

# The InfoGram



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## InfoGram subscriptions reach 100,000 milestone

In March, the subscription list for The InfoGram reached a milestone: we subscribed our 100,000<sup>th</sup> subscriber!

While the topics in the InfoGram vary widely to cover the many fields represented within the Emergency Services Sector, we try to keep a focus on one thing: **officer safety**. Excellent training, well-written plans, strong leadership and public relations are all important, but they all lead into the most important goal, which is bringing everyone home alive and safe at the end of every shift.

We at the [Emergency Management and Response-Information Sharing and Analysis Center](#) (EMR-ISAC) would like to thank the many federal, state, local, tribal and territorial agencies and private sector partners who have supported us over the years. We achieved this goal due in no small part to the individuals within the nation's fire, EMS, emergency management, law enforcement, 9-1-1, public works and related fields who find value in the information we supply. Thank you, and be safe.

(Source: [EMR-ISAC](#))

## 9-1-1 month brings focus on lifesaving dispatchers

In 2008, Congress passed a resolution making April 9-1-1 Education Month, setting aside this time to recognize 9-1-1 telecommunicators, highlight the essential service 9-1-1 offers us, and educate the public about 9-1-1 services.

9-1-1 has come a long way in the past 51 years. It took decades for jurisdictions across the country to adopt 9-1-1; now we can hardly imagine life without this service. And instead of just transferring calls through a switchboard, now dispatchers go through extensive training and offer help and emergency instructions over the phone.

In fact, just last month [a bill was introduced into Congress aiming to recategorize telecommunicators and dispatchers as a "protective service occupation"](#) in the Standard Occupation Classification System. They are currently classified as "administrative/clerical," which many consider an oversight considering the specialized work they do every day.

April is set aside for 9-1-1 education, but in reality public education is non-stop. There are many resources available to help you keep the topic fresh in your communities:

- The [National Emergency Numbers Association](#) offers logo packages, a variety of public service announcements for different media, templates for proclamations and more.
- The National Association of State 911 Administrators' [Know911.org](#) page offers a toolkit, sample news releases, online web banners and graphics, and more.
- The [National Public Safety Teleworkers Week](#) website features pictures of 9-1-1 teams and stories from around the country. Be sure to check them out and submit your own!

(Source: [NENA](#))

## Highlights

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FBI Report: Active Shooter Incidents in the United States in 2018

Health Sector Cybersecurity Coordination Center Briefing - GandCrab



U.S. Fire Administration

The InfoGram is distributed weekly to provide members of the Emergency Services Sector with information concerning the protection of their critical infrastructures.

## FBI Report: Active Shooter Incidents in the United States in 2018

The FBI released its “Active Shooter Incidents in the United States in 2018” report this week. There were 27 active shooter incidents in 2018. Ten incidents met the federal “mass killing” definition, “three or more killings in a single incident.” 2018 active shooter findings of interest:

- There were 27 incidents in 16 states, including four in California and three in Florida.
- 85 people were killed and 128 wounded.
- 6 law enforcement officers were killed or wounded.
- 16 of the incidents occurred in areas of commerce, almost 60 percent.
- Citizens confronted the shooter in five incidents.

Soft targets and crowded spaces remain a prime target in the eyes of those planning these types of crimes. The FBI states “it is vital that citizens be afforded training so they understand the risks they face and the options they have available when active shooter incidents are unfolding.” This is also true of other attacks, such as vehicle rammings or knife attacks.

[Please see the full report for more statistics and details on citizen engagement, casualties, locations and shooters](#) (PDF, 1.47 Mb).

(Source: [FBI](#))

## Health Sector Cybersecurity Coordination Center Briefing - GandCrab

The Health and Human Services Healthcare Sector Cybersecurity Coordination Center (HC3) recently released a [threat intelligence briefing report on GandCrab ransomware](#) (PDF, 1.75 Mb).

If you are in the healthcare or public health field it may be a case of when, not if, your workplace is affected by ransomware. Kaspersky, a company specializing in antivirus software, found one in four healthcare organizations were attacked by ransomware in 2018. Another troubling statistic: 88 percent of all ransomware attacks were against the healthcare industry during the second quarter of 2016.

HC3 covers the basics of GandCrab, shows a screenshot of a fake email used to spread the malware, and lists solutions to avoid such malware and what to do if your systems are infected. HC3 does not recommend paying the ransom.

This intelligence brief is labeled as WHITE under the Traffic Light Protocol (TLP:WHITE) and can be shared with any entity regardless of industry or field.

For questions on the report, contact [HC3@hhs.gov](mailto:HC3@hhs.gov). More information on the TLP designations is available via the [US-CERT website](#).

(Source: [HHS](#))

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DHS and the FBI encourage recipients of this document to report information concerning suspicious or criminal activity to the local [FBI office](#) and also the [State or Major Urban Area Fusion Center](#).

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For information specifically affecting the private sector critical infrastructure contact the **National Infrastructure Coordinating Center** by phone at **202-282-9201**, or by email at **nicc@dhs.gov**.

The U.S. Fire Administration maintains the Emergency Management and Response – Information Sharing and Analysis Center (EMR-ISAC). For information regarding the EMR-ISAC visit [www.usfa.dhs.gov/emr-isac](http://www.usfa.dhs.gov/emr-isac) or contact the EMR-ISAC office at: (301) 447-1325 and/or [emr-isac@fema.dhs.gov](mailto:emr-isac@fema.dhs.gov).

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