

# Healthcare & Public Health Sector Coordinating Council

# **PUBLIC PRIVATE PARTNERSHIP**

# Cybersecurity Working Group







# Industry Annual Report

2018

# Message From the Chair



#### Terry Rice

- Chief Information Security Officer (CISO), Merck & Co.
- HSCC CWG Executive Committee Chair

#### **Collective Intent**

In the end, we will be measured not by the number of white papers, letters, guidelines, or best practices that we produce, but by how we collectively implement them toward measurable improvements to our security posture as an interconnected, interdependent industry. That depends on all of you to work within your organizations to adopt HSCC recommendations and to be HSCC ambassadors to your peer organizations. While working to promote and ensure information security for a global pharmaceutical company, I know that in cyber security we are never truly done. Our adversaries are more adaptive and cunning than ever before. But I believe we are writing prescriptions for better cyber health in this sector, and hopefully, in the not-toodistant future, we'll be able to report that we are in "stable condition."

I am pleased to bring you the HSCC Cybersecurity Working Group 2018 annual report! I think you will agree that 2018 was an eventful year for improving the healthcare industry's cybersecurity preparedness. In 2017, the landmark report by the Health Care Industry Cyber Security Task Force diagnosed the industry's cyber health to be in "critical condition." While this grim news was neither surprising nor a disputed conclusion, it exemplified our entire group's justification for existing and operating with excellency.

To meet the ever-growing demand for cybersecurity coordination in our sector, the Cybersecurity Working Group of the Healthcare and Public Health Sector Coordinating Council (HSCC) began an aggressive recruitment campaign to organize around addressing the report's many recommendations early in 2018. We grew from 60 organizations a year ago, primarily representing the direct patient care subsector, to 200 organizations today, representing direct patient care, pharmaceuticals, medical technology and health I.T., plans and payers, and public health.

We established several new task groups to deliver on specific Task Force recommendations, recruited volunteers to lead and contribute to the task groups, and set objectives and schedules for their work. Backed by a newly-revised charter with clear governance and process rules, the energy and momentum behind those efforts yielded two major toolkits for hospital cybersecurity best practices and medical technology security; policy letters to HHS calling for cybersecurity exemptions to Stark Law and anti-kickback rules; and several works in progress that will see conclusion in 2019.

But with all we have taken on and accomplished, it is clear to us how much more we have left to do. This is why I am particularly proud of and humbled by our participating member's cooperation and unwavering support. Representing all of our member subsectors, the 9 member Executive Committee, elected by the general membership, will strengthen our thought leadership and resource support, guide us through our strategic planning and program oversight throughout 2019, and serve as primary sector liaisons to our government partners in HHS, FDA, DHS and others.

This partnership with government is essential. When industry works together with government on projects of mutual concern we operate as the Joint Cybersecurity Working Group. This means we strive to produce resources and recommendations that both government and industry can support and implement. This 2018 industry annual report will highlight many of the private sector and joint accomplishments of the Cybersecurity Working Group.

While the daily onslaught of cyber attacks on our industry will continue unabated and challenge our readiness, I feel more confident going into 2019 with your unyielding vigilance coupled with a structure and process that galvanizes our collective efforts with industry-developed tools, collaborative spirit, and constructive government-industry partnership.

Thank you to all who have served this industry in 2018. The dedication of all the

**Operational Goals for 2019** 

We will be working toward a number of measurable objectives for the Cybersecurity Working Group:

- Strengthened "culture of leadership" in the CWG, in which more members step up to take the reins and contribute thought leadership and resources
- Expanded cross-sector representation of the largest subsector stakeholders
- Increased membership and participation of senior executive decision-makers
- Task Group work products distributed and endorsed by relevant national industry associations and adopted by market movers; and
- Mechanisms for measuring adoption, implementation and results across relevant sub-sectors

task group leaders and the many volunteers who have contributed is inspiring. But there is no time for rest. For those who have not yet joined task groups, or have participated sporadically, please don't sit on the sidelines. We need you. Let us accelerate our work in 2019. Please contact me, any of our Executive Committee members, or our Executive Director Greg Garcia to get more involved.

#### -Terry Rice

VP IT Risk Management & Security Chief Information Security Officer Merck & Co.

## From the Government Coordinating Council Chairs

# Overview of Healthcare and Public Health Sector Public-Private Partnership Efforts to Improve Sector Cybersecurity in 2018

Cybersecurity is a critical area of focus and an important component in maintaining U.S. health security and resilience. The healthcare industry remains among the highest in cyber data breaches and is, increasingly, a cyberattack target. That is why in 2018, private industry and the federal government collaborated on unprecedented steps to improve the output of actionable cybersecurity-related products and activities. Through the outstanding contributions of the public-private Joint Cybersecurity Working Group and other partners, the healthcare and public health sector developed mitigation strategies and products to address the sector's cybersecurity risks and improve the industry's preparedness to respond to cybersecurity threats.

Such collaboration is fundamental to the U.S. Department of Health and Human Services' (HHS) charge to protecting our nation's healthcare and public health sector's critical infrastructure against hazards such as terrorism, infectious disease outbreaks, natural disasters, and cyber attacks. As noted by the Department of Homeland Security, "Because the vast majority of the sector's assets are privately owned and operated, collaboration and information sharing between the public and private sectors is essential to increasing resilience of the nation's healthcare and public health critical infrastructure."

To help protect our healthcare and public health critical infrastructure, HHS facilitates and collaborates with a public-private partnership between the private sector and government coordinating councils. We view this collaboration as essential to successful delivery of care.

With the momentum already built, 2019 stands to be even more impactful in raising awareness of cybersecurity threats and best practices for the healthcare industry. Thank you for your hard work in 2018 and for your continued commitment to the security of the nation's health system.

