help Arrives Training	372
Total		926

UHA in PR

The Good Samaritan Law is a law that protects civilians who help people they believe to be injured or otherwise in danger. Unfortunately, it does not apply to civilians in Puerto Rico. ICP staff at the CAO are currently in conversations with the PR Department of Health and the PR Medical Reserve Corps (MRC) in the hope that they will take the lead on this initiative since they have both the medical expertise and the ability to impact the community with their volunteers

Also being discussed is the possibility of translating the program into Spanish, including subtitles for the training video.

National Preparedness Month (NPM)

During the month of September, the ICP team conducted a series of events and activities for the region and the agency on emergency preparedness. The Ready Games series created by FEMA Corps Wave 3, re-created popular game shows with an emergency preparedness spin. These games were

Individual and Community Preparedness Region 2 Annual Report

hosted by ICP staff for inter-agency audiences and for the public. Toolkits and game files were provided to our partners so they could re-create the games for their own audiences



Date	Webinar Title	Attendance
9/1/2021	Resilience Bingo	100
9/8/2021	Youth Wheel of Readiness	51
9/15/2021	Preparedness Trivia	69
9/22/2021	Emergency Management Jeopardy	93
9/29/2021	CERT Feud	120
Total		433

National Earthquake, Tsunami & Storm Preparedness Programs

The FEMA branch responsible for activities under the National Earthquake Hazards Reduction Program (NEHRP) is housed within the Federal Insurance and Mitigation Administration (FIMA). Under the NEHRP, FEMA is the agency responsible for translating research results into practice regarding program activities and products that aid in the reduction of future earthquake losses.

This role in implementing the program has and continues to involve the development of a wide variety of products for various stakeholders. Many of these products are mitigation based, like Recommended Seismic Provisions for New Buildings, constructions codes and other structures. However, there are many products that cover preparedness, recovery, and response as well. These include preparedness tools, such as:

- Seismic Considerations for Communities at Risk (FEMA Publication No. 83)
- Promoting Seismic Safety: Guidance for Advocates (FEMA 474)
- Earthquake Safety Checklist (FEMA B-526)
- Earthquake Safety Activities for Children and Teachers (FEMA 527)
- Home Hazard Hunt (FEMA 528)
- Earthquake Safety Guide for Home Owners (FEMA 530)
- Rapid Visual Screening of Buildings for Potential Seismic Hazards (FEMA 154)
- Guidelines for Design of Structures for Vertical Evacuation from Tsunamis (FEMA P646)
- Earthquake Publications for Businesses (QuakeSmart Toolkit, FEMA P-811)

For response and recovery, these products include:

- Evaluation of Earthquake Damaged Concrete and Masonry Wall Buildings (FEMA 306 – Basic Procedures Manual and 307 – Technical Resources)
- The Repair of Earthquake Damaged Concrete and Masonry Wall Buildings (FEMA 308)
- Recommended Post-earthquake Evaluation and Repair Criteria for Welded Steel Moment-Frame Buildings (FEMA 352)

FEMA is a multi-hazard agency, and every component is responsible for addressing all hazards, including earthquakes. For example, in the last three years, FEMA's National Exercise Program has simulated earthquake-related exercises with several states. In addition, FEMA recently sponsored a PrepareAthon! that focused on earthquake hazard reduction and released several new earthquake preparedness products. The NEHRP is also the principal supporter of the annual "ShakeOut" earthquake preparedness drill with over 20 million participants

FEMA's earthquake-related responsibilities do not reside in the single office that is responsible for NEHRP; we address the earthquake risk as part of our multi-hazard mission in every area that FEMA is involved in.

Considering how earthquakes are not seasonal, it was important for the CAO to deliver programs throughout the entire year.

Summary of CAO-PR Webinar Effort for Earthquake, Tsunami & Storm Preparedness

Date	Title	Audience
1/21/2021	Commemoration of the 2020 PR Earthquake	165
2/16/2021	Commemoration of the 2020 PR Earthquake – (Spanish)	139
3/29/2021	Responsabilidad y Roles del Cuerpo de Ingeniero del Ejército de los EU antes durante y después de un incidente de Emergencia – (Spanish)	93

Individual and Community Preparedness Region 2 Annual Report

4/8/2021	USACE Outreach IA-PA Webinar USACE Roles y Responsabilidades ante una Respuesta declarada por el Gobierno Federal, Misiones de Techos Temporeros y Recogido de Escombros – (Spanish)	65
4/13/2021	NFIP and Substantial Damage Webinar for PREMB, Agency and Zone Staff – (Spanish)	134
4/15/2021	NFIP and Substantial Damage Webinar for PREMB, Agency and Zone Staff – (Spanish)	89
5/3/2021	FEMA/Johnson & Johnson Preparedness Collab -- Vulnerabilidades en el Hogar	88
5/5/2021	FEMA/Johnson & Johnson Preparedness Collab -- Vulnerabilidades en el Hogar	84
5/7/2021	FEMA/Johnson & Johnson Preparedness Collab -- Vulnerabilidades en el Hogar	47
5/18/2021	Formación, Climatología y Peligros Asociados a los Ciclones Tropicales – Week 1 – (Spanish)	96
5/20/2021	Formation, Climatology and Hazards Associated to Tropical Cyclones – (English)	249
5/25/2021	Summary of the 2020 Hurricane Season and What to Expect for the 2021 Season	133
5/27/2021	Summary of the 2020 Hurricane Season and What to Expect for the 2021 Season	86
5/27/2021	Resumen de la Temporada 2020 y qué Esperar para la Temporada 2021 – Week 2 – (Spanish)	86
6/8/2021	Graficas Tropicales y Diseminación de Información para la Toma de Decisiones durante la Amenaza de un Sistema Tropical – Week 3 – (Spanish)	63
6/10/2021	Tropical Graphics and Information Dissemination for Decision Making during a Tropical Cyclone Threat – Week 3 – (English)	53
Total		1,670



Staff Preparedness

ICP continues ongoing effort to develop both in-person and virtual methods to improve Disaster Preparedness among FEMA Region 2 staff, and to encourage staff to promote preparedness.

Strategic Objectives Lines of Efforts/Focus Areas Addressed:

Line of Effort	Focus Area
Line of Effort 3: Public Engagement	Focus Area 2: Whole Community Disaster Preparedness Focus Area 4: Whole Community Communications

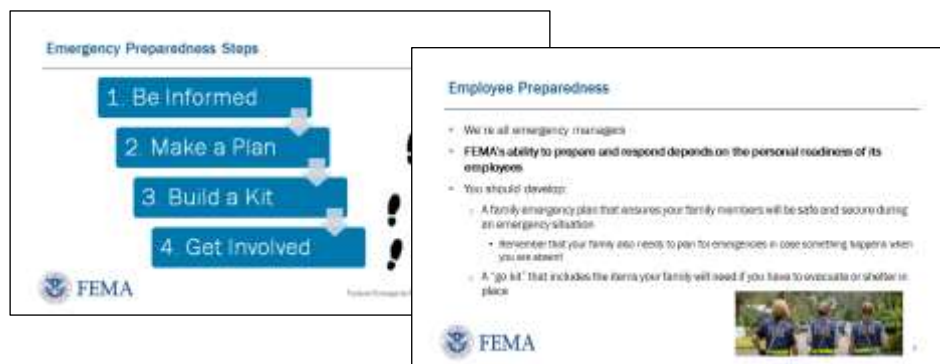
SUMMARY OF OVERALL PROGRAM

The goal of this initiative is to improve disaster preparedness among FEMA Region 2 staff, and to encourage staff to promote preparedness in their own communities. Activities include:

- Maintain a preparedness presence at the All-Hands meetings
- Deliver presentation for new employees, highlighting the role of NPD (35 new employees thru 9/30/2021) in instilling a culture of preparedness in the staff of FEMA Region 2
- Continue providing the Watch with Training, Webinars, and Preparedness Tip slides each week to include in the Regional Daily Operations Briefing (RDOB)
- Submit proposal to Senior Leadership on training staff as Preparedness Ambassadors

Presentations to Onboarding Staff

ICP staff delivers a presentation to new employees providing a bird's eye view of the National Preparedness Division. We also discuss the 4 basic steps every individual can take to be better prepared for all hazards as well as staff preparedness, commuter preparedness and deployment readiness. We talk about ways they can help build resilience in their own neighborhood, house of worship, school or clubs as well.



Regional Daily Operations Briefing

Every morning at 9:30 AM, the FEMA R2 Watch Officer briefs participants on emergencies from the previous 24 hours, and forecasts vulnerabilities for the next 24 hours, like floods, heat waves, potential power outages, etc. These meetings also feature inter-agency news, like upcoming trainings or events. The ICP Program, in particular,

develops weekly slides for the RDOB meeting

showcasing upcoming webinars (Monday), trainings (Wednesday), and a preparedness tip (Friday).

