

# Broker Meeting, Thursday, April 16, 2026



U.S. Customs and  
Border Protection

Good Morning.

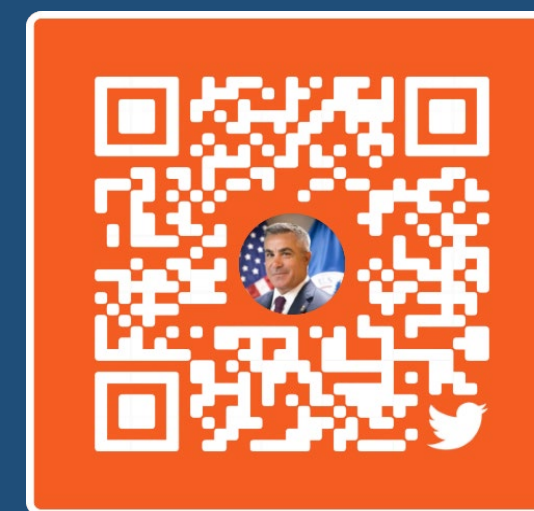
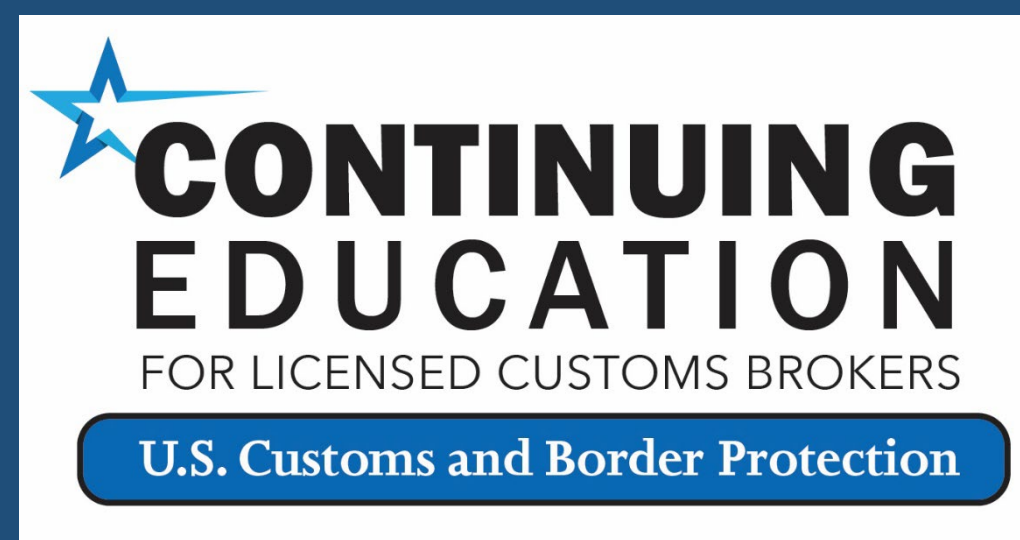
Welcome to the IN-PERSON JFK Quarterly Brokers Meeting for Thursday, April 16, 2026

We will begin at 10 AM.

For those members that can not attend in-person and will participate via Webex  
Please keep yourselves on mute and disengage your video.

Please use the Chat function for questions.

Follow the CBP JFK Port Director on Twitter!  
Scan and follow!



Contact Amy Wahmann at [amy.t.wahmann@cbp.dhs.gov](mailto:amy.t.wahmann@cbp.dhs.gov) and/or Matthew J. Haver at [matthew.j.haver@cbp.dhs.gov](mailto:matthew.j.haver@cbp.dhs.gov) after the meeting for any follow-up issues or concerns.