Sincerely,

#### Suzanne B Schwartz, MD, MBA

Associate Director for Science & Strategic Partnerships

Center for Devices & Radiological Health US Food & Drug Administration (FDA) US Department of Health and Human Services (HHS)

#### Bob Bastani, CISSP, CISM, CRISC

Supervisory IT Specialist, Healthcare and Public Health Sector Cyber Security Leader

Critical Infrastructure Protection Office of the Assistant Secretary for Preparedness and Response (ASPR) US Department of Health and Human Services (HHS)

# HOW WE'VE GROWN By the Numbers

#### **Membership**

Since February 2018:

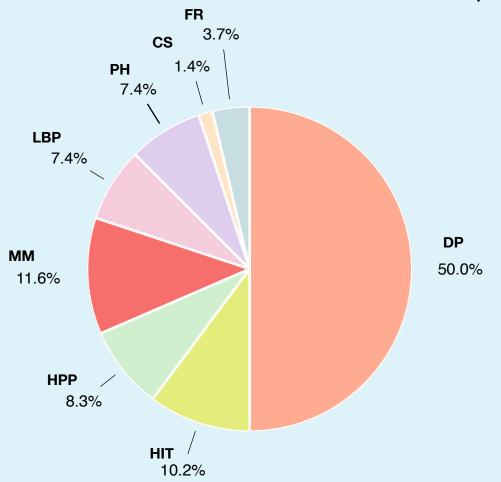
- •Increase from 60 to 200 voting organizational members
- •17 non-voting Advisors
- •Industry association members increase from 5 to 36
- •Private sector personnel members increase by 272, from 58 up to 330
- Government personnel at 56, federally representing 7 agencies and 51 personnel, and one member each from 3 state agencies; 1 county and 1 city

#### Subsector Distribution

- •Direct Patient Care: 108 (50%)
- Health I.T.: 22 (10.2%)
- •Health Plans and Payers: 18 (8.3%)
- Medical Materials: 25 (11.6%)
- Laboratories, Blood, Pharmaceuticals: 16 (7.4%)
- Public Health: 16 (7.4%)
- •Cross-sector: 3 (1.4%)
- Federal Response (Government): 8 (3.7%)

- Direct Patient Care DP
- Health Plans and Payers HPP
- Laboratories, Blood, Pharmaceuticals LBP
- Cross Sector CS

- Health IT HIT
- Medical Materials MM
- Public Health PH
- Federal Response FR



# WHAT WE'VE DONE A Progress Assessment

#### The Compass for Our Journey

In June 2017, a Congressionally-created, HHS-appointed blue-ribbon panel of experts making up the Health Care Industry Cybersecurity (HCIC) Task Force released a report that proposed recommendations for improving the cybersecurity posture of the sector. The HCIC recommendations were a call to action that formed the basis of the Cybersecurity Working Group agenda for 2018, and our establishment of 13 task groups dedicated to driving the implementation of those recommendations. The report organized its output into 6 Imperatives (below), which cascaded into 27 Recommendations and within them, 105 Action Items. The Imperatives:

- 1. Define and streamline leadership, governance, and expectations for healthcare industry cybersecurity.
- 2. Increase the security and resilience of medical devices and health IT
- 3. Develop the healthcare workforce capacity necessary to prioritize and ensure cybersecurity awareness and technical capabilities
- 4. Increase healthcare industry readiness through improved cybersecurity awareness and education
- 5. Identify mechanisms to protect R&D efforts and intellectual property from attacks and exposure
- 6. Improve information sharing of industry threats, risks, and mitigations

These Imperatives include elements that HCIC designated to be "owned" by industry alone, government alone, or jointly as a public-private partnership. Clearly, the footprints of our industry members and the partnership are found throughout all 6 of the HCIC Imperatives, and our highlights below and in the Task Group wrap-ups illustrate how. In time, we can assure our Congressional colleagues and the members of the HCIC – many of whom are active in the CWG - that the health sector is accountable for our cybersecurity improvement and will continue to address these challenges with structured and collaborative energy.



#### **Joint Cybersecurity Working Group Highlights**

Two major deliverables for 2018 represent a great success of the healthcare private public partnership. Two task groups co-chaired by industry and government produced jointly developed cybersecurity resources for our health provider and medical technology stakeholders. These are:

- Publication of "<u>Health Industry Cybersecurity Practices (HICP)</u>", previously known as the "Section 405(d)" Initiative
- Publication of the Medical Technology and Health I.T. Joint Security Plan

The reception to these important toolkits has been welcomed and wide spread. In the coming months the partnership will be driving awareness, adoption, and implementation as broadly as possible across the stakeholder community.

In addition, our collaboration routines and special engagements between industry and government partners cultivated strong working relationships and mutual goals. The following are several examples of the JCWG in action.

- 35 weekly sync-up and planning calls since March between government and industry leadership (CWG Co-Chairs, Executive Director, ASPR, FDA, OIC)
- 90 Task Group working calls
- · In-office planning meetings with:
  - HHS ASPR Bob Kadlec
  - · HHS Deputy Secretary Chief of Staff
  - DHS CS&C A/S Jeanette Manfra
  - HHS ASPR D/AS Ed Gabriel
- "DHS 101" webinar on DHS available cybersecurity services
- DHS National Risk Management Center Discussion on Healthcare Technology Risk Management Assessment

#### **Cybersecurity Working Group (Industry) Highlights**

In some cases the Health Sector Coordinating Council deals with issues that are specific to industry and do not require government involvement or where government involvement would not be appropriate. This includes industry recommendations about public policy and activities around our internal operational tools and decision making process. For example, our policy task group was very active this year responding to requests for comment by HHS on various issues:

