



FEMA

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News Release

Hours for Alaska’s Disaster Recovery Centers to Change March 10

ANCHORAGE, Alaska – Beginning March 10, disaster recovery centers in Alaska will be closed on Sundays but still provide in-person advice and referrals six days a week to those affected by the Nov. 30 earthquake.

Despite the reduced hours, help is still available seven days a week by calling FEMA’s disaster assistance helpline at **800-621-3362 (FEMA), voice/VP/711**. Multilingual operators are available. TTY users may call **800-462-7585**. Lines are open from 7 a.m. to 10 p.m. local time.

The disaster recovery centers will operate **Monday-Saturday, 9 a.m. to 7 p.m.**, unless otherwise noted.

University of Alaska Annex at University Center Mall 3901 Old Seward Highway, Suite 153 Anchorage, AK 99503	Community Covenant Church 16123 Artillery Rd. Eagle River, AK 99577
Christ First United Methodist Church 2635 S. Old Knik Rd. Wasilla, AK 99654	Soldotna United Methodist Church 158 S. Binkley St, Soldotna, AK 99669
Spenard Community Recreation Center 2020 West 48th Ave. Anchorage, AK 99517 Monday-Friday, 10 a.m. to 7 p.m. Saturday, noon to 7 p.m.	

Disaster recovery centers are staffed by representatives from FEMA, the U.S. Small Business Administration and other federal, state and local agencies. They offer help to register for FEMA’s Individual Assistance program, checking the status of your application, understanding how to appeal FEMA eligibility decisions and applying for SBA’s low-interest disaster loans for businesses of all sizes, private nonprofit organizations, homeowners and renters.

For more information on SBA's disaster loan program, businesses and residents can visit www.SBA.gov/disaster or contact SBA's Disaster Assistance Customer Service Center at **800-659-2955**. TTY users may also call **800-877-8339**. Applicants may also email DisasterCustomerService@sba.gov.

For more information on Alaska's disaster recovery, visit FEMA.gov/disaster/4413, [Twitter.com/FEMARegion10](https://twitter.com/FEMARegion10) and [Facebook.com/FEMA](https://facebook.com/FEMA).

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362 (FEMA), voice/VP/711. Multilingual operators are available. TTY users may call 800-462-7585.

The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email DisasterCustomerService@sba.gov or visit SBA at www.SBA.gov/disaster.