- PORT UPDATES
- CES
- ACE REFUNDS
- CPSC PORTAL UPDATE



# Broker Meeting, Thursday, April 16, 2026

## Port Management Changes

- Mr. Salvatore Ingrassia on his selection as Acting Executive Director, Cargo and Conveyance Security at U.S. Customs and Border Protection (CBP) Headquarters in Washington, DC – effective April 20
- Mr. John Carson, the current Assistant Port Director for Passenger Operations at JFK, will serve as Acting Port Director – effective April 20
- Carolyn Fakury, Acting Assistant Port Director, Enforcement, Port of John F. Kennedy International Airport – effective March 15, 2026
- Isabel Galantino, Acting Deputy Director, Field Operations, New York Field Office – effective March 15, 2026

# Broker Meeting, Thursday, April 16, 2026



U.S. Customs and Border Protection

## TIN # 67385118 CBP JFK Cargo Contacts for 2026



U.S. Customs and Border Protection  
Securing America's Borders

TIN # 67385118 CBP JFK Cargo Contacts for 2026

U.S. Customs and Border Protection sent this bulletin at 01/13/2026 12:15 PM EST



### Trade Information Notice (TIN)



TIN # 67385118

JFK Airport

Queens, NY

#### CBP JFK Cargo Contacts for 2026

This Trade Information Notice (TIN) is being issued to update the JFK Cargo Operations contact email addresses. This serves as a reminder that these email boxes should be used as your primary means of communication for all cargo related inquiries at JFK Airport. We have dedicated and trained staff to track and service your inquiries. We ask that you use these email boxes in lieu of calling our cargo operations telephone lines. Each email box is defined below, and we ask that you only send emails to the appropriate email box based on the issue you are encountering. Telephonic inquiries will remain available, however, callers with routine telephonic inquiries will be routed to the appropriate email box. The email boxes are as follows:

PLEASE DO NOT SEND TO MULTIPLE EMAIL BOXES AS THIS WILL CAUSE A SIGNIFICANT DELAY WITH RESPONDING TO YOUR ISSUE.

#### Centralized Examination Station (CES) Inquiries

JFKCES@CBP.DHS.GOV - for all non-perishable CBP CES exam inquiries and general CES information. All hold / intensive questions and all 1X transfer requests and questions.

JFKAGOPS@CBP.DHS.GOV - inquiries related to Agriculture issues at the Central Examination Station (CES), as well as Agricultural Imports of Plant and Animal Products, Personal Effects, and all other imports covered by Agricultural Quarantine Regulations.

Telephone inquiries: 718-487-2500

#### All other Cargo Inquiries

\*JFKPROBLEMRESOLUTION@CBP.DHS.GOV\* IS NO LONGER BEING USED.

JFKRSC@CBP.DHS.GOV - for broker assistance with an ACE Cargo Entry that is

JFKWIT@CBP.DHS.GOV - for procedural requests, In-Bonds, and facilitation of Container Freight Stations (CFS), Foreign Trade Zones (FTZ) and Cargo Facilities etc., applications, Project Development Requests (PDR), Facilities Information and Resources Management System (FIRMS) Code requests and/or changes, facility inspections, questions, comments and/or issues.

JFK-GO@CBP.DHS.GOV - General Order (GO) warehouse questions and GO entry releases.

JFKTIMESENSITIVEENTRIES@CBP.DHS.GOV - for notification of document uploads pertaining to the release of time sensitive cargo such as animals, biologicals, perishables, blood and questions regarding flight arrivals and departures.

JFKCARGOPENALTY@CBP.DHS.GOV - for questions concerning the issuance of penalties such as, but not limited to, release of freight without CBP authorization, manifest, mis-manifested, and/or seizure related infractions.

JFKCARNETTEAM@CBP.DHS.GOV - for questions, comments and/or concerns for all carnet submittals.

JFKNOTICEOFINTENT@CBP.DHS.GOV - for Drawback questions and requests.

JFKEXODUS@CBP.DHS.GOV - for questions and concerns regarding the importation or exportation of weapons, controlled commodities, and motor vehicles. All general exportation questions.

JFKEXPRESSINQUIRIES@CBP.DHS.GOV - for questions and requests related to a CBP express consignment courier facility (ECCF).

JFKMAILINQUIRIES@CBP.DHS.GOV - for formal entries in the mail (USPS) environment.

