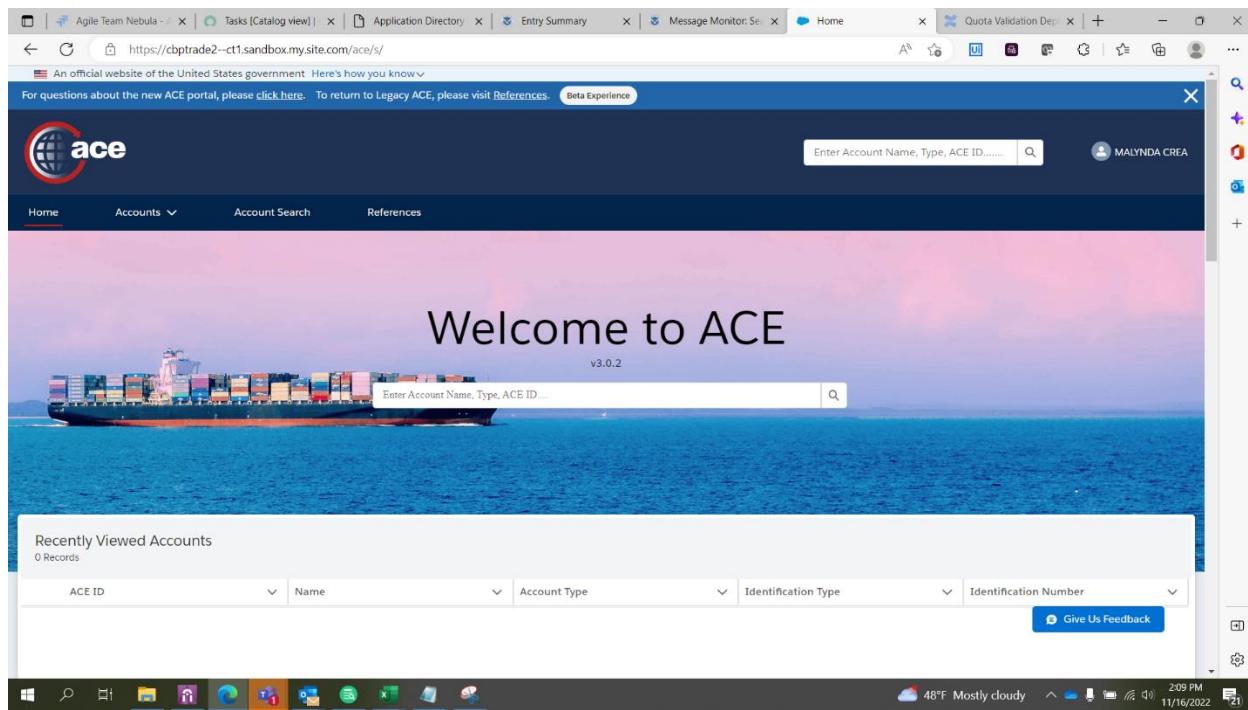


Instructions on how to clear browser cache and log in to Automated Commercial Environment (ACE) Modernized Portal to Launch Protest Application

1. Open new browser-either Chrome or Edge
2. Clear Cache-
 - a. In the browser select the 3 dots '...' to the far right of the URL line
 - b. In the drop down-select 'Settings'
 - c. In the search box input 'Cookies' select the 'Choose what to Clear' button under the Clear browsing session
 - d. Pop up box make sure only the last 2 check boxes and select the 'Clear Now' button
3. Then once cache is cleared input URL <https://ace.cbp.gov/>
4. Once logged in, users will be taken to the ACE screen below
5. From here select the 'Accounts' drop down and select 'Protest Filer' from list
6. This will load the users Protest Filer account information
7. Then select your Protest Filer Account and in upper right-hand corner select 'Launch Protest'
8. Pull up protest record, try the upload (if there is an issue uploading multiple documents, please try uploading and saving one at a time)



https://cbptrade2--ct1.sandbox.my.site.com/ace/s/

An official website of the United States government. Here's how you know 

For questions about the new ACE portal, please [click here](#). To return to Legacy ACE, please visit [References](#). [Beta Experience](#)

Home Accounts ▾ Account Search References

Enter Account Name, Type, ACE ID... 

