ACE Collections
Release 6 Refunds
Trade Pre-Deployment Call

August 23, 2022

U.S. Customs and Border Protection

ACE Collections
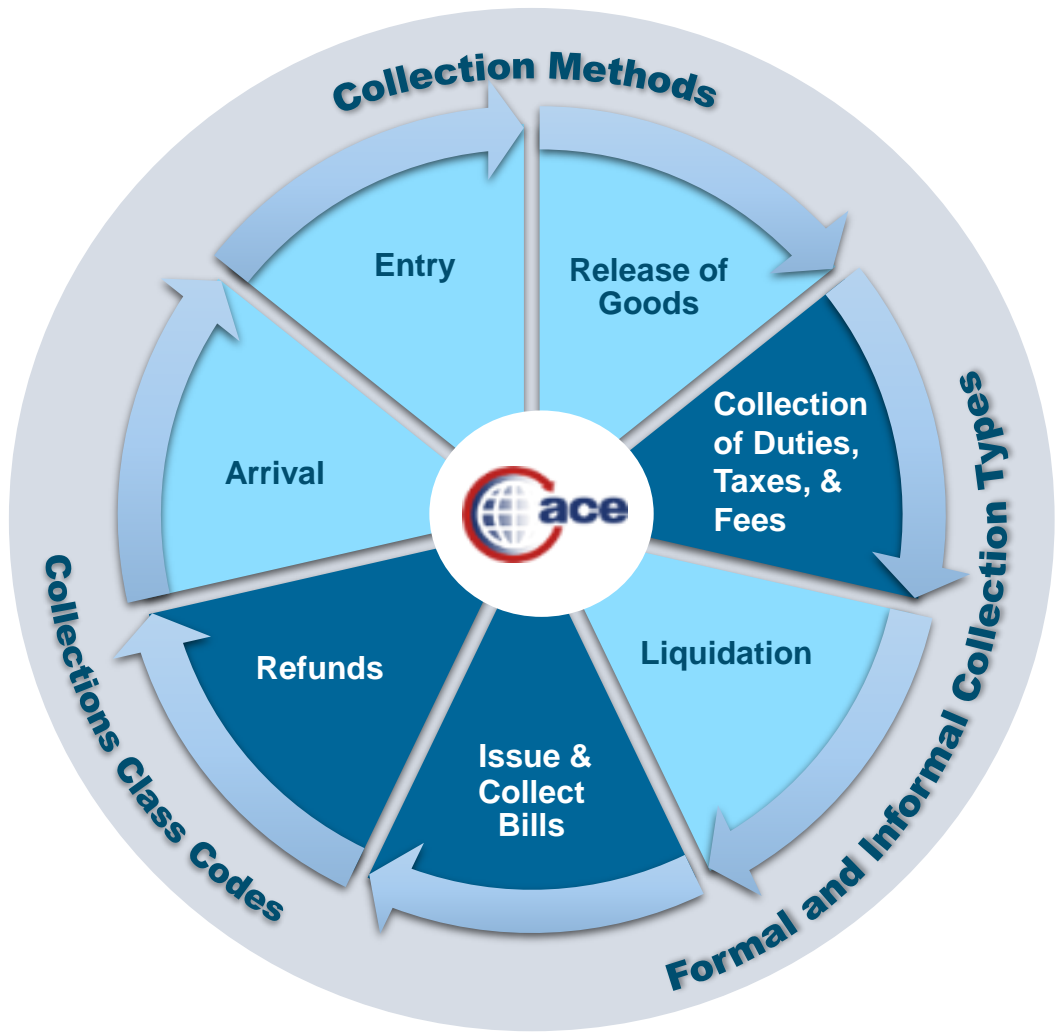
U.S. Customs and Border Protection

WHAT IS ACE COLLECTIONS?

The Automated Commercial Environment (ACE) incorporates the trade lifecycle into a modernized platform that enables the global exchange of safe and legitimate goods. **ACE Collections** is the final ACE module that supports the enduring priority of facilitating lawful trade and protecting revenue and fulfills CBP's goal to unite the revenue and trade entry lifecycles into a single window and retire the 30+ year old legacy collections system.

THE ENTRY LIFECYCLE

Collection Methods

Entry

Release of Goods

Collection of Duties, Taxes, & Fees

Liquidation

Issue & Collect Bills

Refunds

Arrival

ace

Collections Class Codes

Formal and Informal Collection Types

FUTURE BENEFITS

Integrated Trade System
Incorporates the **entire** Entry Lifecycle into a **holistic ecosystem** and **modernized platform** for CBP and the Trade Community

Streamlined Processes
Eliminates **manual workarounds** and dependency on **local back end systems** for collections processing

Improved Accountability
Addresses **audit findings** by reducing unmatched transactions and **improving record-keeping**