Telephone inquiries: 718-487-2691

# Broker Meeting, Thursday, April 16, 2026



U.S. Customs and  
Border Protection

[TIN #68344803 Dedicated Email for Reporting JFK Broker Compliance Issues](mailto:TIN#68344803)

[JFKBrokerComplianceUnit@cbp.dhs.gov](mailto:JFKBrokerComplianceUnit@cbp.dhs.gov)



U.S. Customs and Border Protection  
Securing America's Borders

**TIN #68344803 Dedicated Email for Reporting JFK Broker Compliance Issues**

*U.S. Customs and Border Protection sent this bulletin at 04/14/2026 08:24 AM EDT*



Trade Information Notice (TIN)



**TIN # 68344803**

**Port of JFK Airport**

**Queens, NY**

**Trade Information Notice**

**U.S. Customs and Border Protection**

Department of Homeland Security

New York Field Office

Date: April 14, 2026

TO: Brokers, Importers, Carriers, Filers, Bonded Facilities, and Other Interested Parties

FROM: JFK Broker Compliance Unit

SUBJECT: Dedicated email inbox for reporting JFK Broker Compliance Issues

Notice is hereby given that a creation of a dedicated email inbox--  
[JFKBrokerComplianceUnit@cbp.dhs.gov](mailto:JFKBrokerComplianceUnit@cbp.dhs.gov) for use by the public to address matters related to Broker Compliance issues (only).

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## Centralized Examination Station (CES) Update



Deputy Chief CBPO Michael Aznaran,  
CES



## CES – 1<sup>st</sup> Year In Review

### General Cargo

- 16,000+ Exams Completed
- ~28,000 Shipments Transferred to CES
- ~1,200 Seizures Processed
- 500+ Penalties Issued (almost \$3,000,000 USD)
- 125+ Destructions
- ~50 Returns to Origin (RTO)
- ~2,000 Adverse Actions (In Lieu of Seizures) Completed
- Pricing Structure:

Simplicity & Transparency

### Agriculture / Perishable Cargo

- ~13,000 Exams Completed
- ~6,000 Pest Interceptions



- Significant Interception: Khapra Beetle from Nigeria






## The Consumer Product Safety Commission (CPSC)

[CSMS # 68290359 - The  
Consumer Product Safety  
Commission \(CPSC\) Message  
Implementation Guide is Now  
Available](#)

[ACE Automated Broker Interface  
\(ABI\) CBP and Trade Automated  
Interface Requirements \(CATAIR\)](#)


[EFilingSupport@cpsc.gov](mailto:EFilingSupport@cpsc.gov)



**U.S. Customs and Border Protection**  
*Securing America's Borders*

**CSMS # 68290359 - The Consumer Product Safety Commission (CPSC) Message Implementation Guide is Now Available**

*U.S. Customs and Border Protection sent this bulletin at 04/08/2026 09:32 AM EDT*



## U.S. Customs and Border Protection

### Cargo Systems Messaging Service

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**CSMS # 68290359 - The Consumer Product Safety Commission (CPSC) Message Implementation Guide is Now Available**

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The Consumer Product Safety Commission (CPSC) Message Implementation Guide (IG) is now available on CBP.gov. The IG can be found on CBP.gov in the Draft Chapters: Future Capabilities section: [ACE Automated Broker Interface \(ABI\) CBP and Trade Automated Interface Requirements \(CATAIR\)](#)

The related CPSC Message Set is scheduled to deploy to CBP's test and production environments on the following dates:

- April 15 – CERTIFICATION
- July 8 – PRODUCTION

If you have any questions about the CPSC IG or message set, please reach out to the CPSC eFiling Support team at [EFilingSupport@cpsc.gov](mailto:EFilingSupport@cpsc.gov).