Monday Preparedness Update

Paratransit Services During COVID-19
Wednesday, May 26 from 12:30 – 1:30pm ET (Spanish delivery)

This Paratransit Assistance Services (PAS) course provides information on the requirements for service providers to ensure equitable service for participants with disabilities. Register: <https://fema.com/education>

Dam Safety Collaborative Tech
Wednesday, May 26 from 1:00 – 2:00pm ET

Prison Wiers, a Civil Engineer in the PAS Collaborative Technical Assistance provides relationships, develop plans, and collaborate dam-related hazards. Register: <https://fema.com/education>

Avoid Scams & Fraud Targeting
Thursday, May 27 from 12:00 – 1:30pm ET

Speakers from the Federal Trade Commission discuss targeting seniors, including COVID-19. Register: <https://fema.com/education>

Overview of Emergency Notification System (ENS) & Deployment Tracking System (DTS)

DATES:
Wednesday, August 14th, 2021
Thursday, August 15th, 2021
Friday, August 20th, 2021
Wednesday, August 25th, 2021

TIME(S):
August 14th: 9:30AM – 11:30AM (PT)
August 15th: 9:30AM – 11:30AM (PT)
August 20th: 12:30PM – 2:30PM (PT)
August 25th: 12:30PM – 2:30PM (PT)

COURSE DESCRIPTION:
The ENS and DTS will provide staff with the Emergency Notification System (ENS) and the Deployment Tracking System (DTS), ENS serves as the official automated notification system used to disseminate information that may require immediate action to FEMA employees, Emergency Support Function (ESF) staff, and the Region 2 Incident Coordinating Element. Situated at the regional level by the 2517 Regional Switch Center (RSC), ENS is used to notify individuals via telephone (voice, text, fax, and/or email), email, and text message.

COURSE DESCRIPTION:
The ENS and DTS will provide staff with a better understanding of the FEMA Deployment Tracking System (DTS) and the FEMA Incident Notification System (ENS). ENS serves as the official automated notification system used to disseminate information that may require immediate action to FEMA employees, Emergency Support Function (ESF) staff, and the Region 2 Incident Coordinating Element. Situated at the regional level by the 2517 Regional Switch Center (RSC), ENS is used to notify individuals via telephone (voice, text, fax, and/or email), email, and text message.

LOCATION:
Webinar - Adobe Connect

TARGET AUDIENCE:
FEMA employees and contractors who identify with a disaster vulnerability.

COVID-19 Vaccines for Children and Teens

Everyone 12 years of age and older is now eligible to get the COVID-19 vaccine. Parents and caregivers can learn more about vaccines for their children by reviewing these materials:

- [COVID-19 Vaccines for Children and Teens webpage \(Spanish version\)](#)
- [Before, During, and After Your Child's Shots webpage \(Spanish version\)](#)
- [COVID-19 Vaccines for Preteens and Teens Fact Sheet](#)
- [FAQs about Consent for Minors](#)

National Preparedness Month (Staff)

ICP hosted an art contest for children, grandchildren, nieces, and nephews of Region 2 staff to celebrate National Preparedness Month and engage their families in preparedness.

September is...

NATIONAL PREPAREDNESS MONTH

The National Preparedness Division is hosting an art contest for the children, grandchildren, nieces and nephews of FEMA Region 2 employees.

Children are invited to create a drawing that helps prepare for a disaster. Your drawing can be in English or Spanish.

The three most creative drawings featured in Region 2's Preparedness Month poster will be displayed.

Rules:

1. Must be aged 12 or younger.
2. Must submit original photo.
3. Submissions must be on 8 1/2" x 11" sheet of colored white paper.
4. Approved materials include crayons, paint, pencils, markers, etc. (Do not use glue).

Disasters to depict: Fire, Flood, Hurricane, Tornado, Earthquake, Landslide, Plant after the hurricane or others.

Keep Away

Wigwags to protect protecting everyone you love!

10 year old

Isela Lago Fernandez

All-Hands Meetings

All-Hands Meetings are scheduled in Region 2 bi-monthly for all staff. ICP looks for opportunities to present a variety of preparedness topics from National Preparedness Month to the Great American Shakeout. External Subject Matter Experts are engaged as needed.

We intended to host an All Hands Preparedness Meeting during the month of September in honor of National Preparedness Month, however it was postponed due to Hurricane Ida impacting the region and most staff being deployed to support. It is our intention to host the meeting on October 21st for the Great American Shakeout.

Preparedness Ambassadors

We planned to recruit and train staff to be Preparedness Ambassadors in their communities. Due to COVID-19, most Region 2 personnel are teleworking and have an increased presence in their communities, patronizing local businesses, houses of worship and community organizations. By connecting with these groups as Preparedness Ambassadors and sharing resources offered by FEMA, staff can bring the preparedness message home. As Preparedness Ambassadors, personnel can conduct activities such as setting up an EOP development workshop for their local house of worship, organizing a preparedness fair for their school or community, or hosting an Until Help Arrives training to a local organization. Staffing limitations and deployments did not allow us an opportunity to roll out this program in 2021. However, with the end of hurricane season in sight, we are hopeful to get the program back on track. Recently, a proposal was submitted to the aRA for consideration and are awaiting a date/time to discuss in greater detail.



Youth Preparedness

FEMA Region 2 will increase disaster preparedness among youth by promoting FEMA's emergency preparedness curriculum to local educators, coordinating the Region 2 Youth Preparedness Council, strengthening Teen CERT programming, and forming new partnerships with youth-serving organizations.

Strategic Objectives Lines of Efforts/Focus Areas Addressed:

Line of Effort	Focus Area
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Line of Effort 3: Public Engagement	Focus Area 2: Whole Community Disaster Preparedness Focus Area 4: Whole Community Communications
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SUMMARY OF OVERALL PROGRAM

In 2021, ICP staff developed a plan to improve preparedness among youth in school and out of school, based on FEMA's [National Strategy for Youth Preparedness Education](#). Below is a summary of activities by program area.

K-12 Preparedness

Throughout 2021, FEMA Region 2 attended school safety committee meetings, met with Federal and State Department of Education partners, and hosted webinars to improve preparedness among K-12 students, their families and educators. We presented youth preparedness initiatives to the New Jersey Office of Homeland Security and Preparedness' School Security Subcommittee in March. We also partnered with agencies such as the Puerto Rico Department of Health, Consumer Financial Protection Bureau, and Centers for Disease Control and Prevention to host webinars on addressing mental health concerns for children and young adults during COVID-19, reporting child abuse in New Jersey, helping youth build financial capability and back to school preparedness.

In the fall, Region 2 promoted the updated Student Tools for Emergency Planning (STEP) curriculum and disaster-specific hazard lessons. An article with STEP information and resources was shared in the Preparedness & Resilience Bulletin and emailed to partners. Region 2 also collaborated with Region 5, Region 6, and ICPD to host a webinar on the updated STEP curriculum in September.

In the upcoming year, FEMA Region 2 plans to participate in NJVOAD's Youth Preparedness Education Committee.

Region 2 Youth Preparedness Council (YPC)

FEMA Region 2 continues to support and promote the regional Youth Preparedness Council (YPC). In January, Region 2 promoted the National YPC application period and received a total of 53 applications (13 from NY, 25 from NJ, 9 from PR and 6 from USVI), a significant increase from the 13



(Left to Right) Lourdes Cabrera, PR CAO, Deborah Costa, R2 CPO, Ivan and his mom (YPC), Bijal Patel, Youth Preparedness Lead.

applications received in 2020. Two students from Region 2 were chosen for the National YPC: Mirika Jambudi from New Jersey and Megan Cameron from New York (a former Region 2 YPC member).

The 2020-21 YPC had 12 members from New Jersey, New York and Puerto Rico. This round was concluded in June with two project deliverables: a proposal for ICPD on developing a youth financial preparedness curriculum and a webinar on Prepare with Pedro videos and resources for elementary school students.

members in the USVI and PR were able to meet with FEMA and VITEMA staff and receive tours. In this YPC round, three co-chairs are leading groups projects on developing a Guide to Expanding Mitigation for youth, beginning local YPCs and on social media/marketing.

To encourage the creation of local Youth Preparedness Councils or Clubs, the National Preparedness Intern wrote "Ready Youth in a Box." This toolkit has instructions for local governments, schools, students and other youth-serving organizations to start their own YPC. The toolkit includes the YPC mission, structure, constitution, and related documents. The toolkit will be used by YPC members in a pilot program to begin local YPCs.

