



**U.S. Department  
of Transportation  
Federal Aviation  
Administration**

# InFO

Information for Operators

InFO 24011

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Flight Standards Service  
Washington, DC

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*An InFO contains valuable information for operators that should help them meet certain administrative, regulatory, or operational requirements, with relatively low urgency or impact on safety. The contents of this document do not have the force and effect of law and are not meant to bind the public in any way. This document is intended only to provide clarity to the public regarding existing requirements under the law or agency policies.*

**Subject:** Methods for Determining Weights of Mobility Devices Carried on Aircraft.

**Purpose:** This InFO serves to inform all Title 14 of the Code of Federal Regulations (14 CFR) Air carriers and operators, about the available methods for determining the weight of mobility devices carried on aircraft.

**Background:** The Federal Aviation Administration (FAA) has received numerous inquiries about the available methods an operator may use to determine the weights of mobility devices.

**Discussion:** In accordance with Operation Specifications (OpSpec) paragraphs A097-A099, air carriers and operators are required to use actual weights for cargo. This is intended to provide air carriers and operators examples of acceptable methods to determine weights of mobility devices. Air carriers and operators can utilize:

1. The Actual Weight of the mobility device using a scale.
2. Legible data plate on the mobility device stating its weight.
3. In lieu of an affixed or legible data plate described in 2, air carriers and operators should utilize the manufacturer's information for the mobility device to ascertain its weight, provided the data is available. The data or weight should come from the manufacturer and may be found on the manufacturer's website or in the owner's manual.

**Recommended Action:** Air carriers and operators should familiarize themselves with the information contained in this InFO, then review and revise their weight and balance program, manuals, or procedures, as applicable, to ensure the weight of mobility devices are accounted for with the acceptable methods recommended and described in this InFO. Air carriers and operators seeking to utilize other methods not described in this InFO should coordinate with their Certificate Management Team (CMT).

**Contact:** Questions or comments regarding this InFO should be directed to the Air Transportation Division's Operations Group at (202) 267-8166 or 9-AFS-200-Correspondence@FAA.Gov.