# Broker Meeting, Thursday, April 16, 2026



U.S. Customs and  
Border Protection

[CSMS # 68315804 - Introduction - Consolidated Administration and Processing of Entries \(CAPE\) for IEEPA Refunds, April 20, 2026 Deployment](#)

[ACH Refund Enrollment](#)

[ACE Portal and ACH Refunds FAQs](#)

[Applying for an ACE Portal Importer Account and Enrolling in ACH Refunds](#)

[ACE Portal Importer Account Application](#)

[ACH Refund Enrollment in the ACE Portal](#)

[Replacement Refund Instructions](#)

[CAPE Information Notice](#)

[CAPE Refund Quick Reference Guide](#)

[IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov)



U.S. Customs and Border Protection  
Securing America's Borders

CSMS # 68315804 - Introduction - Consolidated Administration and Processing of Entries (CAPE) for IEEPA Refunds, April 20, 2026 Deployment

*U.S. Customs and Border Protection sent this bulletin at 04/10/2026 02:49 PM EDT*



U.S. Customs and  
Border Protection

Cargo Systems Messaging Service

**CSMS # 68315804 - Introduction - Consolidated Administration and Processing of Entries (CAPE) for IEEPA Refunds, April 20, 2026 Deployment**

On April 20, 2026, U.S. Customs and Border Protection (CBP) will launch the first phase of the Consolidated Administration and Processing of Entries (CAPE) tool in the Automated Commercial Environment Secure Data Portal (ACE Portal). CAPE will simplify International Emergency Economic Powers Act (IEEPA) duty refund requests made pursuant to court order and in accordance with appropriate statutory authority by providing an electronic pathway to submit valid IEEPA duty refund claims.

CAPE is designed to consolidate refunds of IEEPA duties including interest rather than processing refunds on an entry-by-entry basis. CBP plans to implement CAPE through a phased development approach, adding more functionality in subsequent phases for more complicated scenarios. CAPE Phase 1 is limited to certain unliquidated entries and certain entries within 80 days of liquidation.

Requesting refunds of IEEPA duties requires only the following summarized actions:

- Importers of Record (IORs) and authorized Customs brokers have an established ACE Secure Data Portal account (ACE Portal account)
- Refund recipients use the ACE Portal account to provide CBP with bank account information for refunds
- IORs and authorized Customs brokers submit CAPE Declarations in the ACE Portal

The CAPE process starts with the filing of the CAPE Declaration in the ACE Portal by the IOR or the authorized broker who filed entries on behalf of the IOR. Once accepted, CBP will remove the IEEPA Harmonized Tariff Schedule number and recalculate the duties due without IEEPA, updating the entry to a new version. CBP will review the updated version of the entry and liquidate or reliquidate. Refunds will be consolidated by IOR or the party designated via CBP Form 4811 and liquidation date.

IORs and brokers who will be filing CAPE Declarations are encouraged to prepare for CAPE filing by ensuring that they have an ACE Portal account and that their bank account information for refunds has been added to their account. For additional information about ACE Portal access and ACH refunds visit the resources below:

- One Page Overview: [ACH Refund Enrollment](#)
- Frequently Asked Questions: [ACE Portal and ACH Refunds FAQs](#)
- Training Video: [Applying for an ACE Portal Importer Account and Enrolling in ACH Refunds](#)
- Training Guide: [ACE Portal Importer Account Application](#)
- Training Guide: [ACH Refund Enrollment in the ACE Portal](#)
- Rejected ACH Refund Information: [Replacement Refund Instructions](#)

To learn more about CAPE functionality in ACE, please see the [CAPE Information Notice](#). For more information on the CAPE filing process, please see the [CAPE Refund Quick Reference Guide](#).

CBP will continue to issue messaging via the Cargo Systems Messaging Service (CSMS) to ensure the trade community is informed and prepared to utilize this new tool and as new enhancements are deployed.

Technical questions regarding this message should be directed to [IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov). General questions regarding this message should be directed to [traderelations@cbp.dhs.gov](mailto:traderelations@cbp.dhs.gov).