- October 26 advisory letter to OIG on EHR reporting and anti-kickback cyber exception
- October 17 advisory letter on cyber transparency in EHR Reporting Program
- <u>August 24</u> advisory letter from industry SCC to CMS on Stark Law exception

The Cybersecurity Working Group developed clear structures for governance and communications, in the form of:

- Charter revision with clear governance and membership criteria (industry SCC charter only)
- SCC industry election of first 9-member Executive Committee
- Website launched www.HealthSectorCouncil.org

#### SAVE THE DATES - 2019 ALL-HANDS JCWG MEETINGS

**APRIL 2-4, 2019** 

San Diego, CA

Hosted by Becton Dickinson

**OCTOBER, Date TBD** Austin, TX

Hosted by University of Texas, Austin

Some of our most fruitful and interactive work occurs during our semi-annual "All-Hands" in-person meetings. Our 2018 meetings on June 29 in Washington, DC and October 9 in Nashville were attended by more than 100 member-representatives at each event, with a networking reception, task group report-outs, feedback refinement and ratification, guest speakers, and, in October, a tabletop exercise that tested our response capabilities against a blended incident of a pandemic flu coupled with a ransomware cyber attack.

For more information, see the meeting reports for <u>June 29</u> and <u>October 9</u>. If your infosec policy prohibits Google share, please request copies from Business Operations Coordinator, Omar Tisza at <u>Omar.Tisza@HealthSectorCouncil.org</u>

New Leadership will Drive the Industry Agenda for the HSCC CWG In December, the industry members of the Cybersecurity Working Group elected our first executive committee\*. The EC will serve the HSCC CWG by:

- 1) Electing the CWG Chair and Vice Chair;
- Developing proposals to the general membership for the Council's strategic and tactical objectives;
- 3) Adjudicating concerns or disagreements within the membership; and
- 4) Serving as liaisons to our government partners and the public as appropriate.

#### Please welcome them!

<sup>\*</sup> The CWG Charter provides for staggered Executive Committee member terms according to vote counts in the general election. Given the Charter's stipulation for a 9-member EC, the 3 candidates with the most votes are to serve 3 years, the middle three – 2 years, and the lower 3 a 1-year term. Based on its high numerical representation in the membership, the Direct Patient Care Subsector was assigned 2 EC seats and the other subsectors represented on the CWG – Health IT; Plans & Payers; Medical Materials; Pharma, Labs and Blood; Public Health; and Cross Sector - each occupies 1 seat. At this time, there is no Mass Fatality Services Subsector representation in the CWG membership. Because no other subsector could be proportionally justified to occupy two seats, we added to the top 8 an "At-Large" position, which goes to the individual who receives the most votes after the top 8, regardless of subsector representation.

HSCC CYBERSECURITY WORKING GROUP 2019 EXECUTIVE COMMITTEE				
Chair & Vice Chair				
NAME	AFFILIATION	ROLE	SUBSECTOR	END OF TERM
CHAIR: TERRY RICE	MERCK & CO.	CISO	PHARMA, LABS & BLOOD	December 2020
VICE CHAIR: THERESA MEADOWS	COOK CHILDREN'S HEALTH CARE SYSTEM	SVP & CISO	DIRECT PATIENT CARE	December 2020
DIRECT PATIENT CARE				
NAME	AFFILIATION	ROLE		END OF TERM
ERIK DECKER	UNIVERSITY OF CHICAGO MEDICAL CENTER	CHIEF INFORMATION SECURITY OFFICER		December 2021
THERESA MEADOWS	COOK CHILDREN'S HEALTHCARE SYSTEM	SENIOR VICE PRESIDENT AND CHIEF INFORMATION OFFICER		December 2020
HEALTH INFORMATION TECHNOLOGY				
NAME	AFFILIATION	ROLE		END OF TERM
TOM LEARY	HEALTHCARE INFORMATION & MANAGEMENT SYSTEMS SOCIETY (HIMSS)	VICE PRESIDENT, GOVERNMENT RELATIONS		December 2020
HEALTH PLANS AND PAYERS				
NAME	AFFILIATION	ROLE		END OF TERM
SEAN MURPHY	PREMERA	CHIEF INFORMATION SECURITY OFFICER		December 2019
MEDICAL MATERIALS				
NAME	AFFILIATION	ROLE		END OF TERM
ASHLEY WOYAK	BAXTER	BUSINESS INFORMATION SECURITY OFFICER		December 2019
LABS, BLOOD, AND PHARMACEUTICALS				
NAME	AFFILIATION	ROLE		END OF TERM
GREG BARNES	AMGEN	CHIEF INFORMATION SECURITY OFFICER		December 2021
PUBLIC HEALTH				
NAME	AFFILIATION	ROLE		END OF TERM
SRI BHARADWAJ	UC IRVINE HEALTH	CHIEF INFORMATION SECURITY OFFICER		December 2020
CROSS SECTOR				
NAME	AFFILIATION	RO	LE	END OF TERM
DENISE ANDERSON	HEALTH ISAC	PRESIDENT		December 2021
AT-LARGE				
NAME	AFFILIATION	ROLE		END OF TERM
MARILYN ZIGMUND LUKE	AMERICA'S HEALTH INSURANCE PLANS	VICE PRESIDENT		December 2019

#### The HSCC Cybersecurity Working Group Charter

#### Pathway to Sector Leadership

In October of 2018, the CWG industry membership approved revisions to our charter to clarify how we will govern ourselves as a volunteer collaborative organization. An ad hoc task group\* was established to answer fundamental governance questions:

- 1) Eligibility criteria for membership;
- 2) Leadership election process and term lengths;
- 3) Approval process for HSCC documents and recommendations; and
- 4) Dispute resolution procedures.

It is important to point out that this is a new charter; we did not attempt in its drafting to anticipate and address every governance detail or potential aberration, but to set a general direction that we can later

refine after some experience. Any voting member in good standing may petition the leadership for a charter revision, which will be considered and decided upon at the discretion of the leadership.