The 2021-22 YPC has 18 members from all four states/territories in Region 2. In the summer, new



YPC staff sitting in a meeting room with VITEMA staff

ReadyScout



Nationwide, FEMA regional offices are working together to develop and promote ReadyScout. Designed as a traditional Merit Badge Academy, the ReadyScout program offers requirement fulfillment for Merit Badges related to emergency preparedness and public safety.

FEMA Region 2 collaborated with the Jersey Shore Boy Scouts Council to host a virtual ReadyScout Merit Badge Week in June. We hosted 8 courses (Emergency Preparedness, Search and Rescue, Weather, Public Health, Safety, Traffic Safety, Fire Safety and Crime Prevention), recruited 8 FEMA staff to become merit badge counselors, and received over 100 course registrations. We created a packet of ReadyScout materials (instructor guides, slide decks, email templates) that will be used for future events and shared with other regions.

Head Start & Childcare Facility Preparedness

FEMA Region 2 is partnering with the Region 2 Office of Child Care (within HHS) to identify and fill gaps in preparedness. We met with the Office of Child Care staff in July and August. We shared FEMA resources to state and territory Head Start administrators in July. Currently, Office of Child Care staff are reviewing Head Start Preparedness workshop materials developed by FEMA Region 5 and we will work together to host these workshops in Region 2.

Teen CERT

FEMA Region 2 hopes to develop, build, and support the TEEN CERT Program throughout the region. Currently, only New Jersey has identified Teen CERTs. We plan to work with the NJ FIT Preparedness Lead to meet with State of New Jersey partners and identify ways to strengthen their Teen CERT programming.

New Youth-Related Partnerships

FEMA Region 2 made several new partnerships in 2021. We participated in HHS Region 2's Interagency Federal Partners Council and HUD Region 2's Interagency Council on Homelessness. We have established partnerships with the Boy Scouts Jersey Shore Council, Urban Assembly School for Emergency Management (UASEM), NJ Department of Children and Families, National Wildlife Federation (Eco-Schools program), Consumer Financial Protection Bureau, HHS Region 2 Runaway and Homeless Youth Program, and HHS Region 2 Office of Child Care. Partner contact information is listed in the "Youth School and Childcare Contacts" spreadsheet in the common drive.

Higher Education Preparedness

Ongoing effort to coordinate preparedness events, trainings, and workshops for Region 2 institutions of Higher Education, and their students, staff, and faculty. The goal is to work with Universities and Colleges to develop various programs for the students, faculty, staff, and the community to be better prepared for All-Hazards Disasters. One of the outputs is utilizing the talents from the various Institutions of Higher Education to present their views through our webinar series. The expected outcome is to help ready the nation for all disasters, while building a culture of preparedness.

In June, ICP staff attended FEMA's virtual Annual Emergency Management Higher Education Symposium and hosted a breakout session for participants from Region 2. We presented on preparedness initiatives and shared the Institutions of Higher Education resource sheet.

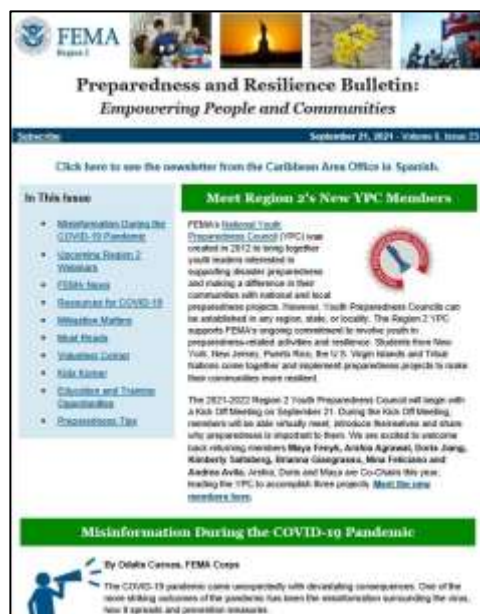
Communication and Outreach

SUMMARY OF OVERALL PROGRAM

The FEMA Region 2 (NY, NJ, PR, USVI) ICP program prepares communities for disasters by providing useful information and training, inspiring people to take action to be ready for emergencies. We host a webinar series on a variety of topics, ranging from youth preparedness and cybersecurity to themes relevant to COVID-19 preparedness, disability and access and functional needs, mitigation, and resiliency. Our webinar audience is made up of individuals, small businesses, state and local emergency managers, other federal agencies, houses of worship, institutes of higher education, CERT, non-profit and volunteer groups.

This webinar series is open and free to the public. View all of our upcoming [webinars by clicking here](#) and previous webinar [recordings by clicking here](#).

Preparedness and Resilience Bulletin



The biweekly Preparedness & Resilience Bulletin shares news, upcoming webinars and events, training opportunities, funding announcements and timely preparedness tips. It is currently distributed through GovDelivery to over 32,428 subscribers.



Key Number Summary

32,428 subscribers

11,049 new subscribers since Sept. 2020, 51.7% increase

5 special editions published

CAO Preparedness Bulletin

In April 2021, the Region 2 CAO Preparedness Division started publishing monthly newsletters in Spanish that detail preparedness related initiatives, news, and webinars on a variety of topics to meet the preidentified capacity building needs of the stakeholders. A total of 5,600 people are currently subscribed to the publication.

Preparedness and Resilience Webinar Series



The Region 2 Preparedness and Resilience Webinar Series

invites experts from many fields

to lecture about a specific issue for audiences that comprise of the whole community, from local/state governments to non-profits to houses of worship. Q&A sessions allow participants to directly ask experts for advice on issues specific to their needs.

The webinars are delivered live through Adobe Connect 2-3 times per week in both English and Spanish, and the video

recording is hosted on the FEMA website for audiences to revisit.

From January 1 thru September 30, 2021, the Region 2 Individual and Community Preparedness Program conducted 142 webinars covering 120 topics targeting institutions of higher education, small businesses, non-profits, faith-based organizations, municipal governments, volunteer organizations, individuals and families. A PDF of a data analytics report, including analysis on registration, attendance, categorizations, etc., can be downloaded by [clicking here](#).

Audiences tuned in from all across Region 2, the United States, and many other countries, like Brazil, Mexico, Canada, Nigeria, Bahamas, Bolivia, the UK, Norway, Portugal, Romania, Chile, and Morocco.



Highlight of Webinars by Topic Category*

*Partial selection of webinars. Does not include every delivery from 1/1/2021-9/30/2021.



CERT

9 webinars

Audiences consisted primarily of CERT volunteers across all regions. Three webinars focused on recruitment and team building within CERTs, one focused on vaccine Points of Distribution (POD) best practices, and another recounted the history of the CERT program. Three webinars were part of the NCA Conference series that continued into October.

Speakers/SME: CAL OES, FEI Workforce, National CERT Association, CA CERT, Manchester University, University of Concepcion, Chile

Total audience: 2,952



Children, Youth and Families

7 webinars

Many webinars addressed how to prepare children for emergencies outside of a school setting, through camps, online programs, or STEP. One webinar did address school safety and involving students to participate in safety, while another focused on COVID safety during the back-to-school season in late summer. One webinar was directed toward adults and how they can help prevent child abuse in New Jersey.

Speakers/SME: FEMA Region 8, YPC, New Jersey Department of Children and Families (NJ DCF), FEMA Region 5, FEMA Region 6

Total audience: 908



Communications

3 webinars

These webinars showed different ways to communicate with our populations of interest—not the technological means, but the style and meaning behind our words, like lessons on storytelling and empathy.

Speakers/SME: FEMA Region 2, Drs. Carpio & Oiris (ASPR)

Total audience: 426



Continuity of Operations

3 webinars

These webinars focused on two programs: one was a Resolve to Be Ready webinar on OPEN, while the other was for Houses of Worship (in English and Spanish).

Speakers/SME: FEMA Region 2

Total audience: 710



COVID-19

12 webinars

For the later stages of the COVID-19 pandemic, FEMA created webinars focusing on vaccine distribution, scams, misinformation and myths, and on economic recovery, particularly for funeral assistance.

Speakers/SME: Centers for Disease Control and Prevention (CDC), HHS, Federal Trade Commission (FTC)

Total audience: 3,164



Disability and Access and Functional Needs

18 webinars

These webinars focused on disability service providers and the best practices for integrating disabled populations into their emergency plans, like active shooter guidance or paratransit services. There were two multi-part webinar series in this category that specifically focused on emergency planning for people with disabilities, in both English and Spanish.

