



Mobile Collections and Receipt (MCR); Payers Online Payment Option Quick Reference Guide (QRG)

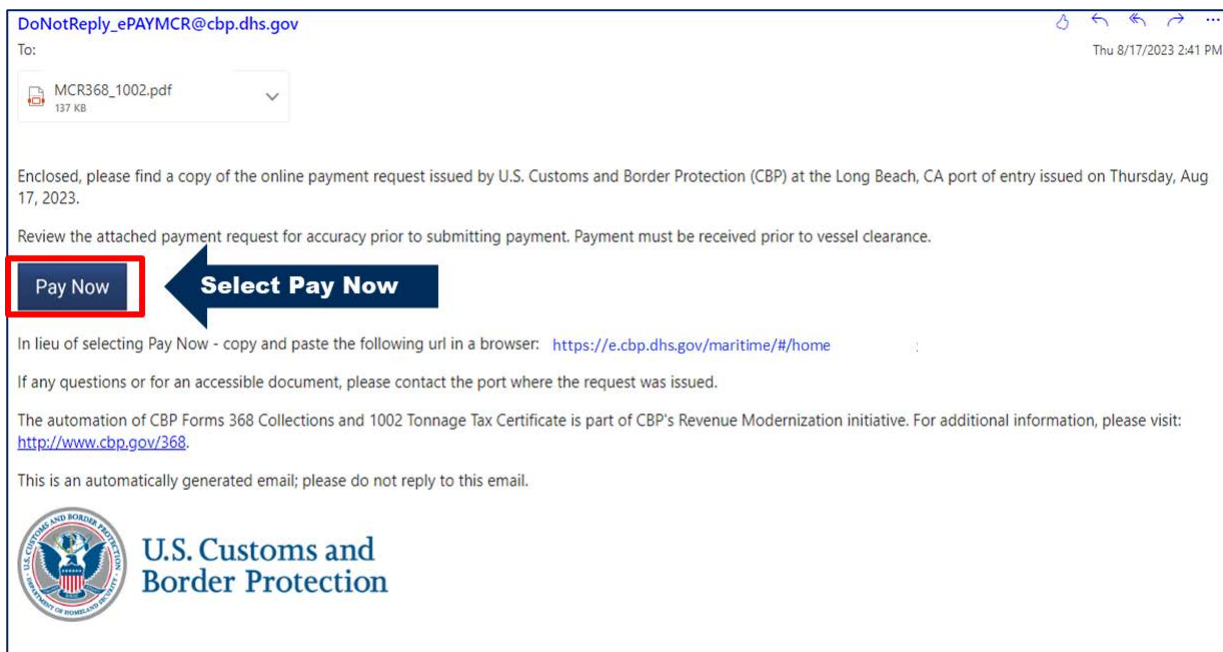
Background: Vessel Agents and Owner Operators (payers) can pay maritime fees online through the eCBP portal. ACH Debit (bank transfer) has been added as a payment option, in addition to debit and credit cards. ACH Debit allows payers to avoid the daily Treasury card limit of \$24,999 per card.

Please refer questions regarding this document to the MCR Support Team:

REVMODSERVICEDESK@cbp.dhs.gov

How vessel agents (payers) pay for maritime fees online

When online payment option is selected, the email address provided to the CBP officer will receive an email with the online payment request from 'DoNotReply_ePAYMCR@cbp.dhs.gov' to pay online:



To avoid scams or phishing:

-Always check the email is from @cbp.dhs.gov.

-If preferred, you may use the URL provided instead of selecting the Pay Now button



1. On the eCBP payment portal, **Select 'Vessel Payment (Single Receipt)'**

2. **Read** and **Select** the box to acknowledge Department of Homeland Security (DHS) Security & Privacy Notification, then **Select 'Consent & Continue'** button

3. **Enter** vessel details to confirm payment reference then **Select 'Next'**

Receipt Number is the last 9 digits from the Receipt. Second line is the port code which is the first four digits of the receipt number The third field will be a random selection of information known to vessel agent.