#### Here are some Charter highlights:

#### \* Ad Hoc Charter Task Group

Erik Decker, Chief Information Security Officer, UCMC Laura Hoffman, Assistant Director, Federal Affairs, AMA Lee Kim, Director, Privacy & Security HIMSS North America Erin Richardson, Vice President & Assistant General Counsel, FAH Todd Spangler, Director, Public Policy & Government Relations, BD

#### Voting Membership Eligibility-"Regular Member"

- A "Covered entity" or "Business associate" under HIPAA
- · Company whose technology is regulated by FDA
- Trade association representing any of the above
- · One vote per organization

#### **Leadership Selection**

- Executive Committee (slate of 7-9 crosssubsector) elected by majority vote of full CWG membership – candidates from TG leads and general membership
- Chair and Vice Chair elected by majority vote of Executive Committee

#### **Leadership Terms**

- · Executive Committee: 3 years staggered
- Chair & Vice Chair: 2 years each, once renewable for 1 year, staggered.

#### **Non-Voting Advisors**

 Vendors, consultants or other organizations not meeting the above criteria are not eligible voting members but may participate at the invitation of leadership

#### **Governance**

- TG Leaders determine appropriate document approval procedures for their TG
- CWG Leaders decide whether TG document is to be approved by vote or consensus; if by vote, majority rules
- Approved CWG deliverable presumed as full parent SCC recommendation, as SCC charter defers to working group governance
- Dissension: Members in minority against CWG-approved deliverable may petition CWG leadership for qualifying language in approved deliverable; resolution subject to Leadership discretion
- Charter in effect until leadership approves motion for amendment

# **Major Deliverables for 2018**

**Two major work products** regarding medical technology security and hospital cyber best practices were concluded in 2018, with back to back release at the end of 2018 and beginning of 2019. These complementary guidelines meet two key Imperatives identified in the 2017 Task Force recommendations and are now set for an aggressive adoption and implementation drive over the course of 2019.

- The publication "Health Industry Cybersecurity Practices (HICP):
   Managing Threats and Protecting Patients" is the culmination of 2
   years' work of the "Section 405(d)" Task Group, co-chaired by Erik Decker,
   CISO of University of Chicago Medical Center, and Julie Chua from the HHS
   Office of the CIO. The result details below is a scalable toolkit of the top
   ten cybersecurity best practices that hospital systems should deploy.
- The Medical Technology and Health I.T. Joint Security Plan, a set of product security best practices for medical device and HIT companies, was developed over the course of 18 months by stakeholders in the Medtech, Health IT and Direct Patient care Subsectors, and co-chaired by Rob Suarez, BD's Director of Product Security, and Kevin McDonald, Mayo Clinic's Director of Clinical Information Security.



### Health Industry Cybersecurity Practices

The Health Sector Coordinating Council (HSCC), in partnership with the U.S. Department of Health and Human Services, released the "<u>Health Industry Cybersecurity Practices (HICP): Managing Threats and Protecting Patients</u>" publication. The four-volume publication seeks to raise awareness for executives, health care practitioners, providers, and health delivery organizations, such as hospitals. It is applicable to health organizations of all types and sizes across the industry.

This industry-led effort was in response to a mandate of the Cybersecurity Act of 2015 Section 405(d), to develop practical cybersecurity guidelines to cost-effectively reduce cybersecurity risks for the healthcare industry. The publication marks the culmination of a two-year effort that brought together more than 150 cybersecurity and healthcare experts from industry and the government, and co-chaired by Erik Decker, CISO of University of Chicago Medical Center, and Julie Chua from the HHS Office of the CIO. The consensus-based document was developed and released under the auspices of the HSCC Joint Cybersecurity Working Group, a public-private partnership to enhance healthcare and public health cyber and critical infrastructure security and resilience.

The publication consists of four volumes:

- 1. The Main document of the publication explores the five most relevant and current threats to the industry and recommends 10 Cybersecurity Practices to help mitigate these threats.
- 2.Technical Volume 1 discusses these 10 cybersecurity practices for small healthcare organizations. It is intended for IT and IT security professionals.
- 3.Technical Volume 2 discusses these 10 cybersecurity practices for medium and large healthcare organizations. It is intended for IT and IT security professionals
- 4.Resources and Templates provides additional resources and materials that organizations can leverage to develop policies and procedures as well as assess their own cybersecurity posture, through a Cybersecurity Practices Assessment Toolkit.

For more information on this effort and to download a copy of the publication, please visit the <u>HSCC CWG website</u> or the 405(d) website at <u>www.phe.gov/405d</u>.

## MedTech & HIT Joint Security Plan

The "Medical Technology and Health I.T. Joint Security Plan (JSP)", a set of product security best practices for medical device and HIT companies, was developed over the course of 18 months by stakeholders in the Medtech, Health IT and Direct Patient Care subsectors. The initiative was cochaired by Rob Suarez, BD's Director of Product Security, Kevin McDonald, Mayo Clinic's Director of Clinical Information Security, and Aftin Ross, FDA. The JSP is a voluntary framework and integrated security plan for medical devices and health IT which seeks to address challenges associated with legacy products, secure development lifecycle practices, security and vulnerability communications to stakeholders, incident response coordination, and cybersecurity maturity assessment for continuous improvement. It is important to note that this plan is not a standard. Rather it establishes the basis for transparent and public commitment to adopting quality cybersecurity practices and achieving cybersecurity maturity across medical device and healthcare IT vendors as well as healthcare providers.