# Broker Meeting, Thursday, April 16, 2026



U.S. Customs and Border Protection

## CSMS # 68340863 - UPDATE - Consolidated Administration and Processing of Entries (CAPE) for IEEPA Refunds, April 20, 2026, Deployment


### [IEEPA Duty Refunds](#)

### [CAPE Declarations Quick Reference Guide](#)


### [ACH Refund Enrollment](#)

### [CAPE Information Notice](#)

[IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov)

 U.S. Customs and Border Protection  
Securing America's Borders

**CSMS # 68340863 - UPDATE - Consolidated Administration and Processing of Entries (CAPE) for IEEPA Refunds, April 20, 2026, Deployment**  
U.S. Customs and Border Protection sent this bulletin at 04/13/2026 05:48 PM EDT

 U.S. Customs and Border Protection

**Cargo Systems Messaging Service**

**CSMS # 68340863 - UPDATE - Consolidated Administration and Processing of Entries (CAPE) for IEEPA Refunds, April 20, 2026, Deployment**

On March 2, 2026, the Court of Appeals for the Federal Circuit (CAFC) issued its formal mandate to the Court of International Trade (CIT) with respect to duties collected pursuant to the International Emergency Economic Powers Act (IEEPA).

- On March 4, 2026, in *Atmus Filtration, Inc. v. United States*, the CIT ordered "that, with respect to any and all unliquidated entries that were entered subject to the IEEPA duties, U.S. Customs and Border Protection (CBP) is hereby directed to liquidate those entries without regard to the IEEPA duties" and that "[a]ny liquidated entries for which liquidation is not final shall be reliquidated without regard to IEEPA duties." *Atmus Filtration, Inc. v. United States* (Cl. No. 26-01259).
- On March 6, 2026, the CIT suspended the immediacy requirement of its March 4, 2026, order to allow CBP to proceed with development of an automated tool capable of processing the unprecedented volume and value of the refunds of duties collected pursuant to IEEPA.
- On April 7, 2026, in *Euro-Notions Florida, Inc. v. United States*, the CIT ordered that CBP liquidate unliquidated entries that were entered with IEEPA duties without regard to those IEEPA duties, and reliquidate entries for which liquidation is not final without regard to IEEPA duties. The CIT suspended the order to the extent it requires immediate compliance.

Accordingly, CBP has developed the Consolidated Administration and Processing of Entries (CAPE) automated functionality in the Automated Commercial Environment (ACE) to efficiently process refunds for Importers of Record (IOR) who have paid duties pursuant to the IEEPA. CAPE is a new ACE functionality that will streamline and consolidate refunds and interest payments for entries subject to the IEEPA duties, rather than issuing entry-by-entry refunds. This message provides further details for Phase 1 of CAPE, which is scheduled to deploy 8AM EDT on April 20, 2026. This message also provides additional information on protests, Post Summary Corrections and Automated Clearinghouse payments.

CBP will issue further guidance as additional CAPE functionalities are developed. CBP will maintain all information on IEEPA Refunds and CAPE at the [IEEPA Duty Refunds](#) page on [cbp.gov](http://cbp.gov).

#### Guidance

##### [1. CAPE Tab - ACE Portal](#)

IORs and brokers will have the ability to access the CAPE Tab through their ACE Portal account. To file a CAPE Declaration, the IOR or broker will upload a Comma-Separated Values (CSV) file listing up to 9,999 entry numbers on which IEEPA duties have been paid and for which they are requesting an IEEPA duty refund. Only the entry numbers should be included in the CSV file - no other entry-related information is needed.

A separate CAPE Declaration may be submitted for additional entry numbers beyond the first 9,999. The CAPE Declaration may only be submitted by the IOR associated with the entry summaries or by the broker that filed the entry summaries.

The CAPE Declaration template file will be available through the "Upload" button in the CAPE tab of the ACE Portal.

The CAPE Declaration itself as well as the entry summaries listed will be validated by ACE before the CAPE Declaration is accepted into the ACE Portal and assigned a CAPE claim number. First, the submission undergoes file validations to confirm that:

- The Declaration contains complete entry numbers that are properly formatted
- The Submitter is the IOR for the listed entries or the authorized broker that filed the entry summaries on behalf of the IOR
- The CSV file is not corrupted

If the submission fails any part of the file validation series, ACE will reject the CAPE Declaration. The system will identify, and filers will be able to see, the specific errors that triggered the rejection on the CAPE Tab, allowing filers to identify and correct any errors and resubmit a new CAPE Declaration.