Key Stakeholders

Office of Finance

Office of Trade

Office of Field Operations

Office of the Chief Counsel

The Trade Community

Contact Us
ACECollections@cbp.dhs.gov

AGILE RELEASE SCHEDULE

| FY 2019 | FY 2021 | FY 2022 | FY 2023 | FY 2024 |

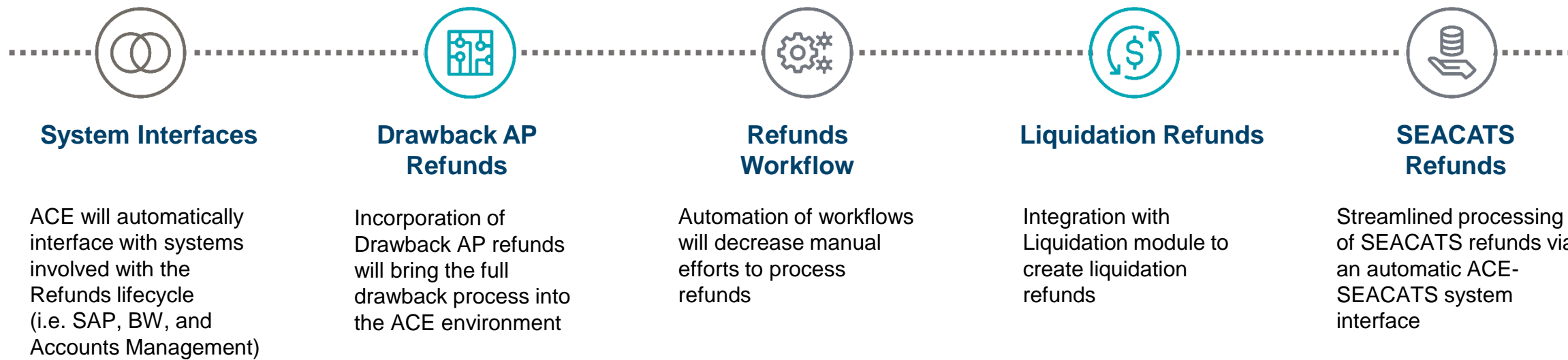| Release 1	Release 2	Release 3	Release 4	Release 5	Release 6	Release 7	Release 8
ACH Processing	CIR Processing	Deferred Tax	Billing	Debt Management	Refunds	BCA and Port Collections	IndyLAN Systems

ACE Collections

U.S. Customs and Border Protection

ACE Collections Release 6 – Refunds

ACE Collections Release 6 Refunds will **enhance the refunds management workflow** and provide the ability to search, create, and certify/approve refunds. This release **will include all refunds** (ex. Manual refunds, Drawback AP refunds, SEACATS refunds, and Liquidation refunds). This release will also contain funds certification to ensure the availability of funds. Members of the trade will be able to view their refund details in ACE Reports.

Key Changes & Benefits

System Interfaces	Drawback AP Refunds	Refunds Workflow	Liquidation Refunds	SEACATS Refunds
ACE will automatically interface with systems involved with the Refunds lifecycle (i.e. SAP, BW, and Accounts Management)	Incorporation of Drawback AP refunds will bring the full drawback process into the ACE environment	Automation of workflows will decrease manual efforts to process refunds	Integration with Liquidation module to create liquidation refunds	Streamlined processing of SEACATS refunds via an automatic ACE-SEACATS system interface

Refunds Business Process Current

- ☐ Reliance on multiple systems for processing refunds
- ☐ Complex process for distributing CDSOA case refunds
- ☐ Legacy systems for managing the refunds lifecycle
- ☐ Fund certification requires steps in multiple systems

Refunds Business Process Future

- ☑ Ability to cancel the distribution of refunds and divert them within one interface
- ☑ Mass upload of refunds for CDSOA cases
- ☑ Modern user interface allows easy navigation, including search/display and manual refunds creation
- ☑ Integration of funds certification to ensure availability of funds

Key Stakeholders

- Office of Field Operations
- Office of Trade
- Office of Finance
- Office of the Chief Counsel
- The Trade Community

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Release 6 Refunds Impact

On August 27, 2022, U.S. Customs and Border Protection (CBP) will deploy Collections Release 6 to the Automated Commercial Environment (ACE). This release will impact CBP and trade community users. For users in the trade community, this release will:

- Provide visibility into refund history within ACE Reports starting with refunds issued after August 29, 2022.
  - o The Trade community will be able to access their Trade Refund Report through the ACE Secure Data Portal.
  - o The Trade Refund Report provides Importers with insights into CBP refunds once they have been processed and send to Treasury.
- Automated Clearinghouse (ACH) refunds will no longer override the 4811 on file when an Importer is signed up for ACH refunds.
- No changes to refund timelines.
- No updates to the CATAIR.

CSMS #52736254 - Information on the Deployment of ACE Collections - Release 6 Refunds
Collections Release 6 Information Notice

Release 6 How to Apply for an ACE Secure Data Portal Account

Please Note

- **Before gaining access** to ACE Reports, **you need to apply** for an ACE Secure Data Portal account using the web address: https://www.cbp.gov/trade/automated/getting-started/portal-applying

- Your ACE Reports access will be automatically provisioned once you have an ACE Portal account.

- Once you have an ACE Portal account, access **ACE Reports**, by logging into the ACE Secure Data Portal https://ace.cbp.dhs.gov, and selecting the **Reports icon** from the top right toolbar

Note: ACE Training and Reference Guides are available at the following address https://www.cbp.gov/trade/ace/training-and-reference-guides

Release 6 Post Deployment Support Call

CBP will also host a Post-Deployment Support Call for the Trade. CBP will publish the meeting link and information in a CSMS on Thursday, August 25, 2022.

- Wednesday, September 21, 2022, at 2:00 p.m. ET.

Participants are encouraged to join at the start of the call when ACE Collections will provide a brief post deployment status update. A question-and-answer segment will follow. Calls may end early if all questions have been addressed.

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