MARY LAWLER

Home Accounts ▾ Account Search References

Exporter Facility Facility Operator FTZ FTZ Site FTZ Subzone Filer GP Site Individual Broker

Recently Viewed 3 Records

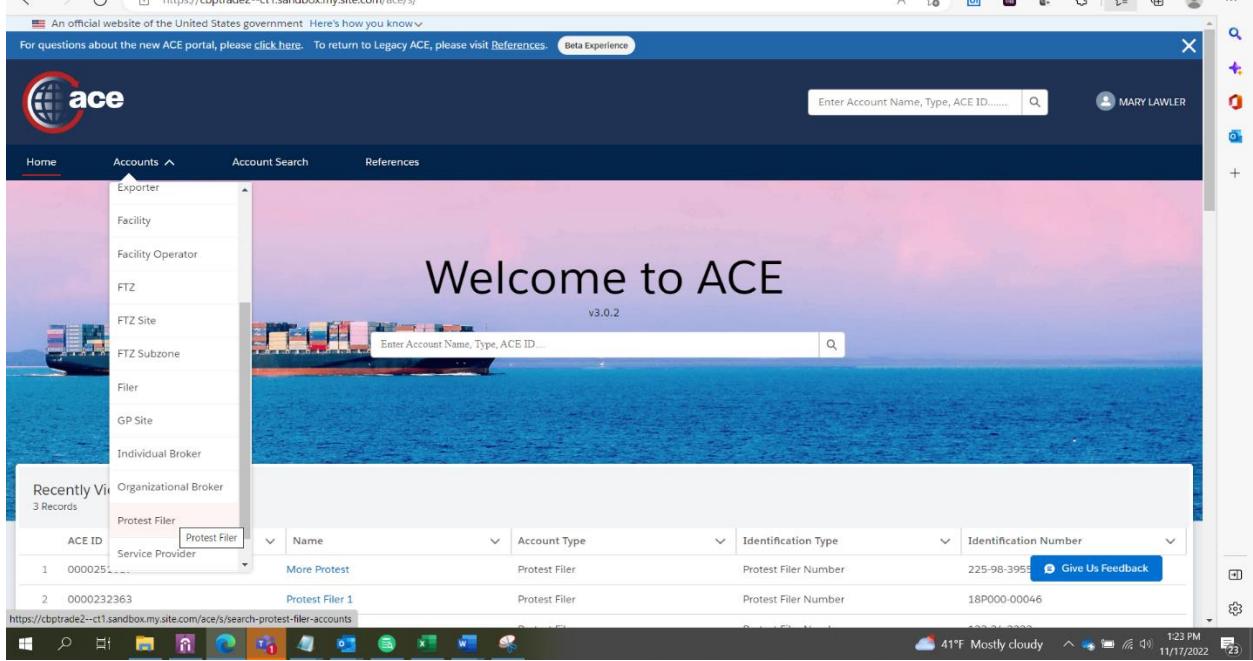
Organizational Broker

Protest Filer Service Provider

ACE ID	Name	Account Type	Identification Type	Identification Number
1 0000251619	More Protest	Protest Filer	Protest Filer Number	225-98-3955
2 0000232363	Protest Filer 1	Protest Filer	Protest Filer Number	18P000-00046

https://cbptrade2--ct1.sandbox.my.site.com/ace/s/search-protest-filer-accounts

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https://cbptrade2--ct1.sandbox.my.site.com/ace/s/search-protest-filer-accounts

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Home Accounts ▾ Account Search References

Enter Account Name, Type, ACE ID... 