Once the submission passes the file validations, CAPE will run the following entry-specific validations:

- Each entry number listed exists in ACE and has at least one Harmonized Tariff Schedule of the United States (HTSUS) Chapter 99 number for IEEPA declared on that entry
- Not accepted - entry summary flagged for Reconciliation
- Not accepted - entry type 09 Reconciliation entry
- Not accepted - entry summary associated with a Drawback entry
- Not accepted - entry type 47 Drawback entry
- Not accepted - entry type 08 USMCA Duty Deferral entry
- Not accepted - entry summary with an Open or Suspended Protest
- Not accepted - entry summary with "open" or "closed" liquidation status (i.e. Temporary Importation under Bond entry)
- Not accepted - AD/CVD entry summary in pending liquidation status
  - In order to timely apply the liquidation instructions imposed by the Department of Commerce (DOC), an AD/CVD entry with a liquidation status of pending or for which DOC has issued liquidation instructions will not be accepted on a CAPE Declaration.
- Not accepted - entry summary over 80 days past the liquidation date
- Not accepted - goods value amount not allowed on IEEPA HTS line.
  - The entered value of the imported product reported on the entry summary line should be reported on the Chapter 1-97 HTS classification, unless Chapter 98 reporting provisions require the entered value to be reported differently.

If an entry summary fails any of the entry-specific validations listed above, ACE will remove that individual entry summary from the CAPE Declaration but will continue processing the remaining entry summaries listed. After the system completes the entry-specific validations, ACE will display the results and identify any rejected entries and the reason for their rejection. If the filer corrects the entry-specific errors identified by ACE, it may resubmit the entry summary on a separate CAPE Declaration.

After these file and entry-specific validations are performed and the CAPE Declaration is accepted, in all or part, it is assigned a unique CAPE claim number.

For more information on the CAPE filing process, please see the ACE Portal: [CAPE Declarations Quick Reference Guide](#).

IORs and brokers should ensure they submit a CAPE Declaration for the processing of entries for which IEEPA refunds are due prior to filing a drawback claim.

IORs and brokers should ensure that they do not submit a CAPE Declaration for entries on which a surety paid IEEPA duties in whole or in part.

##### [2. Mass Processing](#)

Mass processing will be performed on all entry summaries that were accepted on the CAPE Declaration. All applicable IEEPA HTSUS Chapter 99 numbers will be removed at the entry summary line level, creating a new minor version of the entry summary. The duties owed on the entry summary will be recalculated as if IEEPA duties were never owed. The projected refund will be the difference between the duties, taxes, and fees paid on the entry summary and the recalculated duties, taxes, and fees owed on the entry summary. Interest is calculated on these refunds, as it is on any interest eligible refund issued by CBP, in accordance with 19 CFR 24.36.

##### [3. Review and Liquidation/Reliquidation](#)

Once the mass processing is complete, unliquidated entry summaries will be set to liquidate 45 days from the CAPE Declaration acceptance date, except for entries in suspended, extended, or "under review" liquidation status. Entry summaries with extended, suspended, or "under review" liquidation statuses will maintain their liquidation status, and the refund will be issued upon liquidation.

Warehouse and warehouse withdrawal entry summaries will not be set to liquidate 45 days from the CAPE Declaration acceptance date. Instead, the liquidation process for warehouse entries will continue to be performed by CBP in the normal course after all withdrawals have been made and the warehouse entry is ready for liquidation, at which time CBP will process the refund of the IEEPA duties.

Liquidated entry summaries will reliquidate the next business day.

##### [4. Refund](#)

The individual entry summary refunds will be consolidated by IOR or designated 4811 party and liquidation date before they are dispersed in one lump sum. As with all refunds issued by CBP, a check for any unpaid debts to CBP will be made before the issuance of the refund, and the refund amount will equal the difference between the IEEPA duties to be refunded and the unpaid bill(s).