Speakers/SME: NYC OEM, PR CAG, FEMA JRO DI, CENTRO, NYCT, RIPTA, ACL, SAMHSA, NY Dept. of Aging

Total audience: 1,876



Exploring the “Guides to Expanding Mitigation”

7 webinars

These monthly webinars go through each guide and its theme, from agriculture to arts & culture to municipal financing. Partners from each relevant field were invited to the webinar.

Speakers/SME: John Heide, John Miller (FEMA Region 2)

Total audience: 897



Faith-Based Organizations

9 webinars

These webinars targeted Houses of Worship and those who support them. Two of these webinars focused on financial assistance available to them. And we hosted three sessions of NJOHSP's security program.

Speakers/SME: FEMA Region 2 (Doug Heath, Jose Marchand Powell, Carter Mack, Brian Thomas), NY DHSES, NJOHSP, DHS HQ, VITEMA, NJOHSP, CISA

Total audience: 2,140

\$ Financial Preparedness

4 webinars

These webinars prepared multiple populations for their future, like kids and teens for their adulthood, seniors for retirement, and everyone else for tax season, including avoiding scams.

Speakers/SME: CFPB, Internal Revenue Service (IRS)

Total audience: 580



Individual and Community Preparedness

28 webinars

These webinars spoke to the unique challenges for vulnerable populations, from seniors to LGBTQ+ communities. We conducted three sessions of the Until Help Arrives webinar, and another one that highlighted 10 tips to prepare for disasters. Other webinars included a case study on Philadelphia and another on community gardening.

Speakers/SME: U.S. Department of Agriculture (USDA), National Telecommunications and Information Administration (NTIA), HUD, United States Army Corps of Engineers (USACE), HHS, University Hospital NJ, ISLES, Corning Inc., Direct Relief, 9-1-1 Emergency System Bureau, FEMA Regions 3,4,9,10

Total audience: 5,417



Mental and Emotional Health

4 webinars

These webinars focused on mental health of young adults during COVID-19, and a primer on the role of mental health services during federally declared emergencies.

Speakers/SME: SAMHSA, CommuniLife, PR Department of Health,

Total audience: 616



Natural Hazards

17 webinars

A majority of these webinars focused on hurricanes, tropical storms and associated flooding, as part of a marathon of webinars hosted by CAO in the early summer, just before hurricane season. Many of them were delivered in Spanish and English.

Speakers/SME: Puerto Rico Seismic Network, HHS, ASPR, CMS, National Oceanic and Atmospheric Administration – National Weather Service (NOAA-NWS)

Total audience: 2,412



Pet Preparedness

2 webinars

One webinar taught audiences CPR and first aid for dogs, and another addressed preparedness planning for pets and service animals.

Speakers/SME: Red Cross, NYCEM, Tri-State Canine Task Force

Total audience: 581



Public Health

4 webinars

These webinars discussed the non-COVID-19 public health concerns for Region 2 and associated partners, including nutrition and primary care during emergencies.

Speakers/SME: PR Nutrition Commission,

Total audience: 301



Ready Games

5 webinars

For National Preparedness Month, the ICPD developed five games where participants could play along or watch at home where their emergency preparedness knowledge was put to the test.

Speakers/SME: FEMA Region 2, YPC, CERT

Total audience: 433



Seniors

4 webinars

The ICPD takes a particular interest in preparedness for seniors who live in assisted living facilities and on their own. Our “Ready Seniors” workshop had multiple sessions that prepared caretakers for seniors, with an additional webinar on avoiding financial scams and fraud targeting seniors.

Speakers/SME: SAMHSA, ACL, Ventura County Area Agency on Aging (VCAAA), NY Aging, CMS, FTC, NJ Medicare Patrol

Total audience: 990



Small Business

1 webinar

Our webinar for small businesses this year helped connect small businesses to HUD Section 3 programming.

Speakers/SME: HUD

Total audience: 134

Spanish Only Webinars

58 webinars

These webinars addressed a variety of issues affecting the Spanish-speaking populations in Puerto Rico and in the continental US, from active shooters to disability services. A few of them were Spanish-language versions of English deliveries, but a few were unique to the CAO office, like one focusing on the NFIP, USACE outreach,

Speakers/SME: PR DOH, PR Seismic Network, PR Core Advisory Groups (CAGs), Federal Trade Commission (FTC), IRS, NOVA Southeastern University, USACE, CMS, PREMB, NOAA-NWS, Movement for the Reach of Independent Living (MAVI), American Red Cross (ARC), Joint Recovery Office – Disability Integration (JRO DI)

Total audience: 4,681

Equity and Vaccine Confidence Taskforce (EVCTF)

Strategy

The Region 2 COVID-19 Equity and Vaccine Confidence Task Force (EVCTF) was established in early February 2021 at the direction of the Office of the Regional Administrator. The team was created to engage local, state, and federal partners and develop a targeted approach to educate, inform, and build trust in underserved communities with the COVID-19 vaccines and response to the pandemic. The strategy included but was not limited to:



St. Thomas, USVI

- Leveraging and amplifying messaging and material from public health agencies at the federal, state and local levels through multiple channels.
- Performing virtual community outreach to faith- and community-based organizations through the Taskforce's (TF) Research and Callout Team.
- Collaborating with intergovernmental officials and congressional districts to engage communities at the grassroots level.

From our first meeting on February 8, 2021 to the sunset on July 9, 2021, our focus shifted from building vaccine confidence in the region, to getting shots in arms among underserved populations at the federally supported pilot sites in NY, to our partnership with the New Jersey Department of Health in building confidence in underserved populations in communities with low vaccination rates.

SUMMARY OF EFFORT

Outreach efforts by the TF yielded strong results. In terms of raw numbers, we successfully facilitated vaccinations of 65,338 members of the African-American community, 44,034 of the Asian-American/Pacific Islander community, and 35,056 of the Hispanic community in New York state. True to the mission, the distribution of these vaccines was equitable, meeting or surpassing the demographic share of each community based on the [2020 Census results](#) for New York.

The TF approach utilized three existing communication tools already in our toolbox; the Preparedness and Resilience Bulletin, the Preparedness Webinar series and our Preparedness GovDelivery mailing list of approximately 32,000 individuals, emergency managers, local government, houses of worship, small businesses, CERT volunteers and Institutes of Higher

Individual and Community Preparedness Region 2 Annual Report

Education. During this time there were timely articles and resources included in the bi-weekly bulletin and 5 special editions were published which focused strictly on information related to COVID-19 and the vaccination. The webinar series featured 10 unique COVID-19 related topics in English and Spanish reaching 1,821 individuals.

Date	Webinar Title	Participants
2/24/2021	Be COVID Prepared: A Toolkit for Institutes of Higher Education	102
02/25/2021	Empowering Discussions about COVID-19 Vaccine	193
03/01/2021	Conceptos Básicos del COVID-19	66
03/01/2021	Basics of COVID-19	131
04/20/2021	What you need to know about COVID-19 Funeral Assistance	496
04/20/2021	Asistencia para gastos fúnebres por COVID-19	249
04/21/2021	Paratransit Services During COVID-19	78
04/27/2021	Addressing your COVID-19 Vaccine Concerns	283
05/12/2021	COVID-19 Vaccine Scams and Frauds	110
05/24/2021	COVID-19 Misinformation (Region 2 government officials only)	113
Total		1,821

The Preparedness GovDelivery mailing list of 32,000+ recipients was used to amplify CDC messaging via emails. Seven vaccine resource e-mails were distributed including:

- How You Can Help Build COVID-19 Vaccine Confidence
- In Case You Missed It: Empowering Discussions about COVID-19 Vaccine
- Frequently Asked Questions About COVID-19 Vaccine
- What to Expect after Getting a COVID-19 Vaccine
- 5 Things You Need to Know about COVID-19 Vaccines
- COVID-19 Resource Guide for Faith-Based and Community Organizations
- COVID-19 Vaccines for Children and Teens

A Research and Callout team was formed to conduct one-on-one outreach. Our efforts primarily targeted faith-based and community-based organizations. Recognizing the role they serve in their communities, we saw how they were ideal force multipliers to amplify messaging. The team also

conducted outreach to other organizations including labor unions, independent living centers, Core Advisory Groups, LGBTQ+ groups, multicultural groups and other federal agencies. The team was instrumental in gathering contact information, answering questions and requesting translations. Emails with key resources, such as communication toolkits for specific populations from the CDC, flyers in different languages from the Ad Council, and guides from HHS' We Can Do This campaign, were shared with all organizations.