Note: If information is entered incorrectly three times the following message will be displayed, and the system will time out for 20 minutes

Maritime Fees Vessel Clearance online payment portal:

Enter the following to retrieve payment information -

Values entered do not match the payment request, try again

Receipt Number *

Issued

Payer

Exhausted maximum number of tries, redirecting to home page

- Check the information and try again later
- For assistance, contact the payment request issued port of entry or contact the Rev Mod Service Desk

Close

4. Review and verify the payment request, payer, vessel, and fee information are accurate.

Warning: If any information is incorrect, do not make payment. Contact the port for guidance. Once payment is submitted, the receipt cannot be corrected; a refund is the only available option.

DEPARTMENT OF HOMELAND SECURITY
U.S. Customs and Border Protection
19 CFR 24.1 (b), 4.20, 4.21, 4.22, 4.23
19 CFR 10.71, 123.4, 141.68, 143.23-143.25, 145.12, 148.27
COLLECTION RECEIPT WITH TONNAGE TAX
Receipt Number: 2704-400353611 Port Issued: Los Angeles, CA

Payer/Importer	The Best Shipping Co. 123 Pierodactylus Plow Mobile, AL 36633 Telephone: (239) 283-7465 Email: christina.m.paria@associates.cbp.dhs.gov	Receipt Date:	09/25/2026
		Flag/Vessel Name:	BS, COOL SPIRIT
		IMO/Registration No:	9765861
		From (Foreign Port):	23600 - Browns Cay
		Net Tonnage:	8092
		Carrier Email:	

Class Code	Description	Quantity	Rate	Net Tonnage	Amount
030	Tonnage Tax Lower Rate (represents the '3' of '5' payments for the tonnage year beginning 10/01/2025)	1	\$0.02	8092	\$161.84
481	AQI Commercial Vessel User Fee (per vessel arrival)	1	\$2,981.17		\$2,981.17

The MCR payer does not match the Vessel Entrance and Clearance (VECS) filing. Select the correct entity responsible for the payment

CBPO Selected Payer (current) VECS Entered Payer Neither Payer Correct

☐ The Best Shipping Co., *****998 ☐ Vessel Agency Test 2, *****514 ☐ Select new payer

Verify/Provide Tax ID:

Payer Reference Number (Optional)

WARNING: Verify that all information including the description and fee amounts are correct. (If incorrect, DO NOT PAY and contact the port where the payment request was issued to request a correction) Paid receipts cannot be voided after payment is made.

I, Type in your name here, certify that the information provided above is correct and that I'm authorized to make the payment by the payer/importer displayed above.

Total Fee Amount: \$3,790.04



Enhanced process to support ACH payment:

If the MCR payer printed on the payment request does not match the Vessel Entrance and Clearance (VECS) agent information, then the radio button options are displayed for the agent to select the appropriate option and ensure the payer information is correct.

5. **Select** the 'CBPO-Selected Payer' or the 'VECS-Entered Payer' or choose a different payer by selecting 'Neither Payer Correct'.

Before making the payment, verify that the receipt reflects the correct payer information. The payer may be the CBP Selected Payer captured in the payment request, or the agent identified in the VECS filing, or a different payer not identified in the payment request.

Note: If a payer selects an option other than 'CBPO Selected Payer', they must enter a brief comment or description of the correction.

The MCR payer does not match the Vessel Entrance and Clearance (VECS) filing. Select the correct entity responsible for the payment ⓘ

CBPO Selected Payer (current)	VECS Entered Payer	Neither Payer Correct
☐ North Pole Toys, **-*567	☒ Vessel Agency Test 2, **-*514	☐ Select new payer

Verify/Provide Tax ID: 

Payer Reference Number (Optional)

Comments *

Updated the email address

6. **Verify** the payer information by entering the Payer's Tax ID, then select the 'Accept' button

The MCR payer does not match the Vessel Entrance and Clearance (VECS) filing. Select the correct entity responsible for the payment ⓘ

CBPO Selected Payer (current)	VECS Entered Payer	Neither Payer Correct
☒ North Pole Toys, **-*567	☐ Vessel Agency Test 2, **-*514	☐ Select new payer

Verify/Provide Tax ID: 

7. After selecting Accept the 'Edit Address' button will be enabled. Agents will verify or change the information then select **Save**.



