

How to register for a Capacity Tracker Account?

- It is free to register for an account.
- Multiple users permitted.
- Providers are encouraged to have multiple CT users, to cover periods of absence.

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Register for an Account



- To register, click on <https://capacitytracker.com/register>
- Select the appropriate '**provider type**' during registration.

- **Care Home providers** to select **Care Home**
- **Homecare** (Dom Care, Supported Living, Extra Care) providers to select **Homecare**

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Await approval

- **Existing approvers within your organisation** can approve your account instantly
- **Support Centre** have a 14 day turnaround to approve accounts (if there are no approvers at the location).
- **For urgent approval requests**, please call the Support Centre –
T: 0191 691 3729, E: necsu.capacitytracker@nhs.net
(Mon-Fri 8am-5pm excluding public holidays)

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Once approved,
you can **navigate & update** the system