Summary Table

Organizations Called	Interested Organizations	Targeted Emails Sent
2,096	457	6,633

On or about June 3, 2021, the Research and Callout team transitioned to support NJ Department of Health (NJDOH)'s campaign to improve vaccine access and confidence. Initially, we were provided an outreach list with approximately 850 community-based organizations for 20 municipalities in 11 counties throughout the state. NJDOH provided training videos, weekly newsletters and flyers with vaccine pop-up site information for the team to share with the organizations. Together, we worked to fine-tune the call script. We quickly went through the organizations we had been provided and conducted research to identify additional CBOs in the targeted municipalities. A few weeks into the process, we were asked to include FBOs in our research and outreach.

Summary Table New Jersey

Organizations Called	Surveys Completed/ Mobile Vaccine Site	Targeted Emails Sent
2,061	22	617

Key Stakeholder/Partners

U.S. Department of Health and Human Services (HHS), Administration for Children and Families (ACF), Centers for Disease Control and Prevention (CDC), U.S. Department of Housing and Urban Development (HUD), Health Resources and Services Administration (HRSA), United States Department of Veterans Affairs (VA), Administration for Community Living (ACL), NJ Voluntary Agencies Active in Disaster (VOAD), NY Disaster Interfaith Services (NYDIS), NJ Department of Health (DOH).



St. Johns, USVI

Support Staff

In total, over 40 individuals participated in this effort including FEMA staff representing each of the R2 jurisdictions, deployed and volunteer staff from Hazard Mitigation (HM), Environmental Planning and Historic Preservation (EHP), National Preparedness (NP), Public Assistance (PA), Individual Assistance (IA), CAO, External Affairs (EA), Office of Regional Administrator (ORA), NY and NJ FIT, Civil Rights, local hires and reservists. The comradery of this team grounded with FEMA's Core Values and passion to carry out the FEMA Mission was nothing short of extraordinary.

FEMA Integration Team (FIT)



New Jersey

SUMMARY OF ACTIVITIES

NJ FIT offers direct integration and coordination of FEMA NPD programs and objectives for the benefit of NJ State emergency management agencies and the populations that they serve. Together with State partners, risks are identified and assessed and the capacity to respond estimated. Through technical assistance and program delivery, capacity is built to respond to all-hazards, resulting in effective preparation for and delivery of vital emergency assistance. With our primary state partners, the New Jersey Office of Emergency Management (NJOEM) and the New Jersey Office of Homeland Security and Preparedness, stakeholder outreach we work to inform on the importance of disaster preparedness at the community and individual level. Thus, reducing the catastrophic consequences of natural and manmade disasters and creating enhanced resilience.

State Partner	Activity Summary	Key Support
NJOHSP	Federal support of state programs:	Webinars
	NJ Shield	Outreach
	Hometown Security Program	Multi-agency Coordination
	Houses of Worship Security Program	Technical and grant assistance
	Nonprofit Security	Engage other Federal Agencies in OHSP efforts
	Local Preparedness and Resilience	
NJOEM	Federal support of state programs:	Webinars
	Public-Private Partnerships	Outreach
	Community Emergency Response Teams (CERT)	Multi-agency coordination

	State Agency Emergency Management Partners	Technical and grant assistance
	Local Preparedness and Resilience	Engage other Federal Agencies in OEM effort



SUMMARY OF ACTIVITIES

NY FIT provides direct support to NYS Division of Homeland Security and Emergency Services (NY DHSES). The NY FIT Team consists of one individual who acts as a FEMA program liaison to seven elements of NY DHSES, including DHSES Leadership which consists of a Commissioner, Executive Deputy Commissioner, Policy & Program Development, and Legal Counsel; subordinate elements include Administration & Finance (Grants & Grant Management), Counter Terrorism & Cyber Security, Disaster Recovery (IA, PA, Mitigation), Emergency Management, Fire Prevention & Control, Interoperable & Emergency Communications, and Agency Logistics. FEMA R2 is currently working through the hiring process for two additional positions to complement the Preparedness FIT; a Response Planner who will provide direct support to New York State Office of Emergency Management (NYS OEM); and a Mitigation Specialist who will provide direct support to Mitigation Division of Disaster Recovery.

The NY FIT also provides liaison and support to other State Agencies including NY Department of Environmental Conservation (DEC) and Information Technology Services (ITS) to facilitate and coordinate FEMA and DHS support to the State. The NY FIT also acts as a FEMA State Liaison Officer (SLO) during periods of NY State of Emergency and OEM Activation to Level 1 (Federal Support).

During the past year the NY FIT has been activated within FEMA DTS in support of DR-4480-NY (COVID-19) and has held numerous assignments in support of NY. Beginning in mid-June as the State was reopening following a long and complex pandemic response, the NY FIT began to return to near-steady state preparedness support activities. During the height of the pandemic response the NY FIT coordinated and facilitated a series of webinars that brought NY DHSES/Mitigation, NY DEC/Flood Plain Management & the office of the NY State National Flood Insurance Program Coordinator, and FEMA R2 Mitigation staff together to provide updated Flood Insurance, Mitigation, and Preparedness messaging in preparation of the annual spring flooding season. These webinars targeted specific counties with a history of devastating flooding and were well received and attended. The ability to adapt to a virtual supported venue demonstrates the flexibility of government at the federal and state levels to provide necessary information and services to local government.

Individual and Community Preparedness Region 2 Annual Report

The NY FIT continues to provide FEMA/DHS and OFA preparedness program support, continuity support to Federal, State, Healthcare Coalitions, and higher education, as well as planning, training, and exercise collaborative coordination. The NY FIT also is coordinating with R2 Tribal Liaison to provide direct preparedness program support to the eight Federally recognized Tribal Nations. Finally, the NY FIT is coordinating with Public Safety-Canada (PS-CA) and Public Safety-Ontario (PS-ONT) along with FEMA International Division to meet the requirements of the DHS Northern Border Strategy and Implementation Plan.

State Partner	Activity Summary	Key Support
NY DHSES	Community Emergency Response Teams (CERT)	Preparedness Program Implementation & Sustainment
	Resiliency Collaboration	
	Grant Portal Access through PIV-I Initiative	Planning
	Continuity of Operations	Direct Outreach
	Individual & Community Program Implementation	Webinar Development & Facilitation
	Planning Support	
	Training & Exercise Collaboration & Facilitation	Technical and Grant Assistance
	Disaster Response Liaison	Multi Agency Collaboration Direct Liaison Support to NYS OEM
NY DEC	Mitigation and Resiliency Program Collaboration	Planning
		Facilitation of Preparedness Messaging in Collaboration with Partners Outreach
		Multi Agency Collaboration

State Partner	Activity Summary	Key Support
NYS DOH	COVID-19 Response & Recovery operations	Direct Liaison Support to NYS OEM Provide Technical and Program Assistance
NY ITS	FEMA PIV-I Program Implementation	Multi Agency Collaboration
Tribal Nations	CERT, COOP, and Preparedness Program Facilitation	Preparedness Program Implementation & Sustainment Planning Direct Outreach
PS-CA & PS-ONT	Development, coordination, and implementation of a Regional Engagement Strategy ISO DHS Northern Border Strategy and Implementation Plan	Direct Outreach Facilitation of Preparedness Messaging in Collaboration with Partners Outreach Multi Agency Collaboration



US Virgin Islands

SUMMARY OF ACTIVITIES

The USVI FIT supports the Territory and local partners with coordination for FEMA NPD Programs. The FIT in the USVI consists of one Preparedness individual housed within the VI Caribbean Area Office (CAO). The FIT provides direct support to the efforts of the Virgin Island Territorial Emergency Management Agency (VITEMA), along with other Territorial departments such as VI Department of Health (VI DOH), VI Department Human Services (VI DHS), and others. The VI FIT was activated within

FEMA DTS during the past year to support the COVID-19 response (DR-4513) from February-June, Hurricane Ida recovery (4614DR-NJ), and four potential pre-landfall events.

For FY2021, the VI CAO, R2 Incident Management Assistance Team (IMAT), and Regional Integration Branch (RIB) collaborated with the Territory on a multi-agency Preparedness Exercise called the USVI Response Initiative (Capstone) 2021. The Capstone focused on the significant lifelines and reviewed the Territory's emergency actions plans and annexes before entering the hurricane season. A series of workshops, tabletops, and drills composed the Capstone. It captured the current status and enabled planners and emergency managers to design ways to build capacity. Since the Capstone, the Territory has conducted multiple FEMA-assisted trainings, workshops, tabletops, and drills. Patient Movement, Sheltering, Commodity Distribution, Operational Integration, IPAWS, emergency power, and debris removal are some examples of things the Territory collaborated internally or with FEMA staff to enhance overall preparedness. The VI FIT also supported the RIB in coordinating and facilitating Operation Extra credit, a full-scale Active Shooter Exercise. Additional RIB collaboration included several ICS classes offered throughout the islands. The VI CAO will move forward with tailored approaches on future preparedness efforts based on lessons learned this year. The FEMA technical assistance provided for the 2021 THIRA/SPR will layer THIRA/SPR, COOP, and Private Sector efforts by hosting small-scale workshops based on specific lifelines.

