



CISA Emergency Services Cybersecurity Awareness Webinar

Emergency Services Cybersecurity Awareness Webinar Announcement

The Emergency Services Cybersecurity Awareness Webinar is being facilitated by the Emergency Services Sector Management Team (ES SMT) and promote cybersecurity within the Emergency Services subsectors. The goal of this webinar is to increase awareness of the various tools and guidance that ESS stakeholders provide for their local communities.

Fire & Rescue Program

Rockville (Maryland) Volunteer Fire Department, Inc. (RVFD) was targeted by cybercriminals in late April of 2023. In this attack, the criminals were able to steal over \$200,000 from the local volunteer organization by posing as a vendor that the fire company had been working with. Upon learning of the crime, Rockville Volunteer Fire Department contacted the Montgomery County Police Department, the United States Secret Service, the Federal Bureau of Investigation, and the bank that RVFD uses. The RVFD was able to recover about half of the amount stolen. Join our webinar to hear from Eric Bernard, President of the RVFD, and to learn more about Cyber Vulnerabilities within the Fire and Rescue Services Subsector.

Building a Cybersecurity Awareness Culture for Public Works Organizations

In this brief but essential session, we will focus on the unique cybersecurity challenges faced by public works organizations and the importance of fostering a strong cybersecurity awareness culture. Public works systems, such as water treatment, transportation, and energy infrastructure, are increasingly being targeted by cyberattacks, with human error often being the weakest link. This webinar will provide actionable steps to build a vigilant workforce that can defend against these growing threats.

Key topics covered:

- **Social Engineering Awareness:** Understanding how attackers target public works employees with tactics such as impersonation and pretexting to gain unauthorized access to systems.
- **Phishing Awareness:** Educating staff on how to recognize and respond to phishing attempts, which are often designed to infiltrate critical infrastructure networks.
- **Best Security Practices for Public Works:** Emphasizing the importance of robust security measures like regular software updates, secure password protocols, and multi-factor authentication to protect vital services.
- **Recognizing Threat Actors & Trends:** Empowering employees with knowledge about the latest cyber threats targeting public works, the actors behind them (e.g., nation-state or criminal groups), and the early signs of an attack.

EVENT DETAILS

DATE	December 19, 2024
TIME	1:00 – 2:00 p.m. (EST)
LOCATION	Virtual via Microsoft Teams
REGISTRATION	Please click here to register for this event.



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Intended Audience:

Our target audience for this webinar series is Fire & Rescue, Emergency Management, Public Works, Emergency Medical Services, and Law Enforcement.

For more information or to seek additional help, contact the Emergency Services Sector Management Team at EmergencyServicesSector@mail.cisa.dhs.gov.