There may be instances where there is not a one-for-one match of entry summaries submitted on a CAPE declaration versus the entry summaries consolidated on the refund issued to the IOR or 4811 party. These instances occur when entry summaries from different CAPE declarations are on one consolidated refund. Examples of such instances include entry summaries under review, suspended, or extended status prior to the CAPE declaration being accepted; the entry summary is a warehouse or warehouse withdrawal; or the entry summary is selected for review by CBP after the CAPE declaration is accepted.

ACE Portal users with Importer sub-account access can monitor refund activity using ACE Reports. The new REV-615 CAPE Refunds Trade Report will provide CAPE related refund information.

For unliquidated entries other than warehouse entries and entries with extended, suspended or "under review" liquidation status, importers and authorized brokers may anticipate that valid IEEPA refunds will generally be issued within 60 - 90 days following acceptance of a CAPE Declaration, unless a compliance concern requires further CBP review. This 60-90 day timeframe includes 45 days for CBP review plus additional time to process the refund through Treasury.

#### Additional Information

##### [Protests](#)

If a protest has been submitted solely for IEEPA refund purposes and the entry summary is within 80 days of the liquidation date, an importer may withdraw the protest and add the entry summary to a CAPE Declaration for faster refund processing. Should the protest be in suspended status, you may reach out to your processing Center to request the suspension be removed. Once removed, the importer can withdraw their protest, then the entry summary can be submitted on a CAPE Declaration.

##### [Post Summary Corrections \(PSCs\)](#)

Filers are prohibited from initiating an IEEPA duty refund request by filing a PSC. PSCs that are filed due to requesting a refund for entries eligible for duty free treatment due to the lapse of the African Growth and Opportunity Act and the Haiti Hope Help Agreement during October 1, 2025, through February 3, 2026, or any other issue, should be filed prior to submitting a CAPE declaration.

##### [ACH Payments](#)

All refunds from CBP are issued electronically through ACH payments in accordance with the March 25, 2025, Executive Order 14247 "Modernizing Payments to and from America's Bank Account" and the January 2, 2026, Interim Final Rule 24171 "Electronic Refunds." To ensure there is no delay in receiving the refund, the IOR or designated 4811 party, must be signed up for ACH refunds. Review ACH Refund sign up guidance here: [ACH Refund Enrollment](#).

To learn more about CAPE functionality in ACE, please see the [CAPE Information Notice](#).

CBP will continue to issue messaging via the Cargo Systems Messaging Service (CSMS) to ensure the trade community is informed and prepared to utilize this new tool and as new enhancements are deployed.

Technical questions regarding this message should be directed to [IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov). General questions regarding this message should be directed to [traderelations@cbp.dhs.gov](mailto:traderelations@cbp.dhs.gov).

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[CAMS # 68357775 - Reminder-New CAPE Tool Launches in ACE to Simplify IEEPA Duty Refunds](#)

[here](#)

[CAPE Refunds Quick Reference Card](#)

[ATAP Training Resources](#)


[Trade Guidance Central](#)

[April 15 Support Call Link](#)

[IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov)


[traderelations@cbp.dhs.gov](mailto:traderelations@cbp.dhs.gov)

[cbp.technology.service.desk@cbp.dhs.gov](mailto:cbp.technology.service.desk@cbp.dhs.gov)



U.S. Customs and Border Protection  
Securing America's Borders

CAMS # 68357775 - Reminder-New CAPE Tool Launches in ACE to Simplify IEEPA Duty Refunds  
U.S. Customs and Border Protection sent this bulletin at 04/15/2026 10:10 AM EDT



U.S. Customs and  
Border Protection

**CBP ACE Messaging Service**

**CAMS # 68357775 - Reminder-New CAPE Tool Launches in ACE to Simplify IEEPA Duty Refunds**

On April 20, 2026, U.S. Customs and Border Protection (CBP) will launch the first phase of the Consolidated Administration and Processing of Entries (CAPE) tool in the Automated Commercial Environment (ACE). CAPE will simplify International Emergency Economic Powers Act (IEEPA) duty refunds by providing an electronic pathway for the trade community to submit IEEPA duty refund claims.