Note: This option ensures the correct address is used in the receipt.

Location		* indicates required fields
Street Number* 123	Street Name* Main St	
Apt, Suite, Unit #		
City* Jubail	Country* SAUDI ARABIA	
State/Province	Zip Code* 00822	
Corporate Phone Number* (555) 128-1234	Corporate Email*	
Contact		* indicates required fields
First Name*	Middle Name	Last Name*
Primary Phone Number*		Primary Email*

The Payer Reference number is optional; companies may include a related reference number for this receipt.

Payer Reference Number (Optional)	
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- 8. Enter** your name on the line to certify the information on the receipt is correct, and then **Select 'e-Sign and Pay'** to be redirected to **Pay.gov** for online payment using **ACH or Card**.

I, CP	certify that the information provided above is correct and that I'm authorized to make the payment by the payer/importer displayed above.		
Total Fee Amount:	\$3,730.04	e-Sign & Pay	Exit

- 9. Review** payment amount then **Select 'Bank account (ACH)'** for paying via 'Automated Clearing House (ACH)' or 'Debit or credit card' for card payment



For Automated Clearing House (ACH) Payment

Warning: Before selecting the ACH payment option, ensure that your financial institution has added Customer Number/Company ID 7005009908 and Transit Routing Number 041036046 to your account's fraud-filter exception or approved-payee list to avoid cancelled payments and debt collections.

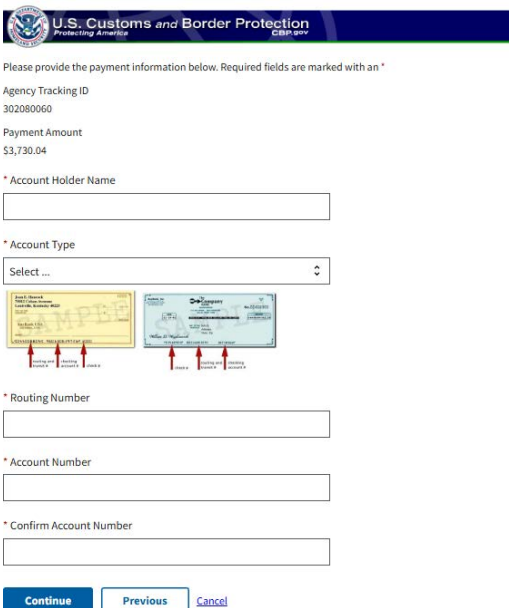


The screenshot shows the 'eCBP QAX' payment screen. At the top, it says 'U.S. Customs and Border Protection' and 'Protecting America'. Below that, 'Payment Information' is displayed with a 'Payment Amount \$3,730.04'. A prompt 'I want to pay with my' is followed by two radio button options: 'Bank account (ACH)' and 'Debit or credit card'. The 'Bank account (ACH)' option is selected. At the bottom, there are 'Continue' and 'Cancel' buttons.



The screenshot shows the 'U.S. Customs and Border Protection' payment screen. At the top, it says 'U.S. Customs and Border Protection' and 'Protecting America'. Below that, 'Payment Information' is displayed with a 'Payment Amount \$3,475.54'. A prompt 'I want to pay with my' is followed by two radio button options: 'Bank account (ACH)' and 'Debit or credit card'. The 'Bank account (ACH)' option is selected. At the bottom, there are 'Continue' and 'Cancel' buttons.

- 1** Enter the account holder's name, account type, routing and account information and review information, **Confirm** the account number, then **Select** the '**Continue**' button.



The screenshot shows the 'U.S. Customs and Border Protection' payment screen. At the top, it says 'U.S. Customs and Border Protection' and 'Protecting America'. Below that, 'Payment Information' is displayed with a 'Payment Amount \$3,730.04'. A prompt 'I want to pay with my' is followed by two radio button options: 'Bank account (ACH)' and 'Debit or credit card'. The 'Bank account (ACH)' option is selected. At the bottom, there are 'Continue' and 'Cancel' buttons.

