

# The InfoGram



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## Copline helps law enforcement officers in crisis

Law enforcement officers are exposed to trauma, violence and death during their careers. Many officers find those stressors to profoundly impact their health and well-being, but for a variety of reasons never get the help needed to manage these stressors.

[Copline \(1-800-267-5463\)](#) provides confidential mental health support to law enforcement officers, including college and university police, and their families for free. The hotline is operational 24/7 and staffed by retired law enforcement officers who have been there and know the realities of the job.

According to the [National Alliance on Mental Illness](#):

- Almost 25% of police officers have thoughts of suicide at some point in their life.
- In the smallest departments, the suicide rate is almost four times the national average.
- The suicide rate for police officers is four times higher than the rate for firefighters, which is also well above the national average.
- Between 7-19 percent of police officers have symptoms of posttraumatic stress disorder (PTSD). In comparison, only 3.5 percent of the general population experiences PTSD.
- Police are twice as likely to die by suicide than by homicide.

Retired law enforcement officers are trained in active listening and bring the knowledge and understanding of the many psychosocial stressors that officers go through both on and off the job.

Copline is a national non-profit organization and maintains strict confidentiality. It provides crisis intervention support and referrals to mental health services as needed. Those interested in volunteering with Copline either to staff phones or as mental health providers can read more on the [volunteering page](#).

(Source: [Copline](#))

## AVSNearMiss.org: lessons learned from averted school violence

School personnel, law enforcement officers and mental health professionals are encouraged to share their averted school violence stories and lessons learned through the [Averted School Violence Near Miss Reporting System](#), a site dedicated to preventing violent incidents in schools.

AVSNearMiss.org, managed by the Police Foundation, collects stories of truly averted incidents where loss of life or injury were completely prevented. The site wants details from all grade levels, K-12 through the college and university level. Submitted “close calls” can be shootings, stabbings and bombings that the attacker planned to carry out on school property.

Filing a report is anonymous and voluntary. The information provided will help identify trends. This, in turn, will improve training and policies, improve school

## Highlights

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National Mutual Aid System beta testing launches in four states

Webinar: healthcare response to Las Vegas mass shooting



U.S. Fire  
Administration

The InfoGram is distributed weekly to provide members of the Emergency Services Sector with information concerning the protection of their critical infrastructures.

safety and security, and help prevent future incidents.

Though data submitted is not complete, the Police Foundation has compiled reports based on 51 incidents. These reports provide a preliminary statistical look at some of the variables of such incidents to include size of student body, school security measures, education level and school location. As more data is supplied, the reports will become more accurate.

(Source: [ASVNearMiss.org](http://ASVNearMiss.org))

## National Mutual Aid System beta testing launches in four states

In development for only a few short months, [beta testing of the new National Mutual Aid System](#) (NMAS) will begin in four states. California, Florida, Tennessee and Utah are the testing sites for the new system.

NMAS relies on ArcGIS and WebEOC, two well-used software packages within the emergency services community. These programs give users of the NMAS system the ability to manage and track data in order to help fire departments with data collection.

Fire department activities rely on accurate, real-time data. Departments must back up purchase requests, leadership and management decisions, and operations with reliable data. NMAS may fill in some of those gaps by giving departments the ability to collect, store, analyze and share data.

The International Association of Fire Chiefs (IAFC) announced this endeavor in partnership with Esri and Intermedix, developers of the two programs involved in the NMAS system. For more information, see the recorded [NMAS webinar](#) hosted by IAFC and Esri.

(Source: [IAFC](#))

## Webinar: healthcare response to Las Vegas mass shooting

On Wednesday, March 28, the Technical Resources, Assistance Center, and Information Exchange (TRACIE) is holding a free webinar on the response to the October 2017 mass shooting in Las Vegas, Nevada.

Las Vegas healthcare providers will be panelists, sharing their experiences to help webinar participants prepare for similar incidents. Panelists will discuss surge management, triage, prioritization of surgical care, incorporating pediatric providers in adult response operations, and mortuary response.

[“Healthcare Response to a No-Notice Incident: Las Vegas”](#) is limited to 1000 registrants; those interested should register early. For workplaces, we recommend getting as many people as you can to watch via one computer or in a conference room, thereby allowing more people to attend overall. For those unable to attend, the recording will be available on the TRACIE website soon after the webinar.

(Source: [TRACIE](#))

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For information specifically affecting the private sector critical infrastructure contact the **National Infrastructure Coordinating Center** by phone at **202-282-9201**, or by email at **nicc@dhs.gov**.

The U.S. Fire Administration maintains the Emergency Management and Response – Information Sharing and Analysis Center (EMR-ISAC). For information regarding the EMR-ISAC visit [www.usfa.dhs.gov/emr-isac](http://www.usfa.dhs.gov/emr-isac) or contact the EMR-ISAC office at: (301) 447-1325 and/or [emr-isac@fema.dhs.gov](mailto:emr-isac@fema.dhs.gov).

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