U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
Customer Service and Public Engagement Directorate (MS 2260)
Washington, DC 20529

U.S. Citizenship and Immigration Services

Stakeholder Webinar Invitation

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USCIS Online Customer Service Tools
Wednesday, May 4, 2015
2 – 3 p.m. (Eastern)

U.S. Citizenship and Immigration Services (USCIS) invites you to participate in a national webinar on **Wednesday, May 5,** from **2 to 3 p.m. (Eastern)** regarding updates made to USCIS online tools.

During this engagement, we will provide an overview of new resources added to myUSCIS, review our other online customer service tools, including "Emma," our virtual assistant on uscis.gov and seek your feedback.

USCIS staff will be available to demonstrate the new features and answer your questions.

To Register for This Session:
Please visit our registration page to RSVP. Be sure to provide your full name and, if applicable, the name of your organization.

When you register, please follow these steps:

- Enter your email address and choose "Submit"
- Choose "Subscriber Preferences"
- Select the "Event Registration" tab
- Answer the questions and choose "Submit"

Once we process your registration, you will receive a confirmation email with more details.

Media

This engagement is not for press purposes. Please contact the USCIS Press Office at (202) 272-1200 for any media inquiries.

If you have questions about the registration process, or if you do not receive a confirmation email within two business days after you register, please email us at Public.Engagement@uscis.dhs.gov.