- 2** Review Payment details and the Authorization and Disclosure Statement, **Select** the box below to the authorization statement, then **Select** the '**Continue**' button.



eCBP QAX

U.S. Customs and Border Protection
Protecting America

Please review the payment information. Required fields are marked with an *

Agency Tracking ID
302080060

Payment Amount
\$3,730.04

Payment Method
ACH Debit

Account Holder Name
test

Account Type
Business Checking

Routing Number
031100209

Account Number
*****0123

[Print Authorization and Disclosure Statement](#)

Authorization and Disclosure—Consumers and Businesses
The debit transaction(s) to which you are agreeing are handled on behalf of Federal agencies by "Pay.gov," which consists of services offered by the U.S. Pay.gov. "You" refers to the end-user reading this document and agreeing to it prior to engaging in a debit transaction.

I, Consumers
A. Authorization
You acknowledge that you have read and understand the consumer disclosure language and authorize the Federal Reserve Bank of Cleveland to debit.

☐ * I agree to the Pay.gov authorization and disclosure statement

[Continue](#) [Previous](#) [Cancel](#)

For Credit or Debit Payment

- 1 Enter card details and review information, **Select** the box next to the authorization statement, then **Select** the 'Continue' button

U.S. Customs and Border Protection
Protecting America

Please provide the payment information below. Required fields are marked with an *

Agency Tracking ID
301157518

Payment Amount
\$1,662.37

* Cardholder Name

* Cardholder Billing Address

Billing Address 2

City

* Country

State/Province

ZIP/Postal Code

* Card Number
Card Number is required.

VISA

* Expiration Date

* Security Code

[What's this?](#)

[Continue](#) [Previous](#) [Cancel](#)



eCBP QAX

U.S. Customs and Border Protection
Protecting America

Please review the payment information. Required fields are marked with an *

Agency Tracking ID
301157518

Payment Amount
\$1,662.37

Payment Method
Plastic Card

Cardholder Name
test

Card Type
VISA

Card Number
*****2

Cardholder Billing Address
test

Billing Address 2
test

City
test

Country
United States

State/Province
VA

ZIP/Postal Code
22121

☒ * I authorize a charge to my card account for the above amount in accordance with my card issuer agreement.

[Continue](#) [Previous](#) [Cancel](#)



Payment Summary

The Payment Summary will display. When finished, **Select** either '**Download Receipt**' and / or '**Return to Maritime Home** 'or '**Exit**' to close the eCBP portal.

Your payment has been processed successfully! A receipt has been emailed to your email address on file.

DO NOT NAVIGATE AWAY OR CLOSE THIS WINDOW!
Please use the buttons below to navigate.

Payment Summary

Receipt Number:	400353611
Total Amount:	\$3,730.04
Payment Method:	PLASTIC_CARD
Payment Date:	September 28, 2026
Pay.Gov Tracking ID:	3FR031N2
Agency Tracking ID:	302081042

[Download Receipt](#) [Return to Payment Portal](#) [Exit](#)

Your payment has been processed successfully! A receipt has been emailed to your email address on file.

DO NOT NAVIGATE AWAY OR CLOSE THIS WINDOW!
Please use the buttons below to navigate.

Payment Summary

Receipt Number:	400353900
Total Amount:	\$3,730.04
Payment Method:	ACH
Payment Date:	September 25, 2026
Pay.Gov Tracking ID:	3FR030JB
Agency Tracking ID:	302080060

[Download Receipt](#) [Return to Payment Portal](#) [Exit](#)

Note: If you did not receive the receipt by email, contact the Port of Entry.