## WORKING WITH HHS ON BETTER CYBERSECURITY

Since the start of the 2018 summer, the Department of Health and Human Services (HHS) has queried the healthcare industry about how its regulatory structure can be improved to ensure better patient care, including how policy can encourage and incentivize better cybersecurity as an element of patient safety. The Health Sector Coordinating Council – the conduit through which these efforts can be brought to attention- has raised its hand to respond to these HHS requests, most recently in three significant policy letters on varied topics that include the Anti-kickback statute and Electronic Health Record (EHR) Reporting Program.

The CWG Policy Task Group (TG-2) – led by Theresa Meadows, CIO of Cook Children's Health System, Mari Savickis, VP of CHiME, and Carl Anderson, General Counsel for HITRUST – took the lead in developing a sector response to these RFI's. The resulting letters to HHS are summarized and linked below.

- On August 24, 2018 we <u>responded</u> to the Centers for Medicare and Medicaid Services (CMS) RFI regarding the Physician Self-Referral Law. Based on the recommendations of Health Care Industry Cybersecurity Industry (HCIC) Task Force Report, we recommended CMS create a Stark exception that allows for the donation or subsidizing of cybersecurity technology and services to help improve the cybersecurity posture of providers, better protect patient information, improve patient safety, and help fortify our sector from growing global threats.
- On October 17, 2018 we <u>responded</u> to an RFI on the Electronic Health Record (EHR) Reporting Program established under Section 4002 of the 21st Century Cures Act. In it, we urged ONC to focus on more transparency around electronic health record (EHR) vendors' cybersecurity posture and recommended a set of items to better inform a purchaser of the vendors security posture.
- On October 26, 2018 we <u>responded</u> to an HHS RFI about the OIG Antikickback statute. We recommended CMS create a Stark exception that allows for the donation or subsidizing of cybersecurity technology and services to help improve the cybersecurity posture of providers, better protect patient information, improve patient safety, and help fortify our sector from growing global threats.

# RECOGNIZING OUR HHS PARTNERS' SUPPORT AND LEADERSHIP

It bears repeating that much of our progress toward strengthening the security and resiliency of the sector cannot be achieved without the partnership of key personnel with the Department of Health and Human Services and the Food and Drug Administration. In 2018, we saw increasing levels of HHS engagement with the Sector Coordinating Council, as the Council itself became a more organized and robust partner. Starting with our June 29 All-Hands meeting hosted in Washington DC at HHS Headquarters, Deputy Secretary Eric Hargan addressed the 100+ attendees by video after he was unexpectedly called away from attending in person. See his warmly-received message here.

In addition, CWG leadership met during the year with other senior government partners to get acquainted and discuss mutual cybersecurity priorities and initiatives. We met with Department of Homeland Security Assistant Secretary for Cyber Security Jeanette Manfra (who spoke at our February organizing meeting and the June 29 all-hands); HHS Assistant Secretary for Preparedness and Response (ASPR) Bob Kadlec; and Associate Deputy Secretary Will Brady.

ASPR Kadlec and ADS Brady were particularly engaged in how we can manage the partnership on specific issues.

For example, some points ASPR Kadlec raised with us included:

- Put additional emphasis on developing our regional presence and support
- Integrate cyber and physical capabilities into our disaster response approach. We took him up on that with our blended cyber/pandemic exercise in Nashville in October;
- Review how the 2015 Cybersecurity Act information sharing provisions are helping or hindering our ability to share information and respond to incidents in the health sector; and
- Provide advice to HHS about where the regulatory structure, including HIPAA, could be impeding our cyber security preparedness and response. Indeed, HHS's string of RFI's with variations on that question and our three written responses show movement toward evolved thinking about the nexus between healthcare, cybersecurity and patient safety.

Will Brady, in turn, focused our attention on some of the technology issues facing the sector, what role the government can play in assessing the benefits and helping manage the risks, and how to balance the complementary tasks of promotion and protection. Two areas in which he asked for sector advice were the "Internet of Medical Things" and artificial/automated intelligence (AI). We highlighted that our Telehealth and Future Gazing Task Groups were focused on those and other technology issues, and that DHS as well wants to work with the health sector on just such a technology risk assessment.

Lastly, Brady expressed what is now the common lament about lack of sufficient workforce capacity for cybersecurity, either at the cyber specialist level or in proper training for the front line clinical workforce. We were happy to share with him progress in our Workforce Task Group 3 and told him we will keep him updated on its results.

Finally, specific recognition goes to the key personnel in HHS who served throughout the year as our principal "Sector Specific Agency" liaisons, and with whom we maintained weekly coordination and planning calls throughout the year. That kind of routine is essential for cultivating personal relationships and ensuring either that we are aligned on our mutual objectives or understand why we are not and what alternatives are available. So, a big 2018 thank you! goes to:

#### **ASPR**

Steve Curren Laura Wolf Bob Bastani Nickol Todd Alysia Durant

<u>CIO</u> Julie Chua

#### **FDA**

Suzanne Schwartz Aftin Ross Seth Carmody

## Task Group Wrap up

The turning of a new year comes with an appreciation of the year that passed. As our anticipation is focused on the polished outputs of the CWG-the JSP and 405(d) efforts-we have generated substantial progress on many other lesser publicized, but nevertheless crucial fronts. This year saw a high influx of members and heightened interest in collaboration from key stakeholders throughout the healthcare industry and government. This is reflected in the developments and ongoing maturity of the Task Groups (TGs) within the CWG. With the sustained participation of our engaged membership, the celebration of our collective efforts, and the support of the government and industry partnerships that invigorate our work, the following is a 2018 wrap up of Task Group (TG) progress and objectives:

- Risk Assessment TG-1A continues to update version 1 of the Healthcare Sector Cybersecurity Framework Implementation Guide to version 2, including incorporation of changes stemming from the NIST Cybersecurity Framework version 1.1 release. Contact Bryan Cline, HITRUST: <a href="mailto:bryan.cline@hitrustalliance.net">bryan.cline@hitrustalliance.net</a>.
- Medtech Security TG-1B. With publication of the Joint Security Plan toolkit, the task now turns to driving awareness
  and adoption, taking feedback from implementation, and refining and updating the practices for a version 2. Contact –
  Rob Suarez, Becton Dickinson <u>rob\_suarez@bd.com</u>, Kevin McDonald, Mayo Clinic <u>mcdonald.kevin@mayo.edu</u>, Aftin
  Ross, FDA <u>Aftin.Ross@fda.hhs.gov</u>
- Intellectual Property (IP) Data Protection TG-1C focuses primarily on a stand-alone IP protection guidance document
  that can be scaled to large and small institutions. The goal is to establish best practices across the breadth of industries
  for protecting sensitive information, to include manufacturing formulations, trade secrets and intellectual property.
  Contact Greg Barnes, Amgen: gbarne02@amgen.com or Russ Koste, Alexion: russell.koste@alexion.com
- Supply Chain & Third Party Cyber Risk Management TG-1D is developing a field-deployable toolkit enabling any size
  healthcare facility to understand cyber risk and structure a supply chain security and procurement process that demands
  appropriate security features when acquiring connected clinical products, software and services. Contact Darren
  Vianeuva, Trinity Health: <a href="mailto:darren.vianueva@trinity-health.org">darren.vianueva@trinity-health.org</a> or Chris Van Schijndel, Johnson & Johnson:
  cvschijn@its.jnj.com.
- Telemedicine TG-1E scans the landscape of cybersecurity threats in the use of telemedicine. This TG is working towards
  a whitepaper that outlines telemedicine cybersecurity concerns, policies and procedures to address them and barriers to
  implementation. Contact Mark Jarrett, Northwell Health: <a href="Majarrett@northwell.edu">MJarrett@northwell.edu</a>
- Hospital Best Practices TG-1F. With publication of the Health Industry Cybersecurity Practices resource, the task now turns to driving awareness and adoption, taking feedback from implementation, and refining and updating the practices for a version 2. Contact Erik Decker, UCMC <a href="mailto:erik.decker@uchospitals.edu">erik.decker@uchospitals.edu</a> or Julie Chua, HHS <a href="mailto:Julie.Chua@hhs.gov">Julie.Chua@hhs.gov</a>
- Policy & Regulation TG-2 will continue to coordinate the CWG response to government requests for comment on proposed regulatory actions and legislation, and work with HHS and other agencies to consider streamlining a cyber regulatory structure that facilitates, rather than complicates, cybersecurity risk management in the health sector. Contact Mari Rose Savickis, CHIME, <a href="mailto:msavickis@chimecentral.org">msavickis@chimecentral.org</a> or Theresa Meadows, Cook Children's Health Care System, <a href="mailto:theresa.meadows@cookchildrens.org">theresa.meadows@cookchildrens.org</a>
- Workforce Development TG-3 published a blog on the HSCC website during October's National Cybersecurity Awareness Month, discussing tips for building a pipeline of qualified cyber professionals in healthcare. TG 3 also is working on a significant effort to introduce fundamental cyber security curriculum into medical, nursing and pharmacy schools to better prepare our frontline clinicians for the responsibilities they have to basic cyber hygiene in the clinical environment, and the linkage between cyber security and patient safety. This group is partnering with AMA and stakeholders in the academic community to drive this initiative. Contact: Sean Murphy, Premera: <a href="mailto:Sean.Murphy@premera.com">Sean.Murphy@premera.com</a> or Brandyn Blunt, Trinity Health: <a href="mailto:Brandyn.Blunt@trinity-health.org">Brandyn.Blunt@trinity-health.org</a>.
- Cross-Sector Engagement TG-4 seeks to build relationships and understand the cross-sector engagement and how
  this is conducted on a daily basis and during incidents. The goal is to gain an initial understanding of how other sectors
  operate and explain how the HPH Sector operates through a series of webinars. In 2018, the Communications Sector and
  the Electricity Subsector were hosted in HSCC CWG webinars to continue developing cross sector engagement.
  Contact: Denise Anderson, Health ISAC: <a href="mailto:danderson@h-isac.org">danderson@h-isac.org</a> or Ryan Lewis, Hospital Sisters Health System:
  <a href="mailto:ryan.lewis@hshs.org">ryan.lewis@hshs.org</a>.

- Information Sharing TG-5 is working to develop guidance and awareness products to encourage the engagement, expansion, and usability of threat information sharing. Contact: Sara Hall: Health ISAC: <a href="mailto:shall@h-isac.org">shall@h-isac.org</a>.
- Future Gazing TG-6 catalogues future technologies that will either improve healthcare cybersecurity or present new risks. We are currently developing a whitepaper report that will brief all audiences in how these new technologies will affect their cybersecurity strategic planning. Contact: Mark Jarrett, Northwell Health: <a href="Majarrett@northwell.edu">MJarrett@northwell.edu</a> or Peter Katona, UCLA: <a href="pkatona@mac.com">pkatona@mac.com</a>.
- Marketing TG-7 is another standing committee that manages outreach and communications for the CWG. We have created an HSCC-CWG website with information and resources, published blog posts, conducted webinars, and disseminated information through social media. Contact: Sri Bharadwaj, UC Irvine: <a href="mailto:bharads1@uci.edu">bharads1@uci.edu</a> or Leon Vinci, Health Promotion Consultants: Ifv6@aol.com
- Exercises TG-8 seeks to develop tabletop exercises to test potential best practices and communications across sector. Establish a template for continuous improvement in the exercise cycle. Contact: Ed Brennan, Health ISAC: <a href="mailto:ebrennan@h-isac.org">ebrennan@h-isac.org</a> or Garrett Hagood, Coastal Bend Regional Advisory Council: <a href="mailto:garrett.hagood@cbrac.org">garrett.hagood@cbrac.org</a>.