MARY LAWLER

Home Accounts ▾ Account Search References

Protest Filer Accounts

Showing 4 / 4 Results

Name	ACE ID	Taxpayer ID
1 More Protest	0000251619	225-98-3955
2 Submit Protests	0000231791	235-39-3833
3 Protest Filer 1	0000232363	18P000-00046
4 ACE Protest	0000232453	123-34-3333

Keyword Search

Search Filters

Account Name

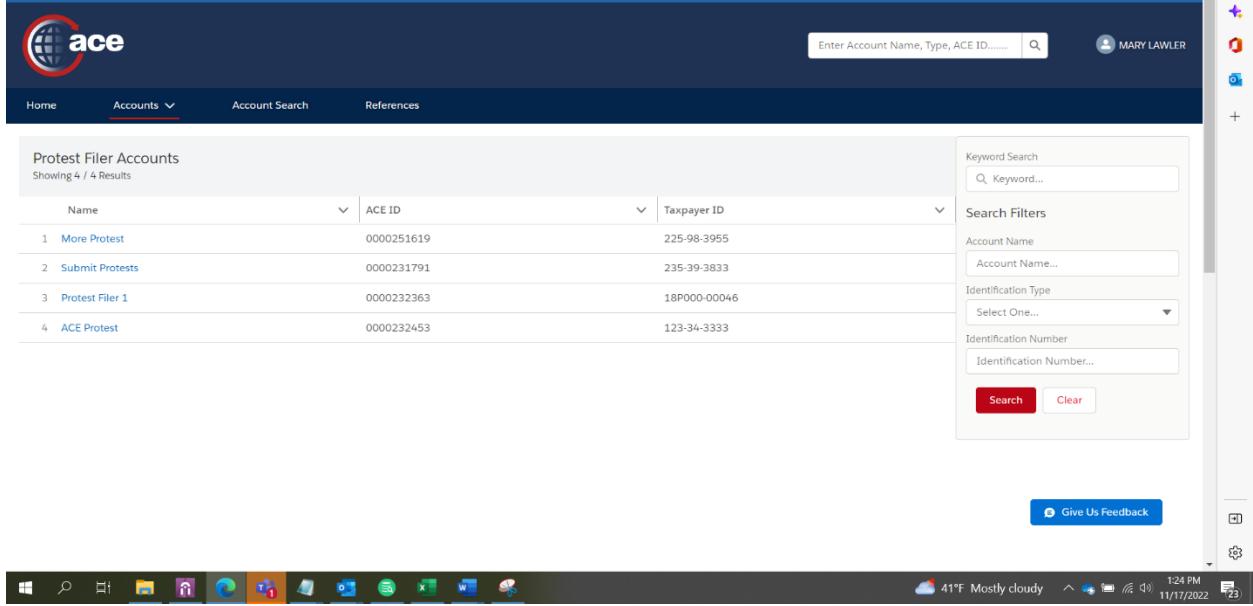
Identification Type

Identification Number

Give Us Feedback

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ICNE8-19534] Trade Profile TEST | Tasks (Catalog view) | CBP Service | Application Directory | CBP | Application Directory | CBP | Account: More Protest | + | - | X

https://cbptrade2--ct1.sandbox.my.site.com/ace/s/account/001r000000fvpjxAAA/more-protest

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For questions about the new ACE portal, please [click here](#). To return to Legacy ACE, please visit [References](#). Beta Experience

ace

Home Accounts Account Search References

Back

Account Navigation

- Protests are Gooder
ACE ID: 0000231779
- Protest Filer
 - ACE Protest
Protest Filer Number: 123-34-3333
 - More Protest
Protest Filer Number: 225-98-3955
 - Protest Filer 1
Protest Filer Number: 18P000-00046
 - Submit Protests
Protest Filer Number: 235-39-3833

Account Name
More Protest

Record Type Name
Protest Filer

Protest Filer Number
225-98-3955

ACE ID
0000251619

Protest Filer Name
More Protest

Protest Filer Number
225-98-3955

Protest Filer Number Type
Social Security Number (SSN)

Launch Protest Reports

Details Contacts Addresses

Protest Filer Information

Protest Filer Name
More Protest

ACE ID
0000251619

Protest Filer Number
225-98-3955

Protest Filer Number Type
Social Security Number (SSN)

Give Us Feedback

Organization

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