



Multiply success stories

Functional Skills UK (West Sussex County Council Multiply deliver partner)

Case study

Learner M came to us in November to complete a Functional Skills Qualification so she could fulfil her goal of becoming a nurse. Unfortunately, she felt quite intimidated by this prospect and tended to get very confused when faced with exam questions. To support her, we invited her to a morning 'introduction to maths' session where we had a tea/coffee and discussed the barriers she was facing and how to break down her maths anxiety, giving her the confidence to make a start.

We also set her up on an individualised learning platform where she could work from the comfort of her own home without any time pressure or deadlines. By working through the learning platform, she could build up her knowledge and prepare her for the FS qualification.

In addition, we wanted to provide extra support on a face-to-face basis. Consequently, Learner M attended our multiply drop-in maths sessions to help her iron out any topics she found challenging. These encouraged her to 'get out of her comfort zone' and 'feel more confident as she felt there wasn't much pressure to always get the right answer.'

Learner M is now completing a Functional Skills course with one of our qualified tutors and is on her way to finally becoming a nurse!

Staff statement

"Multiply has been a pleasure to work on for the whole of the Functional Skills UK family. Our 'introduction to functional skills' initiatives have enabled more of our learners to gain the confidence to tackle this qualification, and crucially, have provided a platform for the more disadvantaged in our community.

We are so proud of our money management events that have supported families and neighbourhoods with crucial financial advice in a safe and supportive way. From international refugees to communities in our own backyard, we have seen that a friendly face, maths support, and words of advice have had such a profound impact. Letting them know that there's someone there to give them a helping hand, reinforces that a little bit of kindness makes the world go round."

Events

The Functional Skills UK team attended the Arora Hotel in Crawley, offering the 900 Afghan refugees who are residing there financial advice, support & the extended opportunity to book onto one of their Multiply courses.

Please see images from the event below.