It is easy to forget that the arduous work of our membership is voluntary. Individuals willingly and gladly take on an added responsibility—on top of their highly demanding positions. Out on the horizon, 2019 will build on the successes of the TGs above and continue to be a catalyst for lasting change in this critical sector. If you are not currently active in a task group, we urge you to consider getting involved on behalf of your organization. Please contact any of the co-chairs above or Greg Garcia, Executive Director, at <a href="mailto:greg.garcia@HealthSectorCouncil.org">greg.garcia@HealthSectorCouncil.org</a>.

# Pop Quiz - In Case You're Asked:

"What is the Health Sector Coordinating Council Cyber Working Group?"

The Healthcare and Public Health Sector Coordinating Council (HSCC) is a coalition of industry associations and their members addressing the most pressing security and resiliency challenges to the healthcare sector. It has been a platform for collaboration among healthcare industry leaders and the government under the National Infrastructure Protection Plan for more than a decade. Specifically, your organization is part of an interdependent ecosystem that is facing increasingly sophisticated operational and cybersecurity threats, and vulnerabilities that can cascade across the value chain of the healthcare sector, ultimately affecting patient safety, security and privacy. It is our collective responsibility to deliver industry-wide policy and operational solutions to this shared challenge. Many organizations are stepping up to this responsibility by joining the HSCC and its Cybersecurity Working Group (CWG). All healthcare sector stakeholders who have expertise and resources to contribute are encouraged to do the same.

About the HSCC – The responsibility of all Sector Coordinating Councils (SCC) is captured in three iterations of a Presidential Executive Order dating to 1998, the most recent update being <a href="Presidential Policy Directive 21">Presidential Policy Directive 21</a> in 2013, which calls on 16 critical industry sectors to self-organize – in partnership with the government – around the mission to protect essential assets and services from existential threats, both physical/operational and cyber. Every critical industry sector, including healthcare, financial services, electricity, emergency services, communications, water, transportation, and others, has been stepping up to this mission. We do this with two essential functions: the day-to-day operational protection, threat analysis and incident response of the Health Information Sharing and Analysis Center (H-ISAC) and related information sharing and analysis organizations, and the longer-term strategic and policy-oriented mission of the HSCC. Under the executive order, the HSCC is recognized as the private industry partner to the <a href="Department of Health and Human Services">Department of Health and Human Services</a>, which looks to us – in a non-regulatory, partnership posture – to help develop policy and operational improvements that enable our sector to better protect against and respond to threats, vulnerabilities and incidents. For more information, see our website at <a href="https://healthsectorcouncil.org/health-sector-council-cyber-working-group-introduction-2/">https://healthsectorcouncil.org/health-sector-council-cyber-working-group-introduction-2/</a> or go to our share drive for a <a href="mailto:powerpoint primer">powerpoint primer</a>, or request it from <a href="mailto:green

#### Healthcare Sector Coordinating Council

#### Joint Cybersecurity Working Group - Organizational Members as of January 10, 2019

#### PRIVATE SECTOR - VOTING MEMBERS

- 1. Abbott Laboratories
- 2. AbbVie Pharmaceutical
- Acurity
- 4. Advanced Medical Technology Association
- 5. Advocate Aurora Health
- 6. Aetna
- Type to enter text Aetna Global Security
   Albany Medical Center
- 9. Alberta Health Services
- 10. Alexion Pharmaceuticals
- 11. Allergan plc
- 12. Alliance for Quality Medical Device Servicing 13. American Health Information Management Association
- 14. American Hospital Association15. American Medical Association
- 16. American Medical Informatics Association
- 17. America's Health Insurance Plans
- 18. Amgen Inc. 19. Anthem
- 20. Arkansas Children's
- 21. Ascension (Health System)22. Association for Executives in Healthcare Information Security
- 23. Association for the Advancement of Medical Instrumentation
- Association of Public Health Laboratories
- 25. Aurora Health Care
- 26. Avera Health
- 27. B. Braun Medical
- 28. Baxter Healthcare Corporation
- 29. Baylor Scott & White Health
- 30. BD (Becton, Dickinson, and Company) 31. Beebe Healthcare
- 32. Biologics Modular
- 33. Blanchard Valley Health System 34. Blue Cross & Blue Shield of Rhode Island
- 35. Blue Cross Blue Shield Association (BCBSA)
- 36. Boston Scientific Corporation
- 37. Burgess Group38. Cambia Health Solutions
- 39. Cardinal Health
- 40. CareCentrix
- 41. CareTech Solutions
- 42. Cedars-Sinai Health System

- 43. Centene Corporation44. Cerner Corporation45. CGH Medical Center/FBI Infragard Sector Chief
- 46. Children's Healthcare of Atlanta
- 47. Children's National Health System

- 48. College of Healthcare Information Management Executives (CHIME)
  49. Christiana Care Health System
- 50. CHRISTUS Health
- 51. ClearDATA Networks
- 52. Clearwater Compliance
- 53. Clinica Sierra Vista
- 54. Coalfire
- 55. Coastal Bend Regional Advisory Council 56. Community Health IT

- 57. Community Hospital58. Connected Health Initiative
- 59. Cook Children's Health Care System
- 60. Cooperative Exchange
- 61. Corvesta, Inc. 62. Covenant Health
- 63. CVS Health

- 64. Cyber Tygr, LLC 65. CynergisTek, Inc. 66. Diabetes Technology Society 67. Dignity Health
- 68. Edwards
- 69. Electronic Health Records Association
- 70. Electronic Healthcare Network
- 71. Eli Lilly & Company 72. Encompass Health
- 73. Ensemble Health Partners
- 74. Excela Health
- 75. Federation of American Hospitals76. Flowing Springs Home Care77. GE Healthcare