**Information Notice:** For more information on these changes, review the CBP user Information Notice [here](#).

**Training Resources:** CBP has published the following training resources to prepare CBP users for this deployment.

- CAPE Refunds Quick Reference Card
- ATAP HERO Dashboard Quick Reference Guide will be available in ATAP Training Resources

**Internal Guidance Memo:** CBP published a guidance memo for CBP users regarding CAPE Processes.

- Trade Guidance Central

**User Readiness Deployment Support Call:** The Trade Transformation Office (TTO) will conduct a deployment support call for Center personnel on the following date and time:

- April 15, 2026, 1:00 to 2:30 p.m. ET
- Join via Microsoft Teams Desktop or Mobile App: [April 15 Support Call Link](#)

**Contact Information:**

- Technical questions about IEEPA refunds: [IEEPARefunds@cbp.dhs.gov](mailto:IEEPARefunds@cbp.dhs.gov)
- General inquiries: [traderelations@cbp.dhs.gov](mailto:traderelations@cbp.dhs.gov)
- Technical issues: CBP Technology Service Desk at 1-800-927-8729 or [cbp.technology.service.desk@cbp.dhs.gov](mailto:cbp.technology.service.desk@cbp.dhs.gov)



CSMS #43089259

Centers of Excellence and Expertise Directory | U.S. Customs and Border Protection



## CSMS #43089259 - Updated Center of Excellence and Expertise Team Codes Deployment in the Automated Commercial Environment (ACE)

*U.S. Customs and Border Protection sent this bulletin at 06/18/2020 02:15 PM EDT*



U.S. Customs and Border Protection

### Cargo Systems Messaging Service

#### CSMS #43089259 - Updated Center of Excellence and Expertise Team Codes Deployment in the Automated Commercial Environment (ACE)

Effective immediately, U.S. Customs and Border Protection (CBP) will begin to deploy new team codes for the Centers of Excellence and Expertise (Centers) within the Automated Commercial Environment (ACE) modules. Implementation will occur over a period of weeks.

The new team codes will follow an alphabetical format, e.g. ABC, where the first letter will represent a Center, and the secondary and tertiary letters will be used by the Centers to direct transactions to a specific work unit or team. Legacy numerical team codes will automatically be replaced on newly submitted entry summaries and phased out as existing entries liquidate. As such, existing team codes will remain in effect for existing transactions.

The following team codes are representative of each Center (X's are used as placeholders):

Center of Excellence and Expertise	Center ID	Team Code
Agriculture and Prepared Products	CEE002	BXX
Apparel, Footwear and Textiles	CEE004	DXX
Automotive and Aerospace	CEE003	CXX
Base Metals	CEE005	EXX
Consumer Products and Mass Merchandising	CEE008	HXX
Electronics	CEE007	GXX
Industrial and Manufacturing Materials	CEE009	IXX
Machinery	CEE010	JXX
Petroleum, Natural Gas and Minerals	CEE006	FXX
Pharmaceuticals, Health and Chemicals	CEE001	AXX

No action needs to be taken by the trade community to effect this change, and transactions will continue to be processed as usual under the new team code format.

CBP.gov will be updated at the beginning of next week to provide points of contact within the Centers for the new team codes that will be in use.

Questions regarding team code assignments of accounts or specific transactions should be directed to the appropriate Center's email inbox. Other questions pertaining to these updates may be directed to [CEE@cbp.dhs.gov](mailto:CEE@cbp.dhs.gov).



## Continuing Education



- **APRIL 16, 2026 BROKER'S MEETING      CREDIT CODE: CBP-042026-8-0099**
- **THIS IS AN ACCREDITED EVENT WHICH WILL GRANT TWO CREDIT HOURS OF CONTINUING EDUCATION FOR LICENSED CUSTOMS BROKERS**

Broker Meeting, Thursday, April 16, 2026



U.S. Customs and  
Border Protection

# Questions / Comments / Feedback?