You Said.....We Did

You Said	We Did	What we plan to do next
More online training would be beneficial	 Review existing online Early Years courses. Highlighted free online courses relevant to settings that are available on the L&D gateway. A learning needs analysis is current being undertaken for each course to provide an evidence base for existing and new courses. 	 We aim to complete the review of all Early Years courses and updates by September 2017. Develop several bite size courses that will be available online from September 2017.
The content of some courses needs updating and new courses are needed as part of the provision.	 Courses are currently being reviewed Learning needs analysis is being undertaken. Electronic evaluation of courses is being planned and reviewed. 	 Electronic evaluations in place by September 2017. Impact evaluations in place by September 2017. All courses to be reviewed by September 2017. New courses to be identified for Autumn term and advertised in addition to the current programme.
Training needs to be available at different levels to ensure staff have access to develop across levels.	 As part of our commissioning we will review whole programme to see where higher level courses can be embedded. Meeting with other local authorities to consider different options and models of provision. 	 New courses to be promoted that are in partnership with healthy child programme, public health that offer a wider range of topics and at different levels. Promotion of new apprenticeships programmes. Review accredited training programmes.
Course cancelation fees too high	 We have reviewed our policy and are sending out reminders to settings of the non-attendance policy before charging settings. We hope this approach is more supportive. 	This will be reviewed monthly.