The USVI FIT supports community resilience by partnering with a myriad of organizations from non-profits such as the VI VOAD/COADs to Houses of Worship and the private sector. This support ranges from providing technical assistance with FEMA Preparedness programs to aiding their efforts depending on the situation. The VI FIT is working on a Preparedness Program with the Voluntary Agency Liaison (VAL) and Mitigation within the CAO to support the Resiliency Hubs concept currently implemented in Puerto Rico. These hubs are community/non-profit sponsored locations capable of providing their surrounding area with onsite emergency power, potable water, communication connectivity, limited commodity storage, and in some cases, act as small shelters. Along with Resiliency hubs, the FIT also provides technical assistance to the VOAD on an asset mapping project to identify resources available on the islands. The COADs in the VI have good relationships with the Houses of Worship throughout the islands. The FIT partners with the COADs to go out into the community, give preparedness presentations, and hand out outreach materials. Additionally, key private sector entities have sponsored outreach events where VITEMA, FEMA, and the VI Office of Disaster Recovery (ODR) partner together to inform the community about what hazards face the islands and what people can do to prepare.

Territory Partners	Activity Summary	Key Support
VITEMA	USVI Response Initiative (Capstone) 2021 Training & Exercise Collaboration & Facilitation THIRA/SPR Continuity of Operations Community Emergency Response Teams (CERT) Resiliency Collaboration Continuous Improvement State Liaison Officer COVID-19 Response & Recovery operations	Multi Agency Collaboration Preparedness Messaging and Outreach Planning Technical and grant assistance Webinars
VI Agencies: VI DOH, VI DHS, VI DOE, VING, VI PD	Training & Exercise Collaboration & Facilitation COVID-19 Response & Recovery operations	Multi Agency Collaboration Outreach
VOAD/COAD, and Private Sector	Mitigation and Resiliency Program Collaboration Resiliency Collaboration Continuity of Operations Public-Private Partnerships	Resiliency Hubs Preparedness Messaging and Outreach Asset mapping Planning Technical and grant assistance

FEMA Corps

Summit 3

November 2020 – February 2021

NCCC-FEMA Corps is a full-time, 12-month, residential, national service program in which young adults serve nationwide each year. FEMA Corps members are devoted solely to FEMA's disaster preparedness, mitigation, response and recovery efforts. The partnership between FEMA and National Civilian Community Corps (NCCC) was formed in 2012 with the intent of helping the agency respond to disasters while promoting an ethic of national service and civic engagement among members. For more information about the AmeriCorps NCCC-FEMA Corps program, visit the website at www.americorps.gov/nccc.

FEMA Corps Summit 3, a team of dedicated and diverse individuals, was helping to execute the missions of FEMA and AmeriCorps NCCC in Region 2. Summit 3 consists of 8 individuals with diverse backgrounds and skill sets. They began their service term in late June, which was originally scheduled to begin in March 2020. While they continued to practice safety measures with the ongoing COVID-19 pandemic, the team has traveled to Texas, Louisiana, Georgia, and New Jersey, completing major projects with FEMA and the American Red Cross.



Summit 3 began working with the FEMA Region 2 National Preparedness Division back in early November 2020 until February 2021. They worked on numerous projects with Preparedness staff, focusing on outreach, administrative support, and building reports and contact.

For the remainder of their time with FEMA, they completed an assortment of varieties and tasks, including drafting informational products on Resilience Hubs and an Emergency Preparedness Guide, community outreach by creating databases of institutes of higher education and developing an Emergency Preparedness survey to gather data, record management and administrative support including data entry and visualization of webinars, and logistics like taking inventory, organizing pallets full of supplies, and labeling FEMA tech to be used at vaccination sites.

Wave 3

July 2021- August 2021

An AmeriCorps NCCC FEMA Corps team served with Region 2's National Preparedness Division on several individual and joint emergency preparedness projects since their arrival to the region in July. With educational backgrounds in Criminal Justice, Engineering, Foreign Affairs, History, and Psychology, this team brought unique perspectives and a diverse range of skills and work experience to their service. Members hail from across the United States representing Georgia, Illinois, Pennsylvania, Mississippi, and Virginia.



The team began their service year a few months prior, in March, with trainings from their host campus in Mississippi where they learned about their roles and responsibilities as both AmeriCorps NCCC and FEMA Corps members. The team began their journey in the field with several long days of travel to Rhode Island to begin their first service project working at COVID vaccination centers. At the sites, members worked directly with the public by greeting and directing guests throughout the facilities, checking guests in and

providing essential customer service by translating for Spanish-speaking guests, and assisting with data validation to provide quality control. In addition to helping Rhode Island vaccinate over 135,000 community members, members made valuable networking connections, improved their customer service and computer skills, and interacted with individuals from various cultures and backgrounds.

After previously serving in Rhode Island, the team arrived in Region 2 excited for their new project assignment and ready to begin work with the National Preparedness Division. In preparation for National Preparedness Month in September, the team worked to create engaging activities for individuals to learn more about preparedness and the steps to take in the event of a disaster. These were the Ready Games series, which were a collection of PowerPoints and online games inspired by famous TV game shows with emergency preparedness trivia. The team also developed toolkits to help disseminate these games to our partners so they can conduct and customize them for their own audiences.

The team worked diligently to create emergency preparedness resource sheets focused on various audiences including Institutes of Higher Education, LGBTQ+ individuals, youth, seniors, pets, and other vulnerable populations. Additionally, they also worked on financial preparedness.

Individual and Community Preparedness Region 2 Annual Report

Along with these resource sheets, the team has been working directly with project sponsors to engage in webinars and community outreach with stakeholder by supporting FEMA Region 2's Individual and Community Preparedness webinar series. The team is also working to streamline Excel spreadsheet data by engaging in webinar analytics to track trends and gaps in Region 2's outreach initiatives.

Members have been composing articles for the Preparedness and Resilience Bulletin, which include various topics such as cybersecurity, kitchen and cooking safety, the importance of diversity in preparedness, how to avoid mass panic during disasters, and tips on being more aware of your surroundings.

The team transitioned back to campus in Mississippi at the end of August 2021 and are awaiting deployment to one of the sites of a recent major disaster declaration.



Student Volunteer Program

SUMMARY OF PROGRAM

Number of interns onboarded: 5

SUMMARY OF DELIVERABLES FROM ICP INTERNS

SPRING 2021

Three interns onboarded for Spring 2021 assisted on numerous projects, including vaccine confidence outreach and research. They also wrote articles for the Preparedness & Resilience Newsletter, and assisted on webinars.

SUMMER 2021

One intern onboarded for Summer 2021 produced multiple deliverables, like the 2021 Webinar Catalog and the Ready Youth in a Box toolkit. For outreach, he created a spreadsheet for organizations that serve at-risk youth and women in Region 2, and another one for houses of worship. He also coordinated scheduled communications to partners, like webinar marketing materials, RDOB slides for personnel, and the biweekly Preparedness & Resilience Bulletin.

FALL 2021

Two interns onboarded for Fall 2021 had a variety of responsibilities. One of them developed, recruited, marketed, and hosted “Emergency Preparedness for Children with Access & Functional Needs” webinar, finalized the Youth in a Box toolkit manuscript, and continued to produce communication materials for partners. Another intern developed Commuter Preparedness materials, including community outreach and collaborating with partners to create workshop materials. Together, both interns assisted on the National Preparedness Month games.

Looking Ahead

What's next for ICP in Region 2? We had never seen a year like 2020 nor had we ever seen a year like 2021. Each presented unique challenges as a direct result of the COVID-19 pandemic and FEMA's leading role in the response during 2020 and the equitable distribution of the vaccine in 2021. Both left the agency short staffed as a whole, with 100% telework and numerous activations contributing equally. Most engagements were virtual with a heavy emphasis on our Preparedness and Resilience Webinar series.

As we return to the office in early 2022, we plan to increase our in-person presence in the community and reduce our digital footprint with webinars. With the addition of an analytics position to our branch, it is our intention to take a more data driven approach to our efforts. The 2018-2022 strategic plan outlined "Building a Culture of Preparedness" as the first of three agency wide goals. I am hopeful a similar goal is outlined in the upcoming plan. We are looking forward to the release of the FEMA Strategic Plan for 2022-2026 as a source of guidance for our own 2022 ICP team goals.

