

[USDA LINC Training & Resource Library](#)

[USDA Income & Property Eligibility](#)

[HB-1-3555 "SFH Guaranteed Technical Handbook"](#)

[SFH Guaranteed Loan Policy Desk](#)

[SFH Contacts and Resources](#)

You Know Us, Let Us Know You Too!

Have you recently promoted someone? Have any staff moved to a new department? Has anyone joined or left your organization? To best serve you as any and all needs arise, USDA Rural Development strives to maintain the most current contact information for your organization. It's equally important that only active and appropriate staff retain access to Rural Development systems.

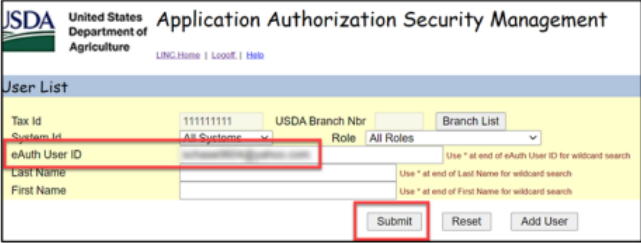
Accurate contact information is critical for lender recertification, Quality Control Reviews, file questions, and other communication needs. We've found that many contacts in our system are outdated, so please reach out to our servicing team if any updates are needed. This can be done via email at: sfhgplserving@usda.gov.

To manage your team's GUS access, everything you need is located under the [Guaranteed Underwriting System \(GUS\) tab](#) on the [LINC Training and Resource Library page](#). The Single Family Housing Guaranteed Loan Program – [System Access and Security Guide](#) is a great starting point. Section 5.5 explains how to remove user roles. If any Loan Officers, Processors, Underwriters or other staff no longer hold their position or have left the company, your Security Administrator will need to remove their GUS Access.

5.5 Removing Roles or Users

When a user needs to be removed from the system (e.g., user leaves place of employment, changes area of concentration with same employer, etc.), Security Administrators are tasked with making changes in the system to ensure that only eligible users continue to have access.

1. The Security Administrator will access the [LINC](#). Select **RHS Linc Home**, then **Application Authorization** to navigate to the User List screen.
2. Enter the **eAuth/Login.gov User ID** of a specific user and select **Submit**.



We recommend having at least two designated Security Administrators, so you have coverage if one is out or leaves their position. Adding or removing a Security Administrator requires assistance from USDA Rural Development. You will need to complete the ["Request for Adding or Removing a Security Administrator"](#) document that can be located under the [GUS tab](#) on the [LINC Training and Resource Library Page](#), then email the document to RD.SO.HSB@usda.gov for processing.

We truly appreciate and value our relationship with our lending partners and are here to support you in any way we can. If there is anything we can do for you, please reach out to us at SFHGLP.LenderPartner@usda.gov.