



Mariner Credentialing Program Transformation Listening Session – November 19, 2026

On September 14, 2026, the Coast Guard launched the initial capability of Navita™, a new digital system for mariner credentialing. It represents a significant modernization of the mariner credentialing process designed to reduce delays associated with incomplete submissions and streamline application processing.

The Simulation, Training, Assessment & Research (STAR) Center is hosting a listening session to facilitate providing the Coast Guard with individual user feedback on Navita™ and the Mariner Credentialing Program Transformation initiative.

The listening session will be held on November 19, 2026, at the STAR Center in Dania Beach, FL. Individuals will need to register in advance for the meeting. Information about this meeting and the link to registration can be found on the [STAR Center website](#).

STAR Center will accept individual feedback during the listening session from mariner credentialing stakeholders and the public on their experiences with Navita™ since the initial launch. Additionally, feedback will be received on the next phase of the Mariner Credentialing Program Transformation initiative, including Mariner Training, Examinations, and Oversight.

For additional information about this session, please use the link provided above. For information about the mariner credentialing transformation, you may contact Mr. Brian Eichelberger at brian.t.eichelberger@uscg.mil.

Sincerely,

/C. B. Mauro/

Cathleen Mauro
Chief, Office of Merchant Mariner Credentialing