- 78. Geisinger
- 79. GlaxoSmithKline 80. Greater New York Hospital Association
- 81. Gundersen Health System
- 82. HCA Healthcare
- 83. Health Information Sharing and Analysis Center 84. Health Management Systems, Inc.
- 85. Health Promotion Consultants
- 86. Health Tek
- 87. Healthcare Administrative Technology Association
- 88. Healthcare Association of New York State
- 89. Healthcare Ready
- 90. HealthTrust
- 91. Hebrew Senior Life
- 92. Hennepin Healthcare
- 93. Henry County Hospital
- 94. Highlands Regional Medical Center
- 95. HIMSS
- 96. HITRUST

97. HMS

98. Holy Redeemer Health System

99. Horizon Blue Cross Blue Shield of New Jersey

100.Hospital Sisters Health System

101.Humana Inc.

102.Indiana University Health

103.Ingine

104.Intermountain Healthcare

105.International Association of Certified ISAOs

106. Jackson Health System

107. Johns Hopkins All Children's Hospital

108. Johns Hopkins University Applied Physics Laboratory

109.Johnson & Johnson

110.Juniper Health Inc.

111.Kaiser Permanente

112.Kuakini Health System

113. Madonna Rehabilitation Hospital

114.Marshfield Clinic Health System

115.Mary Lanning Healthcare

116.Masonicare

117. Massachusetts General Hospital/ Harvard Medical School

118.Mayo Clinic Health System

119.Medical Device Innovation Safety and Security Consortium

120.Medical Device Manufacturers Association

121.Medical Imaging Technology Association

122. Medical University of South Carolina

123.Medtronic

124.Memorial Sloan-Kettering Cancer Center

125.Merck

126.Meridian Behavioral Health Center

127. Methodist Le Bonheur Healthcare

128.Midland Memorial Hospital

129.Moffitt Cancer Center

130.Monmouth Ocean Hospital Service Corporation

131.Munroe Regional Medical Center

132. Natick VNA/Century Health Systems

133. National Committee for Quality Assurance

134. Natividad Medical Center

135.Nemours Children's Health System

136.New Jersey Hospital Association

137. New York University Langone Medical Center

138.NorthBay Healthcare

139.Northwell Health

140.Northwestern Medicine North Region

141.Novartis

142.Ohio Health

143.OurHealth

144.PAHCOM

145.Partners Healthcare / Mass. Gen. Hosp.

146.Pfizer

147.Pomerene Hospital

148.Premera

149.Premier Healthcare Alliance

150.ProMedica

151. Providence St. Joseph Health

152. Qualcomm Life

153. Quality Insights

154. Quest Diagnostics

155. Rady Children's Hospital

156.ResMed Corporation

157. Ridgecrest Regional Hospital

158. Royal Philips

159. Rush University Medical Center

160. Saint Luke's Health System

161.San Mateo County Health

162. Scottsdale Institute

163.Sensato

164. Sentara Healthcare

165. Sharp Healthcare

166.Shire

167. Shriner's Hospitals For Children

168. Siemens Healthineers

169. Southern Illinois Healthcare

170. Southwest Mississippi Regional Medical Center

171. Spectrum Health

172.St Lawrence Health System

173. Synergy Healthcare Services, LLC

174. Texas Biomedical Research Institute

175. Texas Children's Hospital

176. Texas Tech University Health Sciences Center El Paso

177. The Center for Medical Interoperability

178. The University of Texas, MD Anderson Cancer Center

179. Thermo Fisher Scientific

180.TIDI Products

181. Tift Regional Medical Center

182. Trinity Health

183. Tufts Health Plan

184. UAB Dept of Medicine

185. University of California Irvine Health

186. University of California Los Angeles Medical Center

187. University of Chicago Medicine

188. University of Colorado Health

189. University of Florida Health and Shands Hospital

190. University of Rochester Medical Center

191. University of Illinois (Chicago) Hospital

192. University of South Dakota Nursing School

193. University of Texas at Austin, School of Public Health

194. University of Texas Medical Branch Galveston

195. University of Washington Medicine

196. Varian Medical Systems

197. Village Care of New York

198. Vizient

199. Wake Forest Baptist Health

200. WellStar Health

201. WestCare Foundation

202. Workgroup for Electronic Data Interchange

#### PRIVATE SECTOR NON-VOTING ADVISORS

- 1. Assura, Inc.
- 2. Booz Allen Hamilton
- 3. Comply Assistant
- 4. Condition Zebra
- 5. Crowe LLP
- 6. Cynergistek
- 7. InfoArch Consulting,Inc
- 8. KPMG
- 9. KWMD LLC
- 10. Medical Device Innovation Consortium
- 11. MITRE
- 12. Muntz and Company LLC
- 13. Nova Leah
- 14. Pepper Hamilton LLP
- 15. PWC
- 16. Sublett Consulting, LLC
- 17. Symantec
- 18. The Fulcrum Group, Inc.
- 19. West Monroe Partners
- 20. UL LLC
- 21. ZingBox
- 22. Frechette

#### **GOVERNMENT**

- Colorado Office of IT, Office of Information Security, CISO
- 2. District of Columbia Department of Health Care Finance
- 3. Health Canada
- 4. National Association of County and City Health Officials
- 5. State of New Jersey Homeland Security
- 6. The City of New York Department of Health and Mental Hygiene
- 7. U.S. Air Force Surgeon General
- 8. U.S. Department of Commerce National Institute of Standards & Technology
- 9. U.S. Department of Defense
- 10. U.S. Department of Health and Human Services
- 11. U.S. Department of Homeland Security
- 12. U.S. Department of Interior
- 13. U.S. Department of State
- 14. U.S. Food and Drug Administration