Copy of receipt will be emailed to the assigned email address(es) - **update with a paid receipt with payment type and confirmation numbers.**

DEPARTMENT OF HOMELAND SECURITY U.S. Customs and Border Protection 19 CFR 24.1 (b), 4.20, 4.21, 4.22, 4.23 19 CFR 10.71, 123.4, 141.68, 143.23-143.25, 145.12, 148.27 COLLECTION RECEIPT OR INFORMAL ENTRY AND CUSTOMS FORM 1002 TONNAGE TAX CERTIFICATE Receipt/Tonnage Tax Certificate Number: 2709-400110151 Port Issued: Long Beach, CA					
Payer/Importer: Frontier North America, Inc. Address: 123 Main St Washington, DC, 22002 Telephone: (123) 456-7823 Email: christine.m.paris@associates. cbp.dhs.gov		Receipt Date: 08/17/2023 Flag/Vessel Name: PA, MSC LAUREN IMO/Registration No: 7820409 From (Foreign Port): 22575 - Balboa Net Tonnage: 11921 Carrier Email:			
Class Code	Description	Quantity	Rate	Net Tonnage	Amount
030	Tonnage Tax Higher Rate (represents the '1' of '5' payments for the tonnage year beginning 08/15/2023)	1	\$0.06	11921	\$715.26
481	APHIS Commercial Vessel User Fee	1	\$825.00		\$825.00
498	CBP User Fee for Barge and Bulk Carrier (represents the '1' of '14' payments for the year 2023)	1	\$122.11		\$122.11
Total Collection Amount					\$1,662.37
Payment Type: ACH		Pay.Gov Tracking ID: 3FQVJUJ		Agency Tracking ID: 302079075	
CBP Authorized Signature TCSECBPQAX TCSECBPQAX Signed by: TCSECBPQAX TCSECBPQAX Department of Homeland Security, CBP TCSECBPQAX@cbp.dhs.gov The merchandise declaration in front of a CBP employee has resulted in your payment of the fees and the issue of the 368 receipt. The payment constitutes the declaration that the information provided is accurate to the best of your knowledge and belief. IMPORTER/PAYER MAY PROTEST/PETITION DUTIES/PENALTIES COLLECTED TO THE APPROPRIATE PORT DIRECTOR IN ACCORDANCE WITH CBP REGULATIONS CBP Form 368 / Form 1002 (Electronic Version, 6/2022)					

If paid using ACH the Payment Type will be displayed as ACH

DEPARTMENT OF HOMELAND SECURITY U.S. Customs and Border Protection 19 CFR 24.1 (b), 4.20, 4.21, 4.22, 4.23 19 CFR 10.71, 123.4, 141.68, 143.23-143.25, 145.12, 148.27 COLLECTION RECEIPT OR INFORMAL ENTRY AND CUSTOMS FORM 1002 TONNAGE TAX CERTIFICATE Receipt/Tonnage Tax Certificate Number: 2709-400110151 Port Issued: Long Beach, CA					
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498	CBP User Fee for Barge and Bulk Carrier (represents the '1' of '14' payments for the year 2023)	1	\$122.11		\$122.11
Total Collection Amount					\$1,662.37
Payment Type: Plastic Card		Pay.Gov Tracking ID:		Agency Tracking ID: 302079075	
CBP Authorized Signature TCSECBPQAX TCSECBPQAX Signed by: TCSECBPQAX TCSECBPQAX Department of Homeland Security, CBP TCSECBPQAX@cbp.dhs.gov The merchandise declaration in front of a CBP employee has resulted in your payment of the fees and the issue of the 368 receipt. The payment constitutes the declaration that the information provided is accurate to the best of your knowledge and belief. IMPORTER/PAYER MAY PROTEST/PETITION DUTIES/PENALTIES COLLECTED TO THE APPROPRIATE PORT DIRECTOR IN ACCORDANCE WITH CBP REGULATIONS CBP Form 368 / Form 1002 (Electronic Version, 6/2022)					

If paid using Card, the Payment Type will be displayed as PLASTIC_CARD

Note: Completion of payment is required by CBP to issue vessel clearance; Vessel agents must ensure timely payment in coordination with the CBPO to ensure timely vessel clearance. When Online payment is opted, it will require Internet/Cellular connection to access the eCBP portal and can be done at the port terminal, dock, or anywhere else.