Appendix A: Webinar Summary

Table - Region 2

Webinar Name	Date	Attendees
Resolve to be Ready: Ten Steps to Preparedness Organizations Preparing for Emergency Needs (OPEN)	1/6/2021	409
Addressing Mental Health of Young Adults during COVID-19	1/12/2021	454
Resolve to be Ready: Ten Steps to Preparedness Get Involved: Join CERT Today	1/13/2021	312
Addressing Mental Health of Young Adults during COVID-19 (Spanish)	1/14/2021	132
Commemoration of the 2020 Puerto Rico Earthquake	1/21/2021	165
Powerful Presentations: Storytelling	1/21/2021	205
Continuity Planning for Houses of Worship	1/26/2021	242
PR Core Advisory Groups (Spanish)	1/26/2021	70
Ready Senior Workshop	1/27/2021	150
Resolve to be Ready: Ten Steps to Preparedness - Resilience in Philadelphia: A Case Study	1/27/2021	217
Continuity Planning for Houses of Worship (Spanish)	1/28/2021	59
USDA Rural Development Program and Funds	1/28/2021	327
PR Core Advisory Groups	2/2/2021	87
Resolve to be Ready: Ten Steps to Preparedness - Ready-Made Tips You Can Use to Prepare for Disasters	2/3/2021	466
Prepare for Tax Season: Tips to File Taxes, Avoid Scams and Stop Identify Theft	2/4/2021	110
Prepare for Tax Season: Tips to File Taxes, Avoid Scams and Stop Identify Theft (Spanish)	2/9/2021	72

Individual and Community Preparedness Region 2 Annual Report

Resolve to be Ready: Ten Steps to Preparedness- School Safety: Involving Students in Creating Safer Schools	2/10/2021	237
CERT Training - Team Building	2/11/2021	240
Commemoration of the 2020 Puerto Rico Earthquake	2/16/2021	139
Resolve to be Ready: Ten Steps to Preparedness - Youth Preparedness: Councils, Programs, Camps	2/17/2021	125
Broadband 101	2/18/2021	184
CERT Best Practices: PODS	2/19/2021	669
House of Worship Grant Funding Opportunities	2/22/2021	425
Resolve to be Ready: Ten Steps to Preparedness - Be COVID Prepared: A Toolkit for Institutes of Higher Education	2/24/2021	130
Empowering Discussions about COVID-19 Vaccine	2/25/2021	193
Powerful Presentations: Delivering Well-Crafted Answers	2/25/2021	102
COVID19 Basics	3/1/2021	131
Conceptos Básicos del COVID-19 (Spanish)	3/1/2021	66
Emergencies Management Preparedness Manual for People with Disabilities – Part 1 (Spanish)	3/2/2021	31
Youth Preparedness Programs for K-12 during COVID-19	3/3/2021	94
Getting Started: Roadmap for Planning a Broadband Infrastructure Project	3/4/2021	113
Emergencies Management Preparedness Manual for People with Disabilities – Part 1	3/9/2021	179
Creating a Culture of Preparedness for Diverse Communities	3/10/2021	274
Healthy Meal Plan for Emergencies	3/11/2021	131
CERT Training - Tabletop	3/16/2021	37
Healthy Meal Plan for Emergencies (Spanish)	3/17/2021	54

Individual and Community Preparedness Region 2 Annual Report

Community Based Emergency Communications Hubs	3/17/2021	401
House of Worship Workshop with NJOHSP	3/18/2021	190
Ready Seniors	3/23/2021	297
HUD - Healthy Homes Webinar	3/23/2021	67
HUD - Healthy Homes Webinar (Spanish)	3/24/2021	25
New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	3/25/2021	190
Exploring the “Guides to Expanding Mitigation”: Whole Community and Equity	3/25/2021	133
PR USACE Outreach (Spanish)	3/29/2021	60
HAM RADIO	3/30/2021	885
Active Shooter Guidance for Disability Service Providers – Inclusive Solutions Start With Difficult Conversations	3/31/2021	615
Helping Kids & Teens Build Financial Capability	4/1/2021	86
PR USACE Outreach (Spanish)	4/2/2021	61
HHS/FEMA Caribbean Area Collaboration - Week 1: FEMA and ASPR - (USVI)	4/5/2021	67
Exploring the Why, What, and How of Qualified Sign Language Interpreters in Emergency Management (Spanish)	4/6/2021	49
Exploring the “Guides to Expanding Mitigation” – Municipal Financing	4/7/2021	79
Exploring the Why, What and How Qualified of Sign Language Interpreters in Emergency Management	4/8/2021	166
HHS/FEMA Caribbean Area Collaboration - Week 1: FEMA and ASPR - (PR) (Spanish)	4/9/2021	67
El Departamento de Salud y Servicios Humanos	4/9/2021	44
What You Need to Know About COVID-19 Funeral Assistance (Spanish)	4/12/2021	35
Until Help Arrives	4/13/2021	206

Individual and Community Preparedness Region 2 Annual Report

PR HUD Section 3 Program for Businesses and Residents (Spanish)	4/13/2021	134
National Flood Insurance Program (NFIP) and Substantial Damage Guide – Session 1 (Spanish)	4/13/2021	107
Public Assistance for HOWs and PNPs	4/14/2021	628
HHS/FEMA Caribbean Area Collaboration - Week 2: CMS (Medicare and Medicaid) (USVI)	4/14/2021	37
Are You Ready for Retirement?	4/15/2021	312
National Flood Insurance Program (NFIP) and Substantial Damage Guide – Session 2 (Spanish)	4/15/2021	88
HHS/FEMA Caribbean Area Collaboration - Week 2: CMS (Medicare and Medicaid) (PR) (Spanish)	4/16/2021	77
What You Need to Know About COVID-19 Funeral Assistance	4/20/2021	496
What You Need to Know About COVID-19 Funeral Assistance (Spanish)	4/20/2021	249
Paratransit Services During COVID-19	4/21/2021	78
Promoting Resiliency through Community Gardening	4/22/2021	124
Addressing your COVID-19 Vaccine Concerns	4/27/2021	283
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: The Role of Local Governments During a Federally Declared Emergency in the US Virgin Islands	4/28/2021	93
Reporting Child Abuse in New Jersey	4/29/2021	64
Taller de Evaluación Preliminar de Daños del Programa de Asistencia Pública de FEMA	4/29/2021	157
Corning, Inc. Presentation	4/30/2021	66
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: The Role of Local Governments During a Federally Declared Emergency in Puerto Rico (Spanish)	4/30/2021	378
Active Shooter Incidents for Houses of Worship	5/4/2021	191

Individual and Community Preparedness Region 2 Annual Report

COVID-19 misinformation webinar (GOVT Only)	5/4/2021	112
Exploring the "Guides to Expanding Mitigation" -- Arts & Culture Guide	5/5/2021	86
Active Shooter Incidents for Houses of Worship (Spanish)	5/6/2021	136
What You Need to Know About COVID-19 Funeral Assistance (Spanish)	5/7/2021	29
Get Ready for Hurricane Season	5/11/2021	639
Lunch & Learn: Avoid COVID-19 Vaccine Scams	5/12/2021	110
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: Public Health and Primary Care During a Federally Declared Emergency	5/12/2021	87
"Until Help Arrives" Training	5/13/2021	275
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: Public Health and Primary Care During a Federally Declared Emergency (Spanish)	5/14/2021	29
The Past, Present and Future of CERT	5/14/2021	586
Formation, Climatology and Hazards Associated to Tropical Cyclones (Spanish)	5/18/2021	94
Older Americans Month: Communities of Strength	5/18/2021	103
Personal Assistance Services for Individuals with Disabilities in Shelters	5/19/2021	137
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: The Role of Social Services and Mental Health During a Federally Declared Emergency	5/19/2021	14
Formation, Climatology and Hazards Associated to Tropical Cyclones	5/20/2021	249
The Role of Federal and State Governments During Federally Declared Emergencies in the Caribbean: The Role of Social Services and Mental Health During a Federally Declared Emergency (Spanish)	5/21/2021	16
Summary of the 2020 Hurricane Season and What to Expect for the 2021 Season	5/25/2021	131
FEMA Dam Safety Collaborative Technical Assistance	5/26/2021	159

