

Obtaining a HARP Account and QSEP User Role Access

HARP Instructions

Users will need to sign up for an account in the HCQIS Access Roles and Profile (HARP) system at: <https://harp.cms.gov/register/profile-info>. HARP uses Experian to remotely verify a user's identity by applying the data that a user provides, such as date of birth and Social Security number, to generate a list of personal questions for the user to answer to verify their identity.

Please Note: Some users who attempt to register in HARP may receive an error message stating that their email address already exists. This most likely means that you have completed some level of identity proofing in the past and that you have an Enterprise Identity Management (EIDM) account. If this is the case, you will need to log in to HARP using your EIDM login information. If you don't remember your login information, you will need to contact the QualityNet Help Desk at gnetssupport@cms.hhs.gov or 866-288-8912.

After you register in the HARP system, or log in if you are already an EIDM user, you will be directed to set up two-factor authentication.

Please Note: If you are an EIDM user, you will then need to log in to HARP a second time; this will ensure that you are able to access QSEP and in the future, iQIES, to request your roles.

Resources

For more information on HARP, please refer to the following resources:

- FAQs related to HARP: <https://harp.cms.gov/login/help>
- Video detailing the HARP registration process: <https://youtu.be/G1zj8JqxWg4>
- Video explaining HARP manual proofing: <https://www.youtube.com/watch?v=rYioFNNvtD0>
- Fact sheet on HARP Identity Proofing: <https://qtso.cms.gov/news-and-updates/remote-identify-proofing-requirements-internet-quality-improvement-evaluation>

QSEP User Role Instructions

If this is your first time logging into QSEP, please follow the instructions below to request access to QSEP. Please watch the following training on requesting access to QSEP: [QSEP User Training](#).

1. Login into QSEP at <https://qsep.cms.gov> with your HARP credentials and perform two-factor authentication.
2. If you had a prior Integrated Surveyor Training Website (ISTW) account, enter your ISTW User ID (i.e., your Surveyor ID number) and click Sign-up.
3. If you did not have a prior ISTW account, please:
 - a. Select your agency from the Agency dropdown.
 - b. Select your user role from the User Role dropdown.
 - c. Indicate if you are a Security Official or not.

- d. Enter your Surveyor ID number if you are a surveyor. If not, leave the Surveyor ID field empty.
- e. Select the Request Access button.
- f. Await approval notification from the Security Official of your agency.

Please contact the QSEP Help Desk at helpdesk@qsep.org or 855-791-8900 if you need assistance.