Individual and Community Preparedness Region 2 Annual Report

Avoid Scams & Fraud Targeting Older Adults	5/27/2021	440
Summary of the 2020 Hurricane Season and What to Expect for the 2021 Season (Spanish)	5/27/2021	83
Exploring the “Guides to Expanding Mitigation” – Public Health Guide	6/2/2021	109
Tropical Graphics and Information Dissemination for Decision Making during a Tropical Cyclone Threat (Spanish)	6/8/2021	60
New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	6/8/2021	81
Planning for Your Pets, Assistance and Service Animals in an Emergency	6/9/2021	188
Tropical Graphics and Information Dissemination for Decision Making during a Tropical Cyclone Threat	6/10/2021	53
New Jersey Office of Homeland Security and Preparedness Virtual Houses of Worship Security Program	6/15/2021	110
Emergency Management Preparedness Manual for People with Disabilities – Part 2 (Spanish)	6/16/2021	61
Internet Access for Older Citizens and Others with Access and Functional Needs	6/16/2021	50
The LGBTQ+ Community: Considerations in Preparedness and Response	6/22/2021	115
Emergency Management Preparedness Manual for People with Disabilities – Part 2	6/23/2021	82
Prepare Kids for Emergencies with Pedro the Penguin	6/24/2021	69
Declaracion Federal, IA-PA y Funcion del VAL	6/28/2021	64
CPR and Basic First-Aid for your Dog (including Pet, Therapy, Working, Assistance and Service Dogs)	6/29/2021	393
A Guide to Compassionate and Empathic Dialogue	6/30/2021	51
Hurricane Season Planning Tools for Emergency Managers	7/1/2021	239
Exploring the “Guides to Expanding Mitigation”- Electric Power	7/7/2021	93

Individual and Community Preparedness Region 2 Annual Report

PAS Servicios de Asistencia Personal para Personas con Discapacidades en Refugios	7/7/2021	38
Social Capital & Leadership in Community Resilience	7/14/2021	200
9-1-1: We are Your Voice in an Emergency (Spanish)	7/14/2021	83
Hurricane Planning Tools for Institutes of Higher Education	7/20/2021	75
Emergency Management Preparedness Manual for People with Disabilities – Part 3 (Spanish)	7/21/2021	19
Emergency Management Preparedness Manual for People with Disabilities – Part 3	7/22/2021	48
What You Need to Know About COVID-19 Funeral Assistance	7/26/2021	114
Durable Medical Equipment (DME) during Disasters (Spanish)	7/27/2021	65
Restart and Rejuvenate your CERT program after COVID-19	7/28/2021	464
Durable Medical Equipment (DME) during Disasters	7/28/2021	65
What you need to know about COVID-19 Funeral Assistance Update (Spanish)	8/2/2021	17
Exploring the “Guides to Expanding Mitigation” – Transportation	8/4/2021	130
What you need to know about COVID-19 Funeral Assistance Update	8/5/2021	62
Opportunity Knocks, Engaging Residential Building Owners and Residents in Emergency Planning and Outreach	8/11/2021	138
“Until Help Arrives” Training	8/12/2021	699
Back to School for Young Children: COVID-19 Preparedness & Supporting the Transition	8/18/2021	189
Emergency Operation Planning for Houses of Worship	8/19/2021	189
NCA Conference: Developing and Organizing your CERT Team to the Max	8/24/2021	292
Ready Seniors	8/25/2021	437
Ready Seniors Tabletop	8/26/2021	83

Individual and Community Preparedness Region 2 Annual Report

Exploring the “Guides to Expanding Mitigation” - Agriculture Guide	9/1/2021	69
Ready Games: Preparedness Bingo	9/1/2021	100
NCA Conference: Spontaneous Volunteers Lessons Learned in Argentina and Chile	9/8/2021	149
Ready Games: Youth Wheel of Readiness	9/8/2021	51
Remain Vigilant: the History of CISA	9/9/2021	100
Guide to Compassionate and Empathic Dialogue (Spanish)	9/14/2021	119
Preparedness trivia	9/15/2021	69
STEP Rollout Webinar with Region 5	9/16/2021	60
Disasterville.	9/21/2021	203
Emergency Management Jeopardy	9/22/2021	93
NJOHSP SHIELD	9/28/2021	142
CERT FEUD	9/29/2021	120
142 webinars		24,183

Appendix B: Webinar Summary

Table – CAO-PR

Webinar Name	Date	Attendees
Reconstitution and COVID Considerations for PNPs and NGOs	1/18/2021	30
NIMS Implementation Fact Sheet for Nonprofit Organizations	2/10/2021	N/A
Joint IA-PDA Workshop	2/10/2021	22
Grants Management Training- USVI	2/23/2021	79
Planning Meeting- PREMB Communication Plan 2021	2/25/2021	N/A
PA Workshops for Municipal, Zone, Agency Emergency Management Staff	3/4/2021	167
PREMB Plenary NGOs, CBOs - Facilitated presentation about CAO-PR Preparedness Projects	3/5/2021	30
Delivering Personal Assistance Services in Congregate and Non-Congregate Sheltering	3/10/2021	N/A
Debris Management Planning	3/25/2021	108
"Exploring the Why, What and How Qualified of Sign Language Interpreters in Emergency Management"	4/8/2021	N/A
USACE Outreach IA-PA Webinar USACE Roles y Responsabilidades ante una Respuesta declarada por el Gobierno Federal, Misiones de Techos Temporeros y Recogido de Escombros” SPANISH (10-11:15am)	4/8/2021	65
Individual Assistance Overview	4/9/2021	N/A
PA Workshops for Municipal, Zone, Agency Emergency Management Staff 1:30PM-3:00PM	4/9/2021	67
Organizations Preparing for Emergency Needs (O P E N)	4/14/2021	30
Individual Assistance Overview	4/21/2021	N/A

Individual and Community Preparedness Region 2 Annual Report

PRITs Summit: "COOP Plan focused on IT Resilience" *SPANISH*	4/23/2021	N/A
Individual Assistance Overview	4/28/2021	N/A
PA-PDA Workshop	4/29/2021	162
FEMA/Johnson & Johnson Preparedness Collab // Preparación Individual 11AM-12PM	5/3/2021	129
FEMA/Johnson & Johnson Preparedness Collab // Vulnerabilidades en el Hogar 2:30PM-3:30PM	5/3/2021	88
PR/USVI Disability Roundtable- Topic: Vaccination	5/3/2021	77
PREMB Preparedness Seminar San Juan	5/4/2021	70
FEMA/Johnson & Johnson Preparedness Collab // Vulnerabilidades en el Hogar 11AM-12PM	5/5/2021	84
FEMA/Johnson & Johnson Preparedness Collab // Preparación Individual 2:30PM-3:30PM	5/5/2021	64
FEMA/Johnson & Johnson Preparedness Collab // Preparación Individual 11AM-12PM	5/7/2021	36
FEMA/Johnson & Johnson Preparedness Collab // Vulnerabilidades en el Hogar 2:30PM-3:30PM	5/7/2021	47
COOP 101 for NGO's and PNPs	5/12/2021	28
Individual Assistance Overview	5/19/2021	N/A
PREMB Preparedness Seminar at Añasco	5/20/2021	85
T- Pharmaceutical PR Industry Association Preparedness Summit (date saved)	5/24/2021	N/A
Preparedness Seminar for Dpto De Desarrollo y Comercio (DDEC). COOP + Individual y Familiar	7/7/2021	N/A
Desastres Naturales y Equipo Médico Durable (DME)	7/17/2021	64
FEMA Community Lifelines Seminar	7/21/2021	142

Individual and Community Preparedness Region 2 Annual Report

Individual and Family Preparedness for Medical Reserve Corp	7/28/2021	115
Asistencia Funeraria por COVID19	8/3/2021	17
J&J "Llamadas Fraudulentas"/ Facilitador FTC	8/11/2021	95
J&J "Robo de Identidad"/ Facilitador IRS	8/12/2021	64
Concientización acerca de Desastres para Personas con Discapacidades Webinar [Disaster Awareness for DAFNs]	8/13/2021	25
9-1-1 We are your voice in Disasters [text messaging options system for Deaf people]	8/17/2021	59
Preparacion Individual y Familiar Asesores Financieros ONG	8/19/2021	34
Asistencia Funeral por COVID19	8/19/2021	19
PRIDA	8/26/2021	60
Continuidad de Operaciones (COOP) Asesores Financieros CBO	8/31/2021	24
Concientización acerca de Desastres para Personas con Discapacidades Webinar	9/1/2021	20
Taller PRIDA	9/2/2021	101
Concientización acerca de Desastres para Personas con Discapacidades Webinar	9/8/2021	39
Concientización acerca de Desastres para Personas con Discapacidades Webinar	9/15/2021	23
O P E N - short seminar Spanish-- Seminario Organizaciones que se Preparan para Necesidades de Emergencia Asesores Financieros ONG	9/16/2021	46
IHP Overview for USVI leadership	9/27/2021	8
O P E N - complete seminar (3hrs) --Spanish Seminar Organizaciones que se Preparan para Necesidades de Emergencia Community Hub Oasis Sagrada Familia	9/29/2021	25
50 webinars		2,448

	from 39 webinars
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